

Understanding your Dashboard

A Status Report Dashboard (example shown below in Figures 1, 2 and 3) has been created within your agency's Florida PALM Workbook in Smartsheet. The format of the Dashboard allows for a simplified view of readiness data and easy submission of the Bimonthly Agency Readiness Status Report.

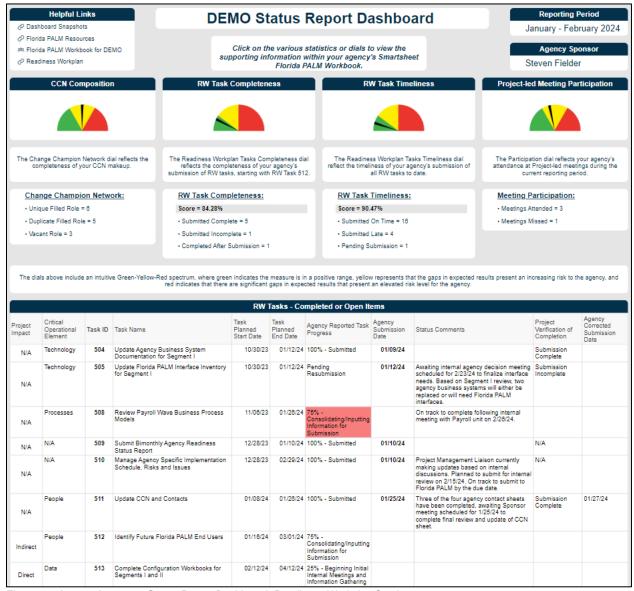


Figure 1: <Agency Acronym> Status Report Dashboard, Readiness Workplan Section

Page 1 of 16 04/01/2024



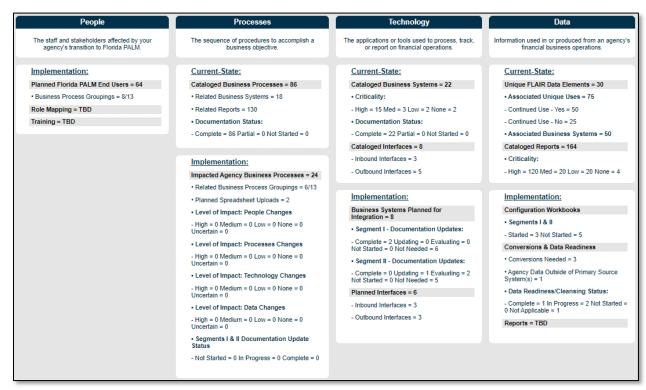


Figure 2: <Agency Acronym> Status Report Dashboard, Readiness Workplan Section

Page 2 of 16 04/01/2024



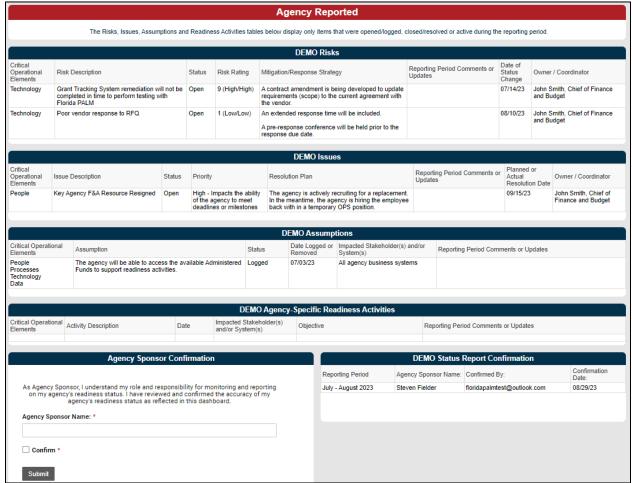


Figure 3: <Agency Acronym> Status Report Dashboard, Agency Reported and Agency Sponsor Confirmation Sections

The information contained within your agency's Dashboard is fed through the following resources:

