- ⊘ Dashboard Snapshots
- ⊘ Knowledge Center
- Plorida PALM Workbook for DCF
- ⊘ Readiness Workplan

DCF Status Report Dashboard

Click on the various statistics or dials to view the supporting information within your agency's Smartsheet Florida PALM Workbook.

September - October 2024

Agency Sponsor

Chad Barrett

Project-led Meeting Participation

CCN Composition RW Task Completeness



The Readiness Workplan Tasks Completeness dial reflects the completeness of your agency's submission of RW tasks, starting with RW Task 512.

RW Task Timeliness



The Participation dial reflects your agency's attendance at Project-led meetings during the current reporting period.

Change Champion Network:

The Change Champion Network dial reflects the completeness of your CCN makeup.

- Unique Filled Role = 13
- Duplicate Filled Role = 2
- Vacant Role = 1

RW Task Completeness:

Score = 84.72%

- Submitted Complete = 22
- Submitted Incomplete = 2
- Completed After Submission = 12

RW Task Timeliness:

Score = 78.45%

- Submitted On Time = 37
- Submitted Late = 24
- Pending Submission = 6

Meeting Participation:

- Meetings Attended = 5
- Meetings Missed = 0

The dials above include an intuitive Green-Yellow-Red spectrum, where green indicates the measure is in a positive range, yellow represents that the gaps in expected results present an increasing risk to the agency, and red indicates that there are significant gaps in expected results that present an elevated risk level for the agency.

