# Exam Performance Summary Report

**FLORIDA DEPARTMENT OF FINANCIAL SERVICES**

**Total Number of Registered Candidates:** 3,283  
**Absentees:** 154  
**Total Candidates Tested:** 3,129

<table>
<thead>
<tr>
<th>Exam Level Code</th>
<th>Exam Level Name</th>
<th>Exams Given</th>
<th>Exams Passed</th>
<th>Exams Failed</th>
<th>Pass Rate</th>
<th>Fail Rate</th>
<th>Exams Given</th>
<th>Exams Passed</th>
<th>Exams Failed</th>
<th>Pass Rate</th>
<th>Fail Rate</th>
<th>Exams Given</th>
<th>Exams Passed</th>
<th>Exams Failed</th>
<th>Pass Rate</th>
<th>Fail Rate</th>
<th>Exams Given</th>
<th>Exams Passed</th>
<th>Exams Failed</th>
<th>Pass Rate</th>
<th>Fail Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>12-FL-ALJ</td>
<td>FL All Lines Adjuster</td>
<td>77</td>
<td>32</td>
<td>45</td>
<td>41.56</td>
<td>58.44</td>
<td>58</td>
<td>29</td>
<td>29</td>
<td>50.00</td>
<td>50.00</td>
<td>135</td>
<td>61</td>
<td>74</td>
<td>45.19</td>
<td>54.81</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-LSA</td>
<td>FL Bail Bond/Limited Surety</td>
<td>17</td>
<td>13</td>
<td>4</td>
<td>76.47</td>
<td>23.53</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>66.67</td>
<td>33.33</td>
<td>20</td>
<td>15</td>
<td>5</td>
<td>75.00</td>
<td>25.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-CUS</td>
<td>FL Customer Representative</td>
<td>3</td>
<td>0</td>
<td>3</td>
<td>0.00</td>
<td>100.00</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0.00</td>
<td>0.00</td>
<td>3</td>
<td>0</td>
<td>3</td>
<td>0.00</td>
<td>100.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-GEN</td>
<td>FL General Lines Agent</td>
<td>202</td>
<td>89</td>
<td>113</td>
<td>44.06</td>
<td>55.94</td>
<td>180</td>
<td>58</td>
<td>122</td>
<td>32.22</td>
<td>67.78</td>
<td>382</td>
<td>147</td>
<td>235</td>
<td>38.48</td>
<td>61.52</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-HLT</td>
<td>FL Health Agent</td>
<td>104</td>
<td>51</td>
<td>53</td>
<td>49.04</td>
<td>50.96</td>
<td>87</td>
<td>31</td>
<td>56</td>
<td>35.63</td>
<td>64.37</td>
<td>191</td>
<td>82</td>
<td>109</td>
<td>42.93</td>
<td>57.07</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-IFB</td>
<td>FL Industrial Fire and Burglary Agent</td>
<td>10</td>
<td>8</td>
<td>2</td>
<td>80.00</td>
<td>20.00</td>
<td>3</td>
<td>1</td>
<td>2</td>
<td>33.33</td>
<td>66.67</td>
<td>13</td>
<td>9</td>
<td>4</td>
<td>69.23</td>
<td>30.77</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-LHA</td>
<td>FL Life (incl. Variable Annuity) and Health Agent</td>
<td>1137</td>
<td>738</td>
<td>399</td>
<td>64.91</td>
<td>35.09</td>
<td>574</td>
<td>223</td>
<td>351</td>
<td>38.85</td>
<td>61.15</td>
<td>1,711</td>
<td>961</td>
<td>750</td>
<td>56.17</td>
<td>43.83</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-LIF</td>
<td>FL Life including Variable Annuity</td>
<td>308</td>
<td>135</td>
<td>173</td>
<td>43.83</td>
<td>56.17</td>
<td>240</td>
<td>63</td>
<td>177</td>
<td>26.25</td>
<td>73.75</td>
<td>548</td>
<td>198</td>
<td>350</td>
<td>36.13</td>
<td>63.87</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-LCR</td>
<td>FL Limited Customer Representative</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>100.00</td>
<td>0.00</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0.00</td>
<td>0.00</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>100.00</td>
<td>0.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
# Exam Performance Summary Report

## FLORIDA DEPARTMENT OF FINANCIAL SERVICES

**Total Number of Registered Candidates:** 3,283  
**Absentees:** 154  
**Total Candidates Tested:** 3,129

<table>
<thead>
<tr>
<th>Exam Level Code</th>
<th>Exam Level Name</th>
<th>Exams Given</th>
<th>Exams Passed</th>
<th>Exams Failed</th>
<th>Pass Rate</th>
<th>Fail Rate</th>
<th>Exams Given</th>
<th>Exams Passed</th>
<th>Exams Failed</th>
<th>Pass Rate</th>
<th>Fail Rate</th>
<th>Exams Given</th>
<th>Exams Passed</th>
<th>Exams Failed</th>
<th>Pass Rate</th>
<th>Fail Rate</th>
<th>Exams Given</th>
<th>Exams Passed</th>
<th>Exams Failed</th>
<th>Pass Rate</th>
<th>Fail Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>12-FL-MVJ</td>
<td>FL Motor Vehicle Physical Damage Adjuster</td>
<td>3</td>
<td>1</td>
<td>2</td>
<td>33.33</td>
<td>66.67</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>50.00</td>
<td>50.00</td>
<td>5</td>
<td>2</td>
<td>3</td>
<td>40.00</td>
<td>60.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-PER</td>
<td>FL Personal Lines Agent</td>
<td>39</td>
<td>29</td>
<td>10</td>
<td>74.36</td>
<td>25.64</td>
<td>11</td>
<td>4</td>
<td>7</td>
<td>36.36</td>
<td>63.64</td>
<td>50</td>
<td>33</td>
<td>17</td>
<td>66.00</td>
<td>34.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-PCJ</td>
<td>FL Property and Casualty Adjuster</td>
<td>15</td>
<td>8</td>
<td>7</td>
<td>53.33</td>
<td>46.67</td>
<td>13</td>
<td>5</td>
<td>8</td>
<td>38.46</td>
<td>61.54</td>
<td>28</td>
<td>13</td>
<td>15</td>
<td>46.43</td>
<td>53.57</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-SRP</td>
<td>FL Surplus Lines</td>
<td>12</td>
<td>11</td>
<td>1</td>
<td>91.67</td>
<td>8.33</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>50.00</td>
<td>50.00</td>
<td>14</td>
<td>12</td>
<td>2</td>
<td>85.71</td>
<td>14.29</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-TTL</td>
<td>FL Title</td>
<td>15</td>
<td>10</td>
<td>5</td>
<td>66.67</td>
<td>33.33</td>
<td>8</td>
<td>3</td>
<td>5</td>
<td>37.50</td>
<td>62.50</td>
<td>23</td>
<td>13</td>
<td>10</td>
<td>56.52</td>
<td>43.48</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-VAR</td>
<td>FL Variable Annuity</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>100.00</td>
<td>0.00</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0.00</td>
<td>0.00</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>100.00</td>
<td>0.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-FL-WCJ</td>
<td>FL Worker Compensation Adjuster</td>
<td>3</td>
<td>0</td>
<td>3</td>
<td>0.00</td>
<td>100.00</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0.00</td>
<td>100.00</td>
<td>4</td>
<td>0</td>
<td>4</td>
<td>0.00</td>
<td>100.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Totals:** 1,947  1,127  820  57.88  42.12  1,182  421  761  36.62  64.38  3,129  1,548  1,581  49.47  50.53