

Florida **PALM**

Planning, Accounting, and Ledger Management



EXECUTIVE STEERING COMMITTEE

KNOTT BUILDING, ROOM 116

JULY 24, 2019



ROLL CALL AND OPENING REMARKS

FACILITATOR: RYAN WEST, CHAIR



REVIEW OF JULY 17, 2019 MEETING MINUTES

FACILITATOR: MELISSA TURNER



PROJECT UPDATE

FACILITATORS:
ANGIE ROBERTSON, MELISSA TURNER



Florida PALM Project Update

Scope – Major Project Deliverables

- ▶ Feedback received and clarifying questions from ESC members and their staff answered
- ▶ Most changes were administrative in nature (e.g., grammar, formatting)
- ▶ Some feedback resulted in clarification of narrative
- ▶ There were a few modifications suggested (e.g., process steps, reports)



Florida PALM Project Update

Scope – Standardized Business Process Models

- ▶ All (32 of 32) business processes were updated
- ▶ Several administrative changes were made that impacted many narratives:
 - Changed reporting frequency to use *Periodic, Monthly, and Annually* consistently throughout
 - Removed interface frequency from narrative recognizing interface design will confirm
 - Clarified the use of the terms process and subprocess
 - Ensured Revision History table is on all narrative documents
 - Clarified the source of any forms that are referenced



Florida PALM Project Update

Scope – Process and Transaction Mapping Analysis

- ▶ The Overall section and five business process groupings were updated
- ▶ Most edits were grammar, formatting, and clarification changes
- ▶ There was one new suggested business process that was added to map from old to new
- ▶ One edit results in a refinement of a process that includes a modification to a planned Extension



Florida PALM Project Update

Decision 128 – Requirements Confirmation

- ▶ We received very few clarifying questions from ESC
- ▶ One “new” Phase 2 requirement is recommended for removal
 - Provide ability to establish and maintain debt instruments (e.g., bond sales, loans)



INDEPENDENT VALIDATION AND VERIFICATION (IV&V)

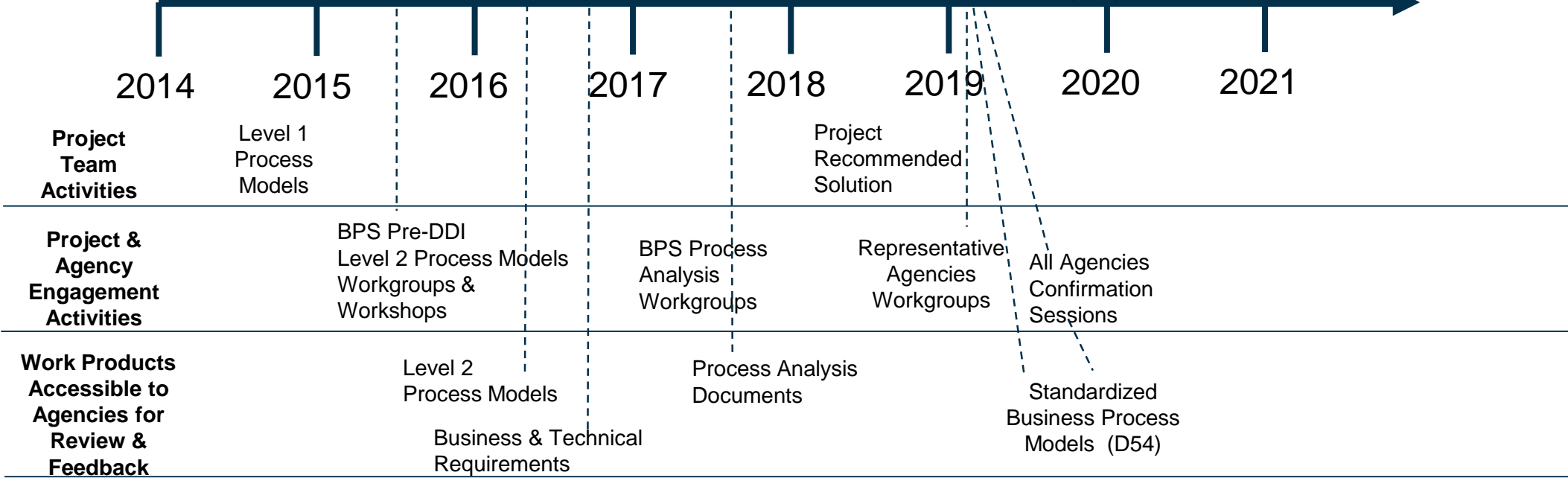
FACILITATOR: MARK FAIRBANK



IV&V Assessment

Standardized Business Process Models D54

- D54 is the culmination of continual work over 5 years to discover, confirm, create, and refine the State’s vision for conducting business within Florida PALM
- Beyond participation in workgroups and workshops, agencies have had access to and provided input to business process and requirements documents at multiple points
- The process models contain an extraordinary level of detail on cross-functional integration and dependencies that will help to complete data specifications and improve test scenarios
- The overall quality of this deliverable is excellent; while changes may still occur, the risk of any having significant impacts is very low



IV&V Assessment

Process and Transaction Mapping Analysis D57

- ▶ It is rare for this type of analysis to be elevated to the level of a discrete deliverable and be completed at this point in the project
 - It is more commonly something that is produced nearer to implementation to facilitate change management and training activities
- ▶ The benefits of completing this earlier are apparent:
 - Improve conceptual agreement between Accenture and State on how the Florida PALM will fulfill business needs
 - Provide the Readiness Team with context and knowledge needed to interact effectively with agencies
 - Inform test plans and scenarios to ensure testing activities at each cycle are as comprehensive as needed
- ▶ The definitions contained in D57 are thorough and helpful to understanding:
 - How Florida PALM functions account for FLAIR and CMS functions
 - The relationship of Florida PALM functions to the overall business process



VOTING ACTION

FACILITATORS:
RYAN WEST, MELISSA TURNER



Voting Action

- ▶ Request for public comment
- ▶ Major Project Deliverable: Standardized Business Process Models
- ▶ Major Project Deliverable: Process and Transaction Mapping Analysis
- ▶ Decision 128: Requirements Confirmation



NEW BUSINESS

FACILITATOR: MELISSA TURNER



NEXT MEETING

AUGUST 28, 2019

KNOTT BUILDING, ROOM 116



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