

STAT PACK 2021/2022

APPLICATION						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
ASSISTED LIVING FACILITY	0	0	1	0	0	0
COMMERCIAL	0	0	4	0	0	0
DISABILITY	0	0	1	0	0	0
HEALTH	0	0	2	0	0	0
HOMEOWNERS	0	0	4	0	0	0
LIFE	0	0	5	0	0	1
PET	0	0	1	0	0	1
TRAVEL INSURANCE	14	3	3	1	1	1
VEHICLE	0	0	54	1	0	0
VESSEL	0	0	1	0	0	0
Total	14	3	76	2	1	3

ARSON FOR PROFIT						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
COMMERCIAL	4	0	0	0	0	0
HOME	14	1	1	0	0	0
VEHICLE	61	3	3	0	0	0
VESSEL	1	0	0	0	0	0
Total	80	4	4	0	0	0

BANKING AND SECURITIES

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
BANK	3	0	0	0	0	0
MORTGAGE	0	0	3	0	0	0
Total	3	0	3	0	0	0

BONDS

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
FICTITIOUS BONDS	2	0	0	0	0	0
Total	2	0	0	0	0	0

COMMERCIAL

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
AGRICULTURE/LIVESTOCK	1	0	0	0	0	0
APPLICATION	19	3	1	4	2	0
FICTITIOUS CERTIFICATE OF INSURANCE	35	14	13	5	3	5
FICTITIOUS CLAIM OR DAMAGE	72	9	9	3	3	1
FICTITIOUS LIABILITY CLAIM	175	9	9	1	1	2
HURRICANE SALLY	1	0	0	0	0	0
ILLEGAL KICKBACKS	1	0	0	0	0	0
INFLATED CLAIM	50	4	4	0	0	0
SLIP & FALL	200	29	29	13	11	13
TS ETA	1	0	0	0	0	0

Total	555	68	65	26	20	21
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CRIMES AGAINST THE ELDERLY						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
CRIMES AGAINST THE ELDERLY	2	0	0	0	0	0
Total	2	0	0	0	0	0

DISABILITY						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
APPLICATION	59	2	1	2	2	1
FICTITIOUS CLAIM	30	6	13	14	12	10
WORKING WHILE COLLECTING	17	3	1	2	1	0
Total	106	11	15	18	15	11

DUPLICATE ENTRIES						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
DUPLICATE	105	0	0	0	0	0
Total	105	0	0	0	0	0

FINANCIAL INVESTIGATION

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
FINANCIAL	57	7	13	3	5	6
Total	57	7	13	3	5	6

RISK MANAGEMENT						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
FICTITIOUS LIABILITY CLAIM	0	0	0	1	0	0
Total	0	0	0	1	0	0

HEALTHCARE						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
ADDICTION TREATMENT	0	0	3	4	4	8
APPLICATION	69	3	1	5	3	1
ASSISTED LIVING FACILITY	1	1	1	0	0	0
BILLING	49	1	0	0	0	0
BY PATIENT	90	39	39	27	25	35
BY PROVIDER	817	7	17	1	0	0
COVID	2	0	0	0	0	0
DENTAL HEALTHCARE	39	4	6	0	0	1
DENTAL HEALTHCARE BY CLAIMANT	0	0	2	0	0	3
DISABILITY	0	1	2	1	0	1
EMPLOYER POCKETING PREMIUMS	1	0	0	0	0	0
FICTITIOUS INSURANCE CARD	1	0	0	0	0	0

FICTITIOUS PROVIDER	1	0	2	0	0	0
OTHER MEDICAL PROVIDER	20	1	1	0	1	0
PET	25	4	5	2	2	4
PRESCRIPTION	11	0	1	0	0	0
SERVICES BY UNLICENSED PERSON	5	1	1	0	0	0
TELEHEALTH	20	0	0	0	0	0
Total	1151	62	81	40	35	53

