

Claims Referred for Collection - Section 17.20(5)(a), Florida Statutes  
As of June 30, 2014

Agency	Before Fiscal Year 2009-2010		Fiscal Year 2009 - 2010		Fiscal Year 2010 - 2011		Fiscal Year 2011-2012		Fiscal Year 2012-2013		Fiscal Year 2013-2014		Cumulative	
	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount
Legislature	591	\$ 618,272.50	231	\$ 222,995.00	435	\$ 409,889.46	388	\$ 401,433.71	36	\$ 39,850.00	122	\$ 121,588.40	1,803	\$ 1,814,029.07
Justice Administrative Commission	0	-	18	11,719.96	4	1,861.51	10	7,474.61	4	1,952.89	6	3,280.76	42	26,289.73
Office of the State Courts Administrator	34	10,335.76	146	35,722.60	39	7,674.06	53	13,469.52	47	11,859.28	69	20,092.75	388	99,153.97
Executive Office of the Governor <sup>(1)</sup>	0	-	0	-	0	-	0	-	1	154.63	0	-	1	154.63
Lottery	750	3,501,346.07	236	1,279,114.51	191	1,401,711.92	161	1,522,613.73	154	1,115,966.86	186	1,423,514.37	1,678	10,244,267.46
Dept. of Environmental Protection	608	1,298,483.07	56	333,541.73	2,770	8,826,728.35	1,293	6,264,655.97	1,279	1,532,321.16	847	996,056.67	6,853	19,251,786.95
Dept. of Economic Opportunity <sup>(2)</sup>	0	-	0	-	0	-	102,997	69,075,294.23	52,780	38,680,912.69	29,645	25,888,765.23	185,422	133,644,972.15
Dept. of Legal Affairs <sup>(1)</sup>	3	2,041.90	0	-	133	11,061,599.10	686	3,915,311.08	49	53,988,582.14	0	-	871	68,967,534.22
Dept. of Agriculture and Consumer Services	1,682	960,206.79	992	219,518.71	886	119,015.26	87	15,177.00	476	426,617.05	530	854,991.22	4,653	2,595,526.03
Dept. of Financial Services	2,935	69,799,250.40	1,412	46,890,005.97	2,866	25,736,375.36	3,075	21,067,407.73	791	15,907,219.94	858	25,126,005.07	11,937	204,526,264.47
Dept. of State	270	453,293.06	184	13,978.41	64	6,134.99	71	23,049.84	28	2,958.50	24	7,406.18	641	506,820.98
Dept. of Education	434	2,748,071.35	6	13,473.05	8	2,898.55	39	94,536.43	0	-	27	47,362.90	514	2,906,342.28
Florida School for the Deaf and the Blind <sup>(1)</sup>	0	-	0	-	0	-	0	-	1	53.38	0	-	1	53.38
Dept. of Veterans' Affairs	0	-	9	57,939.41	0	-	0	-	0	-	28	78,917.11	37	136,856.52
Dept. of Community Affairs <sup>(2)</sup>	0	-	53	11,925.00	52	275,782.42	0	-	0	-	0	-	105	287,707.42
Dept. of Transportation	31,373	3,435,946.41	14,585	4,552,687.94	45,779	10,585,604.66	26,752	2,373,975.36	376,679	11,960,233.53	453,622	12,221,437.15	948,790	45,129,885.05
Dept. of Citrus <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Children and Families	286,982	274,206,896.91	23,218	23,150,325.84	14,666	14,807,154.00	14,182	15,035,999.49	12,692	13,341,825.84	8,036	10,430,758.95	359,776	350,972,961.03
Public Service Commission	7	169,186.56	6	234,858.00	0	-	41	1,828,589.00	0	-	271	2,013,629.53	325	4,246,263.09
