

Overall Confidence Comments Certification #2

Agency	Critical Operational Element	Criteria ID	Criteria	Confidence Level	Comments
1	DEP	People Processes Technology Data	N/A	Overall Readiness	Becoming Confident This response is based on assumptions that the project will provide DW/BI and payroll PALM process steps, and enterprise partners providing sufficient information and timeframes for enterprise testing. Testing will now require a technical component with the integration between agency, PALM, and enterprise applications that will need to be coordinated between users in and outside of PALM.
2	DMS	People Processes Technology Data	N/A	Overall Readiness	Very Confident Overall confidence levels for each Critical Operational Element category (1.0, 2.0, 3.0, and 4.0) are determined by the Agency Sponsor.
3	SCS	People Processes Technology Data	N/A	Overall Readiness	Moderately Confident SCS is Very Confident in our readiness to enter into PALM UAT Testing, however, since this will be our first opportunity to use the PALM Application, we are Moderately Confident in the PALM Application System itself. Until our SMEs and Management exercise the features and functions of the Application in its entirety, our confidence level is Moderately Confident going into UAT. Once SCS personnel exercise the PALM Application System, SCS will reassess our confidence around: - Personnel preparation and training completeness, - Validating modifications to our agency Business Processes, Personnel, Organizational Structures and Business Systems, - Validating our accuracy in comparing FLAIR results to PALM results, - Validating Data conversion completeness and PALM Configuration Values. SCS success criteria will be measured by accurately processing business transaction around Financial Accounting, HR/Payroll, Reporting, Business Intelligence and Data Warehouse decision support information. SCS is also dependent on successful migration and transformation of our Agency Business Systems, Interfaces and Enterprise Partner Applications in order to process full transaction life-cycle testing scenarios in PALM.