People Confidence Comments Certification #1

	Agency	Critical Operational Element	Criteria ID	Criteria	Confidence Level	Comments
1	APD	People	1.0	Overall People Readiness	Moderately Confident	APD enthusiasm is still positive
2	DEP	People	1.0	Overall People Readiness	Becoming Confident	SME preparation will include additional information on what to expect with UAT, how test cases should be completed, recording testing results, and communicating testing effectiveness/issues.
3	DJJ	People	1.0	Overall People Readiness	Moderately Confident	Moderately Confident chosen due to staff vacancies within pertinent bureaus as documented in the risk log.
4	DMS	People	1.0	Overall People Readiness	Moderately Confident	Communication, collaboration and focus are addressed in a variety of methods, multiple times a week.
5	DOEA	People	1.0	Overall People Readiness	Becoming Confident	Mostly concerned about resource availability during UAT timeframe.
6	DOH	People	1.0	Overall People Readiness	Becoming Confident	DOH has identified all end users and roles with the information provided by PALM. Yet DOH remains to be concerned about how all the FLAIR functions will cross walk into various PALM modules. To mitigate this issue, DOH has ensured each module be assigned to at least one SME.
7	DVA	People	1.0	Overall People Readiness	Becoming Confident	Agency just completed hiring the remaining personnel shortages in the Administrative Division, which have the bulk of the PALM Tasks/Requirements. As we get those employees trained up in our day-to-day operations, we should be able to transition them into the PALM with that understanding.
8	EOG	People	1.0	Overall People Readiness	Somewhat Concerned	EOG users are eager and ready to learn; however, they are unprepared to utilized the system at this time. Basic online training has only recently been provided and in person training has not yet occurred. We have shared and provided resources, but until training is complete, a sense of cautious uncertainty remains.
9	SCS	People	1.0	Overall People Readiness	Moderately Confident	SCS is Very Confident in our readiness to enter into UAT Testing, however, since this will be our first opportunity to use the PALM Application, we are Moderately Confident in our exposure to the PALM System itself as to the readiness in terms of SME Personnel preparation and training completeness by exercising the PALM System functionality.