Dept. of Military Affairs <sup>(1)</sup>	665	1,320,885.88	222	307,017.86	494	561,238.92	94	110,568.80	127	205,172.98	0	-	1,602	2,504,884.44
Dept. of Health	13,524	1,963,032.34	13,861	2,414,736.24	5,706	709,281.22	8,004	613,453.18	14,520	487,276.03	29,348	3,909,156.36	84,963	10,096,935.37
Dept. of Elder Affairs <sup>(1)</sup>	1	328.99	0	-	0	-	0	-	0	-	0	-	1	328.99
Agency for Persons with Disabilities	0	-	0	-	11	4,797.75	4	1,649.45	2	445.94	1	217.51	18	7,110.65
Agency for Health Care Administration	226	33,765,070.02	0	-	14	17,483.27	1,657	26,061,898.39	0	-	144	11,075,773.97	2,041	70,920,225.65
Dept. of Corrections	502	527,772.31	150	170,916.88	109	114,781.44	32	19,460.08	47	37,080.71	63	55,271.22	903	925,282.64
Dept. of Law Enforcement	782	72,282.39	79	6,135.00	241	20,828.36	71	5,874.71	127	42,324.69	96	8,449.00	1,396	155,894.15
Dept. of Management Services	631	1,432,838.64	148	1,040,314.51	4,858	2,025,635.42	527	193,809.92	1,973	507,982.61	2,190	807,521.36	10,327	6,008,102.46
Southwood Shared Resource Center <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Division of Administrative Hearings <sup>(1)</sup>	0	-	0	-	0	-	0	-	21	7,049.17	0	-	21	7,049.17
Northwood Shared Resource Center <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Revenue	52,602	24,278,248.91	59,368	24,088,578.74	33,525	23,424,051.96	35,365	13,875,524.52	834,948	336,773,381.41	957,041	419,990,535.92	1,972,849	842,430,321.46
Agency for Workforce Innovation <sup>(2)</sup>	71,813	68,044,654.73	34,535	31,511,090.30	155,695	87,790,294.43	0	-	0	-	0	-	262,043	187,346,039.46
Dept. of Highway Safety and Motor Vehicles	295	97,529.45	0	-	3,931	509,555.74	2,413	414,971.54	5,484	3,988,080.54	2,828	464,124.15	14,951	5,474,261.42
Fish and Wildlife Conservation Commission	14	2,077.00	0	-	9	4,998.10	7	3,240.55	107	175,608.89	23	44,575.39	160	230,499.93
Parole Commission <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Business and Professional Regulation	4,052	1,819,434.50	1,284	442,166.75	580	4,265,834.13	470	184,259.09	381	1,286,694.69	1,396	1,933,929.13	8,163	9,932,318.29
Dept. of Juvenile Justice	65,540	49,715,287.07	15,500	9,737,054.58	7,996	5,402,818.06	15,887	8,465,267.09	15,547	10,505,637.92	9,638	6,188,272.08	130,108	90,014,336.80
State Board of Administration <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-
<b>Totals</b>	<b>536,316</b>	<b>\$ 540,242,773.01</b>	<b>166,299</b>	<b>\$ 146,745,816.99</b>	<b>281,062</b>	<b>\$ 198,094,028.44</b>	<b>214,366</b>	<b>\$ 171,588,965.02</b>	<b>1,318,301</b>	<b>\$ 491,027,243.47</b>	<b>1,497,039</b>	<b>\$ 523,711,632.38</b>	<b>4,013,383</b>	<b>\$ 2,071,410,459.31</b>

