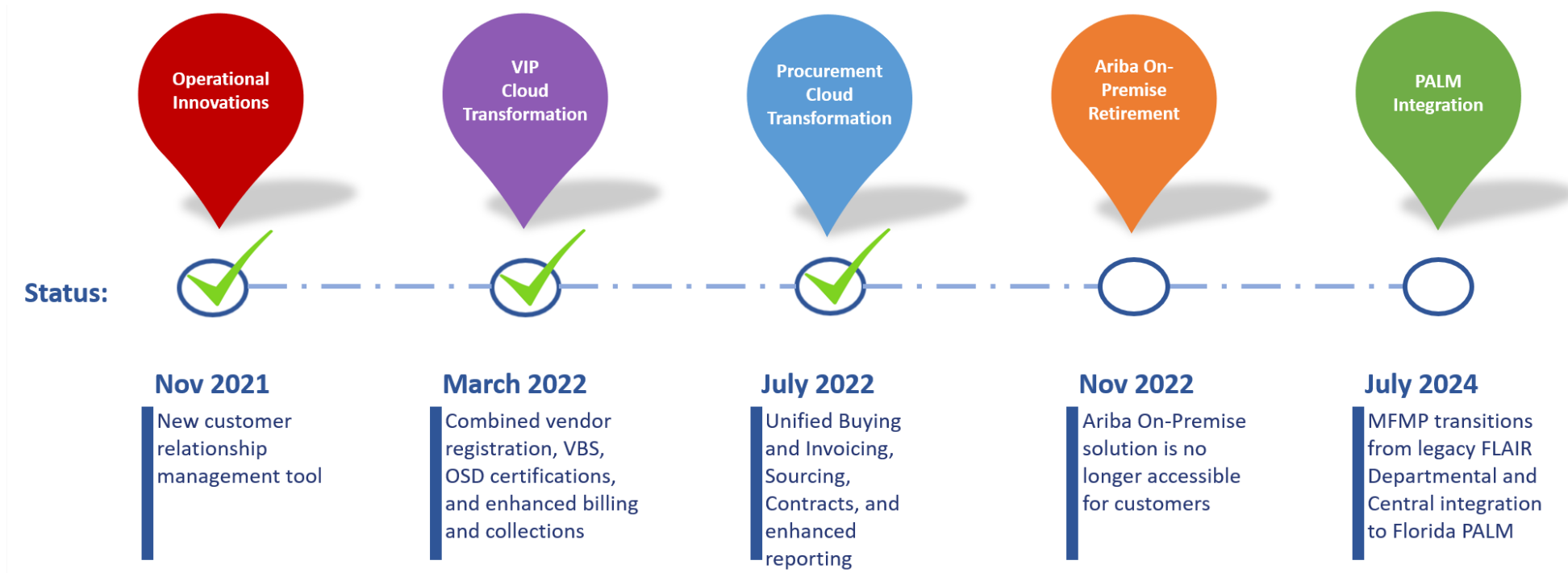# MyFloridaMarketPlace Go-Live

The Procurement Cloud Transformation which implemented Ariba on Demand (AOD) and Tableau went live on July 5, 2022

Status:

Operational Innovations	VIP Cloud Transformation	Procurement Cloud Transformation	Ariba On-Premise Retirement	PALM Integration
Nov 2021	**March 2022**	**July 2022**	**Nov 2022**	**July 2024**
New customer relationship management tool	Combined vendor registration, VBS, OSD certifications, and enhanced billing and collections	Unified Buying and Invoicing, Sourcing, Contracts, and enhanced reporting	Ariba On-Premise solution is no longer accessible for customers	MFMP transitions from legacy FLAIR Departmental and Central integration to Florida PALM

MFMP Stabilization

HIGH PRIORITY ISSUES SUMMARY

Issue	Description	Functional Area	Status
Some agencies are unable to submit invoice reconciliations due to a "Password Not On File" error	Multiple agency customers reported issues with submitting invoice reconciliations due to the "Password Not On File" error. The agencies confirmed their FLAIR login credentials were properly recorded and valid in MFMP.	Buying and Invoicing	Closed
Workflow Issues	Some agency workflows did not generate the proper PUI-based user group. Some agency requisition workflows did not generate the supervisor approval chain. Some agency requisition workflows generated a supervisor whose threshold is below the requisition amount.	Buying and Invoicing	Closed
Cross-agency receipt visibility	Multiple agencies reported that they could view other agencies' receipts in the "To Do" queues.	Buying and Invoicing	Closed
Agency Accounting Issues	The COA correlation validation requires some agency customers to only choose correlated values for the Project and Contract ID fields, preventing some agencies from submitting requisitions using non-correlated Project and Contract ID values.	Buying and Invoicing	Closed
Delegation of Approval Authority	Delegation of Authority requests submitted via the eForm are not set consistently.	Buying and Invoicing	Investigation
Office Depot (ODP) auto-rejection of POs	Office Depot (ODP) is auto-rejecting purchase orders.	Buying and Invoicing	Investigation

MyFloridaMarketPlace Support

The MFMP team has and will continue to provide support to agencies in the following ways

- Hosted MFMP office hours during July 2022
- Weekly Known Issues list sent to MFMP Agency Liaisons
- [Next Gen MFMP FAQs](#) are posted online for agency and vendor customers and will be updated regularly

Training

- Training materials are being updated based on questions and updates to the system. Please encourage your agency to favorite the [MFMPU Course Catalog](#) link
- Training materials and recordings of training may be found on the [MFMP U Course Catalog](#)
- Training webinars will resume in September 2022

MyFloridaMarketPlace Support

Communications

- Beginning July 15, the MFMP team began sending daily communications to agencies and vendors about system issues, workarounds, and project updates
- Access previous communications from MFMP on the Next Generation MFMP Communications webpage

Upcoming meetings

- Customer Round Table - August 18, 2022

Customer Service Desk

- Experiencing high call and email volume
- For urgent matters you may contact the DMS MFMP Team