

# Holocaust Survivor Fee Waiver Program

## The right thing to do is the only thing to do.

The Florida Department of Financial Services helps Holocaust survivors obtain wire transfer fee waivers on European reparation payments. Since the program began, around 12,500 survivors and their families in Florida have faced international wire transfer fees ranging from \$10 to \$40 per transaction. Currently, 20 financial institutions in Florida participate in the Fee Waiver Program, agreeing to waive these fees on reparation payments. Survivors incurring such fees are encouraged to seek assistance from our office.

The Department's Holocaust Victims Assistance Program website, ([MyFloridaCFO.com/Division/Consumers/Holocaust](http://MyFloridaCFO.com/Division/Consumers/Holocaust)) provides a list of participating financial institutions in Florida, detailed information and contact numbers for Holocaust insurance claims, a generic fee waiver form for financial institutions and the Holocaust Victims Assistance Act. While no one can ever fully repay those who suffered through this atrocity, the Department of Financial Services will do all it can to keep money in their pockets.

## Participating Institutions:

AmTrust Bank, Bank of America, Citizens Bank and Trust, Executive National Bank, FirstBank Florida, First Commerce Credit Union, Gold Coast Federal Credit Union, GTE Financial, HSBC Bank, JP Morgan Chase Bank, PriorityONE Credit Union of Florida, Regions Bank, Seacoast National Bank, Stonegate Bank, SUN Credit Union, TD Bank, Truist Bank, USF Federal Credit Union, VyStar Credit Union, Wells Fargo.

## What else can we do to help?

If you are a Holocaust survivor and your bank is not participating in the program, please contact us and we will reach out to your financial institution on your behalf. You can reach us by phone: 1-800-388-4069 or via email: [FeeWaiverHelp@MyFloridaCFO.com](mailto:FeeWaiverHelp@MyFloridaCFO.com).



**Florida Department of Financial Services  
Holocaust Victims Assistance Program**  
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