Source: The data in this report is obtained from the report submitted by each agency pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2013-2014 and from the prior year Claims Referred for Collection - Section 17.20(5)(a), Florida Statutes, report.

Notes: <sup>(1)</sup> Agency did not report any claims referred pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2013-2014.

<sup>(2)</sup> Chapter 2011-142 Laws of Florida reorganized government structure by creating the Department of Economic Opportunity and dissolving the Agency for Workforce Innovation and the Department of Community Affairs.

**Outstanding Accounts by Age and Amount - Section 17.20(5)(b), Florida Statutes**  
As of June 30, 2014

Agency	Less than 1 Year Old		1 Year - 2 Years Old		2 Years - 3 Years Old		3 Years - 4 Years Old		Over 4 Years Old		Totals	
	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount
Legislature	24	\$ 23,575.00	75	\$ 75,124.08	39	\$ 41,450.00	85	\$ 83,737.95	15	\$ 14,736.10	238	\$ 238,623.13
Justice Administrative Commission	4	2,826.52	2	1,266.26	0	-	0	-	11	6,281.05	17	10,373.83
Office of the State Courts Administrator	58	17,605.84	23	3,860.75	0	-	0	-	1	75.47	82	21,542.06
Executive Office of the Governor	0	-	0	-	0	-	0	-	0	-	0	-
Lottery	110	830,798.14	148	976,240.76	126	810,155.44	163	1,471,975.25	161	992,236.37	708	5,081,405.96
Dept. of Environmental Protection	712	250,434.97	311	1,076,888.69	422	4,190,300.02	324	3,447,837.57	0	-	1,769	8,965,461.25
Dept. of Economic Opportunity	9	2,808.48	35,127	25,102,536.84	16,572	14,100,114.36	578	587,287.26	4,799	5,750,200.67	57,085	45,542,947.61
Dept. of Legal Affairs	0	-	2	3,977,374.72	0	-	0	-	61	10,702,536.09	63	14,679,910.81
Dept. of Agriculture and Consumer Services	133	33,168.63	595	683,281.69	13	13,485.00	24	8,770.00	26	7,852.00	791	746,557.32
Dept. of Financial Services	712	22,894,611.78	663	14,465,319.28	984	15,261,711.36	791	24,229,473.46	1,236	42,198,966.35	4,386	119,050,082.23
Dept. of State	25	7,535.89	49	5,840.57	35	2,325.75	7	6,529.82	0	-	116	22,232.03
Dept. of Education	6	5,531.26	7	15,389.63	13	20,642.51	12	9,122.99	12	26,766.38	50	77,452.77
Florida School for the Deaf and the Blind	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Veterans' Affairs	0	-	0	-	0	-	1	1,030.57	0	-	1	1,030.57
Dept. of Transportation	434	161,141.00	823	403,512.61	409	624,964.24	78	143,879.99	25	242,014.27	1,769	1,575,512.11
Dept. of Citrus	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Children and Families	15	9,828.09	18	8,041.52	2	1,879.13	0	-	56	67,630.57	91	87,379.31
Public Service Commission	0	-	22	13,260.00	138	1,908,283.24	110	94,251.66	0	-	270	2,015,794.90
Dept. of Military Affairs	0	-	24	32,031.76	0	-	1	295.97	92	87,502.56	117	119,830.29
Dept. of Health	16,762	976,346.73	30,056	2,092,304.29	5,724	264,148.41	5,901	344,572.59	33	23,434.18	58,476	3,700,806.20
Dept. of Elder Affairs	0	-	0	-	0	-	0	-	0	-	0	-
Agency for Persons with Disabilities	0	-	3	663.45	0	-	0	-	1	1,534.98	4	2,198.43
Agency for Health Care Administration	3	132,809.61	632	1,769,410.91	31	1,747,425.93	246	2,988,862.17	293	37,384,215.39	1,205	44,022,724.01
Dept. of Corrections	6	3,043.47	28	15,701.90	0	-	1	2,502.97	8	18,188.06	43	39,436.40
Dept. of Law Enforcement	48	5,021.00	83	8,206.00	1	0.93	1	10.01	0	-	133	13,237.94
Dept. of Management Services	1,311	669,806.28	1,932	556,980.24	31	20,068.93	69	12,623.56	262	47,889.34	3,605	1,307,368.35
Southwood Shared Resource Center	0	-	0	-	0	-	0	-	0	-	0	-
Division of Administrative Hearings	0	-	1	84.07	1	75.64	0	-	0	-	2	159.71
Northwood Shared Resource Center	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Revenue	7	4,271.18	13	3,908.17	0	-	0	-	90	59,157.96	110	67,337.31
Dept. of Highway Safety and Motor Vehicles	28	41,846.33	1,541	682,612.65	1,818	717,119.30	1,759	783,721.65	797	672,752.52	5,943	2,898,052.45
Fish and Wildlife Conservation Commission	17	2,759.66	6	39,137.64	40	105,631.70	14	10,615.70	16	14,263.70	93	172,408.40
Parole Commission	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Business and Professional Regulation	748	1,231,030.88	795	1,780,754.25	115	534,662.77	119	1,129,943.74	2,010	27,028,757.51	3,787	31,705,149.15
Dept. of Juvenile Justice	5,714	3,704,117.65	12,668	8,447,784.42	7,349	5,136,249.02	16,303	11,164,606.94	402	307,947.03	42,436	28,760,705.06
State Board of Administration	0	-	0	-	0	-	0	-	0	-	0	-
<b>Totals</b>	<b>26,886</b>	<b>\$ 31,010,918.39</b>	<b>85,647</b>	<b>\$ 62,237,517.15</b>	<b>33,863</b>	<b>\$ 45,500,693.68</b>	<b>26,587</b>	<b>\$ 46,521,651.82</b>	<b>10,407</b>	<b>\$ 125,654,938.55</b>	<b>183,390</b>	<b>\$ 310,925,719.59</b>

