

Helpful Links

- Dashboard Snapshots
- Knowledge Center
- Florida PALM Workbook for DOH
- Readiness Workplan

DOH Status Report Dashboard

Reporting Period

September - October 2024

Agency Sponsor

Robert Herron

Click on the various statistics or dials to view the supporting information within your agency's Smartsheet Florida PALM Workbook.

CCN Composition



The Change Champion Network dial reflects the completeness of your CCN makeup.

RW Task Completeness



The Readiness Workplan Tasks Completeness dial reflects the completeness of your agency's submission of RW tasks, starting with RW Task 512.

RW Task Timeliness



The Readiness Workplan Tasks Timeliness dial reflect the timeliness of your agency's submission of all RW tasks to date.

Project-led Meeting Participation



The Participation dial reflects your agency's attendance at Project-led meetings during the current reporting period.

Change Champion Network:

- Unique Filled Role = 18
- Duplicate Filled Role = 0
- Vacant Role = 0

RW Task Completeness:

- Score = 84.63%**
- Submitted Complete = 27
 - Submitted Incomplete = 2
 - Completed After Submission = 12

RW Task Timeliness:

- Score = 98.99%**
- Submitted On Time = 65
 - Submitted Late = 1
 - Pending Submission = 1

Meeting Participation:

- Meetings Attended = 5
- Meetings Missed = 0

The dials above include an intuitive Green-Yellow-Red spectrum, where green indicates the measure is in a positive range, yellow represents that the gaps in expected results present an increasing risk to the agency, and red indicates that there are significant gaps in expected results that present an elevated risk level for the agency.

RW Tasks - Completed or Open Items

| Project Impact | Critical Operational Element | Task ID | Task Name | Task Planned Start Date | Task Planned End Date | Agency Reported Task Progress | Agency Submission Date | Status Comment | Project Verification of Completion | Agency Corrected Submission Date |
|----------------|------------------------------|---------|---|-------------------------|-----------------------|-------------------------------|------------------------|--|------------------------------------|----------------------------------|
| N/A | Technology | 519 | Remediate Agency Business Systems based on Segment I | 01/29/24 | 06/28/24 | Pending Resubmission | 06/14/24 | Our Agency cannot reflect our remediation as 100% due to following reasons: 1) Interface files have updates based on questions or corrections asked to the PALM team, thus interface file is not finalized. 2) Some questions asked about the interfaces from Segment I for remediation are crucial and many technical decisions are made based on the answers provided by PALM 3) Part of remediation and data dependencies are contingent on Segment IV and recap in October | Submission Incomplete | |
| N/A | Technology | 531 | Remediate Agency Business Systems based on Segment II | 04/29/24 | 10/04/24 | Pending Resubmission | | Our Agency cannot reflect our remediation as 100% due to following reasons: 1) Some questions asked about the interfaces are crucial and many technical decisions are made based on the answers provided by PALM 2) Part of remediation and data dependencies are contingent on Segment IV and recap in November. technical team is now deciphering information and meeting with ABS systems to give this information. 3) Coding to reflect and make changes has started but will not complete by 9/27 now 10/4 | | |
| Direct | Data | 541-A | Complete Configuration Workbooks for Segment IV | 07/22/24 | 09/06/24 | 100% - Submitted | 09/03/24 | We will not use agency specific Project Costing configurations | Submission Complete | 09/16/24 |
| Direct | Data | 541-B | Complete Configuration Workbooks for Segment IV | 07/22/24 | 09/06/24 | 100% - Submitted | 09/03/24 | This is completed after conversation with the PALM team. | Submission Complete | 09/25/24 |
| N/A | Data | 542 | Complete Data Readiness Analysis and Data Cleansing Activities for Segment IV | 07/22/24 | 10/18/24 | 100% - Submitted | 10/17/24 | | Submission Complete | |
| N/A | Processes | 543 | Identify Change Impacts and Update Agency Business Process Documentation for Segment IV | 07/22/24 | 10/18/24 | 100% - Submitted | 10/17/24 | Completed the missing fields and resubmitted. | Submission Incomplete | 10/30/24 |
| N/A | Technology | 544 | Update Agency Business System Documentation for Segment IV | 07/22/24 | 10/18/24 | 100% - Submitted | 10/17/24 | | Submission Complete | |
| Direct | Technology | 545-A | Update and Finalize Florida PALM Conversion Inventory for Segment IV | 07/22/24 | 10/18/24 | 100% - Submitted | 10/17/24 | | Submission Complete | |
| Direct | Technology | 546 | Update Florida PALM Interface Inventory for Segment IV | 07/22/24 | 10/18/24 | 100% - Submitted | 10/17/24 | | Submission Complete | |
| N/A | Technology | 547 | Remediate Agency Business Systems based on Segment III | 07/22/24 | 12/13/24 | | | | | |
| Direct | People | 549 | Submit Training Survey | 08/12/24 | 09/20/24 | 100% - Submitted | 09/09/24 | | Submission Complete | 10/02/24 |
| Indirect | People | 536-B | Create Agency Specific User Acceptance Testing Plan | 08/19/24 | 10/11/24 | 100% - Submitted | 10/10/24 | | Submission Complete | |
| Direct | Data | 541-C | Complete Configuration Workbooks for Segment IV | 08/26/24 | 10/04/24 | 100% - Submitted | 10/01/24 | | Submission Complete | |
| N/A | N/A | 551 | Submit Bimonthly Agency Readiness Status Report | 08/30/24 | 09/11/24 | 100% - Submitted | 09/09/24 | | Submission Complete | |
| N/A | N/A | 552 | Manage Agency Specific Implementation Schedule, Risks and Issues | 08/30/24 | 10/31/24 | 100% - Submitted | 10/29/24 | | N/A | |
| Direct | Technology | 550-B | Participate in Technical Meeting to Receive Credentials and Access | 09/03/24 | 09/13/24 | 100% - Submitted | 09/03/24 | | N/A | |
| Indirect | Technology | 553 | Prepare for Interface Testing | 09/16/24 | 10/18/24 | 100% - Submitted | 10/17/24 | | Submission Complete | |