- Project maintained Florida PALM Meetings Attendance Tracker
- Agency maintained and updated (through agency specific Florida PALM Workbook in Smartsheet):
 - Change Champion Network
 - Readiness Workplan Task Tracker
 - Planned Florida PALM End Users
 - Role Mapping (future task)
 - Training (future task)
 - o Inventories:
 - Current-State Business Processes
 - Impacted Agency Business Processes
 - Current-State Business Systems
 - Current-State Interfaces
 - Business Systems Planned for Integration
 - Implementation Interfaces
 - FLAIR Data Elements

Page 3 of 16 04/01/2024



- Current-State Reports
- Configuration Workbooks
- Conversion Inventory & Data Readiness
- Implementation Interfaces
- Status Reporting:
 - Agency Risks
 - Agency Issues
 - Agency Assumption
 - Agency-Specific Readiness Activities

Clicking on the various statistics, dials, or reports within your Dashboard will navigate you to one of the resources listed above so that you are able to view or make updates to the supporting information, as needed.

Navigation

The Dashboard is located within the Agency Readiness folder (Figure 4) of your agency specific Florida PALM Workbook in Smartsheet. A <u>Smartsheet User Guide</u> has been developed to assist agency users on how to use Smartsheet.

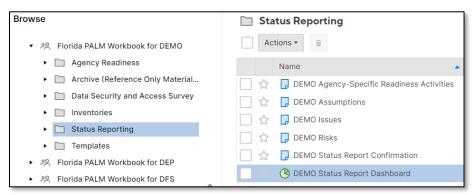


Figure 4: Florida PALM Workbook for <Agency Acronym> folder structure in Smartsheet

Helpful Links Section

The website links listed within the Helpful Links section of your Dashboard (Figure 5) navigate to:

- Dashboard Snapshots: Repository of snapshots for all previous reporting periods
- Florida PALM Resources: The Interface Catalog, Conversions Catalog, Reports Catalog, and Data Dictionary, which are all maintained by Florida PALM
- Florida PALM Workbook for <Agency Acronym>
- Readiness Workplan: List of tasks all agencies must complete to be ready for Florida PALM implementation.



Figure 5: Helpful Links section

Page 4 of 16 04/01/2024

Reporting Period Section

The Reporting Period section (Figure 6) indicates the twomonth period that is being reported in your Bimonthly Agency Readiness Status Report. The Bimonthly Agency Readiness Status Report is due on or around the 10th day following the close of each bimonthly reporting period. Due dates are identified in the Readiness Workplan (RW).



Figure 6: Reporting Period section

The dates displayed in this section of your Dashboard will automatically update to the next reporting period 30 days after the close of the previous reporting period. For example, the text in the Reporting Period section of your Dashboard will change from 'March – April 2024', to 'March – April 2024' on April 1, 2024. However, throughout the reporting period, you will be able to access the source worksheet (e.g., Agency Risks) in Smartsheet to make updates throughout your current reporting period.

Agency Sponsor Section

The Agency Sponsor section (Figure 7) lists the Primary Agency Sponsor name identified within your agency's Change Champion Network worksheet. The Primary Agency Sponsor is responsible for submitting your agency's Bimonthly Readiness Agency Status Report.



Figure 7: Agency Sponsor Section

Agency Dials Section

The four dials located at the top of the Dashboard (Figure 8) include an intuitive Green-Yellow-Red spectrum, where green indicates the measure is in a positive range, yellow represents that the gaps in expected results present an increasing risk to the agency, and red indicates that there are significant gaps in expected results that present an elevated risk level for the agency. Each dial represents a maximum score that equals 100%.

CCN Composition and Project-led Meeting Participation:

- Green equals a score between 100% and 66.6667%
- Yellow equals a score between 66.6666% and 33.3334%
- Red equals a score between 33.3333% and 0%

RW Task Completeness and RW Task Timeliness:

- Green equals a score between 100% and 80%
- Yellow equals a score between 79% and 50%
- Red equals a score between 49% and 0%



Figure 8: Agency Dials Section

Page 5 of 16 04/01/2024



CCN Composition

The Change Champion Network (CCN) Composition dial has a set maximum score of 14 (100%), as that is the total number of CCN Primary and Backup roles expected for each agency.

