58 Florida PALM Updates — FREQUENTLY ASKED QUESTIONS

The Frequently Asked Questions (FAQs) from the Florida PALM Road Shows are now live! The following are top questions from each category. Head to the DFS Florida PALM Stakeholder Site to read the full list.

PROJECT OVERVIEW
Q: Why are we replacing FLAIR, Payroll (PYRL), and the Data Warehouse?

A: FLAIR is over 40 years old and was built using programming languages that are no longer in widespread use. As a result, finding people with the expertise to maintain FLAIR is increasingly difficult and expensive. Pulling accurate and timely data from FLAIR is very difficult.

TECHNICAL
Q: What does Florida PALM replace in FLAIR?

A: Florida PALM replaces all components of FLAIR for all agencies at the same time, including Central and Departmental accounting, PYRL, and the Information Warehouse. Florida PALM is designed to meet the State's current and future financial needs.

BUSINESS SYSTEMS
Q: What other systems will change when Florida PALM goes live?

A: All enterprise Florida Financial Management Information Systems (FFMIS) will be remediated to ensure they properly interface with Florida PALM, including LAS/PBS, MFMP, STMS, PCard Works, FACTS, and PeopleFirst.

PROCESS/REPORTING
Q: How will we pull information and reports from Florida PALM?

A: Florida PALM can pull from any data field and includes standard reports. If a standard report doesn't meet your needs, custom queries can be built to extract data. The Florida PALM Reports Catalog can be found in the Knowledge Center. The Reporting Approach can be found on the Florida PALM site.

CHART OF ACCOUNTS
Q: Is the FLAIR Chart of Accounts changing?

A: Yes. FLAIR data elements will be replaced with Florida PALM ChartFields. For instance, in Florida PALM the "Account" ChartField replaces FLAIR's "General Ledger" Data Element for all Balance Sheet records and replaces the "Object Code" Data Elements for Expense and Revenue records.

TRAINING/UAT
Q: Will we be provided with a testing environment for real-world beta testing?

A: Yes. We will test the system as part of User Acceptance Testing (UAT) from April to November 2025. The Project Team will load our data into a testing environment so we can test our processes and ensure they work correctly. UAT will also be the time to create manuals and job aids for DFS processes so we will be prepared for go-live.

TRANSITION / CUTOVER
Q: What is the plan to transition from FLAIR to Florida PALM?

A: All state agencies will go live with Florida PALM at the same time. We will work with your division leadership to create a plan for when and how to fully transition processes into Florida PALM. The go-live date for Florida PALM is January 6, 2026, so most processes will transition at that time.

PEOPLE
Q: What are the benefits of transitioning to Florida PALM? What's in it for me (WIIFM)?

A: There are numerous benefits of transitioning to Florida PALM, including:
- The ability to use your mouse. Say goodbye 'F' keys!
- Florida PALM operates on Oracle® PeopleSoft technology used by many businesses and agencies. Learning this software gives you transferrable skills.
- Near real-time data will be available within Florida PALM!

Have additional questions that haven't been answered? No worries! You can post them on the DFS Florida PALM Stakeholder Site: Question Board. The Question Board is monitored closely so check back regularly for answers to all your questions.

Department of Financial Services
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