HOMEOWNERS						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
APPLICATION	234	50	25	24	13	2
BY ATTORNEY	18	1	0	0	0	0
BY CONTRACTOR	277	44	29	13	10	2
CONTRACTOR	0	0	1	0	0	0
FICTITIOUS CLAIM OR DAMAGE	438	109	81	31	16	17
FICTITIOUS LIABILITY CLAIM	9	2	4	3	1	1
FIRE	9	1	1	0	1	0
FORGERY BY HOMEOWNER	6	3	4	2	3	3
FORGERY BY OTHER	13	1	4	1	0	4
FORGERY BY PUBLIC ADJUSTER	4	3	3	1	1	1
INFLATED CLAIM	841	55	43	11	4	2
PLUMBING/TRENCHING	26	1	1	1	0	1
PUBLIC ADJUSTER	158	21	10	4	1	0
ROOFING	355	40	34	5	6	6
SOLICITATION	23	0	0	0	0	0
TS ETA	13	0	0	0	0	0
UNLICENCED ADJUSTER	0	2	2	0	0	0
UNLICENSED ADJUSTER	13	0	0	0	0	0

WAIVING DEDUCTIBLE	4	0	0	0	0	0
WATER EXTRACTION	144	3	3	1	0	0
Total	2585	336	245	97	56	39

IDENTITY THEFT						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
BY ENTITY	2	0	1	0	0	0
BY PERSON	83	8	18	2	2	0
Total	85	8	19	2	2	0

INFORMATION ONLY						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
INFORMATION	0	0	3	0	0	0
INFORMATION ONLY	32	0	0	0	0	0
Total	32	0	3	0	0	0

LIFE INSURANCE						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
APPLICATION	428	6	1	4	4	0
BENEFICIARY FORGERY	73	4	6	1	1	0
MURDER FOR PROFIT	3	1	0	0	0	0
QUESTIONABLE DEATH	1	1	4	0	0	0

Total	505	12	11	5	5	0
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LICENSEE						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
ADJUSTER	2	0	5	0	0	2
AGENCY	58	2	5	1	1	2
AGENT	226	45	61	22	19	31
ANNUITY	0	0	1	1	0	0
APPLICATION	1	1	0	0	0	0
BAIL BOND AGENT	10	6	5	2	5	1
CARRIER	1	0	0	0	0	0
FUNERAL AND CEMETERIES	2	0	0	0	0	0
HURRICANE IRMA	0	0	1	0	0	0
PUBLIC ADJUSTER	15	1	5	0	0	1
TITLE INSURANCE	0	1	0	0	0	0
UNLICENSED AGENT OR ADJUSTER	61	3	10	3	5	3
UNLICENSED CONTRACTOR	14	1	4	0	0	0
Total	390	60	97	29	30	40

MARINE						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
ACCESSORIES	2	1	1	0	0	0
APPLICATION	23	5	4	1	1	1
FICTITIOUS CLAIM	7	5	6	1	1	1
INFLATED CLAIM	5	1	1	0	0	0

Total	37	12	12	2	2	2
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NON-INSURANCE OFFENSE						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
NO ACTION	6	1	1	0	0	0
OTHER CRIMINAL VIOLATION	0	1	1	0	0	0
OTHER CRIMINAL VIOLATIONS	2	0	0	0	0	0
OUTSIDE AGENCY – RESPONSE LETTER	2	0	0	0	0	0
Total	10	2	2	0	0	0

OFFICE OF FISCAL INTEGRITY						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
OFI - CONTRACT	1	4	2	1	0	0
OFI - FINANCIAL INVESTIGATION	8	13	8	1	3	2
OFI - MISREPRESENTATION	0	0	2	0	1	0
OFI - MISUSE OF FUNDS	2	1	0	0	0	0
OFI - UNCLAIMED PROPERTY	29	5	8	2	2	0
Total	40	23	20	4	6	2

OTHER AGENCY ASSISTANCE

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
ASSISTANCE	52	50	50	0	0	2
PUBLIC ASSISTANCE WARRANT SERVICE	0	0	2	0	0	0
UNLICENSED CONTRACTOR WARRANT	1	0	0	0	0	0
	1	3	4	0	2	0
Total	54	53	56	0	2	2

