Thomas, Dora

From: John Russ Skinner < John.Russ.Skinner@floridarevenue.com>

Sent: Thursday, April 20, 2023 12:47 PM

To: Thomas, Dora **Subject:** Vizio Diagrams

Attachments: Doc-Stamps-Flow.vsdx

Follow Up Flag: Follow up Flag Status: Flagged

Good afternoon Dora,

I have attached an example of workflow diagram for reference.

Before I meet with the team for the initial meeting, I request Policy and Procedure documents. I review the documents and build an initial draft in Vizio, then meet with the team/SMEs, where they can request edits, additions, ect. If there are no Policy and Procedure documents available, I request to meet with a smaller group of 1-3 SMEs, and we walk through the process and build the flows in real time.

When we meet as a team, I share the Vizio diagram that we are working on in the TEAMS meeting or display the diagram to a projector.

Thank you,

John "Russ" Skinner

System Project Consultant Information Services Program Florida Department of Revenue

(850)-717-7657

John.Russ.Skinner@floridarevenue.com



NOTIFICATION TO RECIPIENTS: The subject line of this email may indicate that this email has been sent unsecure. This is a default setting which in no way indicates that this communication is unsafe, but rather that the email has been sent unencrypted in clear text form. Revenue does provide secure email

exchange. Please contact us if you need to exchange confidential information electronically.

If you have received this email in error, please notify us immediately by return email. If you receive a Florida Department of Revenue communication that contains personal or confidential information, and you are not the intended recipient, you are prohibited from using the information in any way. All record of any such communication (electronic or otherwise) should be destroyed in its entirety.

Cautions on corresponding with Revenue by email: Under Florida law, emails received by a state agency are public records. Both the message and the email address it was sent from (excepting any information that is exempt from disclosure under state law) may be released in response to a public records request.

Internet email is not secure and may be viewed by someone other than the person you send it to. Please do not include your social security number, federal employer identification number, or other sensitive information in an email to us.

