

## Who decides what services I am eligible for?

Upon receipt of required documentation, Reemployment Services Program staff conduct a vocational assessment to determine which services you are eligible to receive. If additional information is needed after the assessment, you will be referred for a vocational evaluation.

If a vocational evaluation is conducted, the recommendations of the evaluator will be reviewed to determine the best plan for returning you to suitable gainful employment.

## How are services provided?

The Division will contract with a professional rehabilitation provider to provide the authorized services.

## How much do the services cost?

An injured employee is responsible for transportation expenses for all appointments. All other services are provided at no cost to eligible injured employees. If an injured employee needs immediate assistance with daily living expenses, Reemployment Services Program staff may refer individuals to community based organizations.

For additional information about the Reemployment Services Program, please:

- Review the video located at [www.MyFloridaCFO.com/Division/WC](http://www.MyFloridaCFO.com/Division/WC)
- Email us at [w cres@myfloridacfo.com](mailto:w cres@myfloridacfo.com), or
- Call us at (800) 342-1741

## Success Stories

A 45 year old female injured her shoulder while working and had physical restrictions that prevented her from returning to work as a Certified Nurse's Assistant (CNA). She received reemployment services through the Division of Workers' Compensation and was able to return to work within seven months of being released by her physician. She is now working as a Customer Service Representative and is earning wages comparable to the amount she made as a CNA.

After suffering an injury to his back, the 39 year old male had surgery to repair a herniated disc. Subsequently, he was retrained through the Reemployment Services Program and returned to work within one month after completing electronic technology training. The wages of his new position are comparable to the wages he earned previously.

The injured worker, a 59 year old female, had a shoulder injury, and was unable to return to her career in the food service industry. Within 45 days of the initial contact by a rehabilitation provider, the injured worker secured two job offers and chose a position in human resources starting at \$34,000.

A 53 year old male suffered a knee injury when he worked as a store manager. Because of his restrictions he could no longer perform his assigned duties. After receiving help updating his resume, he was provided with job search assistance through the Reemployment Services program. He was able to return to work eight months after being released by his physician. He returned to work in a professional position earning a salary comparable to what he previously earned.

A 51 year old female suffered a knee injury which prevented her from working in the position she had at the time of her injury. She received an updated resume, job search assistance, job seeking skills training and interviewing skills training through the Reemployment Services Program and returned to work making \$7.00 more per hour in her new job.

## Florida Division of Workers' Compensation



## REEMPLOYMENT SERVICES PROGRAM



**Florida Division of  
Workers' Compensation**  
200 East Gaines Street  
Tallahassee, FL 32399-4225



**DIVISION OF  
WORKERS' COMPENSATION**  
Florida Department of Financial Services

## What is the Reemployment Services Program?

The Florida Division of Workers' Compensation Reemployment Services Program provides services to help injured workers obtain employment when their job related injuries or illnesses prevent them from returning to their usual line of work.

## What services are available?

Reemployment services include:

- Vocational counseling,
- Job-seeking skills training,
- Resume writing,
- Transferable skills analysis,
- Job search assistance,
- Vocational Evaluation, and
- Training and education.

Services authorized will vary according to the needs and eligibility of the injured employee.

## Who is eligible for reemployment services?

Although other factors may affect eligibility, you must, at minimum:

- Have a compensable injury or illness that is covered under the Florida Workers' Compensation Law,
- Have a date of accident or illness on or after 10/01/1989,
- Be legally eligible to work in the United States, and
- Submit a "Request for Screening" application to the Division within one year (365 days) of your last receipt of carrier paid monetary benefits, medical treatment or settlement.

## How can I submit a "Request for Screening" application for reemployment services?

To submit a request, complete the online application located on the Injured Employee Web Portal at the following link:  
<https://w cres.fldfs.com/resportal/iweb/ielogin.aspx>

This web-based application can be accessed from any computer connected to the internet 24 hours a day, 7 days a week, at the time that is most convenient for you.

To complete the application, you will need the following information:

- Your Social Security Number (SSN) or the Jurisdiction Control Number (JCN) assigned by the Florida Division of Workers' Compensation;
- Date of work accident or illness;
- Work history for the last 15 years;
- Medical information that affects your ability to work. This should include both workers' compensation and non-workers' compensation medical information; and
- Educational background, including whether you attended college or vocational technical school.

## What happens after I submit my request?

Upon receipt of a completed "Request for Screening" application and other required documentation, your case will be assigned to a case manager who will:

- Call you to conduct a phone interview,
- Confirm this is a compensable Florida Workers' Compensation injury or illness,



- Review all available case related documents, including the documents required by the Form I-9, Employment Eligibility Verification,
- Review medical information to determine any permanent functional limitations related to the injury,
- Confirm whether employment is available with the employer of injury, and
- Determine whether you have already returned to suitable gainful employment.

## What factors are considered in making a determination of what services I am eligible to receive?

Florida's Workers' Compensation Law requires the following factors be considered when determining a return to work plan: age, education, work history, transferable skills, previous occupation, injury, and average weekly wage at the time of injury.