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|--------|------------|-------|---|----------|----------|------------------|----------|--|---------------------|----------|
| Direct | Technology | 554 | Participate in Connectivity Testing for Cycle 1 Interface Testing | 09/16/24 | 10/04/24 | 100% - Submitted | 09/23/24 | | Submission Complete | 09/25/24 |
| Direct | Data | 541-D | Complete Configuration Workbooks for Segment IV - General Ledger (GL) | 10/07/24 | 11/01/24 | 100% - Submitted | 10/29/24 | | Submission Complete | |
| Direct | Data | 555-A | Complete Data Cleansing Based on Mock Conversion 1 - Projects (PCC001) | 10/07/24 | 11/22/24 | | | | | |
| N/A | People | 559 | Share Florida PALM Updates | 10/14/24 | 10/25/24 | 100% - Submitted | 10/23/24 | | Submission Complete | |
| N/A | Technology | 561 | Remediate Agency Business Systems based on Segment IV | 10/21/24 | 03/14/25 | | | | | |
| Direct | Data | 555-B | Complete Data Cleansing Based on Mock Conversion 1 (CTC001, GMC001, and PCC002) | 10/28/24 | 11/22/24 | | | | | |
| N/A | N/A | 562 | Submit Bimonthly Agency Readiness Status Report | 11/01/24 | 11/12/24 | 100% - Submitted | 11/03/24 | | Submission Complete | |
| N/A | N/A | 563 | Manage Agency Specific Implementation Schedule, Risks and Issues | 11/01/24 | 12/27/24 | | | | | |
| Direct | Data | 555-C | Complete Data Cleansing Based on Mock Conversion 1 (AMC001 and POC001) | 11/08/24 | 12/06/24 | | | | | |

| People | Processes | Technology | Data |
|--------|-----------|------------|------|
|--------|-----------|------------|------|

| | | | |
|--|--|--|---|
| The staff and stakeholders affected by your agency's transition to Florida PALM. | The sequence of procedures to accomplish a business objective. | The applications or tools used to process, track, or report on financial operations. | Information used in or produced from an agency's financial business operations. |
|--|--|--|---|

Implementation:

Planned Florida PALM End Users = 457

- Business Process Groupings = 12/13

Identified Subject Matter Experts = 18

SMEs by Business Process Grouping

- Account Mgmt. and Financial Reporting = 2
- Accounts Receivable = 1
- Asset Accounting and Mgmt. = 2
- Banking = 1
- Budget Mgmt. and Cash Control = 5
- Contracts Mgmt. = 2
- Disbursements Mgmt. = 4
- Grants Mgmt. = 2
- Inter/IntraUnit Transactions = 2
- Payroll Mgmt. = 4
- Projects Mgmt. = 1
- Revenue Accounting = 4
- System Access and Controls = 1