Source: This report includes accounts outstanding at June 30, 2014 per collection agents contracted by the Department of Financial Services.  
The age of account at June 30, 2014 is calculated based on the original due date of the account.

## Timeliness of Claims Referral - Section 17.20(5)(c), Florida Statutes

As of June 30, 2014

The following agencies failed to refer known claims in a timely manner according to their reports submitted pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2013-2014:

Legislature	Dept. of Agriculture and Consumer Services	Dept. of Veterans' Affairs	Dept. of Law Enforcement
Lottery	Dept. of Financial Services	Public Service Commission	Dept. of Management Services
Dept. of Environmental Protection	Dept. of State	Dept. of Health	Fish and Wildlife Conservation Commission
Dept. of Economic Opportunity	Dept. of Education	Dept. of Corrections	Dept. of Business and Professional Regulation

The following agencies did not report any claims referred pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2013-2014:

Executive Office of the Governor	Dept. of Citrus	Southwood Shared Resource Center	Parole Commission
Dept. of Legal Affairs	Dept. of Military Affairs	Division of Administrative Hearings	State Board of Administration
Florida School for the Deaf and Blind	Dept. of Elder Affairs	Northwood Shared Resource Center	

**Amount of Claims Collected - Section 17.20(5)(d), Florida Statutes**

As of June 30, 2014

Agency	Amount Collected on Accounts Referred Before Fiscal Year 2009 - 2010	Amount Collected on Accounts Referred During Fiscal Year 2009 - 2010	Amount Collected on Accounts Referred During Fiscal Year 2010 - 2011	Amount Collected on Accounts Referred During Fiscal Year 2011 - 2012	Amount Collected on Accounts Referred During Fiscal Year 2012- 2013	Amount Collected on Accounts Referred During Fiscal Year 2013- 2014	Cumulative Amount Collected on All Accounts Referred
Legislature <sup>(1)</sup>	\$ 21,535.29	\$ 4,555.00	\$ 1,369.50	\$ 719.55	\$ 1,300.00	\$ -	\$ 29,479.34
Justice Administrative Commission <sup>(1)</sup>	-	2,697.69	1,861.51	3,285.92	-	-	7,845.12
Office of the State Courts Administrator	-	-	215.00	820.00	897.00	1,851.12	3,783.12
Executive Office of the Governor <sup>(2)</sup>	-	-	-	-	-	-	-
Lottery	229,658.36	49,703.54	30,710.33	50,192.36	43,724.44	154,022.13	558,011.16
Dept. of Environmental Protection	10,994.20	113,352.68	219,802.41	97,915.87	71,208.57	18,084.10	531,357.83
Dept. of Economic Opportunity <sup>(3)</sup>	-	-	-	5,980,133.73	5,417,040.11	102,013.56	11,499,187.40
Dept. of Legal Affairs <sup>(2)</sup>	-	-	-	826.23	-	-	826.23
Dept. of Agriculture and Consumer Services	653.50	-	-	-	-	1,823.51	2,477.01
Dept. of Financial Services	617,523.87	118,320.32	24,263.83	89,029.85	79,184.15	94,548.67	1,022,870.69
Dept. of State	7,730.61	491.00	113.00	1,151.73	50.00	201.25	9,737.59
Dept. of Education <sup>(1)</sup>	450,142.37	1,808.08	-	-	-	-	451,950.45
