

Technology Confidence Comments #3

	Agency	Critical Operational Element	Criteria ID	Criteria	Confidence Level	Comments
1	APD	Technology	3.0	Overall Technology Readiness	Moderately Confident	APD has some open questions regarding outbound delta processing that are hindering our ability to complete interface testing.
2	DBPR	Technology	3.0	Overall Technology Readiness	Somewhat Concerned	Development of the Versa Interface automation is slow.
3	DJJ	Technology	3.0	Overall Technology Readiness	Somewhat Concerned	Criteria 3.1 - 4/8 interfaces have successfully tested multiple times. 3/8 interfaces have issues and tickets have been submitted for resolution. 1/8 is in cycle 2 testing. Criteria 3.2 DJJ continues to work with PALM on inbound file errors. DJJ will continue testing until UAT refresh. Note: Both 3rd party vendors and PALM are continuing to work together to resolve all inbound and out bound errors, both hope to have issues resolved by the time of refresh.
4	DLA	Technology	3.0	Overall Technology Readiness	Highly Concerned	While we have approximate dates for when these ABSs will be ready for testing, we are not ready as of today. If any of the planned dates slip, this will have a direct impact on PALM. Discussions are underway to identify what's remaining for these internal systems to be ready (and when they'll be ready).
5	DVA	Technology	3.0	Overall Technology Readiness	Moderately Confident	Agency is confident that with continued testing and the impending refresh will allow us to have future testing success.
6	FCOR	Technology	3.0	Overall Technology Readiness	Somewhat Concerned	Agency progress is impacted by the unavailability of remaining process steps for 22 Activities, high number of system defects identified during UAT & end-to-end interface testing, degradation of system performance, and ongoing changes to the PALM documentation leading to significant rework for the agency and uncertainty around system stability.
7	FDC	Technology	3.0	Overall Technology Readiness	Somewhat Concerned	Agency progress is impacted by the unavailability of remaining process steps for 22 Activities and 1 outbound interface. Additionally, high number of system defects identified during UAT & end-to-end interface testing, degradation of system performance, and ongoing changes to the PALM documentation leading to significant rework for the agency and uncertainty around system stability.
8	FLHSMV	Technology	3.0	Overall Technology Readiness	Moderately Confident	Mitigation plan in place to begin testing interfaces by end of July, and to complete all PALM testing by October 2, 2026. (Some interfaces will begin cycle 3 in July and others will begin cycle 3 in August.) The agency mitigated resource impacts in Spring 2026 with an internal recovery plan.
9	SCS	Technology	3.0	Overall Technology Readiness	Becoming Confident	SCS is Becoming Confident in our readiness to perform all required SCS financial transactions in the PALM system as we continue to: Deploy updated technology systems that enable Agency Business Systems (ABS) to interface with PALM and EBS