

People Confidence Comments #3

	Agency	Critical Operational Element	Criteria ID	Criteria	Confidence Level	Comments
1	APD	People	1.0	Overall People Readiness	Very Confident	UAT and Training are being worked together to walk teams thru the use of PALM. Teams are working in combined efforts to learn and embrace the PALM processes.
2	DEP	People	1.0	Overall People Readiness	Becoming Confident	SMEs have become more comfortable with PALM changes which will lead to an easier testing/training effort with end users. Additional enterprise system information is needed to assist preparing the end user population, which will be the largest volume of users affected by PALM.
3	DJJ	People	1.0	Overall People Readiness	Very Confident	Criteria ID 1.2 DJJ has met the criteria; however, it was not recorded before the 6/30/26 cutoff.
4	DLA	People	1.0	Overall People Readiness	Becoming Confident	Training efforts are in the planning stage. DLA is working with several agencies to determine what training materials will be needed for end users.
5	DVA	People	1.0	Overall People Readiness	Moderately Confident	FDVA has been integrating its users into the PALM planning and testing to date. We continue to develop training and have one-on-one training with Agency personnel. While time consuming this is the best option to ensure they understand the functionality of the system.
6	FCOR	People	1.0	Overall People Readiness	Moderately Confident	Agency identifying the agency-specific end-users training materials for each Topic, based on the understanding that FL PALM project team will create end-user training materials for the system functionality in-general. Agency completed all role mapping tasks so far and resolved all SoD conflicts.
7	FDC	People	1.0	Overall People Readiness	Moderately Confident	Agency identifying the agency-specific end-users training materials for each Topic, based on the understanding that FL PALM project team will create end-user training materials for the system functionality in-general. Agency completed all role mapping tasks so far and resolved all SoD conflicts.
8	SCS	People	1.0	Overall People Readiness	Becoming Confident	SCS is Becoming Confident in our readiness to perform all required SCS financial transactions in the PALM system as we continue to: Prepare training materials that will help SCS staff to perform their duties in PALM