PIP						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
APPLICATION	129	4	2	1	0	0
BILLING	280	1	1	0	0	0
BY ATTORNEY	73	0	2	1	0	0
BY CLAIMANT	1510	54	63	21	16	7
BY PROVIDER	1711	8	25	3	2	5
COMMERCIAL	128	0	2	1	1	1
FICTITIOUS INSURANCE CARD	46	14	18	1	1	5
JUMP IN	126	68	75	34	35	24
LEFT TURN / WAVE THROUGH	1	0	0	0	0	0
LOST WAGES	3	1	2	0	1	1
PAPER ACCIDENT	40	0	5	0	0	2
PATIENT BROKERING	2	2	6	2	2	8
SOLICITATION	21	1	2	1	1	0
STAGED ACCIDENT	241	35	110	76	70	33
TELEHEALTH	16	0	0	0	0	0
Undocumented	0	1	0	0	0	0
UNLICENSED ACTIVITY	18	2	7	0	1	0

Total	4345	191	320	141	130	86
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TITLE						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
HOME	1	1	0	0	0	0
VEHICLE	2	1	0	1	1	0
Total	3	2	0	1	1	0
	0%	0%	0.0%	0%	0%	0.0%

UNAUTHORIZED ENTITIES						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
FICTITIOUS BONDS	1	0	0	0	0	0
PROPERTY/CASUALTY	3	0	1	0	0	1
Total	4	0	1	0	0	1
	0%	0.0%	0%	0.0%	0.0%	0%

VEHICLE						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
ACCESSORIES	6	1	3	0	1	1
APPLICATION	2062	137	106	75	63	58
BODY SHOP	841	3	3	1	0	2
DAMAGE TO VEHICLE	1112	82	87	38	30	38
DITCHING	351	21	27	10	12	9
FAILURE TO RETURN (THEFT)	3	0	0	0	0	0

INFLATED CLAIM	81	7	1	0	0	0
TOWING COMPANY	32	0	0	0	0	0
WINDSHIELD/GLASS	870	17	9	8	4	0
Total	5358	268	236	132	110	108

WARRANTY						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
CELL PHONE	671	7	2	5	3	0
COMMERCIAL	2	0	0	0	0	0
HOME	2	0	0	0	0	0
VEHICLE	4	1	0	0	0	0
Total	679	8	2	5	3	0

WC						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
AGENT PREMIUM	0	0	1	0	0	0
APPLICATION	3	3	0	3	2	0
BY ATTORNEY	2	0	0	0	0	0
BY EMPLOYEE CLAIMANT	547	82	119	41	34	22
BY EMPLOYER	19	1	4	1	1	1
BY PROVIDER	5	1	1	1	1	1
EMPLOYEE PAYROLL DEDUCTION	2	0	1	0	0	0
EMPLOYER PREMIUM	118	78	104	63	56	32
FAILURE TO PAY PENALTY	7	0	0	0	0	0
FICTITIOUS CERTIFICATE OF EXEMPTION	1	0	0	0	0	0

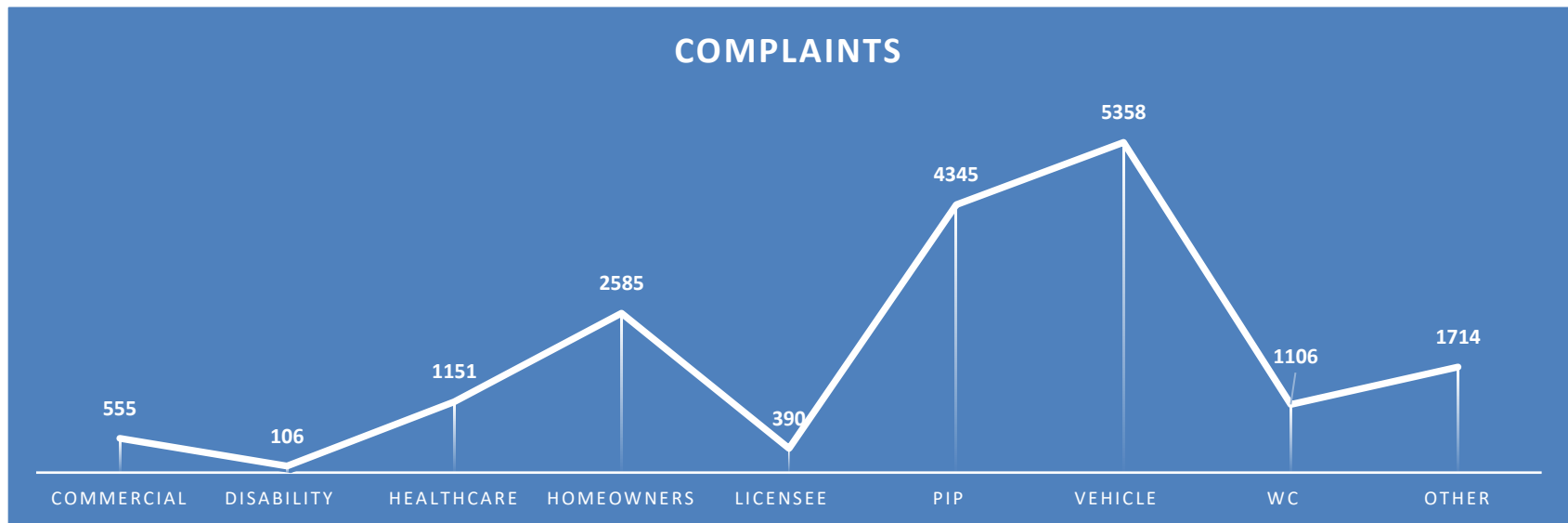
FICTITIOUS CERTIFICATE OF INSURANCE	14	12	11	5	6	5
ID THEFT OF NUMBER OR NAME	128	33	119	17	8	4
MONEY SERVICE BUSINESS	6	1	2	0	0	1
VIOLATION OF STOP WORK ORDER	41	20	23	11	9	10
WORKING WITHOUT COVERAGE	213	157	199	125	98	111
Total	1106	388	584	267	218	187