Florida School for the Deaf and the Blind <sup>(2)</sup>	-	-	-	-	-	-	-
Dept. of Veterans' Affairs <sup>(1)</sup>	-	13,864.50	-	-	-	-	13,864.50
Dept. of Community Affairs <sup>(3)</sup>	-	-	-	-	-	-	-
Dept. of Transportation	477,814.43	355,269.27	1,163,993.96	538,461.13	2,084,971.25	2,565,153.93	7,185,663.97
Dept. of Citrus <sup>(2)</sup>	-	-	-	-	-	-	-
Dept. of Children and Families	46,346,586.16	1,588,887.59	572,115.26	498,655.80	750,208.05	501,529.20	50,257,982.06
Public Service Commission	-	-	-	-	-	1,822.00	1,822.00
Dept. of Military Affairs <sup>(2)</sup>	39,653.50	2,185.51	16,972.43	1,912.10	17,560.32	-	78,283.86
Dept. of Health	-	-	65.00	-	9,890.05	85,003.37	94,958.42
Dept. of Elder Affairs <sup>(2)</sup>	-	-	-	-	-	-	-
Agency for Persons with Disabilities <sup>(1)</sup>	-	-	133.47	-	-	-	133.47
Agency for Health Care Administration	232,192.11	-	-	184,799.06	-	807.94	417,799.11
Dept. of Corrections	25,918.61	8,823.98	2,483.00	414.80	437.20	905.00	38,982.59
Dept. of Law Enforcement <sup>(1)</sup>	5,884.66	497.49	370.05	-	-	-	6,752.20
Dept. of Management Services	186,304.05	67,307.58	184,369.72	32,827.40	59,632.57	142,992.15	673,433.47
Southwood Shared Resource Center <sup>(2)</sup>	-	-	-	-	-	-	-
Division of Administrative Hearings <sup>(2)</sup>	-	-	-	-	1,618.00	-	1,618.00
Northwood Shared Resource Center <sup>(2)</sup>	-	-	-	-	-	-	-
Dept. of Revenue	8,457,054.40	1,687,166.79	1,539,588.47	2,074,244.70	68,163,350.34	75,187,439.63	157,108,844.33
Agency for Workforce Innovation <sup>(3)</sup>	12,343,477.96	1,973,618.77	6,309,152.10	-	-	-	20,626,248.83
Dept. of Highway Safety and Motor Vehicles	4,752.18	-	50,114.55	61,026.35	51,371.15	32,933.93	200,198.16
Fish and Wildlife Conservation Commission	-	-	-	-	6,145.03	5,198.09	11,343.12
Parole Commission <sup>(2)</sup>	-	-	-	-	-	-	-
Dept. of Business and Professional Regulation	316,725.15	121,615.74	31,540.37	4,477.43	25,791.05	25,751.91	525,901.65
Dept. of Juvenile Justice	363,974.35	75,644.39	7,345.00	62,463.17	50,749.32	54,709.22	614,885.45
State Board of Administration <sup>(2)</sup>	-	-	-	-	-	-	-
<b>Totals</b>	<b>\$ 70,138,575.76</b>	<b>\$ 6,185,809.92</b>	<b>\$ 10,156,578.96</b>	<b>\$ 9,683,357.18</b>	<b>\$ 76,835,128.60</b>	<b>\$ 78,976,790.71</b>	<b>\$ 251,976,241.13</b>

Source: The data in this report is obtained from the report submitted by each agency pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2013-2014 and from the prior year Amount of Claims Collected - Section 17.20(5)(d), Florida Statutes, report.

Notes: <sup>(1)</sup> Agency reported zero amount collected pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2013-2014.

<sup>(2)</sup> Agency did not report any claims referred pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2013-2014.

<sup>(3)</sup> Chapter 2011-142 Laws of Florida reorganized government structure by creating the Department of Economic Opportunity and dissolving the Agency for Workforce Innovation and the Department of Community Affairs.