AGENDA
BOARD OF FUNERAL, CEMETERY AND CONSUMER SERVICES
August 6, 2008 - 10:00 A.M. to 5:00 P.M.
Hilton Deerfield Beach/Boca Raton
100 Fairway Drive
Deerfield Beach, FL 33441

THIS MEETING IS OPEN TO THE PUBLIC

I. Call to Order and Roll Call

II. Action on the Minutes
   A. June 25, 2008

III. Old Business
   A. Application(s) for Preneed License
       1. Rolling Oaks Cemetery, Inc. (Port St Lucie)
   B. Cemetery Bylaws
       1. Trinity Memorial Cemetery, Inc. d/b/a Trinity Memorial Gardens (New Port Richey)
   C. Preneed License Renewals
       1. Buxton Funeral Home, Inc. (Okeechobee)
       2. Family Owned Service Company, Inc. d/b/a Brewer & Sons Funeral Homes and Cremation Service (Brooksville)

IV. Disciplinary Proceeding(s)
   A. Bishop, William Case No.: 95105-08-FC
   B. Global Mortuary, Inc Case No.: 95103-08-FC
   C. Rhodes Funeral Directors Case No.: 87446-07-FC
   D. Singleton, Tebbie Case No.: 89976-07-FC

V. Informal Hearing(s)
   A. Jackson Funeral Home Case No.: 94511-08-FC
   B. Singleton, Tebbie Case No.: 95046-08-FC

VI. Request(s) for Board Appearance
   A. Friedlander, Cary P

VII. Application(s) for Funeral Establishment
   A. Recommended for Approval
       1. Vieira Funeral Homes LLC d/b/a Beach Funeral Homes & Cremation Services (Indian Harbour River)
       2. Vieira Funeral Homes LLC d/b/a Beach Funeral Homes & Cremation Services (Melbourne)
   B. Recommended for Consideration
       1. Legacy Funeral Home & Cremation Services LLC (Kissimmee)
       2. Richardson’s Family Funeral Care Inc d/b/a Richardson’s Family Funeral Care of Monticello (Monticello)

VIII. Application(s) for Direct Disposal Establishment
   A. Recommended for Approval
       1. Marcel’s Cremations Inc (Opa-Locka)
       2. Volusia County Cremation Society (Daytona Beach)
IX. Application(s) for Cinerator Facility
   A. Recommended for Approval
      1. Taylor & Modeen Realty Company d/b/a Oak Hammock Crematory (Indiantown)

X. Application(s) for Preneed Sales Agent
   A. Recommended for Approval - See Addendum A
   B. Recommended for Approval with 1 yr Probation
      1. Ross, Roy Barry (Appointing Entity: SCI Funeral Services of Florida Inc.)

XI. Application(s) for Preneed License
   A. Recommended for Approval
      1. Legacy Funeral Home and Cremation Services, LLC (Kissimmee)
      2. Nature Coast Funeral Services, LLC d/b/a Joe P. Burns Funeral Home (Perry)

XII. Application(s) for Preneed License Branch
    A. Recommended for Approval - See Addendum B

XIII. Application(s) for Florida Laws and Rules Examination
     A. Recommended for Approval - Addendum C
        1. Funeral Director and Embalmer - by Internship
           a. Conlon, Stephen J
           b. Lowe, Charles R
           c. Newman, Orrin D
           d. Rowker, George J
           e. Tammaro, Gregory P
           f. Wuebbels, Katie
        2. Funeral Director and Embalmer - by Endorsement
           a. Carlson, Trevor E
           b. Cartagena, Anthony
           c. Cole, James E
           d. Hines, Spencer G
           e. Mainord, Nathaniel L
           f. Mitchell, Steven R
           g. Zeese, Jody J
    B. Recommended for Consideration
       1. Meyers, Barry E-Direct Disposer
       2. Rhudy III, William P-Funeral Director and Embalmer

XIV. Application(s) for Internship
    A. Recommended for Approval – See Addendum D
       1. Funeral Director and Embalmer
          a. Bick, Sarah
          b. Bivens, Aaron T
          c. Crucet, Keila K
          d. Daniels, Jordan
          e. Falconer, Vivienne
          f. Glasgo, Jace C
          g. Happel, Meghan J
          h. Kutlesic, Julie K
          i. Mertens, Guinevieve F
j. Ohmart, Michelle A  
k. Petrasek, Rachel E  
l. Potter, Gregory D  

