

Critical Operational Elements	Risk Description	Status	Risk Rating	Mitigation/Response Strategy	Reporting Period Comments or Updates	Date of Status Change	Owner / Coordinator
Technology	Lack of Testing Environment: Subject matter experts can determine the processes needed, document those processes, and train staff within a sandbox environment prior to go live. Subject matter experts can also start working through processes and identify gaps for the staff and determine additional training requirements.	Open	9 (High/High)	DOH has raised this risk to PALM Project. The delivery of test environment is scheduled in April 2025. Upon delivery of this we will remove the risk.			
Processes Technology	Awaiting confirmation and finalized requirements, process flows, configurations, and interfaces so DOH can calculate work effort on remediation and develop project timelines for completion of necessary tasks.		9 (High/High)	Pre-design and design activities based on calculated assumptions.			
People Processes Technology Data	Payroll Design Sessions are scheduled to complete / finalize by the PALM project in June- July 2024 (Segment IV)	Open	9 (High/High)	Pre-design and design activities based on assumptions. Our most complex business operations are based on Payroll design and requirements. This gives us on 12 months to remediate some of Department's key applications.			
Processes	Agency is unable to determine how the Trial Balance, Schedule of Allotment Balances, year- end dosing processes and Schedule I processes will be completed with the Account field which combines the current FLAIR General Ledger Code and Object Code.	Open	9 (High/High)	DOH would like to review the envisioned example of a Trial Balance and speed key. DOH would like to see the account field values and an explanation of how the account field enables us to record the current level of information.			

Processes	The intention is for DFS to setup all of our organization codes and they have to route through their team for an approval process as well.	Open	9 (High/High)	Work with PALM and DFS to set up a successful Service Level Expectation.		
Technology	Lack of Training: The training needs to be specific to the State of Horida implementation, including specific Chart of Accounts ChartField values as well as other configured elements. In addition, there also needs to be technical related training for interfacing methods, data access for the IW, and remediation techniques	Open	6 (High/Medium)	DOH can create DOH's specific training. SPM team is part of PALM Readiness updates and is attending all PALM meetings.		

DOH Issues								
Critical Operational Elements	Issue Description	Status	Priority	Resolution Plan	Reporting Period Comments or Updates	Planned or Actual Resolution Date	Owner / Coordinator	

DOH Assumptions								
Critical Operational Elements	Assumption	Status	Date Logged or Removed	Impacted Stakeholder(s) and/or System(s)	Reporting Period Comments or Updates			
People Processes Technology Data	PALM will provide solution and remediation of enterprise applications i.e., STMS, PeopleFirst, etc.	Logged	06/28/23	All DOH systems	PALM Project has identified all impacted enterprise applications.			
People Processes Technology Data	PALM will maintain the project "On schedule"	Logged	06/28/23	All DOH systems	DOH PALM team relies on PALM Project schedule and plans deliverables and tasks accordingly. Resource allocation is also heavily based on PALM schedule.			

DOH Agency-Specific Readiness Activities								
Critical Operational Elements	Activity Description	Date(s)	Impacted Stakeholder(s) and/or System(s)	Objective	Reporting Period Comments or Updates			
People	Project Management Liaison Meeting		Project Manager	To collaborate and learn from other Agency PMs strategies and tools				
People	Training Liaison Meeting		Training Liaison	To collaborate and understand how other agencies will handle training				
People	DOH PALM Core Team Meeting	Every Wednesday	Project Stakeholders	Monitor progress against project plan Review and approves changes to project plans (resources, scope, goals, cost estimates) Advise on project planning and implementation strategies Make strategic decisions related to project deliverables prioritization and approvals Review and suggest solutions for issues critical to project success Assist in resolving project conflicts Assist and guide on resource allocation				
People	PALM Executive Steering Committee	Once a month	Executive Stakeholders	Advise on project strategy and guidance Make strategic decisions related to project deliverables prioritization and approvals Review and suggest solutions for issues critical to project success Assist in resolving project conflicts				
People	Advisory Council Meeting	Monthly or as scheduled	Stakeholder	To participate and advice the PALM Project team				
People	Readiness Meeting	Monthly or as scheduled	Executive Stakeholders	To meet the PALM Readiness team for PALM Project updates				
Processes	County Health Departments	Bi-weekly	CONMAN Application	To get business users and CHD's ready for PALM changes				
Technology Data	Finance and Accounting	Bi-Weekly	6 Impacted applications plus Payroll application	To document As-Is sections of the Functional Design Document	Each application has a Functional Design Document that will be completed for every application.			
Technology Data	DDD Meeting	Bi-Weekly	5 Applications	All 5 impacted applications have completed Section 4 and 5 of As-Is applications	All 5 impacted applications have completed Section 4 and 5 of As-Is applications			
Techno l ogy Data	FIRS Cadence Meeting	Weekly	6 Modules	To document As-Is sections of the Functional Design Document	As-Is for 4 modules of FIRS is complete			
Technology Data	AFAM Activities	Bi-Weekly	AFAM Activities – AFAM has 64 documented processes that need remediation	To document all technical activities that are not within applications for e.g., batch jobs, reports published on SharePoint etc.	64 processes team has discussed and documented 40 processes			
Technology Data	Reports Data	Bi-Weekly	AFAM Activities – AFAM has 64 documented processes that need remediation	To understand all impacted report data for	Approximately 200 plus reports from RDS FLAIR			
Technology Data	Tracker Utility	Bi-Weekly	All impacted systems	One stop to access the remediation status of all applications for PALM transition	11 Groups or bureaus and 64 applications will be tracked in this utility			
Techno l ogy Data	Disbursement As-Is meetings	Twice a week	Stakeholders	Completed collecting the As-Is documentation for Disbursements	This is currently in review for sign-off for users.			

Agency Sponsor Confirmation		DOH Status Report Confirmation				
	Reporting Period	Agency Sponsor Name:	Confirmed By:	Confirmation Date:		
As Agency Sponsor, I understand my role and responsibility for monitoring and reporting on my agency's readiness status. I have reviewed and confirmed the accuracy of my agency's readiness status as reflected in this dashboard.	July - August 2023	Robert Herron	robert.herron@flhealth.gov	09/06/23		
Agency Sponsor Name: *						

Confirm *