

All Agency Technology Mitigation Report Certification #2

Agency	Critical Operational Element	Criteria ID	Criteria	Why has the criteria not been met?	What mitigating actions are being taken?	Who is responsible for supporting the mitigation?	Impact/workaround if mitigation is not completed?	Planned completion date of the mitigation steps?
1 AHCA	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	Data Constraints: Lack of production-quality PALM interface data forced manual file creation and reconciliation, delaying remediation. External Dependencies: Late delivery of interface files (Oct-Dec 2025) Resource Allocation: Development slowed by competing priorities between system enhancements and Florida PALM remediation. Testing Environment: No dedicated end-to-end testing environment; reliance on development environment disrupts operations.	Priority Realignment: Development resources have been redirected from system enhancements to focus on Florida PALM remediation. (to be completed by 3/31/2026) Data Engineering: In collaboration with AHCA's technical analysts, legacy FLAIR data is being converted into Florida PALM formats to create a viable dataset for testing. (completed by 1/30/2026) Pre-Validation: Regular joint "Dev Testing" sessions with AHCA technical analysts are identifying and resolving defects early, reducing formal UAT timelines. (completed by 4/07/2026) BETA Environment: AHCA IT is establishing a dedicated BETA environment for end-user testing, isolated from development activities. (completed by 1/30/2026)	Mitigation will be a collaborative effort between the PCG Staff Augmentation Team (Development & Business Analysis) and the AHCA technical analysts	Impact: If mitigation efforts do not help us resolve issues quickly, we risk a shortened timeline for end-to-end testing. This could lead to defects being discovered in the final weeks before go-live. Workaround: The team will continue to rely on synthetic/hand-crafted data for validation. Note: While this validates basic technical functionality, it increases the risk of edge-case defects appearing in Production that synthetic data may not help identify.	04/07/26
2 APD	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	Collocated Journal Transfer is still under construction. ABC implementation of our PALM API is set for a near future sprint. SIMS initial implementation planning starts Friday.	All work is underway and will be completed in time for in depth testing during the UAT window.	Kristopher Baker Pragathi Lingampally Alias Varghese	No mitigations will be necessary. Work will be completed. The sky will not fall. Manual entry and/or spreadsheet uploads.	02/02/26
3 CITRUS	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	Citrus has delayed the onboarding of contracted resources and integration vendors to the first quarter of calendar year 2026 due to budget and operational constraints.	The vendor's scope includes the creation of the environments for end-to-end testing.	Project Manager	The Citrus Revenue Portal will not be successfully remediated and revenue calculations will have to be done manually, dramatically increasing workload.	04/30/26
4 COM	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	Work on the agency business systems is ongoing. Resources were used to prioritize payroll and allocation business systems. Reporting systems will continue to be modified as testing output is made available.	Programming staff have been shifted to work on the systems still requiring updates.	Finance & Accounting staff, Ken Heim and Lisa Simpson, are working with programming staff as needed to support completion of remaining updates.	If the current mitigation plan is not completed Commerce will then use PALM delivered reports as much as possible to fill gaps.	06/30/26
5 DBPR	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	The Versa test environment will be updated once interface errors are completely resolved.	In order to prepare the Versa test environment properly we must resolve the latest test errors.	DBPR IT	The impact would be high. The PM and OCM are collecting information to meet with RC/PALM to identify risk mitigation options as soon as possible.	01/19/26
6 DCF	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	Interface testing not fully complete. Other system development and remediation activities remain in progress or are pending data/formats necessary for completion.	Active management of outstanding issues which vary per system.	Quantrel Johnson; Joan Davis; DCF Project Team	We have not been given a schedule for which each system was expected to begin sending/receiving files during full UAT, so this is impossible to gauge as it impacts the overall UAT schedule. DCF expects to participate in Full UAT with each of its business systems.	04/30/26

