AGENDA
BOARD OF FUNERAL, CEMETERY AND CONSUMER SERVICES
April 5, 2012 - 10:00 A.M.
Embassy Suites Jacksonville-Baymeadows
9300 Baymeadows Road
Jacksonville FL 32256

THIS MEETING IS OPEN TO THE PUBLIC

1. Call to Order, Preliminary Remarks and Roll Call

2. Action on the Minutes
   A. March 1, 2012

3. Old Business
   A. Application for Renewal of Preneed Main License
      (1) Recommended for Approval without Conditions
          (a) Stephen R Baldauff Funeral Home Inc (Orange City) (F019297)
   B. Motion for Reconsideration of Denial of License
      (1) Recommended for Approval with Conditions
          (a) Application(s) for Preneed Main License
              1. Gendron Funeral & Cremation Services, Inc (Ft Myers)
   C. Request to be Released from Disciplinary Probation
      (1) Recommended for Approval without Conditions
          (a) Epps Jr, Lawrence J (F043918)
   D. Request to Reconsider Previous Board Action
      (1) Recommended for Approval with Conditions
          (a) Miller, Henry (F044185)

4. Disciplinary Proceedings(s)
   A. Material Facts Not Disputed (Section 120.57(2))
      (1) Wilson-Wolfe, Inc d/b/a Sweet Dreams Memorials: Case No. 118247-11-FC, Division #1-633051548 (F041856) (Probable Cause Panel A)
   B. Proposed Settlement Stipulations
      (1) Alliance Monument & Marble Co, Inc: Case No. 122927-12-FC, Division #17130 (F037816)
      (2) Chandler, Clyde: Case No. 122375-12-FC, Division #1-670888071 (F043169)
      (3) Chandler’s Funeral Home: Case No. 122376-12-FC, Division #1-670888071 (F040796)
      (4) Comoletti, David: Case No. 114204-11-FC, Division #1-589589813 (F041679) (Probable Cause Panel B)
      (5) Itwaru, Steven: Case No. 122930-12-FC, Division #1-705938419 (F062801)
      (6) Poka, Michael: Case No. 122932-12-FC, Division #1-705938301 (F062800)
      (7) White, Kimberly: Case No. 120948-11-FC, Division #1-696971925 (F045463) (Probable Cause Panel A)
      (8) Wright & Young Funeral Home, Inc: Case No. 120946-11-FC Division #1-696971925 (F038683) (Probable Cause Panel A)
5. **Application(s) for Authority to Acquire Control of an Existing Cemetery Company**  
   A. Recommended for Approval with Conditions  
      (1) Live Oak Memorial Park, LLC (Crestview)

6. **Request(s) to Relocate Cemetery Records**  
   A. Recommended for Approval with Conditions  
      (1) Live Oak Memorial Park of Crestview, LLC d/b/a Live Oak Memorial Park (Crestview) (F039371)

7. **Application(s) for Preneed Main License**  
   A. Recommended for Approval with Conditions  
      (1) Live Oak Memorial Park, LLC (Crestview)

   B. Recommended for Approval without Conditions  
      (1) McGan Cremation Service, LLC (Hernando)

8. **Application(s) for Preneed Sales Agent**  
   A. Informational Item (Licenses Issued without Conditions) – **Addendum A**

9. **Application(s) for Preneed Branch License**  
   A. Recommended for Approval with Conditions – **Addendum B**

10. **Application(s) for Continuing Education Course Approval**  
    A. Recommended for Approval without Conditions – **Addendum C**  
       (1) Florida Cemetery, Cremation & Funeral Association (Provider #75)  
       (2) Independent Funeral Directors of Florida Inc (Provider #135)  
       (3) National Funeral Directors Association (Provider #136)  
       (4) Pinellas County Funeral Home Association (Provider #58)  
       (5) Practicum Strategies (Provider #65)

11. **Application(s) for Approval as a Continuing Education Provider**  
    A. Recommended for Approval without Conditions – **Addendum D**  
       (1) Cremation Association of North America #16008  
       (2) Didasko Communications, LLC #15808

12. **Application(s) for Course of Study**  
    A. Recommended for Approval without Conditions  
       (1) Commonwealth Institute of Funeral Service (Houston TX)

13. **Application(s) for Florida Law and Rules Examination**  
    A. Recommended for Approval without Conditions – **Addendum E**  
       (1) Direct Disposer  
          (a) Tilley, Terry A  
          (2) Funeral Director and Embalmer – by Endorsement  
             (a) Dean, Robert J  
             (3) Funeral Director and Embalmer – by Internship and Exam  
                (a) Brown, Christopher R  
                (b) Eichacker, Jeffery A  
                (c) Eichenblatt, Debora  
                (d) Moody, Jeffrey M
(e) Shorter Jr., Michael D
(f) Waites, Kay L