Role Mapping = TBD

Training = TBD

Current-State:

Cataloged Business Processes = 62

- Related Business Systems = 17
- Related Reports = 27

Documentation Status:

- Complete = 62 Partial = 0 Not Started = 0

Implementation:

Impacted Agency Business Processes = 62

- Related Business Process Groupings = 13
- Planned Spreadsheet Uploads = 3

Level of Impact: People Changes

- High = 62 Medium = 0 Low = 0 None = 0 Uncertain = 0

Level of Impact: Processes Changes

- High = 62 Medium = 0 Low = 0 None = 0 Uncertain = 0

Level of Impact: Technology Changes

- High = 47 Medium = 0 Low = 0 None = 15 Uncertain = 0

Level of Impact: Data Changes

- High = 62 Medium = 0 Low = 0 None = 0 Uncertain = 0

Segments I & II Documentation Update Status

- Not Started = 0 In Progress = 0 Complete = 62

Segment III Documentation Update Status

- Not Started = 0 In Progress = 0 Complete = 62

Current-State:

Cataloged Business Systems = 58

- Criticality:**
- High = 58 Med = 0 Low = 0 None = 0

Documentation Status:

- Complete = 58 Partial = 0 Not Started = 0

Cataloged Interfaces = 39

- Inbound Interfaces = 21
- Outbound Interfaces = 15

Implementation:

Business Systems Planned for Integration = 53

- Segment I - Documentation Updates:**
- Complete = 50 Updating = 0 Evaluating = 0 Not Started = 0 Not Needed = 0
- Segment II - Documentation Updates:**
- Complete = 46 Updating = 0 Evaluating = 0 Not Started = 0 Not Needed = 4
- Segment III - Documentation Updates:**
- Complete = 48 Updating = 1 Evaluating = 1 Not Started = 0 Not Needed = 0

Planned Interfaces = 32

- Inbound Interfaces = 7
- Outbound Interfaces = 21

Current-State:

Unique FLAIR Data Elements = 629

- Associated Unique Uses = 646**
- Continued Use - Yes = 0
- Continued Use - No = 0
- Associated Business Systems = 1**
- Cataloged Reports = 653**
- Criticality:**
- High = 947 Med = 0 Low = 0 None = 0

Implementation:

Segments I & II Planned Configurations = 6/9

- Accounts Receivable (AR)**
- Planned Distribution Codes = 96
- Asset Management (AM)**
- Planned Location Codes = 356
- Planned Associated Area ID's = None
- Commitment Control (KK)**
- Planned Option = Option # 1 - Track with Budget
- General Ledger (GL)**
- Planned Budgetary Value Combo Edits = 4529
- Planned Local Funds = None
- Planned Organization ID's = 10620
- Planned OA1's = 2830
- Planned OA2's = None

Segment IV Planned Configurations

- Started = 2 Not Started = 0

Conversions & Data Readiness

- Conversions Needed = 11
- Agency Data Outside of Primary Source System(s) = 0
- Data Readiness/Cleansing Status:**
- Complete = 6 In Progress = 0 Not Started = 0 Not Applicable 1

Reports = TBD

Agency Reported

The Risks, Issues, Assumptions and Readiness Activities tables below display only items that were opened/logged, closed/resolved or active during the reporting period.

| DOH Risks | | | | | | | |
|-------------------------------|--|--------|---------------|---|---|-----------------------|---------------------|
| Critical Operational Elements | Risk Description | Status | Risk Rating | Mitigation/Response Strategy | Reporting Period Comments or Updates | Date of Status Change | Owner / Coordinator |
| Technology | Lack of Testing Environment: Subject matter experts can determine the processes needed, document those processes, and train staff within a sandbox environment prior to go live. Subject matter experts can also start working through processes and identify gaps for the staff and determine additional training requirements. | Open | 9 (High/High) | DOH has raised this risk to PALM Project. The delivery of test environment is scheduled in April 2025. Upon delivery of this we will remove the risk. | Lack of testing environment for Financials and Payroll wave. Reviewed risk and agency continues to monitor this risk. Updated: 06/14/2024 | 02/14/22 | PALM & DOH |
| Processes | Awaiting confirmation and finalized | Open | 9 (High/High) | Pre-design and design activities based on calculated | As the requirements, | 02/14/22 | PALM & DOH |

