

CM PERSONAS



Jonathan

GL Journal Processor

End user role responsible for creating journals.

Business Process Grouping: General Ledger, Treasury Management, Cash Management

Work Goals: Successfully enter journal entries and manage errors

Business Subprocess: 10.2.1 Create and Approve Journals
10.2.2 Edit Check
70.7.1 Manage SPIA Balances
70.7.2 Distribute Interest Apportionment
80.1.2 Invested Cash Checking



Responsibilities

I will be responsible for creating the GL journals for my agency.

What Is In It For Me?

I would like it to be easier to tell when my manager needs me to fix or delete a transaction. She usually has to stop by my desk or email me to let me know. I wish there was a way that I can just check daily without her having to stop by. This way I can get my work done first thing in the morning.

“

I hope that I will be able to enter GL journals as quickly as I was able to enter TR10s in FLAIR.

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Carlos

DFS Override Processor

DFS Treasury end user role responsible for overriding invested balance checking errors

Source Module: Cash Management

Work Goals: Efficiently override an invested balance checking error

Business Subprocess: 80.1.2 Invested Cash Checking

Responsibilities

I will be responsible for reviewing override requests for disinvestment transactions and responding appropriately.

What Is In It For Me?

Need to easily identify when a request has been made and take the appropriate course of action to override the transaction.



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I'm sure that the process for overriding an investment will be efficient and easy in Florida PALM.

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Eric

Fund Cash Processor

Agency end user who enters Trust Fund
disinvestment GL journals in Florida PALM

Source Module: Cash Management

Work Goals: Efficiently and effectively create
disinvestment journals

Business Subprocess: 80.2.1 Monitor Trust Fund Cash Balance

Responsibilities

I will be responsible for reviewing the fund cash and creating disinvestment journal entries when liquidation is needed. I will also be responsible for redistributing investments at the sub-fund level.

What Is In It For Me?

Need to easily and efficiently create a corresponding journal entry.



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I'm sure that the process for creating disinvestments in Florida PALM will be efficient and easy.

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Aaron

DFS Payment
Cancellation Processor

DFS Treasury end user role responsible for managing the requests for CRA payment cancellations

Source Module: Cash Management

Work Goals: Processes payment cancellation requests in a timely manner

Business Subprocess: 80.2.6 Manage Revolving Funds



Responsibilities

I will be responsible for reviewing payment cancellation requests, working with the banking partners to cancel payments, and notifying agencies when their request has been completed.

What Is In It For Me?

How can payment requests from agencies effectively be routed to me and I in turn can efficiently notify the agencies with their requests are complete?

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I believe that the Florida PALM workflow will help to receive agency's payment cancellation requests in a timely manner and allow me to notify the agency when their payment has been canceled.

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Lorenzo

Agency CRA Reporter

Agency end user role responsible for managing and reconciling the CRA and performing stop-payments.

Source Module: Cash Management

Work Goals: Efficiently reconcile the CRA on a regular basis

Business Subprocess: 80.2.6 Manage Revolving Funds



Responsibilities

I will be responsible for running and reviewing the CRA Bank Statement report and reconciling the CRA. I perform stop-payments for my agency when needed.

What Is In It For Me?

How can I more efficiently reconcile the CRA with the information I have available?

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I hope that the CRA Bank Statement report makes it easy to reconcile the CRA.

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