B. Recommended for Approval with Conditions – Criminal History
   (1) Funeral Director and Embalmer – by Internship and Exam
      (a) Keating, Daniel R

14. Application(s) for Internship
   A. Recommended for Approval without Conditions – Addendum F
      (1) Funeral Director and Embalmer
         (a) Eldridge, Kristina L
         (b) Lee, Darnell L
         (c) Polser, Natalie E
         (d) Smith, Jermaine A
         (e) Thomas, Tasheena
         (f) Wheeler, Stephen D
   B. Recommended for Approval with Conditions – Criminal History
      (1) Funeral Director and Embalmer
         (a) Lane, David M

15. Change in Location of Establishment
   A. Informational Item (Licenses Issued without Conditions) - Addendum G
      (1) Accent Cremation Consultants Inc (F058025) (Orange City)
      (2) Eric George Funeral Home (F041460) (Hallandale)
      (3) The Myana Group LLC d/b/a R D Sears Funeral Home (F060613) (Jacksonville)

16. Application(s) for Registration as a Training Agency
   A. Recommended for Approval without Conditions – Addendum H
      (1) Funeral Directing and Embalming
         (a) Fuller Brothers Funeral Home Inc (F060086) (Pompano Beach)
         (b) Southern Funeral Care and Cremation Services Inc (F039963) (Riverview)

17. Application(s) for Monument Establishment Sales Agent
   A. Informational Item (Licenses Issued without Conditions) - Addendum I

18. Consumer Protection Trust Fund Claim(s)
   A. Recommended for Approval without Conditions – Addendum J

19. Application(s) for Cinerator Facility
   A. Recommended for Approval with Conditions
      (1) Atlantic Cremation Society of Florida LLC d/b/a Heritage Crematory (Bunnell)

20. Application(s) for Direct Disposal Establishment
   A. Recommended for Approval with Conditions
      (1) Cremation of Greater Tampa Bay Inc (Tampa)

21. Application(s) for Funeral Establishment
   A. Recommended for Approval with Conditions
      (1) Carol Y Washington d/b/a Washington Funeral Home (Plant City)
      (2) Elijah Bell’s Funeral Services LLC (Pompano Beach)
22. Application(s) for Removal Service
   A. Recommended for Approval with Conditions
      (1) Karen Hartsfield d/b/a Beacon Mortuary Service (Merritt Island)
      (2) Miami VIP Removal Service LLC (Miami Gardens)
      (3) Panhandle Removal Service LLC (Pensacola)

23. Trust Transfer Request(s)
   A. Recommended for Approval with Conditions
      (1) Don’s Funeral Home, Inc d/b/a Brown Funeral Home (Chipley)
         (a) Transfer of Chapter 497.417 (pre-2005) Prime Succession Preneed Cemetery Trust from SunTrust Bank, N.A. to Forethought Federal Savings Bank
      (2) Eternal Light Funeral Care, Inc (Multiple DBAs) (St Petersburg)
         (a) Transfer of Ch 497.417 (pre-2005) Preneed and Merchandise Trust, Sylvan Abbey Memorial Park Merchandise Trust, Woodlawn Memory Gardens Inc Merchandise Trust, Congregation B’Nai Israel of St Petersburg d/b/a Chapel Hill Memorial Park Preneed Merchandise Trust, Garden of Memories Inc Merchandise Trust, Simplicity Plan 1997 Master Preneed Trust, Memorial Park Cemetery Inc Merchandise Trust, and Garden of Memories Inc d/b/a Myrtle Hill Memorial Park Merchandise Trust from SunTrust Bank, N.A. to Sabal Trust Company

24. Executive Director’s Report
   A. Divisions Response to Inquiry re the 48 Hour Cremation Requirement at 497.607(1) (Informational)
   B. Appointment of Tracy Huggins to Serve as a Member of Probable Cause Panel B and the Continuing Education Committee (Informational)
   C. Report: Payment of Disciplinary Fines and Costs (Informational)

