FLORIDA DEPARTMENT OF FINANCIAL SERVICES

Division of Rehabilitation and Liquidation
www.myfloridacfo.com/division/receiver

Si necesita una versión en español de este aviso, visite el sitio web de la División de Rehabilitación y Liquidación www.myfloridacfo.com/division/receiver.
(If you need a Spanish version of this notice, visit the Receiver's website at www.myfloridacfo.com/division/receiver)

JUNE 16, 2022

NOTICE TO POLICYHOLDERS

Regarding the Liquidation of Southern Fidelity Insurance Company

Dear Policyholder:

This letter is being sent to you because our records indicate that you are a policyholder of Southern Fidelity Insurance Company ("SFIC"). On June 15, 2022, SFIC was ordered liquidated by the Second Judicial Circuit Court in Leon County, Florida and your coverage will be cancelled effective 12:01 a.m. on July 15, 2022. The Florida Department of Financial Services ("Department") was appointed Receiver of SFIC. A copy of the liquidation order for SFIC and other relevant information is available on the Department's website, https://www.myfloridacfo.com/division/receiver/.

If you have not already discussed this matter with your agent, please contact your agent immediately to make sure that you get new coverage to replace your SFIC policy. Your agent is in the best position to advise you as to your insurance options. To assist your agent and you in this process, we also have notified your agent directly of the cancellation of your policy.

POLICY CANCELLATION: Continued, uninterrupted property coverage is particularly important during hurricane season. Under the liquidation order, your SFIC policy will be cancelled effective 12:01 a.m. on July 15, 2022, unless otherwise terminated prior to that date.

CONTACT YOUR AGENT IMMEDIATELY so that your agent can assist you in securing new insurance coverage with another insurance company prior to July 15, 2022. IF YOU DO NOTHING, YOUR POLICY WILL BE CANCELLED EFFECTIVE 12:01 A.M. ON JULY 15, 2022 and you will no longer have insurance coverage.

CLAIMS FOR LOSSES INCURRED PRIOR TO 12:01 A.M. ON JULY 15, 2022:

There is a process in place for payment of covered claims incurred before 12:01 a.m. on JULY 15, 2022. Your state's insurance guaranty association was activated to help pay outstanding claims for SFIC policies. The processing and payment of pending covered claims will be made by the applicable state insurance guaranty association.

Florida Insurance Guaranty Association ("FIGA") - https://figafacts.com/

Louisiana Insurance Guaranty Association - https://www.laiga.org/

Mississippi Insurance Guaranty Association- https://ms-miga.com

South Carolina Property and Casualty Insurance Guaranty Association - http://www.scguaranty.com/

The deadline for filing claims in the SFIC receivership is June 15, 2023.

SFIC information regarding the method for filing a claim in the receivership proceeding will be available on the Department's website. www.myfloridacfo.com/division/receiver

PROCESS FOR PAYMENT OF CLAIMS: The Department is currently gathering claim files and claim data to forward the information to your guaranty association. As a result, there may be a slight delay in claim processing during this transitional period. Please continue to contact SFIC using the contact information below to check the status of an existing claim and/or to file a new claim. The Department's website, www.myfloridacfo.com/division/receiver, will be updated once the transition is completed.

CONSUMER/CLAIMS CALLS:
Consumers with questions regarding SFIC should contact the company directly at the numbers below:

Customer Service:	(866) 874-7342
Claims:	(866) 722-4995
Flood:	(800) 759-8656

CONTACTING THE DEPARTMENT: If you have any non-claims related questions regarding the receivership, please visit the Department's website at www.myfloridacfo.com/division/receiver . You also may contact the Department at Consumer.Services@myfloridacfo.com or by calling (800) 882-3054 or (850) 413-3081.