Overall Total	17310	1518	1865	774	641	561
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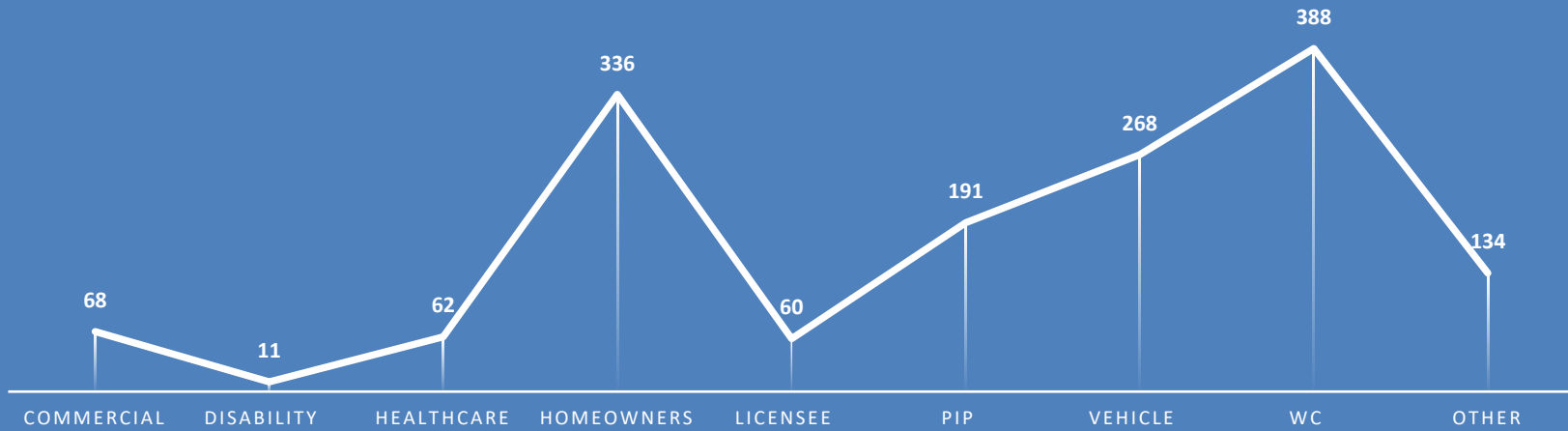
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OVERVIEW

