

Date	Wednesday, February 3, 2021	Time	3:00 – 4:00 p.m.
Location	GoToWebinar		
Objective	Supporting Your End Users for CMS Wave Go-Live		
Invitees	Scott Fennell, DFS, Melissa Turner, Florida PALM, all Change Champion Network Liaisons, Solution Center Team, OCM Team, Training Team		

Topic	Facilitator	Allotted Time
Welcome	<ul style="list-style-type: none"> • Kathryn Harrell • Scott Fennell 	<ul style="list-style-type: none"> • 2 minutes • 3 minutes
Agency Activity	<ul style="list-style-type: none"> • Kim York 	<ul style="list-style-type: none"> • 10 minutes
Engaging Super Users	<ul style="list-style-type: none"> • Julian Gotreaux 	<ul style="list-style-type: none"> • 10 minutes
Agency Input: Department of Management Services	<ul style="list-style-type: none"> • Nikki Klein • Carlene Smith 	<ul style="list-style-type: none"> • 10 minutes
End User Training	<ul style="list-style-type: none"> • Brenda Vila 	<ul style="list-style-type: none"> • 7 minutes
User Acceptance Testing	<ul style="list-style-type: none"> • Shelley McCabe 	<ul style="list-style-type: none"> • 10 minutes
Next Steps	<ul style="list-style-type: none"> • Kim York 	<ul style="list-style-type: none"> • 3 minutes
Closing	<ul style="list-style-type: none"> • Melissa Turner 	<ul style="list-style-type: none"> • 4 minutes