

|                                   |  |        |  | FDC Issues   |   |   |  |
|-----------------------------------|--|--------|--|--|---|---|--|
| Critical Operational<br>Elements  | Issue Description  | Status | Priority   | Resolution Plan  | Reporting Period<br>Comments or Updates | Planned or<br>Actual<br>Resolution Date | Owner /<br>Coordinator   |
| People<br>Processes<br>Technology | Do not have a permanent Project<br>Manager or backup Project Manager | Open   | Critical - Impacts the<br>ability of the agency to<br>move forward with work<br>without resolution | To access the available Administered Funds to<br>support the PALM Project and readiness activities |   |   | OIT  |
| People<br>Processes<br>Technology | Not having a backup for newly created<br>agency business systems     | Open   | High - Impacts the ability<br>of the agency to meet<br>deadlines or milestones                     | Crosstrain staff to ensure adequate backup   |   | 09/30/23                                | David Eskin,<br>Finance and<br>Accounting/Systems<br>Reporting |

|                                   |   | FDC    | C Assumption:             | 5  |  |
|-----------------------------------|---|--------|---------------------------|--|--|
| Critical Operational<br>Elements  | Assumption  | Status | Date Logged or<br>Removed | Impacted Stakeholder(s) and/or<br>System(s)  | Reporting Period Comments or Updates   |
| People<br>Processes<br>Technology | The agency will be able to access the available Administered<br>Funds to support readiness activities.  | Logged | 07/01/23                  | All agency business systems and PM roles     | July 31st, the agency submitted a budget amendment requesting<br>funds for staff augmentation to perform project management<br>functions for the agency's readiness activities. Due to the<br>overallocation of FDC key subject-matter resources, hiring<br>consultants and other resources to augment the FPST Project is<br>essential for the department's continuity of operations and<br>successful transition to the Florida PALM solution. |
| People<br>Processes<br>Technology | There will be sufficient engagement by resources knowledgeable<br>about agency business processes and technical capabilities.   | Logged | 07/31/23                  | All agency business systems and CCN roles    |  |
| People<br>Processes<br>Technology | FDC's Change Champion Network will continue to attend<br>workshops, working sessions, meetings, and other forums for<br>collaboration to ensure the continued functionality of inbound and<br>outbound interface points between the two agencies. | Logged | 07/31/23                  | All agency business systems and CCN roles    |  |
| People<br>Processes<br>Technology | FDC will understand and document our current state technical<br>architecture and business systems and modify to integrate with the<br>financial management solution.  | Logged | 07/31/23                  | All agency business systems and<br>CCN roles |  |
| People<br>Processes<br>Technology | FDC will understand and document our internal processes and<br>modify them where possible to accommodate the financial<br>management solution functionality.  | Logged | 07/31/23                  | All agency business systems and<br>CCN roles |  |

