Processes Confidence Comments Certification #2

	Agency	Critical Operational Element	Criteria ID	Criteria	Confidence Level	Comments
1	APD	Processes	2.0	Overall Processes Readiness	Becoming Confident	Waiting on quite a bit of information from PALM - schedule for UAT in person sessions, structure of those sessions, what materials will be provided, etc. Have reviewed Knowledge Center, pre-req materials, and other PALM provided materials, we are simply waiting to see where APD has nuances in the hands-on realm (APD processes vs PALM processes)
2	DEP	Processes	2.0	Overall Processes Readiness	Becoming Confident	DEP UAT preparation will include additional information on what to expect, how test cases should be completed, coordinating multiple roles/testers, recording testing results, and communicating testing effectiveness/issues. Additional DW/BI, payroll and enterprise system information is needed to assist preparing the end user population, which will be the largest volume of users affected by PALM.
3	DFS	Processes	2.0	Overall Processes Readiness	Moderately Confident	DFS Proper - Concerned with Payroll, Pcard, Financial Reporting processes not being ready to test until August 2026 giving only 3 months of testing. This is not Enterprise A&A perspective and will be addressed through different leadership and project channels.
4	DMS	Processes	2.0	Overall Processes Readiness	Very Confident	Determined by Agency Sponsor.
5	SCS	Processes	2.0	Overall Processes Readiness	Moderately Confident	Once SCS exercises the PALM Application System, SCS will reassess our confidence around: - Validating modifications to agency Business Business Processes, Personnel, Organizational Structure and Business Systems, - Validating testing accuracy in comparison to FLAIR results