

RW Task Timeliness

Direct Impact Task Timeliness



**Direct Impact Task Timeliness:**

Score = 95.11%

Submitted On Time = 34

Submitted Late = 9

Pending Submission = 0

Other Task Timeliness



**Other Task Timeliness:**

Score = 92.22%

Submitted On Time = 69

Submitted Late = 12

Pending Submission = 0

RW Task Completeness

Direct Impact Task Completeness



**Direct Task Completeness:**

Score = 88.81%

Submitted Complete = 29

Submitted Incomplete = 2

Completed After Submission = 11

Other Task Completeness



**Other Task Completeness:**

Score = 84.90%

Submitted Complete = 35

Submitted Incomplete = 0

Completed After Submission = 16

The RW Task Timeliness dials reflect the timeliness of your agency's submission of all RW tasks based on the task due date. Calculations are based on all RW tasks to date.

The RW Task Completeness dials reflect the completeness of your agency's task submissions based on the task rubric. Calculations of task completeness includes all RW Tasks since RW 512.

**Change Champion Network:**

Unique Filled Role = 14

Duplicate Filled Role = 0

Vacant Role = 0

The Change Champion Network composition reflects the completeness of your CCN makeup.

The dials above include an intuitive Green-Yellow-Red spectrum, where green indicates the measure is in a positive range, yellow represents that the gaps in expected results present an increasing risk to the agency, and red indicates that there are significant gaps in expected results that present an elevated risk level for the agency.

| RW Tasks - Completed or Open Items |                              |         |                                                                                        |                         |                       |                                                          |                        |                                                                                                         |                                    |                                  |
|------------------------------------|------------------------------|---------|----------------------------------------------------------------------------------------|-------------------------|-----------------------|----------------------------------------------------------|------------------------|---------------------------------------------------------------------------------------------------------|------------------------------------|----------------------------------|
| Project Impact                     | Critical Operational Element | Task ID | Task Name                                                                              | Task Planned Start Date | Task Planned End Date | Agency Reported Task Progress                            | Agency Submission Date | Status Comment                                                                                          | Project Verification of Completion | Agency Corrected Submission Date |
| Indirect                           | Processes                    | 574     | Prepare Documentation for User Acceptance Testing                                      | 06/02/25                | 12/19/25              | 75% - Consolidating/Inputting Information for Submission |                        |                                                                                                         |                                    |                                  |
| Direct                             | People                       | 573-B   | Complete and Submit End User Role Mapping Worksheet for remaining End Users.           | 07/14/25                | 12/19/25              | 50% - In Progress                                        |                        |                                                                                                         |                                    |                                  |
| Direct                             | Data                         | 587-A   | Complete Data Cleansing Based on Mock Conversion 3                                     | 08/11/25                | 11/07/25              | 75% - Consolidating/Inputting Information for Submission |                        |                                                                                                         |                                    |                                  |
| Direct                             | Data                         | 587-B   | Complete Data Cleansing Based on Mock Conversion 3 – APC001 Suppliers                  | 08/11/25                | 10/17/25              | 100% - Submitted                                         | 10/16/25               |                                                                                                         | Submission Complete                |                                  |
| Direct                             | Data                         | 661     | Update Conversion Field Mapping                                                        | 08/11/25                | 11/05/25              | 100% - Submitted                                         | 11/05/25               |                                                                                                         | Submission Complete                |                                  |
| Direct                             | Data                         | 662     | Submit Updated Configuration Workbooks                                                 | 08/11/25                | 11/05/25              | 100% - Submitted                                         | 11/05/25               |                                                                                                         |                                    |                                  |
| N/A                                | N/A                          | 617     | Submit Bimonthly Agency Readiness Status Report                                        | 08/29/25                | 09/10/25              | 100% - Submitted                                         | 09/10/25               |                                                                                                         | Submission Complete                |                                  |
| Indirect                           | N/A                          | 664     | Submit Monthly Progress Report - Testing                                               | 09/02/25                | 09/30/25              | 100% - Submitted                                         | 09/10/25               | 9/10/25: Status reset by Readiness team; not available for completion until last 5 days of task period. | Submission Complete                | 09/30/25                         |
| Direct                             | Data                         | 662-A   | Submit Updated Configuration Workbooks - State Program Selection for Budget Allotments | 09/15/25                | 10/29/25              | 100% - Submitted                                         | 10/29/25               |                                                                                                         | Submission Complete                |                                  |
| Indirect                           | N/A                          | 665     | Submit Monthly Progress Report - Testing                                               | 10/01/25                | 10/31/25              | 100% - Submitted                                         | 10/28/25               |                                                                                                         |                                    |                                  |
| N/A                                | People                       | 666     | Share Florida PALM Updates                                                             | 10/13/25                | 10/24/25              | 100% - Submitted                                         | 10/23/25               |                                                                                                         | Submission Complete                |                                  |
| N/A                                | N/A                          | 627     | Submit Bimonthly Agency Readiness Status Report                                        | 11/03/25                | 11/10/25              | 100% - Submitted                                         | 11/06/25               |                                                                                                         |                                    |                                  |
| Indirect                           | N/A                          | 667     | Submit Monthly Progress Report - Testing                                               | 11/03/25                | 11/25/25              | 50% - In Progress                                        |                        |                                                                                                         |                                    |                                  |