						mpleted or Open Ite				
Project mpact	Critical Operational Element	Task ID	Task Name	Task Planned Start Date	Task Planned End Date	Agency Reported Task Progress	Agency Submission Date	Status Comment	Project Verification of Completion	Agency Corrected Submission Date
N/A	Technology	516	Update Agency Business System Documentation for Segment II	01/29/24	04/12/24	50% - In Progress		OITS, Remediation strategy has been discussed, approaching remediation with Segments I, II, III, and IV jointly.		
N/A	Technology	519	Remediate Agency Business Systems based on Segment I	01/29/24	06/28/24	50% - In Progress		OITS, Remediation strategy has been discussed, approaching remediation with Segments I, II, III, and IV jointly.		
N/A	Technology	528	Update Agency Business System Documentation for Segment III	04/15/24	07/12/24	50% - In Progress		OITS, Remediation strategy has been discussed, approaching remediation with Segments I, II, III, and IV jointly.		
N/A	Technology	531	Remediate Agency Business Systems based on Segment II	04/29/24	10/04/24	50% - In Progress		OITS, Remediation strategy has been discussed, approaching remediation with Segments I, II, III, and IV jointly.		
Direct	Data	541-A	Complete Configuration Workbooks for Segment IV	07/22/24	09/06/24	100% - Submitted	09/06/24		Submission Complete	
Direct	Data	541-B	Complete Configuration Workbooks for Segment IV	07/22/24		100% - Submitted	09/06/24		Submission Complete	09/06/24
N/A	Data	542	Complete Data Readiness Analysis and Data Cleansing Activities for Segment IV	07/22/24	10/18/24	100% - Submitted	10/18/24		Submission Complete	10/31/24
N/A	Processes	543	Identify Change Impacts and Update Agency Business Process Documentation for Segment IV	07/22/24	10/18/24	100% - Submitted	10/18/24		Submission Complete	11/19/24
N/A	Technology	544	Update Agency Business System Documentation for Segment IV	07/22/24	10/18/24	50% - In Progress		OITS, Remediation strategy has been discussed, approaching remediation with Segments I, II, III, and IV jointly.		
Direct	Technology	545-A	Update and Finalize Florida PALM Conversion Inventory for Segment IV	07/22/24	10/18/24	100% - Submitted	10/09/24		Submission Complete	
Direct	Technology	546	Update Florida PALM Interface Inventory for Segment IV	07/22/24	10/18/24	100% - Submitted	10/21/24		Submission Complete	11/05/24
N/A	Technology	547	Remediate Agency Business Systems based on Segment III	07/22/24	12/13/24	25% - Beginning Initial Internal Meetings and Information Gathering		OITS, Remediation strategy has been discussed, approaching remediation with Segments I, II, III, and IV jointly.		
Direct	People	549	Submit Training Survey	08/12/24	09/20/24	Pending Resubmission	10/23/24	Sent reminder to AS.	Submission Incomplete	
ndirect	People	536-B	Create Agency Specific User Acceptance Testing Plan	08/19/24	10/11/24	100% - Submitted	10/09/24		Submission Complete	
Direct	Data	541-C	Complete Configuration Workbooks for Segment IV	08/26/24	10/04/24	100% - Submitted	10/22/24		Submission Complete	10/23/24
N/A	N/A	551	Submit Bimonthly Agency Readiness Status Report	08/30/24		100% - Submitted	09/13/24		Submission Complete	
N/A	N/A	552	Manage Agency Specific Implementation Schedule, Risks and Issues	08/30/24	10/31/24	75% - Consolidating/Inputting Information for Submission			N/A	
Direct	Technology	550-B	Participate in Technical Meeting to Receive Credentials and Access	09/03/24	09/13/24	100% - Submitted	09/09/24	Meeting scheduled for September 9.	N/A	
ndirect	Technology	553	Prepare for Interface Testing	09/16/24	10/18/24	100% - Submitted	10/22/24	Complete except for Test Cases Identified Column @Rick	Submission Complete	11/05/24
Direct	Technology	554	Participate in Connectivity Testing for Cycle 1 Interface Testing	09/16/24	10/04/24	100% - Submitted	09/23/24	OITS - Successfully completed task 9/23.	Submission Complete	
Direct	Data	541-D	Complete Configuration Workbooks for Segment IV - General Ledger (GL)	10/07/24	11/01/24	100% - Submitted	11/01/24		Submission Complete	
Direct	Data	555-A	Complete Data Cleansing Based on Mock Conversion 1 - Projects (PCC001)	10/07/24	11/22/24	100% - Submitted	11/22/24	Data Cleansing complete. Waiting for due date to submit.		
N/A	People	559	Share Florida PALM Updates	10/14/24	10/25/24	100% - Submitted	10/24/24		Submission Complete	
N/A	Technology	561	Remediate Agency Business Systems based on Segment IV	10/21/24	03/14/25	25% - Beginning Initial Internal Meetings and Information Gathering		OITS, Remediation strategy has been discussed, approaching remediation with Segments I, II, III, and IV jointly.		
Direct	Data	555-B	Complete Data Cleansing Based on Mock Conversion 1 (CTC001, GMC001, and PCC002)	10/28/24	11/22/24	75% - Consolidating/Inputting Information for Submission		Pulling error logs down from CFO Secure Sharepoint		
N/A	N/A	562	Submit Bimonthly Agency Readiness	11/01/24	11/12/24	75% -		Chad, Darrell		

			Status Report			Consolidating/Inputting Information for Submission		
N/A	N/A	563	Manage Agency Specific Implementation Schedule, Risks and Issues	11/01/24	12/27/24	25% - Beginning Initial Internal Meetings and Information Gathering		
Direct	Data	555-C	Complete Data Cleansing Based on Mock Conversion 1 (AMC001 and POC001)	11/08/24	12/06/24	25% - Beginning Initial Internal Meetings and Information Gathering	Marilyn and Mary	
Direct	Technology	557	Confirm Interface Inventory for Cycle 2 Interface Testing	11/18/24	12/13/24	25% - Beginning Initial Internal Meetings and Information Gathering		
N/A	Technology	558	Update Agency Business System Documentation	11/18/24	01/10/25	25% - Beginning Initial Internal Meetings and Information Gathering		
Direct	Data	567-A	Share, Review, and Update Configuration Workbooks	11/18/24	12/13/24	25% - Beginning Initial Internal Meetings and Information Gathering		
Direct	Data	567-B	Share, Review, and Update Configuration Workbooks	11/18/24	12/13/24	25% - Beginning Initial Internal Meetings and Information Gathering		
Direct	Data	567-C	Share, Review, and Update Configuration Workbooks	11/18/24	12/13/24	25% - Beginning Initial Internal Meetings and Information Gathering		
Direct	Data	567-D	Share, Review, and Update Configuration Workbooks	11/18/24	12/13/24	25% - Beginning Initial Internal Meetings and Information Gathering		
Direct	Data	567-E	Share, Review, and Update Configuration Workbooks	11/18/24	12/13/24	25% - Beginning Initial Internal Meetings and Information Gathering		
Direct	Data	567-G	Share, Review, and Update Configuration Workbooks	11/18/24	12/13/24	25% - Beginning Initial Internal Meetings and Information Gathering		
Direct	Data	567-H	Share, Review, and Update Configuration Workbooks	11/18/24	12/13/24	25% - Beginning Initial Internal Meetings and Information Gathering		
Direct	Data	567-I	Share, Review, and Update Configuration Workbooks	11/18/24	12/13/24	25% - Beginning Initial Internal Meetings and Information Gathering		

