

### FLORIDA PALM DEP Change Champion Network

#### **Division of Administrative Services** Florida Department of Environmental Protection

May 21, 2024



#### AGENDA

FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

- PALM Project Timeline
- PALM Survey Results
- PALM Updates
- Division Readiness
- PALM Resources





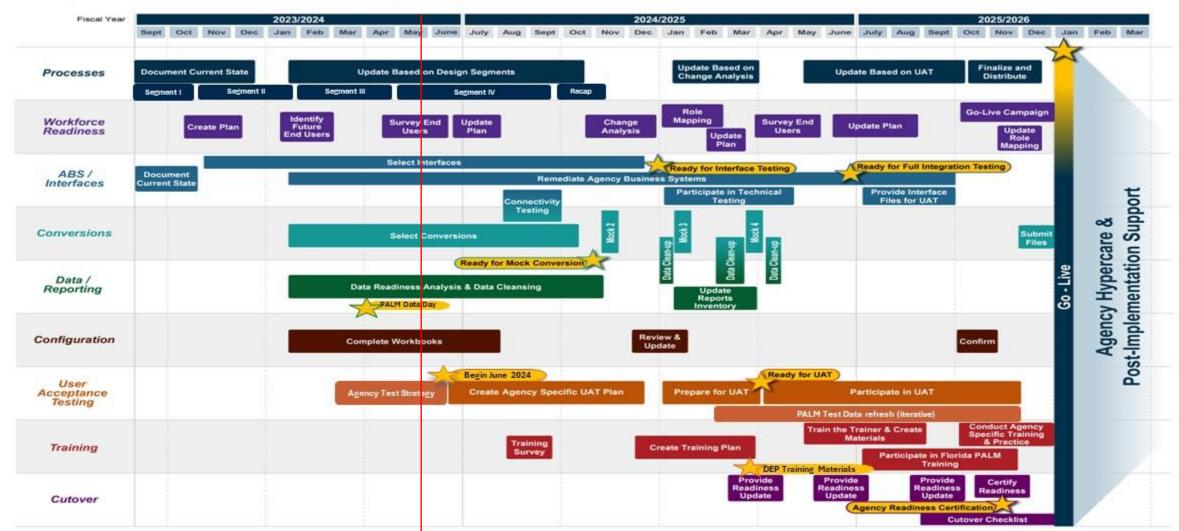
# **PALM** Timeline



Florida PALM

### **PALM Project Timeline - Roadmap** FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

#### **Agency Implementation Roadmap**





**PALM Project Timeline - Implementation** FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

- Admin business system remediation Started!
- Division system remediation 3-4 months!
- Complete initial configuration 3 months!
- Complete process updates 5 months!
- Complete initial conversions 6 months!
- User acceptance testing 11 months!
- Train the trainer begins 12 months!
- Go live 20 months!





# **PALM Survey Results**



## **PALM Updates – Data Cleansing** FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

- FLAIR Organization Code
  - Reduced number of values from 509 to 290
  - Restructured values
  - Standardized titles
  - Planned implementation 7/1/2025
  - Eliminating use of following codes 7/1/2024
    - OTIS shared and split cost (111)
    - Shared savings reserve (777)
    - OPS health insurance reserve (888)
    - Uncommitted budget reserve (999)





# PALM Updates



### **PALM Updates – Data Cleansing** FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

- Account Code
- OCA/Module
  - Reduced number of values by 94
- Project ID
  - PALM Project ID (ex. 37XXXXXXXXXXXXX)
  - Consolidating FLAIR project numbers
  - PALM Project category & subcategory

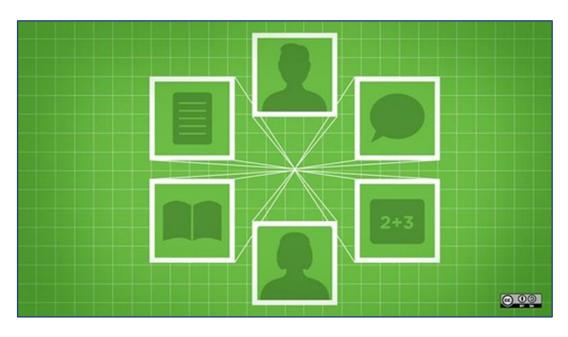
Project	Activity	Source Type	Project Category	Subcategory	
15 characters	15 characters	5 characters	5 characters	5 characters	
37XXXXX	09 (Construction)	FF01 (Forever Florida)	XXXXX	XXXXX	

Hard Coded Values



### **PALM Updates – Business Systems** FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

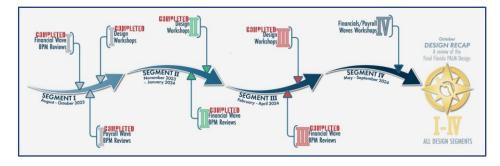
- CRA
  - Analyzing system functions and PALM requirements
  - Beneficial system updates
- ELFF (contract invoicing & invoice approval)
  - Individual invoice submission
  - DFS payment requirements
  - Billing and Collections





### **PALM Updates - Activities** FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

- PALM Process & Design Meetings
  - July 2024 Project Costing & Accounts Payable
  - August 2024 Asset Management & Payroll
  - September 2024 Certified Forward & Financial Services
- DEP Readiness Activities
  - Data cleanup, configuration, and mapping
  - Documenting gap analysis & changes to business processes
  - Impacts & updates resulting from business systems retirement
  - Analysis of current DEP reports & PALM reports
  - Development of the DEP PALM test plan