| | | | | | | | |
|----------------------------------|---|------|-------------------|--|---|----------|------------|
| Technology | requirements, process flows, configurations, and interfaces so DOH can calculate work effort on remediation and develop project timelines for completion of necessary tasks. | | | assumptions. | interfaces, process flows, and updates to interfaces files and reports come to us in Segments; Review, process changes and remediation are fragmented. Reviewed risk and agency continues to monitor this risk. Updated: 06/14/2024 | | |
| People Processes Technology Data | Payroll Design Sessions are scheduled to complete / finalize by the PALM project in July-October 2024 (Segment IV). Agencies may not have enough time to understand and implement change of processes, requirements, interface files. | Open | 9 (High/High) | Pre-design and design activities based on assumptions. Our most complex business operations are based on Payroll design and requirements. This gives us on 12 months to remediate some of Department's key applications. | Reviewed risk and agency continues to monitor this risk. Reviewed: 06/14/2024 | 04/30/24 | PALM & DOH |
| Processes | Agency is unable to determine how the Trial Balance, Schedule of Allotment Balances, year-end closing processes and Schedule I processes will be completed with the Account field which combines the current FLAIR General Ledger Code and Object Code. | Open | 9 (High/High) | DOH would like to review the envisioned example of a Trial Balance and speed key. DOH would like to see the account field values and an explanation of how the account field enables us to record the current level of information. Meeting set up with DFS the week of 4/29 and 05/06 | Reviewed risk and agency continues to monitor this risk. Reviewed: 06/14/2024 | 04/30/24 | PALM & DOH |
| Processes | The intention is for DFS to setup all of our organization codes and they have to route through their team for an approval process as well. | Open | 9 (High/High) | Work with PALM and DFS to set up a successful Service Level Expectation. | Reviewed risk and agency continues to monitor this risk. Reviewed: 06/14/2024 | 08/16/23 | PALM & DOH |
| Technology | Lack of prototype system. Agency would like a demo of the overall process in the PALM to better understand how the processes would start and end. | Open | 9 (High/High) | DOH would like to see a prototype system, actual screens so SME's can figure out the processes. | Reviewed risk and agency continues to monitor this risk. Reviewed: 06/14/2024 | 08/21/23 | PALM & DOH |
| Processes | DOH currently uses multiple RDS and existing reports in preparation of Federal Grant Reporting. DOH is concerned how the agency will generate Grant Reporting within PALM. | Open | 9 (High/High) | Review and understanding of Grant Reporting functionality within PALM | Within the realm of financial audit, we need to show financial documents in support of financial activity. This is the need that we have identified at our agency. Reviewed & Updated: 06/14/2024 | 08/23/23 | PALM & DOH |
| Processes | PALM eliminating the IBI field for DOH | Open | 9 (High/High) | Department recognizes and has addressed this risk with the PALM Project team. Department is waiting for further guidance from the PALM project team. | Reviewed risk and agency continues to monitor this risk. Reviewed: 06/14/2024 | 02/14/22 | PALM & DOH |
| People Processes Technology | The training timeframe given will not be enough time for us to create and launch agency specific trainings. End users won't have time to take them before go live either. | Open | 9 (High/High) | We have to be trained by PALM, train our trainers or area SMEs, and build agency specific trainings (on top of the trainings we'll have to update due to the impacts of PALM) | Reviewed risk and agency continues to monitor this risk. Reviewed: 06/14/2024 | 09/25/23 | PALM & DOH |
| Technology | Lack of Training: The training needs to be specific to the State of Florida implementation, including specific Chart of Accounts ChartField values as well as other configured elements. In addition, there also needs to be technical related training for interfacing methods, data access for the IW, and remediation techniques | Open | 6 (High/Medium) | DOH can create DOH's specific training. SPM team is part of PALM Readiness updates and is attending all PALM meetings. | Reviewed risk and agency continues to monitor this risk. Reviewed: 06/14/2024 | 02/14/22 | PALM & DOH |
| Processes | With the implementation of PALM there will be many enterprise processes that are overseen by one agency that will impact all agencies. One example of this is DFS. DFS oversees areas such as Vendor Relations, Auditing, Financial Statements and New Account Codes. DFS will solely establish processes that will impact the successful implementation of PALM at the agency level based on these processes in relation to PALM being provided prior to implementation. | Open | 6 (High/Medium) | DFS publishes the processes well in advance for DOH has time to adapt and modify current processes. | Reviewed risk and agency continues to monitor this risk. Reviewed: 06/14/2024 | 10/18/23 | PALM & DOH |
| People Processes | Enterprise entities like AG/IG's offices or Agencies like DMS, DFS may present new processes / changes at or close to Go-Live or during Hypercare, that may present more work on the Agency. For example, auditing of payments and the increased number of returns and possibly hold up of payments all while transitioning and learning how to work within PALM. Back in 2019 when we went live with the Statewide Travel Management System (STMS), our trips were sampled for audit and returned by DFS increased from approximately 0-2 trips returned per month to 34 trips returned in April 2019 and 197 trips returned in May 2019. Once these trips were returned, we had to review the return and clear up the issue with the returns which meant coordinating with each traveler for each trip returned. This was very time consuming and a struggle to learn a new system and deal with the influx in sampled trips being returned. | Open | 6 (High/Medium) | DOH would like to know if there are any new processes and changes that are discussed at Enterprise level that will impact DOH | Reviewed risk and agency continues to monitor this risk. Reviewed: 06/14/2024 | 02/21/24 | PALM & DOH |
| Processes | Payroll Reallocation Voucher Adjustment: • How will we complete payroll reallocations for a voucher that posted in FLAIR in November or December 2025 when PRP is to process in January 2026 using the PALM data? • How will FIRS or CHDs edit or correct any vouchers between July-Dec 2025 when we go to PALM Jan 2026? • If only the balances are rolling over to PALM, then what about the voucher details? This is specific for Payroll Reallocation, but this will be true for all Vouchers. | Open | 4 (Medium/Medium) | DOH needs to know how this will work in PALM | Reviewed risk and agency continues to monitor this risk. Reviewed: 06/14/2024 | 10/18/23 | PALM & DOH |