People

The staff and stakeholders affected by your agency's transition to Florida PALM.

Implementation:

Planned Florida PALM End Users = 193

• Business Process Groupings = 10/13

Identified Subject Matter Experts = 30

- SMEs by Business Process Grouping
- Account Mgmt. and Financial Reporting = 6
- Accounts Receivable = 1
- Asset Accounting and Mgmt. = 1
- Banking = 1
- Budget Mgmt. and Cash Control = 4
- Contracts Mgmt. = 5
- Disbursements Mgmt. = 7
- Grants Mgmt. = 6
- Inter/IntraUnit Transactions = 7
- Payroll Mgmt. = 4
- Projects Mgmt. = 2
- Revenue Accounting = 1
- System Access and Controls = 3

Role Mapping = TBD

Processes

The sequence of procedures to accomplish a business objective.

Current-State:

Cataloged Business Processes = 52

- Related Business Systems = 30
- Related Reports = 78
- Documentation Status:
- Complete = 52 Partial = 0 Not Started = 0

Implementation:

Impacted Agency Business Processes = 52

- Related Business Process Groupings = 10
- Planned Spreadsheet Uploads = 16
- Level of Impact: People Changes
- High = 0 Medium = 16 Low = 29 None = 7 Uncertain = 0
- Level of Impact: Processes Changes
- High = 2 Medium = 27 Low = 22 None = 1 Uncertain = 0
- Level of Impact: Technology Changes
- High = 1 Medium = 23 Low = 25 None = 3 Uncertain = 0
- Level of Impact: Data Changes
- High = 1 Medium = 27 Low = 24 None = 0 Uncertain = 0
- Segments I & II Documentation Update Status
- Not Started = 0 In Progress = 0 Complete = 52
- Segment III Documentation Update Status

 Not Started = 0 In Progress = 0 Complete = 52

Technology

The applications or tools used to process, track, or report on financial operations.

Current-State:

Cataloged Business Systems = 61

- Criticality:
- High = 29 Med = 2 Low = 5 None = 25
- Documentation Status:
- Complete = 7 Partial = 33 Not Started = 9

Cataloged Interfaces = 165

- Inbound Interfaces = 68
- Outbound Interfaces = 97

Implementation:

Business Systems Planned for Integration = 29

- Segment I Documentation Updates:
- Complete = 0 Updating = 0 Evaluating = 0 Not Started = 0 Not Needed = 2
- Segment II Documentation Updates:
- Complete = 24 Updating = 0 Evaluating = 24 Not Started = 0 Not Needed = 0
- Segment III Documentation Updates:
- Complete = 24 Updating = 0 Evaluating = 24 Not Started = 0 Not Needed = 0

Planned Interfaces = 37

- Inbound Interfaces = -2
- Outbound Interfaces = 23

Data

Information used in or produced from an agency's financial business operations.

