DATE: November 12, 2026

TO: Agency Addressed (No. 16, 2026-2027)

FROM: Renée Hermeling, Director
Division of Accounting and Auditing
Department of Financial Services

SUBJECT: OFFICE HOURS FOR FLORIDA PALM PROCESS TOPICS

The Department of Financial Services, Division of Accounting and Auditing, is pleased to announce that we will host weekly Office Hours beginning Friday, November 13, 2026.

These sessions offer agencies an opportunity to engage directly with subject matter experts, ask questions related to cutover activities, and receive clarification on enterprise guidance and Florida Planning, Accounting, and Ledger Management (PALM) business processes to help ensure a successful transition.

To maximize the benefit of each session, agencies are encouraged to submit questions in advance to AcctAudTransformationSupport@myfloridacfo.com by **close of business (COB) on the Wednesday prior to the scheduled meeting**.

To access Office Hours, please visit our Division Calendar and select the appropriate Teams meeting connection.

For questions, please contact the Division of Accounting and Auditing, Transition Team at AcctAudTransformationSupport@myfloridacfo.com.