Readiness Tasks					
Total	164				
Completed	32				
Remaining	132				

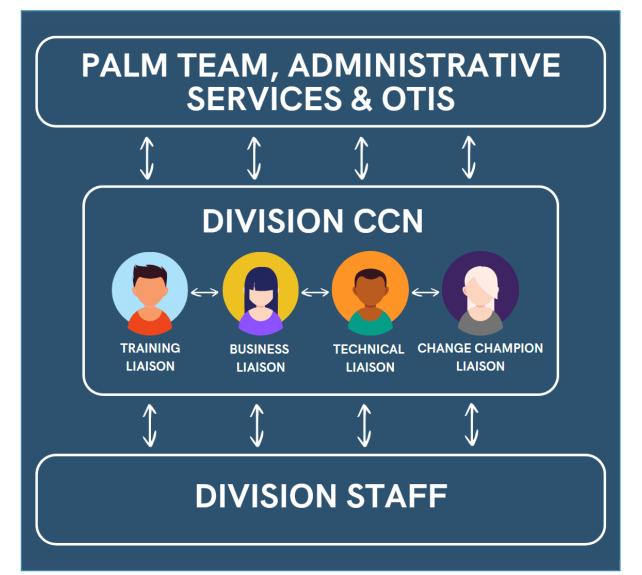


## **Division Readiness**



#### **Division Readiness**

#### FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION



- Change Champion Liaison
  - Champion the implementation of Florida PALM in their division
  - Assist liaisons with identifying change impacts to people, process, technology, and data elements, and the approach and process to manage them

#### Training Liaison

- Support and coordinate implementation of agency training requirements
- Help identify end user gaps in knowledge, skills, and abilities and help develop division specific training needs



**Division Readiness – System Remediation** FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

- Business System Remediation
  - To begin late summer 2024
  - Finalizing priority and scheduling of remediation activity
  - Systems Impacted
    - Division Business System Listing



### **Division Readiness - Communications** FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

4	А	В	С	D	E	F	G	Н	I	
1		Comm Plan Grid								
2	Communication Title	Communication Details	Communication Date	Format	Owner	Recipient/ Attendees	Frequency of Commmunication	Tasks Associated	Notes	
3		Brief description of the contents/purpose of this communication?	Start Date of Initial Communication	Example: Email, In-person meeting, Presentation, ect.	Who is responsible for the communication	Who will receive the communication	How often is the Communication happening?	Resulting Actions/Tasks Associated	Notes relating to this communication	
		Shared preliminary PALM info with Staff at full division							Provided link to PALM depnet site	
+	Division Staff Meeting	meeting.	4/29/2024	In-person meeting	CCN Business Liaison	All division staff	ADHOC	NA	as resource for future information	
		Technical liaison met with OTIS division staff to discuss				Business system users		OTIS - Documenting current		
	Business System PALM Planning	remediation needs of division business system	4/4/2024	Teams meeting	CCN technical Liaison	OTIS	ADHOC	BS Users - Data changes	Follow up meeting set for 5/2/2024	
~		Email to revelvant staff on information shared by the DEP								
0	DEP PALM Team updates	PALM team	6/1/2024	Email	CCN Org Change Liaison	Relevant Division staff	As Needed	NA		
7										
8										
9										

Communication spreadsheet can be found in your **Division Folder PALM team will be monitoring spreadsheets quarterly** 

- Who are you communicating with?
- What are you sharing?
- Where/How is the information being shared?
- When did it happen?





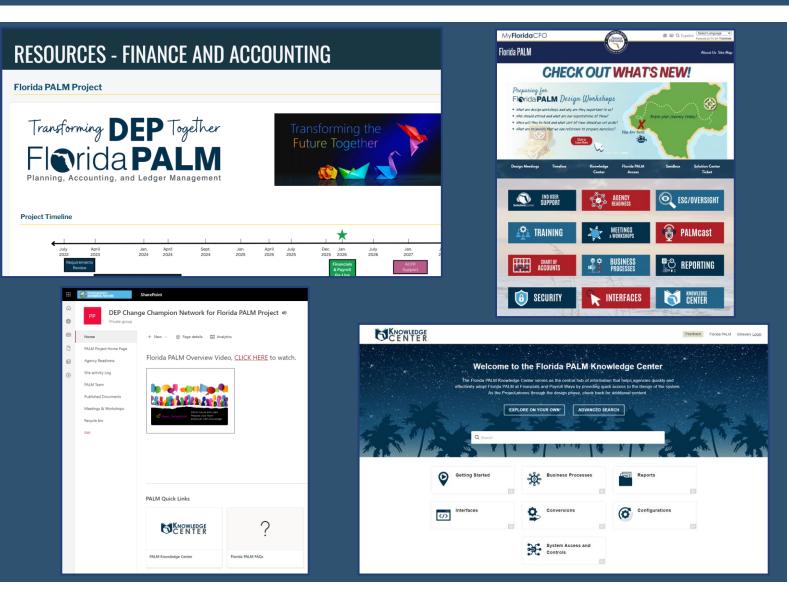
# PALM Resources



#### **PALM Resources**

#### FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

- PALM Resource Page
- <u>CCN SharePoint Page</u>
- PALM Project Page
- PALM Knowledge Center





## **PALM Resources – Communications** FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

- <u>PALM Organization</u> <u>ChartField Tree Structure</u>
- <u>Chart of Account Bookmark</u>
- PALM Project Information





#### PALM Resources

FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION





# THANK YOU

**Division of Administrative Services** Florida Department of Environmental Protection

> Contact Us DAS\_PALM@FloridaDEP.gov

FDEP PALM Project Resource Webpage https://www.floridadep.net/resources/florida-palm-project