25. Chairman’s Report (Oral)


27. Administrative Report

<table>
<thead>
<tr>
<th></th>
<th>A. New Cemetery Applications Received Since Last Meeting</th>
<th>0</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Recommended for Approval</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>0</td>
</tr>
<tr>
<td>B. Cemetery Acquisition Applications Received Since Last Meeting</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Recommended for Approval</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>1</td>
</tr>
<tr>
<td>C. Preneed License Applications Received Since Last Meeting</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Active Preneed Licenses</td>
<td>336</td>
</tr>
<tr>
<td></td>
<td>Presented to the Board at this Meeting</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---------</td>
<td>---</td>
</tr>
<tr>
<td>D.</td>
<td>Preneed License Branch Applications Received Since Last Meeting</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Active Preneed License Branches</td>
<td>372</td>
</tr>
<tr>
<td></td>
<td>Recommended for Approval</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>0</td>
</tr>
<tr>
<td>E.</td>
<td>Preneed Sales Agent Applications Received Since Last Meeting</td>
<td>139</td>
</tr>
<tr>
<td></td>
<td>Active Sales Agents as of March 26, 2012</td>
<td>4126</td>
</tr>
<tr>
<td></td>
<td>Recommended for Approval</td>
<td>63</td>
</tr>
<tr>
<td></td>
<td>Temporary Licenses Issued; Pending Permanent</td>
<td>138</td>
</tr>
<tr>
<td>F.</td>
<td>Monument Establishment Applications Received Since Last Meeting</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Active Monument Establishments</td>
<td>92</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>0</td>
</tr>
<tr>
<td>G.</td>
<td>Broker of Burial Rights Applications Received Since Last Meeting</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Active Brokers of Burial Rights</td>
<td>16</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>2</td>
</tr>
<tr>
<td>H.</td>
<td>Exempt Cemetery Reports Received Since Last Meeting</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Active Exempt Cemeteries</td>
<td>72</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>1</td>
</tr>
<tr>
<td>I.</td>
<td>Preneed Funeral Contract Consumer Protection Trust Fund Balance as of March 26, 2012</td>
<td>$8,282,072.00</td>
</tr>
<tr>
<td></td>
<td># Claims Presented at This Board Meeting</td>
<td>27</td>
</tr>
<tr>
<td></td>
<td>$ Claims Presented at This Board Meeting</td>
<td>$18,756.55</td>
</tr>
<tr>
<td></td>
<td>Claims Paid as of March 26, 2012 (for fiscal year 2011-2012)</td>
<td>$41,054.41</td>
</tr>
<tr>
<td>J.</td>
<td>New Establishment Applications Received Since Last Meeting</td>
<td>12</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>11</td>
</tr>
<tr>
<td></td>
<td>Completed</td>
<td>1</td>
</tr>
<tr>
<td>K.</td>
<td>New Individual Applications Received Since Last Meeting</td>
<td>30</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td>Completed</td>
<td>15</td>
</tr>
<tr>
<td>L.</td>
<td>Request for Training Facility Applications Received Since Last Meeting</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Completed</td>
<td>3</td>
</tr>
<tr>
<td>M.</td>
<td>Request for CE Providers and Courses Received Since Last Meeting</td>
<td>27</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Completed</td>
<td>27</td>
</tr>
</tbody>
</table>
### N. Initial Inspections Received Since Last Meeting

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Pending</td>
<td>0</td>
</tr>
<tr>
<td>Completed</td>
<td>14</td>
</tr>
</tbody>
</table>

### O. Inspections Received Since Last Meeting

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Pending</td>
<td>0</td>
</tr>
<tr>
<td>Completed</td>
<td>162</td>
</tr>
</tbody>
</table>

### P. Initial Licenses Issued Since Last Meeting

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial Licenses Issued</td>
<td>25</td>
</tr>
<tr>
<td>Renewal Licenses Issued</td>
<td>10</td>
</tr>
<tr>
<td>Duplicate Licenses Issued</td>
<td>12</td>
</tr>
</tbody>
</table>

#### 28. Disciplinary Report

<table>
<thead>
<tr>
<th>Notice of Non-Compliance</th>
<th>Issued Since Last Meeting (February 9, 2012)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2</td>
</tr>
<tr>
<td>Citations</td>
<td>1</td>
</tr>
</tbody>
</table>

#### 29. Adjournment

THE CHAIRMAN MAY MAKE SPECIFIC CHANGES IN THE AGENDA AFTER IT HAS BEEN MADE AVAILABLE FOR DISTRIBUTION, ONLY FOR "GOOD CAUSE" SHOWN.

**DIRECTIONS**

**From North:**
Take I-95 South to Baymeadows Rd Exit 341, then turn left. The hotel is 1/4 mile on the right.

**From South:**
Take I-95 North, take Exit 341 and turn right on Baymeadows Rd.

**From Airport:**
Take I-95 South from Airport Road, follow I-95 past Downtown Jacksonville to Exit 341 (Baymeadows Road) go left and is 1/4 mile on right.