DOH Issues

| Critical Operational Elements | Issue Description | Status | Priority | Resolution Plan | Reporting Period Comments or Updates | Planned or Actual Resolution Date | Owner / Coordinator |
|-------------------------------|---|--------|--|-----------------|--------------------------------------|-----------------------------------|----------------------------------|
| Technology | Changes to PALM website and PALM Production: Our agency is taking a lot of effort to educate and train technical and non-technical staff. Constant changes disrupts processes and it takes time to find the same information and retrain staff. For e.g., our technical staff was well versed in accessing Smartsheet for interface and reports for creating our DOH warehouse. | Open | High - Impacts the ability of the agency to meet deadlines or milestones | Retrain staff | | 10/31/24 | Sheetal Shidhaye Terri Mulkey |

DOH Assumptions

| Critical Operational Elements | Assumption | Status | Date Logged or Removed | Impacted Stakeholder(s) and/or System(s) | Reporting Period Comments or Updates |
|----------------------------------|---|--------|------------------------|--|---|
| People Processes Technology Data | PALM will provide solution and remediation of enterprise applications i.e., STMS, PeopleFirst, etc. | Logged | 06/28/23 | All DOH systems | PALM Project has identified all impacted enterprise applications. |
| People Processes Technology Data | PALM will maintain the project "On schedule" | Logged | 06/28/23 | All DOH systems | DOH PALM team relies on PALM Project schedule and plans deliverables and tasks accordingly. Resource allocation is also heavily based on PALM schedule. |
| People Processes | Enterprise entities like AG/IG's office, or Agencies like DMS, DFS will not add changes or new processes at Go-Live or during PALM HyperCare period | Logged | 02/14/24 | DOH staff | DOH PALM team has addressed this with the RC in our Readiness Meeting |