Agency Reported

The Risks, Issues, and Assumptions tables below display only items that were marked confirmed and were opened/logged, closed/resolved or active during the reporting period.

| DOR Risks           |             |             |                       |                                                                                        |        |                   |                                                                                                                                                                                                           |                                                                                                                                                                                                                |                                                                   |                                                |
|---------------------|-------------|-------------|-----------------------|----------------------------------------------------------------------------------------|--------|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|------------------------------------------------|
| Status              | Date Opened | Date Closed | Primary Risk Category | Risk Title                                                                             | Trend  | Risk Rating       | Background                                                                                                                                                                                                | Monitor/Mitigation Plan/Resolution                                                                                                                                                                             | Impact if Risk Becomes an Issue                                   | Reporting Period Comments for Sep. - Oct. 2025 |
| Open and Monitoring | 09/24/25    |             | Interface             | Interface testing delays and file structure, file format/ layout, requirements changes | Stable | 4 (Medium/Medium) | As ABS testing with PALM continues, interface file changes in structure and requirements can set remediation progress back and cause agency development efforts rework. The response on interface testing | The Project should provide ample advanced notice of any pending or possible interface file changes. If an SIR is filed due to errors on an interface, agencies should be notified with an expected timeline to | ABS remediation readiness hampered, delayed, and perhaps stalled. | Monitoring the progress of interface testing   |

|                     |          |  |                           |                                  |        |                |                                                                                                                                                                                                                                                                                                                                           |                                                                          |                                                                                                                               |                                                                                     |
|---------------------|----------|--|---------------------------|----------------------------------|--------|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|                     |          |  |                           |                                  |        |                | on interface testing errors is uncertain, unclear and no ETA are available to the agency.                                                                                                                                                                                                                                                 | expected timeframe to resolve the issues.                                |                                                                                                                               |                                                                                     |
| Open and Monitoring | 06/28/24 |  | User Acceptance Testing   | DOR - PALM and ABS UAT           | Stable | 2 (Medium/Low) | All enterprise systems will be remediated and operating with PALM COA data in the test environment used for UAT so that agency business systems may be fully validated by processing actual data generated by normal business processes in the test environment. Originally filed by Shannon Segers                                       | Unable to mitigate at agency level; must be mitigated by the enterprise. | Work with SMEs, PALM Projects and DOR remediation Teams                                                                       | Waiting on the PALM UAT Availability                                                |
| Open and Monitoring | 12/04/24 |  | Business Process Chang    | PALM Reporting and Datawarehouse | Stable | 2 (Medium/Low) | With Agency Reporting Systems like RABIT and FICAS retiring away, DOR will solely rely on PALM Reports and the proposed PALM Datawarehouse for all its reporting needs. Until the PALM Data warehouse is available, DOR is not sure whether it can meet its reporting needs. PALM Datawarehouse is proposed to be available in June 2025. | Unable to mitigate at agency level; must be mitigated by the enterprise. | With no other ABS planned for RABBIT and reporting systems, DOR will explore datawarehouse capability for tis reporting needs | Monitoring PALM DW/BI reports and waiting on DW/BI availability in UAT Environment. |
| Open and Monitoring | 10/17/23 |  | Staffing/Resource Availat | GTA - EFile and Pay              | Stable | 1 (Low/Low)    | The GTA E-services project may be conducted at the same time agency business system remediation is conducted. Originally filed by Business Technology Office                                                                                                                                                                              | Staff augmentation resources to support Florida PALM activities.         | Need to ensure PALM resources are not diverted to EFile & Pay until SUNTAX remediation is completed.                          | Very low impact risks. We are monitoring the EFile & Pay project.                   |

