

DATE: April 27, 2026

TO: Agency Addressed (No. 27, 2025-2026)

FROM: Renée Hermeling, Division Director
Division of Accounting & Auditing
Department of Financial Services

SUBJECT: BUREAU OF STATE PAYROLLS – TAXATION/RECONCILIATION
NEW EMAIL INBOXES

The Bureau of State Payrolls Taxation/Reconciliation section has established the following email addresses effective immediately for agency use.

- BOSPNRA@MyFloridaCFO.com
 - This email inbox is to be used for agency communications related to Non-Resident Alien (NRA) Determinations and questions related to Non-Resident Alien taxability.
- BOSPTaxRefunds@MyFloridaCFO.com
 - This email inbox is to be used for agency requests for tax related refunds such as Medical Reimbursement, Dependent Care, Other Personal Services (OPS)/Federal Insurance Contributions Act (FICA), Tuition Reimbursements, etc.
- BOSPRetInvoice@MyFloridaCFO.com
 - This email inbox is to be used for agency inquiries regarding retirement variance invoices and credit invoices.
 - **All vouchers related to retirement variance invoices will still need to be sent to BOSPVouchers@MyFloridaCFO.com, there is no change to the voucher process.

These email addresses have been created to increase response time for agency requests related to NRA Determinations, Tax Refunds and Retirement Invoices. All other tax related inquiries can be sent to BOSPTaxation@MyFloridaCFO.com.

If agency payroll personnel have any questions or concerns, please email BOSPTaxation@MyFloridaCFO.com or call (850) 413- 5513.