DOH Agency-Specific Readiness Activities

| Critical Operational Elements | Activity Description | Date(s) | Impacted Stakeholder(s) and/or System(s) | Objective | Reporting Period Comments or Updates |
|----------------------------------|---------------------------------------|----------|--|--|---|
| People Processes Technology Data | FIRS Demo / Q&A Cadence | 09/03/24 | FIRS Team, BA, PM, TL, Devs | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| People Processes Technology Data | CORTNE Cadence | 09/04/24 | CORTNE Team, PM, TL | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| Technology Data | DDD Technical Meeting | 09/04/24 | DDD Team, EAS, TL, PM, BA | Technical meeting between DOH PALM Team and DDD | |
| People Processes | DOH Core Meeting | 09/04/24 | Key Stakeholders and PM | <ul style="list-style-type: none"> Monitor progress against project plan Review and approves changes to project plans (resources, scope, goals, cost estimates) Advise on project planning and implementation strategies Make strategic decisions related to project deliverables prioritization and approvals Review and suggest solutions for issues critical to project success Assist in resolving project conflicts Assist and guide on resource allocation | Every core meeting has an Agenda. PM reviews PALM tasks, gives Project team updates and sets activities and tasks for coming weeks. |
| People | FIRS Status | 09/05/24 | Key Stakeholder and PM | Status update in the FIRS modules | |
| People Processes Technology Data | Meeting with CORTNE Team | 09/05/24 | CORTNE Team, PM, TL | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| People Processes Technology Data | FIRS Demo / Q&A Cadence | 09/09/24 | FIRS Team, BA, PM, TL, Devs | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| People Processes | DOH PALM Executive Steering Committee | 09/13/24 | Key Stakeholders and PM | <ul style="list-style-type: none"> Set expectation for the DOH PALM ESC meeting Provide PALM Project Updates Provide DOH PALM Updates | |
| People Processes Technology Data | FIRS Demo / Q&A Cadence | 09/16/24 | FIRS Team, BA, PM, TL, Devs | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| Technology Data | DDD Technical Meeting - Checkpoint | 09/18/24 | DDD Team, EAS, TL, PM, BA | Technical meeting between DOH PALM Team and DDD | |
| People Processes | DOH Core Meeting | 09/18/24 | Key Stakeholders and PM | <ul style="list-style-type: none"> Monitor progress against project plan Review and approves changes to project plans (resources, scope, goals, cost estimates) Advise on project planning and implementation strategies Make strategic decisions related to project deliverables prioritization and approvals Review and suggest solutions for issues critical to project success Assist in resolving project conflicts Assist and guide on resource allocation | Every core meeting has an Agenda. PM reviews PALM tasks, gives Project team updates and sets activities and tasks for coming weeks. |
| People Processes Technology Data | CORTNE Updates Meeting | 09/20/24 | CORTNE Team, PM, TL, Devs | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| Processes Technology Data | DOH PALM_Environmental Health Meeting | 09/24/24 | EH Team, BA, PM, TL | Create understanding between ABS team and DOH PALM team regarding Technical Solution for Remediation | |
| People | FIRS Status | 10/02/24 | Key Stakeholder and PM | Status update in the FIRS modules | |
| People Processes | DOH Core Meeting | 10/02/24 | Key Stakeholders and PM | <ul style="list-style-type: none"> Monitor progress against project plan Review and approves changes to project plans (resources, scope, goals, cost estimates) Advise on project planning and implementation strategies Make strategic decisions related to project deliverables prioritization and approvals Review and suggest solutions for issues critical to project success Assist in resolving project conflicts Assist and guide on resource allocation | Every core meeting has an Agenda. PM reviews PALM tasks, gives Project team updates and sets activities and tasks for coming weeks. |
| People Processes Technology Data | FIRS Demo / Q&A Cadence | 10/03/24 | FIRS Team, BA, PM, TL, Devs | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| People Processes Technology Data | CORTNE Cadence | 10/04/24 | CORTNE Team, PM, TL | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| Technology Data | DDD Technical Meeting | 10/04/24 | DDD Team, EAS, TL, PM, BA | Technical meeting between DOH PALM Team and DDD | |
| Technology Data | EAS Cadence | 10/08/24 | EAS, PM, TL | Create understanding between EAS and DOH PALM team regarding Remediation | Weekly Meeting |
| People Processes | DOH Core Meeting | 10/09/24 | Key Stakeholders and PM | <ul style="list-style-type: none"> Monitor progress against project plan Review and approves changes to project plans (resources, scope, goals, cost estimates) Advise on project planning and implementation strategies Make strategic decisions related to project deliverables prioritization and approvals Review and suggest solutions for issues critical to project success Assist in resolving project conflicts | Every core meeting has an Agenda. PM reviews PALM tasks, gives Project team updates and sets activities and tasks for coming weeks. |