Current-State:

Unique FLAIR Data Elements = 127

- Associated Unique Uses = 127
- Continued Use Yes = 0
- Continued Use No = 0
- Associated Business Systems = 1

Cataloged Reports = 108

- Criticality:
- High = 134 Med = 5 Low = 6 None = 0

Implementation:

Segments I & II Planned Configurations = 7

- Accounts Receivable (AR)
- Planned Distribution Codes = 7
- Asset Management (AM)
- Planned Location Codes = 569
- Planned Associated Area ID's = None
- Commitment Control (KK)

 Diamond Outline Outline # 4
- Planned Option = Option # 1 Track with Budget
- General Ledger (GL)
- Planned Budgetary Value Combo Edits = 1146
- Planned Local Funds = None
- Planned Organization ID's = 1
- Planned OA1's = 1911
- Planned OA2's = 151

Segment IV Planned Configurations

- Started = 2 Not Started = 0

Conversions & Data Readiness

- Conversions Needed = 11
- Agency Data Outside of Primary Source System(s) = 0
- Data Readiness/Cleansing Status:
- Complete = 7 In Progress = 0 Not Started = 0 Not Applicable 0

Reports = TBD

Agency Reported

The Risks, Issues, Assumptions and Readiness Activities tables below display only items that were opened/logged, closed/resolved or active during the reporting period.