- Uniquely filled role assignments earn 1 point each
- Duplicate role assignments earn 0.25 points each
- Vacant role assignments earn 0 points

In the example (Figure 9), the total score is 6.25 or 44.6% which represents a yellow score for agency CCN assignments at that agency.

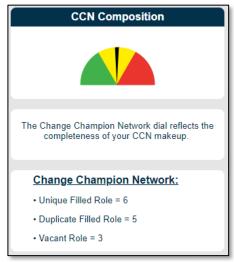


Figure 9: CCN Composition

RW Task Completeness

RW tasks are tasks that are assigned by the Project to every agency. Timely and accurate completion of RW tasks is critical for the overall success of Florida PALM implementation. The RW Task Completeness section reflects the completeness of your agency's RW task submission as determined by the Project, starting with RW Task 512. There are two categories of completeness whose combined average are used to determine your agency's an overall completeness score:

Submission Complete

Submission Complete means that the task was submitted with all required items listed in the Task Completion Rubric found in the task instruction.

Expectations

 Within 5 business days after submitting your task, your Agency Liaison and Project Management Liaison will receive an email notification via



Figure 10: RW Task Completeness

Smartsheet letting them know that the task submission has been verified as complete by the Project.

Scoring

 All task submissions that have been verified as complete by the Project based on initial task submission receive a score of 100% for completeness.

Submission Incomplete

Submission Incomplete means that the task was not submitted with all required items (e.g., missing information) listed in the Task Completion Rubric found in the task instruction.

Page 6 of 16 04/01/2024



Expectations

- Within 5 business days after submitting your task, your Agency Liaison and Project Management Liaison will receive an email notification via Smartsheet letting them know that the task submission has been verified as incomplete (according to the task's completion criteria). Upon receiving this notification, the following changes will be reflected within your Agency's Readiness Workplan Task Tracker:
 - The corresponding task row will be unlocked.
 - The Agency Reported Task Progress will change from 100% Submitted to Pending Resubmission.
 - A <u>Task Verification Form</u> which details why the determination of incomplete was made will be attached to the corresponding task row.
- Your agency is required to view the Task Verification Form, make all necessary corrections/updates, and then resubmit the task by going to the Agency Reported Task Progress column and reselecting 100% Submitted.

Scoring

- Starting with the initial Project verification of completion date, every additional 5 business
 days before your agency resubmits the task will deduct 10 points from a starting task
 completion score of 100%. For example, if your Agency Liaison and Project Management
 Liaison receive an email notification from Smartsheet stating that a specific RW task has
 been verified as incomplete on April 1, 2024:
 - o If the task is corrected and resubmitted between April 1 7 = 90%
 - \circ If the task is corrected and resubmitted between April 8 14 = 80%
 - o If the task is corrected and resubmitted between April 15 19 = 70%
- If the task is resubmitted but verified again as Submission Incomplete the score calculations will not stop. Starting from the initial Project verification of completion date, calculations will only stop once the task has been marked as Submission Complete.
- RW tasks receive a 0% score for completeness for as long as they remain in Submitted Incomplete status.

NOTE: The RW Task Completeness section does not apply to RW tasks prior to 512, the Bimonthly Agency Readiness Status Reports, and the Manage Agency-specific Implementation Schedule, Risks, and Issues tasks. These tasks are not included when calculating your agency's RW Task Completeness total average score.