2. Funeral Director  
a. Silva, Jennifer  

B. Recommended for Consideration-Funeral Director and Embalmer  
1. Francis, Charlotte E  

XV Application(s) for Embalmer Apprentice  
A. Recommended for Approval – See Addendum E  
1. Edgemon, John  
2. Locklear, Krystal M  
3. Lopez, Wanda I  
4. Lyle, Megan A  
5. Manna, Anthony L  
6. Searles, Stephanie R  
7. Stage, Matthew A  
8. Wilson, Trevor J  

XVI. Application(s) for Continuing Education Course Approval  
A. Recommended for Approval – See Addendum F  
1. Batesville Management Services. #86  
2. Cremation Association of North America. #90  
3. Florida Funeral Directors Association #75  
4. Florida Morticians Association, Inc. #133  
5. Funeral Review.com, LLC #122  
6. National Funeral Directors & Morticians Assoc #120  
7. National Funeral Directors Association #136  
8. Pinellas County Funeral Home Association #58  
9. Practicum Strategies #65  
10. Southeast Tissue Alliance #108  

XVII. Application(s) to Become a Continuing Education Provider  
A. Recommended for Approval – See Addendum G  
1. Health Studies Institute #7402  
2. Life Appreciation Training #7602  
3. New Jersey Funeral Service Education Corp $7002  

XVIII. Application(s) for Registered Training Facility  
A. Recommended for Approval – See Addendum H  
1. Funeral Directing and Embalming  
a. Faith Chapel Funeral Home North (Cantonment)  
b. RJ Gainous Funeral Home Inc (Daytona Beach)  

XIX. Consumer Protection Trust Fund Claims  
A. Recommended for Approval - See Addendum I  

XX. Application(s) for Monument Establishment Sales Agent  
A. Recommended for Approval – See Addendum J
XXI. Application(s) for Monument Establishment Builder
   A. Previously Approved by Department
      1. Volusia Monument Company, Inc (Deland)

XXII. Application(s) for Monument Establishment Retailer
   A. Recommended for Denial
      1. Orlando Cuevas d/b/a Metropolitan Memorial Monuments (Lake Alfred)
   B. Previously Approved by Department
      1. Custom Monuments Inc (Auburndale)
      2. Daniel A Newsome d/b/a Grave Sites, LLC (Arcadia)
      3. RCK Monuments (Clewiston)
      4. Sutton Monuments Cemetery Services (Wauchula)

XXIII. Contract(s) or Other Related Form(s)
   A. Monument Retail Sales Agreements
      1. American Monument & Sign Co (Pierson)
      2. Integral Theft Proof Vase, Inc d/b/a Letter Memorial Studio (Ormond Beach)
      3. Mosley Monuments, Vaults & Caskets, Inc (DeFuniak Springs)
      4. Riverview Memorial Park d/b/a Treasure Coast Monument (Ft Pierce)

XXIV. Preneed Trust Transfer Request(s)
   A. StoneMor Florida Subsidiary, LLC d/b/a Scott Funeral Home (Lake Placid)

XXV. Request(s) to Withdraw Funds
   A. Serenity Gardens Inc. of Santa Rosa (Milton)

XXVI. Chairman’s Report (Oral)

XXVII. Executive Director’s Report
   A. Rules Committee meeting set for August 12, 2008 (oral report)
   B. Consolidation of DFS’ Consumer Services Call Centers around the State, impact of FCCS staff (oral report)
   C. Issue re Interns – when does their internship begin? (see attached memo to the Board)
   D. Division staff’s attendance at FFDA convention in Orlando, July 8, 2008 (oral report)
   E. Discussion drafts of possible legislative proposals (see attached materials) regarding:
      1. Investigative photographs of dead bodies and body parts – public records exemption & confidentiality
      2. Rule authority to require online applications
   F. Status report, proposal to shift from quarterly to annual preneed remittances. See attached memo to the Board and other attached materials, including:
      1. Copy of auditor’s report
      2. Preliminary legislative proposal published July 15, 2008 by FCCS Division
      3. Results of July 23 public workshop
      4. Revised legislative proposal by FCCS Division, reflecting some changes suggested at July 23 Workshop
   G. Processing fees in preneed contracts (see attached memo to Board and related materials)
   H. Report from Richard Baldwin, Examiner for Menorah Gardens, May 08 (see attachment)

