



DEPARTMENT OF FINANCIAL SERVICES

Division of Rehabilitation and Liquidation
www.myfloridacfo.com/Receiver

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Si necesita una versión en español de este aviso, visite el sitio web de la División de Rehabilitación y Liquidación www.myfloridacfo.com/Receiver
(If you need a Spanish version of this notice, visit the Receiver's website at www.myfloridacfo.com/Receiver)

NOTICE TO FLOOD INSURANCE POLICYHOLDERS November 17, 2011
Regarding the Sale of Flood Policies Generated through National Group Insurance Company

Dear Policyholder:

This letter is being sent to you because our records indicate that you have a flood insurance policy which was administered by National Group Insurance Company ("NGIC"). The Florida Department of Financial Services is the Court appointed Receiver of NGIC. NGIC is being liquidated. On November 9, 2011, the Court approved the sale of the flood policies generated through NGIC to Service Insurance Company. Service Insurance Company is located in Bradenton, Florida, and commenced business in 1978. The company is rated A- by A.M. Best.

POLICY STATUS:

Service Insurance Company has assumed all flood policies generated through NGIC effective November 9, 2011. Your policy should continue without any interruption. Since Service Insurance Company utilizes National Flood Services for processing, just as NGIC did, you should not need to take any special action in order for your policy to continue. Upon the renewal (or revision) of your policy, it will show the name of Service Insurance Company and will include the name of your insurance agent/agency, just as before. Service Insurance Company will send you a letter regarding your flood policy before your policy's normal renewal date.

If you have any questions regarding the status of your flood policy, please contact your agent. For questions about the NGIC receivership, please contact the Receiver by using the "Contact Us" form at the Receiver's website, www.myfloridacfo.com/Receiver or call the Florida Department of Financial Services, as Receiver, at (850) 413-3081 or toll free at 1-800-882-3054.

Your continued cooperation in these matters is greatly appreciated.