

Florida **PALM**

Planning, Accounting, and Ledger Management



EXECUTIVE STEERING COMMITTEE

DEPARTMENT OF FINANCIAL SERVICES

JUNE 16, 2021



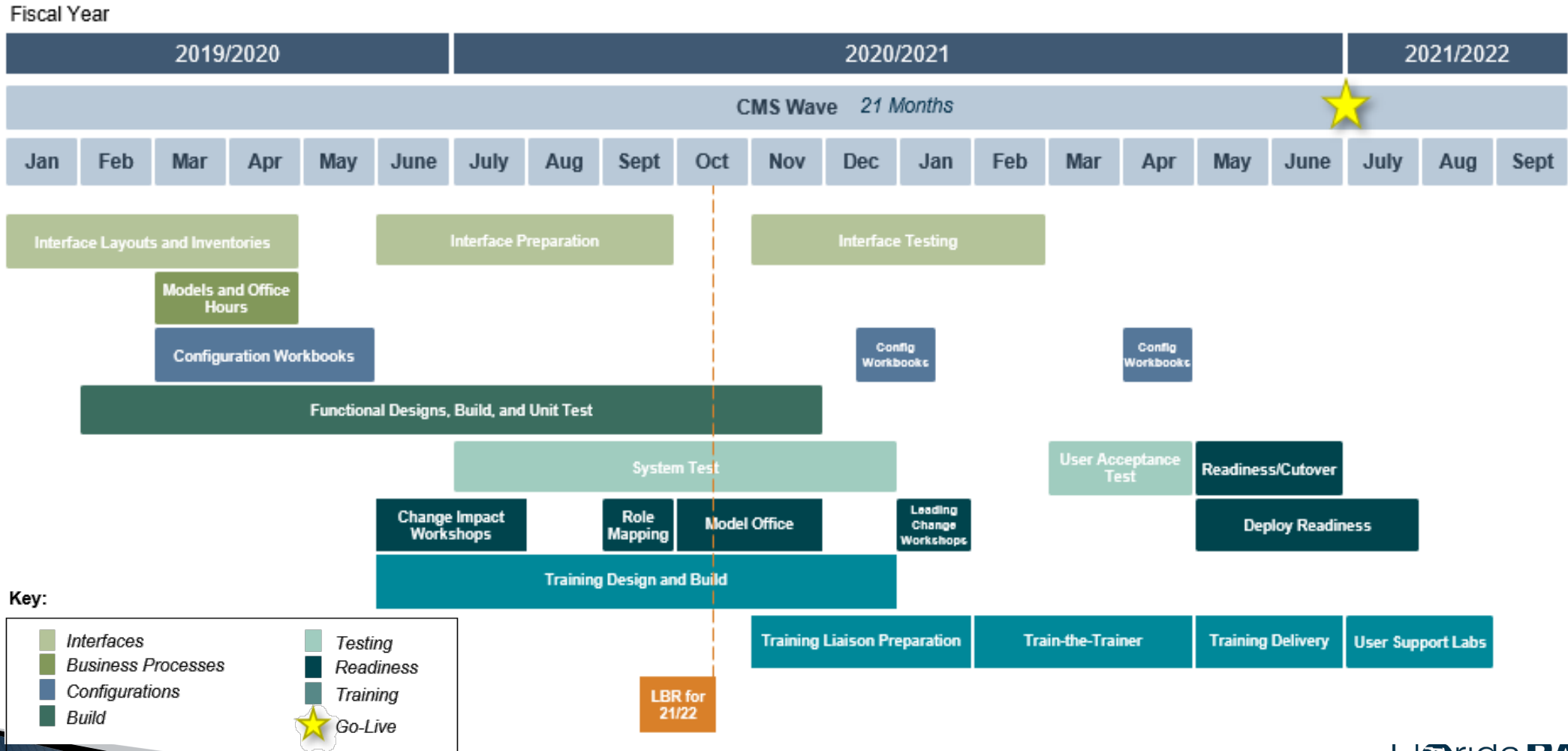
PROJECT UPDATE

SEAN BUCHANAN, MATT COLE, SCOTT FENNELL, MELISSA TURNER



Florida PALM Project Update

Schedule – CMS Wave Activities



Florida PALM Project Update

CMS Wave – Ready to Deploy Go/No-Go Decision

- Not Started
- In Progress
- Complete

Decision Planned for June 16, 2021

Go/No-Go Components

<input checked="" type="radio"/> User Acceptance Test Environment Delivery	<input checked="" type="radio"/> Post-Implementation Continuous Learning Strategy
<input checked="" type="radio"/> Prototype 4 Delivery	<input checked="" type="radio"/> Disaster Recovery Testing Plan
<input checked="" type="radio"/> Deployment and Contingency Plan	<input checked="" type="radio"/> Production Support Operations Plan
<input checked="" type="radio"/> Production Environment Delivery	<input checked="" type="radio"/> Train-the-Trainer Complete
<input checked="" type="radio"/> Production Support Configuration Management Plan	<input checked="" type="radio"/> Production Infrastructure Installation
<input checked="" type="radio"/> Completion of Interface and Integration Testing	<input checked="" type="radio"/> Security and Technical Compliance Confirmation
<input checked="" type="radio"/> Completion of User Acceptance Testing	<input checked="" type="radio"/> Completion of Mock Go-Live
<input checked="" type="radio"/> Post-Implementation Support Plan	