XXVIII. Attorney Report (Oral)
### XXIX. Administrative Report  
6/1/08 - 7/23/08

<table>
<thead>
<tr>
<th></th>
<th>New Cemetery Applications Received Since Last Meeting</th>
<th>0</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Recommended for Approval</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Cemetery Acquisition Applications Received Since Last Meeting</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Recommended for Approval</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Preneed License Applications Received Since Last Meeting</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Active Preneed Licenses</td>
<td>294</td>
</tr>
<tr>
<td></td>
<td>Presented to the Board at this Meeting</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Preneed License Branch Applications Received Since Last Meeting</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Active Preneed License Branches</td>
<td>311</td>
</tr>
<tr>
<td></td>
<td>Recommended for Approval</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Preneed Sales Agent Applications Received Since Last Meeting</td>
<td>76</td>
</tr>
<tr>
<td></td>
<td>Active Sales Agents as of July 23, 2008</td>
<td>3290</td>
</tr>
<tr>
<td></td>
<td>Recommended for Approval</td>
<td>72</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>237</td>
</tr>
<tr>
<td></td>
<td>Monument Establishment Applications Received Since Last Meeting</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Active Monument Establishments</td>
<td>97</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>Broker of Burial Rights Applications Received Since Last Meeting</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Active Brokers of Burial Rights</td>
<td>14</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Exempt Cemetery Reports Received Since Last Meeting</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Active Exempt Cemeteries</td>
<td>61</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Preneed Funeral Contract Consumer Protection Trust Fund Balance as of July 23, 2008</td>
<td>$7,430,823.33</td>
</tr>
<tr>
<td></td>
<td># Claims Presented at This Board Meeting</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>$ Claims Presented at This Board Meeting</td>
<td>$14,304.80</td>
</tr>
<tr>
<td></td>
<td>Claims Paid as of July 23, 2008</td>
<td>$18,947.72</td>
</tr>
<tr>
<td></td>
<td>New Establishment Applications Received Since Last Meeting</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Completed</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>New Individual Applications Received Since Last Meeting</td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>------------------------------------------------------</td>
<td>---</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>33</td>
</tr>
<tr>
<td></td>
<td>Completed</td>
<td>0</td>
</tr>
<tr>
<td>L.</td>
<td>Request for Training Facility Applications Received Since Last Meeting</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>Completed</td>
<td>0</td>
</tr>
<tr>
<td>M.</td>
<td>Request for CE Providers and Courses Received Since Last Meeting</td>
<td>31</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>Completed</td>
<td>28</td>
</tr>
<tr>
<td>N.</td>
<td>Initial Inspections Received Since Last Meeting</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Completed</td>
<td>6</td>
</tr>
<tr>
<td>O.</td>
<td>Inspections Received Since Last Meeting</td>
<td>158</td>
</tr>
<tr>
<td></td>
<td>Pending</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Completed</td>
<td>158</td>
</tr>
<tr>
<td>P.</td>
<td>Initial Licenses Issued Since Last Meeting</td>
<td>30</td>
</tr>
<tr>
<td></td>
<td>Renewal Licenses Issued Since Last Meeting</td>
<td>650</td>
</tr>
<tr>
<td></td>
<td>Duplicate Licenses Issued Since Last Meeting</td>
<td>12</td>
</tr>
</tbody>
</table>

**XXX. Disciplinary Report**

<table>
<thead>
<tr>
<th></th>
<th>Issued Since Last Meeting (June 25, 2008)</th>
<th>Issued Since January 1, 2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Notice of Non-Compliance</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Letters of Guidance</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Citations</td>
<td>0</td>
<td>3</td>
</tr>
</tbody>
</table>

**XXXI. Adjournment**

THE CHAIRMAN MAY MAKE SPECIFIC CHANGES IN THE AGENDA AFTER IT HAS BEEN MADE AVAILABLE FOR DISTRIBUTION, ONLY FOR "GOOD CAUSE" SHOWN.

---

**DIRECTIONS TO HILTON DEERFIELD BEACH/ BOCA RATON**

- **From Ft Lauderdale Airport:**
  Follow signs to 595 West, to I-95 North. Go North on I-95 to Exit 42A (Hillsboro Blvd East). Turn Left at the 1st traffic light onto Fairway Dr. The Hotel is on the right, past Deerfield Country Club.

- **From Palm Beach Int’l Airport:**
  Take I-95 South to Exit 42B (Hillsboro Blvd East). Turn Left at the 1st traffic light onto Fairway Dr. The Hotel is on the right, past Deerfield Country Club.