



Know Your Change Impact

Will Florida PALM have duplicate AP warrants?

Today in FLAIR: Agencies can request a duplicate AP warrant, and a new warrant will be printed with the same warrant number and a duplicate indicator.

An AP warrant has gone missing in the mail.

In Florida PALM: The original payment must be cancelled and reissued with a new Payment Reference ID using the original voucher. *No duplicate AP warrant is issued.*

Agency Considerations

How do we handle missing AP warrants today?

How will issuing new payments affect our business process and/or business systems?

Do we need to remediate a business system to align with this new process?

The payment lifecycle was discussed in the [Design Segment II Workshop](#). Presentations and videos are available on the Florida PALM website. Additionally, the [Knowledge Center](#) has process flows for managing payments.