|                      |   |                       | FDC Agency-Sp  | pecific Readiness Activities  |  |
|----------------------|---|-----------------------|--|---|--|
| Critical Operational | Activity Description  | Date(s)               | Impacted Stakeholder(s)  | Objective   | Reporting Period Comments or Updates   |
| Elements<br>Data     | AR Subsidiary Cleanup   | 06/01/2023            | and/or System(s)<br>FLAIR – AR Subsidiary and<br>General Ledger Masters  | True up the AR balance between the AR subsidiary<br>and the General Ledger balances   | This was completed. The balances within the subsidiary and the<br>General ledgers match as of 06/30/2023. However, there is a<br>couple of accounts receivables set up in prior years which need<br>further research to determine actions. Decision will affect both AR<br>subsidiary and the General Ledger balances. |
| Data                 | Property File Clean up  | 04/01/2023<br>Current | FLAIR: Property File   | Error correction of two property items.   | We are in communication OFFE (at DFS) to obtain guidance on how to resolve the issue.  |
| People               | PALM  | 07/05/2023            | F&A/OIT, Liaisons  | OIT wanted to introduce F&A to the interim OIT<br>liaison as the current liaison was leaving the<br>Department, to bring him up to speed  |  |
| People               | Pre-Florida PALM Funding Meeting<br>with Budget/F&A                               | 07/05/2023            | CFO, Budget Director, F&A<br>Director, Agency Liaison  | To prepare for our July 7th meeting with OIT and the CIO on PALM funding  |  |
| People               | Fleet Management System<br>Conversation PALM                                      | 07/06/2023            | Fleet, Director of<br>Administration, F&A  | To determine if our Fleet section had any agency<br>business systems and how the org codes will be<br>converted in PALM   | We reached out to PALM regarding how the org codes in the<br>current Fleetwave system (maintained by DMS) will be converted<br>in PALM. We have not yet received a response.   |
| People               | PALM and BARS discussion  | 07/07/2023            | F&A, Budget, FMBC, Internal<br>Audit, Regional Business<br>Managers  | To discuss and determine if our Budgeting and<br>Reporting System (BARS) currently in use needs to<br>be recreated with a new BARS or if the PALM<br>reporting warehouse will be sufficient | Need to continue discussions internally and get additional<br>clarification from PALM.   |
| People               | Florida PALM funding discussion   | 07/07/2023            | CIO, CFO, Budget, OIT, PM,<br>Agency Liaison   | To review resources needed from OIT and F&A, and the OWP plan.  |  |
| People               | PALM discussion with interim<br>Project Manager                                   | 07/17/2023            | Agency Liaisons, Project<br>Manager  | To discuss the project  | Bring the interim PM up to speed on the project.   |
| People               | PALM Resources meeting  | 07/27/2023            | OIT, F&A, CIO, PM  | To discuss the interim Project Manager and the lack of resources and the OWP  |  |
| People               | PALM Weekly Standing Meeting  | 08/07/2023            | Agency Sponsors, Agency<br>Liaisons, Project<br>Management Liaison   | Weekly standing meeting to discuss where we stand on the project  |  |
| People               | PALM Weekly Standing Meeting  | 08/21/2023            | Agency Sponsors, Agency<br>Liaisons, Project<br>Management Liaison   | Weekly standing meeting to discuss where we stand on the project  |  |
| People               | PALM Weekly Standing Meeting  | 08/28/2023            | Agency Sponsors, Agency<br>Liaisons, Project<br>Management Liaison   | Weekly standing meeting to discuss where we stand on the project  |  |
| Processes            | Sent out a request to update our<br>current-state desktop procedures<br>library   | 08/09/2023            | Business Process owners<br>throughout Finance &<br>Accounting  | To ensure our current state desktop procedures library is up to date.   | Ongoing  |
| Processes            | RFQ posted to obtain consulting services  | 07/10/2023            | Bureau of Finance and<br>Accounting as Contract<br>Manager   |   | Vendor quotes to RFQ to be received by August 15th. Only<br>received one quote, this has not moved forward due to funding<br>issue.  |
| Processes            | Documenting current state reports,<br>agency business systems, and<br>interfaces. | 07/01/2023            | All business process owners<br>in Finance and Accounting,<br>Budget, Division of<br>Administration, FMBC,<br>Procurement, HR | To document our current state   | Ongoing  |
| Technology           | RFQ posted to obtain consulting services  | 07/10/2023            | Office of Information<br>Technology and F&A  |   | Vendor quotes to RFQ to be received by August 15th. Only received one quote, this has not moved forward due to funding issue.  |

## Agency Sponsor Confirmation

As Agency Sponsor, I understand my role and responsibility for monitoring and reporting on my agency's readiness status. I have reviewed and confirmed the accuracy of my agency's readiness status as reflected in this dashboard.

| Reporting Period   | Agency Sponsor<br>Name: | Confirmed By:                  | Confirmation<br>Date: |
|--------------------|-------------------------|--------------------------------|-----------------------|
| July - August 2023 | Mark Tallent            | mary.guinsey@fdc.myflorida.com | 09/08/23              |

Agency Sponsor Name: \*

Confirm \*

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