| | | | | | |
|----------------------------------|--|----------|-----------------------------|--|---|
| | | | | Assist and guide on resource allocation | |
| People Processes | Discuss Debit Memos Meeting | 10/10/24 | Key Stakeholders, SMEs, PM | Discussion on Debit Memo | |
| People Processes Technology Data | Meeting with CORTNE Team | 10/11/24 | CORTNE Team, PM, TL | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| People Processes Technology Data | DOH PALM-CONMAN Checkpoint Meeting | 10/16/24 | CONMAN Team, BA, PM, TL | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| People Processes Technology | Kick Off: Test Triage Team | 10/16/24 | Triage Team, PM | Conversation on Test Triage Team creation, tools needed, and meeting schedule moving forward. | |
| Technology Data | EAS Cadence | 10/17/24 | EAS, PM, TL | Create understanding between EAS and DOH PALM team regarding Remediation | Weekly Meeting |
| People Processes Technology Data | CORTNE Cadence | 10/21/24 | CORTNE Team, PM, TL | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| People Processes Technology Data | Qlik-DOH PALM Cadence Meeting | 10/21/24 | Qlik Team, PM, TL, BA | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| People Processes Technology Data | FIRS Demo / Q&A Cadence | 10/22/24 | FIRS Team, BA, PM, TL, Devs | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| Technology Data | EAS Cadence | 10/23/24 | EAS, PM, TL | Create understanding between EAS and DOH PALM team regarding Remediation | Weekly Meeting |
| Processes Technology Data | DOH PALM_MQA Meeting | 10/23/24 | MQA Team, PM, TL, Devs | Create understanding between ABS team and DOH PALM team regarding Technical Solution for Remediation | |
| Processes Technology Data | DOH PALM_RIMS Meeting | 10/23/24 | RIMS Team, PM, TL, Devs | Create understanding between ABS team and DOH PALM team regarding Technical Solution for Remediation | |
| People Processes | CJT and Cell Phone Bill Meeting | 10/25/24 | Key Stakeholders, PM | Discussion of CJT and Cell Phone Bill applications | |
| People Processes | Maintaining Org, OA1, etc Meeting | 10/25/24 | Key Stakeholders, PM | Discussion of Org and OA1 | |
| People Processes Technology Data | Spending Plan and Budget Demo Meeting | 10/25/24 | FIRS Team, BA, PM, TL, Devs | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| People | Change Management & Training Liaison Forum | 10/26/24 | Training Liaison | To collaborate and understand how other agencies will handle training | PALM Collaboration Meeting at DCF |
| People Processes Technology Data | VPS - DOH PALM Remediation | 10/28/24 | VPS Team, BA, PM, TL | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| People Processes Technology Data | FIRS Demo / Q&A Cadence | 10/29/24 | FIRS Team, BA, PM, TL, Devs | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| People Processes | DOH Core Meeting | 10/30/24 | Key Stakeholders and PM | <ul style="list-style-type: none"> Monitor progress against project plan Review and approves changes to project plans (resources, scope, goals, cost estimates) Advise on project planning and implementation strategies Make strategic decisions related to project deliverables prioritization and approvals Review and suggest solutions for issues critical to project success Assist in resolving project conflicts Assist and guide on resource allocation | Every core meeting has an Agenda. PM reviews PALM tasks, gives Project team updates and sets activities and tasks for coming weeks. |
| People Processes Technology Data | CORTNE Cadence | 10/31/24 | CORTNE Team, PM, TL | Create understanding between ABS team and DOH PALM team regarding Remediation | |
| People | PALM 4th Flyer Meeting | 10/31/24 | SPM Team, BA, PM | Discussion regarding next PALM newsletter for DOH. | |

Agency Sponsor Confirmation

As Agency Sponsor, I understand my role and responsibility for monitoring and reporting on my agency's readiness status. I have reviewed and confirmed the accuracy of my agency's readiness status as reflected in this dashboard.

Agency Sponsor Name: *

Confirm *

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|--------------------------|----------------------|----------------------------|--------------------|
| September - October 2024 | Robert Herron | robert.herron@flhealth.gov | 11/01/24 |
| July - August 2024 | Robert Herron | robert.herron@flhealth.gov | 09/09/24 |
| May - June 2024 | Robert Herron | robert.herron@flhealth.gov | 07/10/24 |
| March - April 2024 | Robert Herron | robert.herron@flhealth.gov | 05/08/24 |
| January - February 2024 | Robert Herron | robert.herron@flhealth.gov | 03/07/24 |