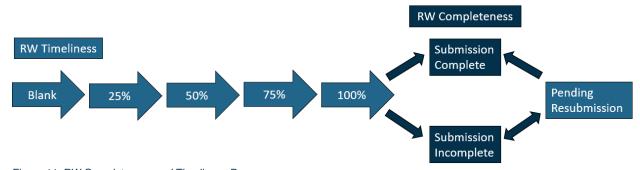


Figure 11: RW Completeness and Timeliness Process

Page 7 of 16 04/01/2024

RW Task Timeliness

The Readiness Workplan Task Timeliness section reflects the timeliness of your agency's initial submission of all RW tasks to date and reflects an average score based on the following categories (this calculation is not affected by your agencies RW Task Completeness determination):

- Submitted on Time the number of RW tasks your agency submitted by the task planned end date.
 - Tasks in this category receive a score of 100% for timeliness.
- Submitted Late the number of RW tasks your agency submitted after the task planned end date.
 - Tasks in this category receive a 10-point deduction for every additional 5 business days, beyond the task planned end date, before your agency makes its initial task submission in the Readiness Workplan Task Tracker.

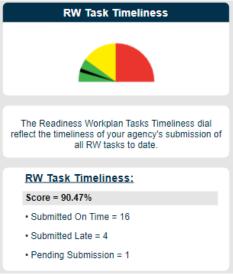


Figure 12: RW Task Timeliness

- Pending Submission the number of RW tasks that are past due and still in progress
 - Tasks in this category receive a score of 0% for timeliness until an initial submission has been made in the Readiness Workplan Task Tracker.

Project-led Meeting Participation

The Project-led Meeting Participation dial (Figure 13) maximum is equal to the total number of Project-led meetings held within the current reporting period (i.e., Touchpoints, Town Halls). Agencies are attributed 1 point per meeting, towards that total, if at least one agency representative attends in person, attends remotely, or watches the meeting recording (if applicable) within two weeks of the meeting.



Figure 13: Participation Dial

RW Task Completed or Open Items Section

The RW Tasks – Completed or Open Items table (Figure 14) shows a compiled report of all the open RW tasks for the reporting period and any tasks from previous reporting periods that have not yet been submitted. This section includes:

- Project Impact
 - Direct Agency readiness activity or information provided will be used by the Project to complete implementation or cutover activities.

Page 8 of 16 04/01/2024

- Indirect Agency readiness activity impacts future Project activity or will be used in future agency readiness activity or to produce information that will be used by the Project to complete implementation activities.
- N/A Agency readiness activity or information benefits an agency's readiness for Florida PALM but does not directly or indirectly impact a Project activity.
- Critical Operational Element
- Task ID
- Task Name
- Task Planned Start Date
- Task Planned End Date
- Agency Reported Task Progress
 - o 25% Beginning Initial Internal Meetings and Information Gathering
 - o 50% In Progress
 - o 75% Consolidating/Inputting Information for Submission
 - o 100% Submitted
 - o Pending Resubmission
- Agency Submission Date
- Status Comments
- Project Verification of Completion
 - Submission Complete
 - Submission Incomplete
 - N/A
- Agency Corrected Submission Date

	RW Tasks - Completed or Open Items									
Project Impact	Critical Operational Element	Task ID	Task Name	Task Planned Start Date	Task Planned End Date	Agency Reported Task Progress	Agency Submission Date	Status Comments	Project Verification of Completion	Agency Corrected Submission Date
N/A	Technology	504	Update Agency Business System Documentation for Segment I	10/30/23	01/12/24	100% - Submitted	01/09/24		Submission Complete	
N/A	Technology	505	Update Florida PALM Interface Inventory for Segment I	10/30/23	01/12/24	Pending Resubmission	01/12/24	Awaiting internal agency decision meeting scheduled for 2/23/24 to finalize interface needs. Based on Segment I review, two agency business systems will either be replaced or will need Florida PALM interfaces.	Submission Incomplete	
N/A	Processes	508	Review Payroll Wave Business Process Models	11/06/23	01/26/24	75% - Consolidating/Inputting Information for Submission		On track to complete following internal meeting with Payroll unit on 2/26/24.		
N/A	N/A	509	Submit Bimonthly Agency Readiness Status Report	12/28/23	01/10/24	100% - Submitted	01/10/24		N/A	

Figure 14: Readiness Workplan Tasks - Completed or Open

People, Processes, Technology, and Data Section

The People, Processes, Technology and Data section of your dashboard (Figure 15) shows high-level summary Current-State and/or Implementation related data counts pulled from worksheets within your agency specific workbook. This data is collected through Readiness Workplan tasks which fall under one or more of the four critical operational elements (People, Processes, Technology, and Data) as they are completed by your agency.