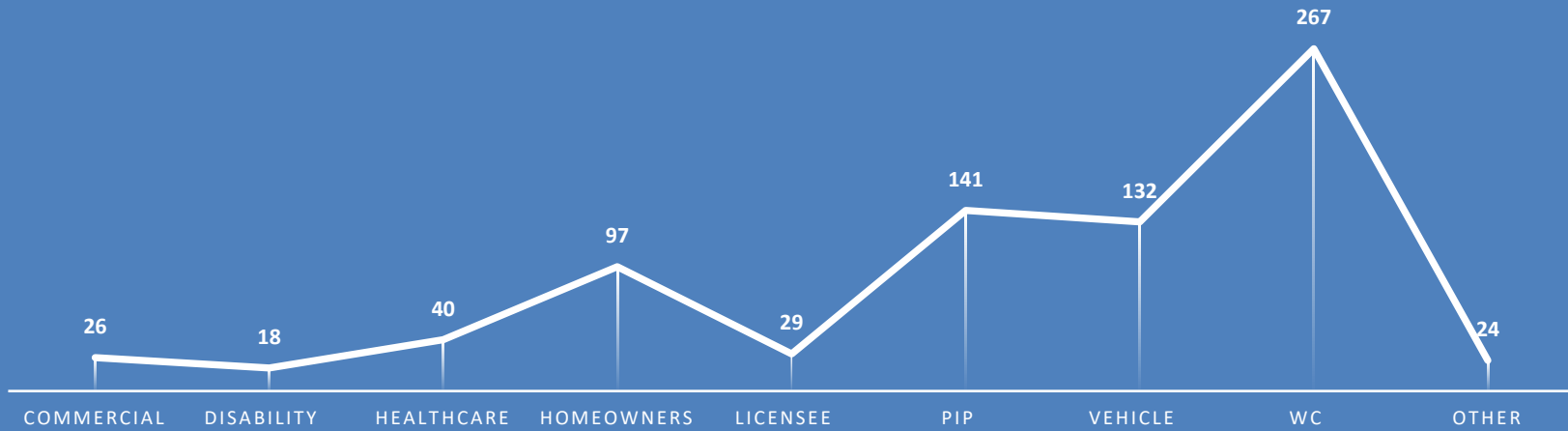
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
COMMERCIAL	555	68	65	26	20	21
DISABILITY	106	11	15	18	15	11
HEALTHCARE	1151	62	81	40	35	53
HOMEOWNERS	2585	336	245	97	56	39
LICENSEE	390	60	97	29	30	40
PIP	4345	191	320	141	130	86
VEHICLE	5358	268	236	132	110	108
WC	1106	388	584	267	218	187
OTHER	1714	134	222	24	27	16
TOTAL	17310	1518	1865	774	641	561



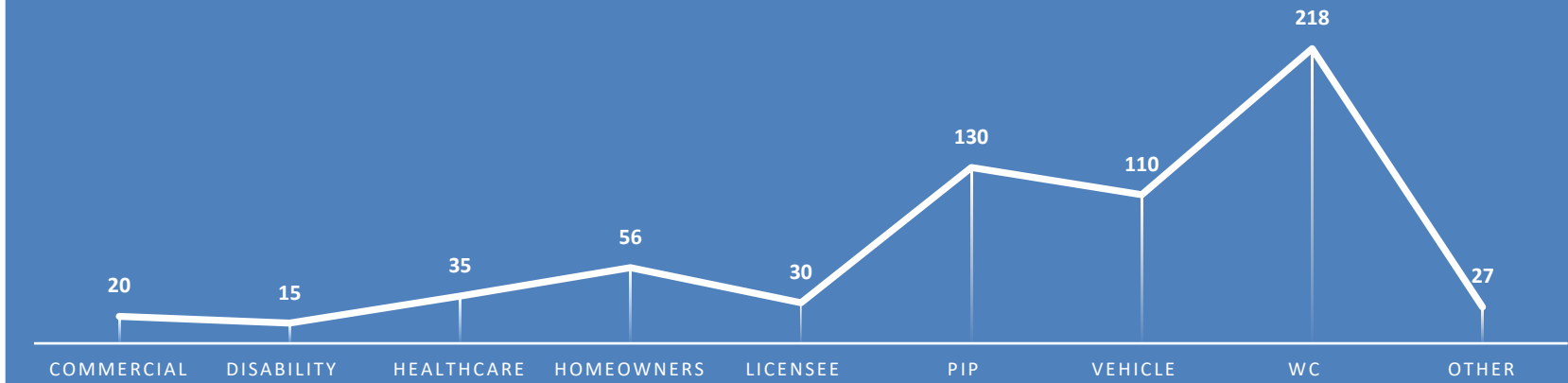
CASES OPENED



PRESENTED FOR PROSECUTION



ARREST



SUCCESSFUL PROSECUTIONS