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7	DCF	Technology	3.4	Test scenarios for end-to-end integration testing have been developed.	Test scenarios for end-to-end integration testing have been partially developed but cannot be finalized due to dependencies on incomplete interface specifications and pending PALM data formats. While we have created preliminary test scenarios based on current FLAIR integration patterns and documented business processes, comprehensive end-to-end scenarios require: Final PALM file format specifications Dependent Agency business system readiness	Active management of outstanding issues which vary per system.	DCF Project Team	Impact: Without complete end-to-end test scenarios, we face elevated risk of undetected integration failures during PALM cutover. Workaround: Extended Parallel Run Operations - Implement 4-month parallel run (vs. standard 2-month) to validate integration through actual processing cycles, allowing real-world validation to supplement incomplete test scenarios Phased Cutover Approach - Transition non-critical interfaces first while maintaining FLAIR connections for critical financial processes until confidence is established through production validation	05/30/26
8	DEM	Technology	3.2	Agency business system documentation has been updated based on technical interface testing results.	Interface testing has not been completed	DEM is continuing to complete interface testing	DEM IT and Finance	There will be no impact to full UAT. Business systems will not impact processes.	01/31/26
9	DLA	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	End-to-end integration testing cannot start yet because two inbound interfaces are still pending.	ARI007- Developer identified the issue and validation is going on prior to server upload. API002- Team is awaiting an updated solution from the OnBase vendor before retesting.	Agency IT Developer and Technical Lead	End-to-end integration testing cannot proceed until both inbound interfaces are successfully processed, resulting in a delay to overall testing readiness.	01/16/26
10	DLA	Technology	3.4	Test scenarios for end-to-end integration testing have been developed.	Test script development is ongoing and must incorporate newly added activities across multiple BPGs and pending inbound interface outcomes.	Internal discussions are underway to confirm execution scope for additional activities across BPGs. Test scenarios are in progress and needs to be finalized following confirmation.	Agency BA and Business Process SMEs (For validation)	End-to-end integration testing execution will be delayed until test scenarios are fully developed and validated.	02/04/26
11	DMA	Technology	3.2	Agency business system documentation has been updated based on technical interface testing results.	Still awaiting interface testing with ARRO. Should be completed NLT Jan 26.	Working with Vendor and PALM Team to conduct testing.	Vendor/PALM Team	Manual input of data.	01/31/26
12	DMA	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	Still awaiting interface testing with ARRO. Should be completed NLT Jan 26.	Working with Vendor and PALM Team to conduct testing.	Vendor/PALM Team	Manual input of data.	01/31/26
13	DMA	Technology	3.4	Test scenarios for end-to-end integration testing have been developed.	Still awaiting interface testing with ARRO. Should be completed NLT Jan 26.	Working with Vendor and PALM Team to conduct testing.	Vendor/PALM Team	Manual input of data.	01/31/26
14	DOE	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	Competing agency IT priorities. Working through MFA updates. Shortage of development staff also delayed ABS readiness.	Re-focused on cycle 2 completion for interface testing by early spring (Feb-Mar)	Steve Marcus, Scott Jecko, Hema Gattupalli	Continue work to complete all agency ABS cycle 2 testing before commencing cycle 3.	03/31/26
15	DOE	Technology	3.4	Test scenarios for end-to-end integration testing have been developed.	Competing agency IT priorities. Working through MFA updates. Shortage of development staff also delayed ABS readiness.	Re-focused on cycle 2 completion for interface testing by early spring (Feb-Mar)	Rick Owen, Syeda Shamsie	Continue work to complete all agency ABS cycle 2 testing before commencing cycle 3.	03/31/26
16	DOH	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	DOH is testing inbound and outbound files with the PALM Interface technical team.	DOH technical team continues to actively work and successfully complete all inbound and outbound files successfully	PALM Interface testing team and DOH technical team	DOH team will continue corresponding with the PALM team	01/30/26
17	DOL	Technology	3.2	Agency business system documentation has been updated based on technical interface testing results.	Interface testing has not been completed	Reviewing interface catalog design layout and data mapping documentation to ensure technical readiness	Business Liasion	Manual online entry in PALM	02/27/26
18	DOL	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	PALM End to End integration has not started	Reviewing interface catalog design layout and data mapping documentation to ensure technical readiness	Business Liasion	Manual online entry in PALM	02/27/26