				DCF Risks			
Critical Operational Elements	Risk Description	Status	Risk Rating	Mitigation/Response Strategy	Reporting Period Comments or Updates	Date of Status Change	Owner / Coordinator
People	Financial Leadership Distraction	Open	9 (High/High)	Avoid. Engage stakeholders in a constant dialogue regarding the status and direction of the Project.		11/20/24	Quantrel Johnson
People Processes Technology	Risk of not completing system development/remediation by April 2025 deadline for interface testing approval, potentially resulting in exclusion from PALM end-to-end testing after May 2025.	Open	9 (High/High)	Avoid. Establish aggressive development milestones Increase development resources Weekly progress monitoring Early interface testing preparation Prioritize critical system components Regular communication with PALM project team Mock up files as if they were coming from our apps, for completion of April/May testing		11/20/24	Quantrel Johnson
Processes Data	Potential for inaccurate or inconsistent mapping of organizational codes during transition from FLAIR to PALM, affecting financial tracking, reporting, and departmental accountability.	Open	9 (High/High)	Mitigate. Conduct a Comprehensive audit of existing FLAIR org codes. Documentation of mapping logic and decisions. Stakeholder validation of crosswalk methodology Stakeholder validation of crosswalk methodology		11/20/24	Agency and Business Liaisons
People Processes	Potential delays or complications in obtaining federal approval for transition of GRANTS remediation/replacement when interfacing with Florida PALM versus current FLAIR system. This may impact federal grant management and reporting capabilities.	Open	9 (High/High)	Mitigate. Early engagement with federal stakeholders Detailed documentation of PALM-GRANTS interface specifications Parallel testing of both systems during transition Regular status updates to federal authorities Contingency planning for extended approval timeline		11/20/24	Agency and Business Liaisons
People Processes	Not enough time for training before go live.	Open	6 (Medium/High)	Mitigate. Continue to promote the importance of prioritizing the PALM transition at a level equal to or greater than performance of legacy business processes.		11/20/24	Agency Liaison
People Processes Data	handling corrections with accounting and property.	Open	6 (Medium/High)	Mitigate. Develop business process that includes communication between property and accounting offices.		11/21/24	General Services
People Processes Technology Data	Out-of-balance prioritization of PALM with other business processes	Open	6 (Medium/High)	Mitigate. Emphasize the importance of engagement in UAT by SMEs and CCN members. Involve SMEs frequently in discussion of interface systems to ensure mapping of existing FLAIR chartfields to PALM chartfields. Help business system managers with prioritization of tasks. Engage Agency Liaison and Sponsor as necessary to set priorities for business system managers		11/20/24	Agency and Business Liaisons
People	FL PALM's inclusion of Speed Keys, particuarly with Enterprise Applications, can support current business processes that utilize Expansion Option with front end processing.	Open	6 (High/Medium)	Mitigate. Adjust documentation where needed. If Speed Keys are not adopted such that they can support "front end processing" for "splits" then a new application must be made to act as a front end to conduct those operations.	Attend Day 3 of Segment 4 Workshop. Continue to gather information MFMP implementation of Speed Keys.Continue to Monitor Risk.	07/01/24	Quantrel Johnson
People	Project Manager/Agency Liaison Turnover	Open	4 (Medium/Mediu	Mitigate. Ensure project approach and status are well-documented.	None. Continue to Monitor Risk.	06/18/24	Quantrel Johnson
Data	Incomplete/Improper Data Cleansing Activities	Open	4 (Medium/Mediu	Avoid. Continue data cleansing activities, otherwise UAT testing with the data sets will produce unexpected and inaccurate results.		07/15/24	Alexander Añé
Processes Technology Data	Incomplete/Improper Current State Analysis	Open	4 (Medium/Mediu	Mitigate. Due to change in implementation strategy and change in stakeholders, avoiding inconsistencies in current state analysis is unlikely. Remediation must take place when and where appropriate.		07/15/24	Alexander Añé
People Processes	Incomplete/Improper UAT planning and execution	Open	4 (Medium/Mediu	Avoid. Build user stories that accurately represent current business processes so that users are aware which processes to test against PALM and enterprise systems. Ensure a time management plan for SMEs so that a testing/work balance can be achieved.		07/22/24	Alexander Añé
People	Operational Management Turnover - Key Personnel	Open	3 (High/Low)	Accept. Work to document business processes and roles for the impact of a sudden or unexpected departure.	None. Continue to Monitor Risk.	06/18/24	Quantrel Johnson
People	Project Sponsor Turnover	Open	3 (High/Low)	Accept. Ensure sponsor commitments and operational plans are well documented and rationale is well established.	None. Continue to Monitor Risk.	06/18/24	Quantrel Johnson
People	Operational Staff Turnover - Key Personnel	Open	2 (Medium/Low)	Accept. Work to document key personnel knowledge and specific operational processes in the event of a sudden or unexpected departure.	None. Continue to Monitor Risk.	06/18/24	Quantrel Johnson
People	Project Staff Turnover	Open	2 (Low/Medium)	Accept. Ensure project staff responsibilities are well defined and documentation is up-to-date	None. Continue to Monitor Risk.	06/18/24	Quantrel Johnson
People	Operational Staff Turnover - General	Open	2	Accept. Ensure job-specific processes are documented and generic enough to permit retraining of new incoming staff.	None. Continue to Monitor Risk.	06/18/24	Quantrel Johnson
People	Operational Management Turnover - General	Open	1 (Low/Low)	Accept. Ensure job-specific processes are documented and generic enough to permit retraining of new incoming staff.	None. Continue to Monitor Risk.	06/18/24	Quantrel Johnson
People	Department Leadership Turnover	Open	1 (Low/Low)	Accept. Monitor political developments as they unfold, and adapt as needed.	None. Continue to Monitor Risk.	06/18/24	Quantrel Johnson

				DCF Issues			
Critical Operational Elements	Issue Description	Status	Priority	Resolution Plan	Reporting Period Comments or Updates	Planned or Actual Resolution Date	Owner / Coordinator
Processes Technology	Cost Allocation Not Available in PALM. (See attachments)	Open	Critical - Impacts the ability of the agency to move forward with work without resolution	On going pending SpeedKey and other conversation with Enterprise applications	DCF is revisiting as plans for remediating internal applications for PALM. Several overtures have been made to PALM RA to communicate functional impacts to DCF	01/01/26	Joan Davis