Page 9 of 16 04/01/2024

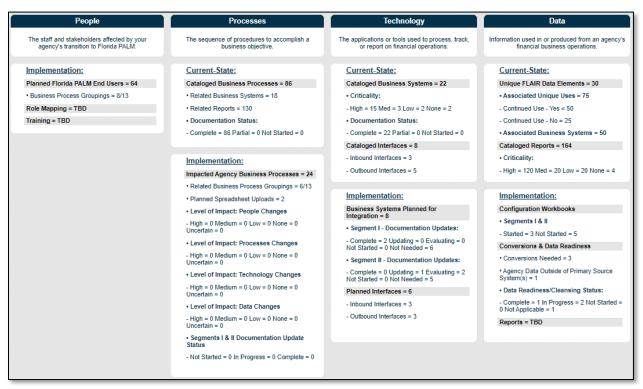


Figure 15: People, Processes, Technology, and Data

People

The "People" critical operational element is defined as the staff and stakeholders affected by your agency's transition to Florida PALM (e.g., leadership, technical and functional owners, subject matter experts, and end users). It focuses on staffing, skill gaps, knowledge, awareness, and buyin which is crucial to transformation of agency business operations. This section of your Dashboard is intended to provide information about your agency's current progress with people related readiness efforts.

Implementation:

Included within this section are the following counts and placeholders:

Table 1: Implementation People Detailed Counts

People Related Counts	Source Worksheet	Calculation Description		
Planned Florida PALM End Users	<agency> Implementation End Users</agency>	Total count of rows containing data.		
Business Process Groupings		Total count of unique business process groupings selected within the "Business Process Grouping(s)" column.		
Role Mapping	N/A	Placeholder for future RW task.		
Training	N/A	Placeholder for future RW task.		

Page 10 of 16 04/01/2024



Processes

The "Processes" critical operational element is focused on the sequence(s) of procedures to accomplish an agency's business objectives. Current statewide and agency-specific business processes are changing and require resources (both people and technology) to learn, adopt, and adapt to the future-state sequence. This section of your Dashboard is intended to provide information about your agency's efforts to understand and document current processes and to transform your business processes for the changes brought about by Florida PALM.

Current-State:

Included within this section are the following counts and placeholders:

Table 2: Current-State Processes Detailed Counts

Table 2. Current-State Processes De				
Process Related Counts	Source Worksheet	Calculation Description		
Cataloged Business	<agency> Current-State</agency>	Total count of processes listed in the		
Processes	Business Processes	"Business Process" column.		
 Related Business 		Total count of unique business		
Systems		systems selected in the "Related		
_		Current-State ABS" column.		
 Related Reports 		Total count of unique reports		
		selected in the "Related Current-		
		State Reports" column.		
 Documentation 		Total count of each selected status		
Status		within the "Current-State		
		Documentation Status" column:		
		Complete, Partial, and Not Started.		

Implementation:

Included within this section are the following counts and placeholders:

Table 3: Implementation Processes Detailed Counts

Process Related Counts	Source Worksheet	Calculation Description
Impacted Agency Business Processes	<agency> Current-State Business Process</agency>	Total count of processes listed that have at least one selection in the "Related Business Process Model(s)" column.
Related Business Process Groupings		Total count of related business process groupings identified based on the selections in the "Related Business Process Model(s)" column.
Planned Spreadsheet Uploads		Total count of the Spreadsheet Uploads selected in the "Florida PALM Spreadsheet Upload Selection(s)" column.
Level of Impact: People Changes		Total count of each selected status within the "Level of Impact – People