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19	FCOR	Technology	3.2	Agency business system documentation has been updated based on technical interface testing results.	1. Delays in receiving PALM Outbound interfaces files (AMI004, API031) limited agency's ability to complete the Cycle2 Testing, which subsequently impacted completion of agency business system documentation (RW task 558 and 561). 2. Discussion with FL PALM reveals that there is no direct data mapping between FLAIR and PALM systems, therefore agency needs to refer multiple references and review the data in PALM to mitigate data dependency.	1. Continue to collaborate with FL PALM project team to receive the final Outbound interface file, and validate Inbound interface file. 2. Agency reassessed the plan to understand PALM data to mitigate the agency systems/ reports.	This is a partnership between FL PALM project team, FDC OIT team, FDC & FCOR business/ systems teams, and relevant 3rd party vendors.	Unknown Implication of DW/BI, Process Steps, UAT and additional system functionality (Enterprise systems) will validate what is necessary. Timeline to mitigate is tentatively 3/31/2026, assuming completion of Cycle 2 testing and remediating data dependency to PALM system.	03/31/26
20	FDC	Technology	3.2	Agency business system documentation has been updated based on technical interface testing results.	1. Delays in receiving PALM Outbound interfaces files (AMI004, API031) limited agency's ability to complete the Cycle2 Testing, which subsequently impacted completion of agency business system documentation (RW task 558 and 561). 2. Discussion with FL PALM reveals that there is no direct data mapping between FLAIR and PALM systems, therefore agency needs to refer multiple references and review the data in PALM to mitigate data dependency.	1. Continue to collaborate with FL PALM project team to receive the final Outbound interface file, and validate Inbound interface file. 2. Agency reassessed the plan to understand PALM data to mitigate the agency systems/ reports.	This is a partnership between FL PALM project team, FDC OIT team, FDC & FCOR business/ systems teams, and relevant 3rd party vendors.	Unknown Implication of DW/BI, Process Steps, UAT and additional system functionality (Enterprise systems) will validate what is necessary. Timeline to mitigate is tentatively 3/31/2026, assuming completion of Cycle 2 testing and remediating data dependency to PALM system.	03/31/26
21	FDLE	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	A working test file from PALM to test API031 was not ready until 11/14/25. This delay caused the functional testing with Axiom-Pro to be delayed and is now targeted to complete in February 2026. A working test file from PALM to test AMI004 was not ready until 12/19/25. AMI008 is dependent on AMI004, causing AMI008 Interface testing to be delayed.	FDLE is working with the Vendors and Cycle 2 Test Teams to complete the functional testing of Interfaces API031 and AMI008. A timeline issue #4 has been documented related to these delays.	PALM Team, Vendor, FDLE	The initial impact is related to timeline delays in entering End-to-End integration testing. The long-term workaround is for FDLE to create manual processes to support an indirect integration with the PALM system, if needed.	02/27/26
22	FDLE	Technology	3.4	Test scenarios for end-to-end integration testing have been developed.	Dependent on Criteria 3.3 - Axiom-Pro and Strategic Asset Tracking System (SATS), both External vendors, will need to complete functional testing prior to developing end-to-end integration test scenarios.	Working with Cycle 2 test team and vendors to complete the functional testing before the End 2 End integration testing scenarios are to be developed jointly with FDLE. A timeline issue #5 has been documented related to this delay.	PALM Team, Vendor, FDLE	The initial impact is related to timeline delays caused by 3.3. The long-term workaround is for FDLE to create Test Scenarios to support an indirect integration with the PALM system.	02/27/26
23	FLHSMV	Technology	3.2	Agency business system documentation has been updated based on technical interface testing results.	Resource and development changes.	Agency business system documentation updates will be completed before PALM UAT ends.	Technical development team and Business team	Documentation may need to be completed during UAT contingency to continue gathering support materials.	07/31/26
24	FLHSMV	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	Agency must test Supplier ID in Prod.	Agency business system testing environments are in progress. (Supplier ID)	Technical development team and Business team	Table built and loaded to Prod. Pending further testing. Sample Supplier IDs to test in UAT have been provided while we await final Supplier IDs from PALM.	02/02/26

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JAC	Technology	3.3	Agency business system testing environments are ready for end-to-end integration testing.	BOMS webservice is currently being tested by JAC Accounting and the JROs to ensure successful transaction uploads following application enhancements.	JAC IT is actively working to address issues with the webservice. Third Party Vendor (CIP) is working to update BOMS to consume the webservice so JROs can upload data to JAC.	JAC IT is leading the mitigation plan. Third party vendor (CIP) is updating BOMS (ABS) to use the enhancements made to the webservice. The estimated timeline for completion is dependent on the response time of third party vendor (CIP) to make BOMS enhancements. JAC IT has completed webservice enhancements, and is currently waiting for feedback or future patches needed (if applicable).	If not completed, JAC accounting would have to manually enter/key in data submitted by JROs via email.	02/28/26