					processes and requesting one or more sessions with PALM technical and DFS F&A staff regarding DCF concerns.		
Processes Technology Data	DCF's journal distribution process	Open	Critical - Impacts the ability of the agency to move forward with work without resolution	As DCF is moving forward with reviewing and updating processes, we have several concerns related to the journal distributions which is a critical business process in DCF. We have sent the related concerns to the PALM team, conversations are ongoing. Several of our updates are dependent on the concerns being addressed.	Given information provided, DCF team has concluded there are 2 viable options: building a front end application to perform front end splits or utilize Speed Key functionality (amongst PALM and Enterprise Applications) to simulate splits. Further conversation will be had post	03/14/25	DCF team
Processes	Budget Funding Process since PTAXX cannot be loaded in FACTS.	Open	Critical - Impacts the ability of the agency to move forward with work without resolution	Develop alternate budgeting process for TANF processing that estimates and budgets revenue per year.		03/14/25	Revenue and Budgeting Team
Technology	Joint strategy to pursue applications development for Segments I-III will result in tasks being considered late.	Open	Low - All impacts not listed as Critical or High	Tasks relating to applications development/remediation will be late as we're working all segments simultaneously, to conclude with the end date of Segment IV remediation.		03/14/25	Project Team

			OCF Assumption	s	
Critical Operational Elements	Assumption	Status	Date Logged or Removed	Impacted Stakeholder(s) and/or System(s)	Reporting Period Comments or Updates
People Processes Technology Data	DCF's project team possesses the necessary skills and expertise in the required disciplines to ensure project success.	Logged	07/17/23	DCF-Departmentwide	None.
People Processes Technology Data	DCF business system owners will provide requirements for necessary system modifications with enough detail and time to implement the changes according to the Florida PALM schedule.	Logged	07/17/23	DCF-Departmentwide	None.
People	DCF project stakeholders, involved parties, and other interested individuals will be available for feedback and review of documentation to meet readiness requirements and project milestones.	Logged	07/17/23	DCF-Departmentwide	None.
People Processes Technology Data	DCF's Florida PALM project team can gain access to relevant documentation, specifications, and knowledge about the legacy enterprise systems and their data structures.	Logged	07/17/23	DCF-Departmentwide	None.
People Processes Technology Data	State of Florida legacy enterprise systems have accessible data sources that can be utilized for extracting and integrating data into the Enterprise Data Warehouse.	Logged	07/17/23	DCF-Departmentwide	None.
Technology Data	DCF's Enterprise Data Warehouse architecture and infrastructure can accommodate the additional data and effectively handle the integration process.	Logged	07/17/23	DCF-Departmentwide	None.
People Processes	The external schedule for implementation is determined by the DFS Florida PALM project. All key milestones and transition dates are provided by the larger PALM Project.	Logged	07/17/23	DCF-Departmentwide	None.
People Processes	The Florida PALM project will provide key information identifying the functionality, business processes, and timeline of the larger project in a timely manner to facilitate planning and execution.	Logged	07/17/23	DCF-Departmentwide	None.
People Processes Technology	Assumption that new Contracts application will suite DCF needs for PALM operations	Logged	06/05/24	DCF-Departmentwide	None.
People Processes Technology	FL PALM's inclusion of Speed Keys, particuarly with Enterprise Applications, can support current business processes that utilize Expansion Option with front end processing.	Logged	07/19/23	DCF-Departmentwide	None.

DCF Agency-Specific Readiness Activities								
Critical Operational Elements	Activity Description	Date(s)	Impacted Stakeholder(s) and/or System(s)	Objective	Reporting Period Comments or Updates			

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DCF Status Report Confirmation							
Reporting Period	Agency Sponsor Name:	Confirmed By:	Confirmation Date:				
September - October 2024	Chad Barrett	chad.barrett@myflfamilies.com	11/26/24				
July - August 2024	Chad Barrett	chad.barrett@myflfamilies.com	09/23/24				
July - August 2024	Chad Barrett	rick.owen@myflfamilies.com	09/13/24				
May - June 2024	Chad Barrett	chad.barrett@myflfamilies.com	07/12/24				
March - April 2024	Chad Barrett	chad.barrett@myflfamilies.com	04/30/24				
January - February 2024	Chad Barrett	chad.barrett@myflfamilies.com	03/12/24				
January - February 2024	Tony Lloyd	tony.lloyd@myflfamilies.com	03/08/24				