| DOR Issues |             |             |          |                        |             |            |             |                                   |                  |                               |
|------------|-------------|-------------|----------|------------------------|-------------|------------|-------------|-----------------------------------|------------------|-------------------------------|
| Status     | Date Opened | Date Closed | Priority | Primary Issue Category | Issue Title | Background | Action Plan | Planned or Actual Resolution Date | Reporting Period | Comments for Sep. - Oct. 2025 |
|            |             |             |          |                        |             |            |             |                                   |                  |                               |

| DOR Assumptions               |                                                                                                                                                                                                                                                                  |        |                        |                                                                                                                                                                                                                                                                  |                                                |  |
|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|--|
| Critical Operational Elements | Assumption                                                                                                                                                                                                                                                       | Status | Date Logged or Removed | Impacted Stakeholder(s) and/or System(s)                                                                                                                                                                                                                         | Reporting Period Comments for Sep. - Oct. 2025 |  |
| Data                          | New chart of account data from the configuration workbooks will be loaded by the Florida PALM Project Team into all enterprise business systems.                                                                                                                 | Logged | 03/08/24               | All agencies, all agency business systems.                                                                                                                                                                                                                       | Awaiting UAT Environment availability          |  |
| Data                          | People First data will be cleansed and updated chart of accounts data will be available in a test environment for UAT.                                                                                                                                           | Logged | 04/12/24               | All agencies, all business systems that use People First data.                                                                                                                                                                                                   | Awaiting UAT Environment availability          |  |
| Processes Data                | All enterprise systems will be remediated and operating with PALM COA data in the test environment used for UAT so that agency business systems may be fully validated by processing actual data generated by normal business processes in the test environment. | Logged | 06/28/24               | All enterprise systems will be remediated and operating with PALM COA data in the test environment used for UAT so that agency business systems may be fully validated by processing actual data generated by normal business processes in the test environment. | Awaiting UAT Environment availability          |  |

Agency Sponsor Confirmation

As Agency Sponsor, I understand my role and responsibility for monitoring and reporting on my agency's readiness status. I have reviewed and confirmed the accuracy of my agency's readiness status as reflected in this dashboard.

Agency Sponsor Name: \*

☐ Confirm \*

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| DOR Status Report Confirmation |                      |                                 |                    |
|--------------------------------|----------------------|---------------------------------|--------------------|
| Reporting Period               | Agency Sponsor Name: | Confirmed By:                   | Confirmation Date: |
| September - October 2025       | Clark M. Rogers      | clark.rogers@floridarevenue.com | 11/06/25           |
| July - August 2025             | Clark M. Rogers      | clark.rogers@floridarevenue.com | 09/10/25           |
| May - June 2025                | Clark M. Rogers      | clark.rogers@floridarevenue.com | 07/10/25           |
| March - April 2025             | Clark M. Rogers      | clark.rogers@floridarevenue.com | 05/09/25           |
| January - February 2025        | Clark M. Rogers      | clark.rogers@floridarevenue.com | 03/05/25           |