Page 11 of 16 04/01/2024



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	Changes" Column: High, Medium,
	Low, None, Uncertain
Level of Impact:	Total count of each selected status
Processes Changes	within the "Level of Impact –
	Processes Changes" Column: High,
	Medium, Low, None, Uncertain
Level of Impact:	Total count of each selected status
Technology Changes	within the "Level of Impact –
	Technology Changes" Column: High,
	Medium, Low, None, Uncertain
Level of Impact: Data	Total count of each selected status
Changes	within the "Level of Impact – Data
	Changes" Column: High, Medium,
	Low, None, Uncertain
Segments I & II	Total count of each selected status
Documentation	within the "Segments I & II
Update Status	Documentation Status" column:
	Updates Not Started, Updates In
	Progress, Updates Complete

Technology

The "Technology" critical operational element is focused on the applications or tools used to process, track, or report on financial operations. This section of your Dashboard is intended to provide information about your agency's efforts to understand and document current business systems and technology tools and to remediate and integrate those systems for the changes brought about by Florida PALM.

Current-State:

Included with this section are the following counts and placeholders:

Table 4: Current-State Technology Detailed Counts

Table 4: Current-State Technology Detailed Counts						
Technology Related Counts	Source Worksheet	Calculation Description				
Cataloged Business Systems	<agency> Current-State Business Systems</agency>	Total count of unique business system names listed in the "Business System Name" column.				
Criticality		Total count of each selected criticality within the "Business System Criticality" column: High, Medium, Low, None.				
Documentation Status		The total count of each selected status within the "Current-State Technical Documentation Status" column: Complete, Partial, Not Started.				
Cataloged Interfaces	<agency> Current-State Interfaces</agency>	Total count of unique interfaces listed in the "Interface Long Name" column.				

Page 12 of 16 04/01/2024

Technology Related Counts	Source Worksheet	Calculation Description		
Inbound Interfaces		Total count of inbound interfaces listed in the "Inbound to Agency / Outbound from Agency" column.		
Outbound Interfaces		Total count of outbound interfaces listed in the "Inbound to Agency / Outbound from Agency" column.		

Implementation:

Included within this section are the following counts:

Table 5: Implementation Technology Detailed Counts

Table 5: Implementation Technology Detailed Counts				
Technology Related Counts	Source Worksheet	Calculation Description		
Business Systems Planned for Integration	<agency> Implementation Interfaces & Documentation</agency>	Total count of business systems listed in the "Agency Business Systems" column.		
 Segment I – Documentation Updates 		Total count of each selected status within the "ABS Documentation Status based on Segment I" column: Complete, Updating, Evaluating, Not Started, Not Needed.		
Segment II – Documentation Updates		Total count of each selected status within the "ABS Documentation Status based on Segment II" column: Complete, Updating, Evaluating, Not Started, Not Needed.		
Planned Interfaces	<agency> Implementation Interfaces & Documentation</agency>	Total count of planned interfaces for implementation in the "Florida PALM Interface Selection(s)" column.		
Inbound Interfaces		Total count of planned inbound interfaces selected in the "Florida PALM Interface Selection(s)" column.		
Outbound Interfaces		Total count of planned outbound interfaces selected in the "Florida PALM Interface Selection(s)" column.		

Data

The "Data" critical operational element is focused on information used in or produced from an agency's financial business operations. An agency's data supports its people, processes, and technology and should be evaluated and monitored against those distinct purposes. This section of your Dashboard is intended to provide information about your agency's efforts to understand and document current data uses and needs and to prepare your data and reporting needs for the changes brought about by Florida PALM.

Page 13 of 16 04/01/2024



Current-State:

Included within this section are the following counts:

Table 6: Current-State Data Detailed Counts

Data Related Counts	Source Worksheet	Calculation Description		
Unique FLAIR Data Elements	<agency> FLAIR Data Elements Inventory</agency>	Total count of unique FLAIR data elements listed in the 'FLAIR Data Element' column.		
Associated Unique Uses		Total count of rows containing data.		
- Continued Use		Total counts of either selection in the "Continued Use" column: Yes or No.		
Associated Business Systems		Total count of associated business systems selected in the "Agency Business Systems: Name" column.		
Cataloged Reports	<agency> Current-State Reports</agency>	Total count of reports listed in the "Report Name" column.		
Criticality		Total count of each selected status within the "Criticality" column: High, Medium, Low, None.		

Implementation:

Included within this section are the following counts:

Table 7: Implementation Data Detailed Counts

Data Related Counts	Source Worksheet	Calculation Description
Configuration Workbooks	<agency> Configuration Workbook Inventory</agency>	N/A
Segments I & II		The total count of worksheets showing agency activity or "Started" and not showing agency activity or "Not Started" in the configuration workbooks for AR, AM, KK, and GL.
Conversions & Data Readiness	<agency> Conversion Inventory & Data</agency>	N/A
Conversions Needed	Readiness	Total count of conversions needed in the "Conversion Needed" column.
Agency Data Outside of Primary Source System(s)		Total count of agency data outside of primary source system in the "Agency Data Outside of Primary Source System(s)" column.
Data Readiness/Cleansing Status		Total count of each selected status in the "Data Cleansing Plan" column: Complete, In Progress, Not Started, Not Applicable.
Reports	N/A	Placeholder for future RW task.

Page 14 of 16 04/01/2024



Agency Reported Section

The Agency Reported section (Figure 16) displays agency reported readiness risks, issues, assumptions and agency-specific activities. Agencies will maintain sheets within Smartsheet to provide status updates. Status report data relevant to the reporting period will be displayed on the Dashboard:

- Agency Risks will display any open risks or any risks that were closed within the reporting period, sorted by highest risk rating.
- Agency Issues will display any open issues or any that were closed within the reporting period, sorted by highest priority.
- Agency Assumptions will display any logged assumptions or assumptions that were removed within the reporting period, sorted by status (logged then removed).
- Agency-Specific Activities will display any activities that occurred during the reporting period, sorted by date.

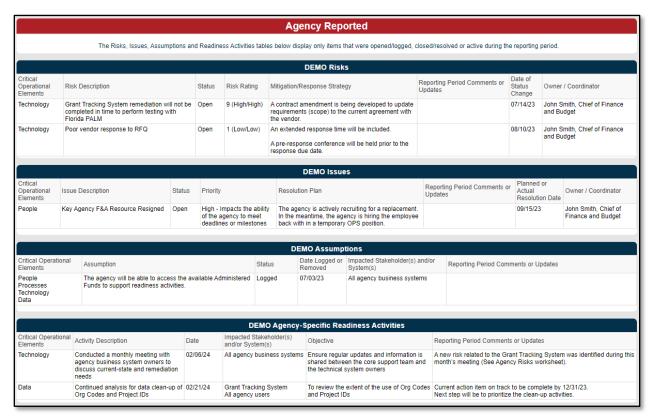


Figure 16: Agency Reported Section

Agency Sponsor Confirmation Section

The Agency Sponsor Confirmation (Figure 17) allows for easy submission of Dashboard, as required for Bimonthly Status Reporting. Upon submission, a confirmation status will appear in the Status Report Confirmation section.

Page 15 of 16 04/01/2024



Agency Sponsor Confirmation		DEMO Status Report Confirmation			
		Reporting Period	Agency Sponsor Name:	Confirmed By:	Confirmation Date:
As Agency Sponsor, I understand my role and responsibility for monitoring and reporting on my agency's readiness status. I have reviewed and confirmed the accuracy of my agency's readiness status as reflected in this dashboard.					
Agency Sponsor Name: *					
Confirm *					
Submit					
Privacy Notice Report Abuse					

Figure 17: Agency Sponsor Confirmation Section

Page 16 of 16 04/01/2024