Florida PALM Project Update

Scope – CMS Wave

► Deployment Readiness Assessment*

 Not Started Complete On Track Requires Attention Not on Track			
Category	Sub-Categories	Status	Reasoning/Mitigation
Florida PALM Readiness	Application Readiness	<div style="width: 100%;"><div style="width: 14px; height: 10px; background-color: green;"></div><div style="width: 1px; height: 10px; background-color: yellow;"></div><div style="width: 1px; height: 10px; background-color: yellow;"></div></div>	SIR Resolution
Florida PALM Readiness	Infrastructure Readiness	<div style="width: 100%;"><div style="width: 6px; height: 10px; background-color: green;"></div></div>	
Florida PALM Readiness	Solution Center and Production Support	<div style="width: 100%;"><div style="width: 10px; height: 10px; background-color: green;"></div><div style="width: 2px; height: 10px; background-color: lightgreen;"></div></div>	
Agency Readiness	Agency Readiness	<div style="width: 100%;"><div style="width: 6px; height: 10px; background-color: green;"></div><div style="width: 1px; height: 10px; background-color: lightgreen;"></div></div>	
Agency Readiness	Training	<div style="width: 100%;"><div style="width: 3px; height: 10px; background-color: green;"></div></div>	
Stakeholder Readiness	Treasury	<div style="width: 100%;"><div style="width: 3px; height: 10px; background-color: green;"></div><div style="width: 2px; height: 10px; background-color: lightgreen;"></div></div>	
Stakeholder Readiness	A&A	<div style="width: 100%;"><div style="width: 5px; height: 10px; background-color: green;"></div></div>	
Stakeholder Readiness	OIT - FLAIR	<div style="width: 100%;"><div style="width: 3px; height: 10px; background-color: green;"></div><div style="width: 3px; height: 10px; background-color: lightgreen;"></div></div>	
Stakeholder Readiness	OIT - BEA	<div style="width: 100%;"><div style="width: 5px; height: 10px; background-color: green;"></div><div style="width: 3px; height: 10px; background-color: lightgreen;"></div></div>	
Stakeholder Readiness	OIT - Infrastructure	<div style="width: 100%;"><div style="width: 2px; height: 10px; background-color: green;"></div><div style="width: 1px; height: 10px; background-color: lightgreen;"></div></div>	
Stakeholder Readiness	Third Party	<div style="width: 100%;"><div style="width: 2px; height: 10px; background-color: green;"></div></div>	

*As of 6/16



Florida PALM Project Update

Scope – CMS Wave Known Issues

SIR #	SIR Type	Summary	Description	Impact to Customers Temporary Fix	Functional Area
SIR 6239	Delivered	A "no matching buffer found" error on the Regular Deposit page	On the Regular Deposit page, if a user deletes an existing payment and re-enters the payment, a "no matching buffer found" error message is displayed. This is an Oracle bug and ticket has been logged with Oracle (SR# 3-25773205821).	End user ignores the "no matching buffer found" error and creates a new deposit. This is expected to be low volume since most deposits are coming in from interfaces.	Accounts Receivable
SIR 6635	Report	The report output formats are not defaulting properly	The report output formats (i.e., Excel, PDF) are not defaulted, per the design.	The user can choose from several report formats from a drop-down list when running a report.	Accounts Receivable, Accounts Payable, Cash Mgmt, Deal Mgmt, General Ledger
SIR 6754	Configuration	\$0 deposits not automatically reconciling	The \$0 deposits go to the internal interunit bank account. Because this is an internal account, there is no bank statement, so it cannot be reconciled automatically.	The workaround is for Treasury to go to the manual reconciliation page (Banking > Reconcile Statements > Manual Reconciliation), select a date range, press "select all" and reconcile.	Cash Management



Florida PALM Project Update

Scope – CMS Wave Known Issues

SIR #	SIR Type	Summary	Description	Impact to Customers Temporary Fix	Functional Area
SIR 6672	Configuration	Bank Account Number is required when searching for bank statements.	When searching for the bank statements on the "Enter Bank Statements" search page, the system will not return the data without a bank account number in the "Bank Account #" field.	In the Banking > Bank Statements > Enter Bank Statements search page; the user must enter a bank account number in the "Bank Account #" field when searching for bank statements.	Cash Management
SIR 6817	Interface	Florida PALM not assigning electronic reference ID for 2 ACH records	Florida PALM not assigning electronic reference ID for 2 ACH records.	Production Support will monitor and will manually update records that were not assigned reference ID properly.	Cash Management
SIR 6466	Conversion	Detailed externally managed investments are not available	Detailed transactional data for External Managers' investments and cash flows are not available in Florida PALM for reporting and interest apportionment.	Treasury will maintain the current business process of recording earnings monthly for externally managed investments until the functionality to record daily accounting details is implemented.	Deal Management



Florida PALM Project Update

Scope – CMS Wave Known Issues

SIR #	SIR Type	Summary	Description	Impact to Customers Temporary Fix	Functional Area
SIR 6300	Interface	Modify GLI039 (Chartfield Mass Spreadsheet Upload)	Modify the GLI039 import functionality to allow users to do a mass load of chartfield data via file upload.	Create separate Florida PALM credential for users to login and use the import now functionality.	General Ledger
SIR 4179	Configuration	ForgeRock attribute not available for the initial configuration	Unable to configure user group attributes during the initial setup of the ForgeRock Identity and Access Management solution due to a product defect.	This is a one-time issue identified during the initial configuration that will be resolved with the next ForgeRock release. The release will be tested and implemented when available from the vendor.	Identity Access Management
SIR 4170	Report	Unable to view report data online in ForgeRock	Users are unable to view the online versions of reports due to a product defect.	The workaround is for users to download the reports and view them using a desktop client. The fix will be applied once received from ForgeRock.	Identity Access Management



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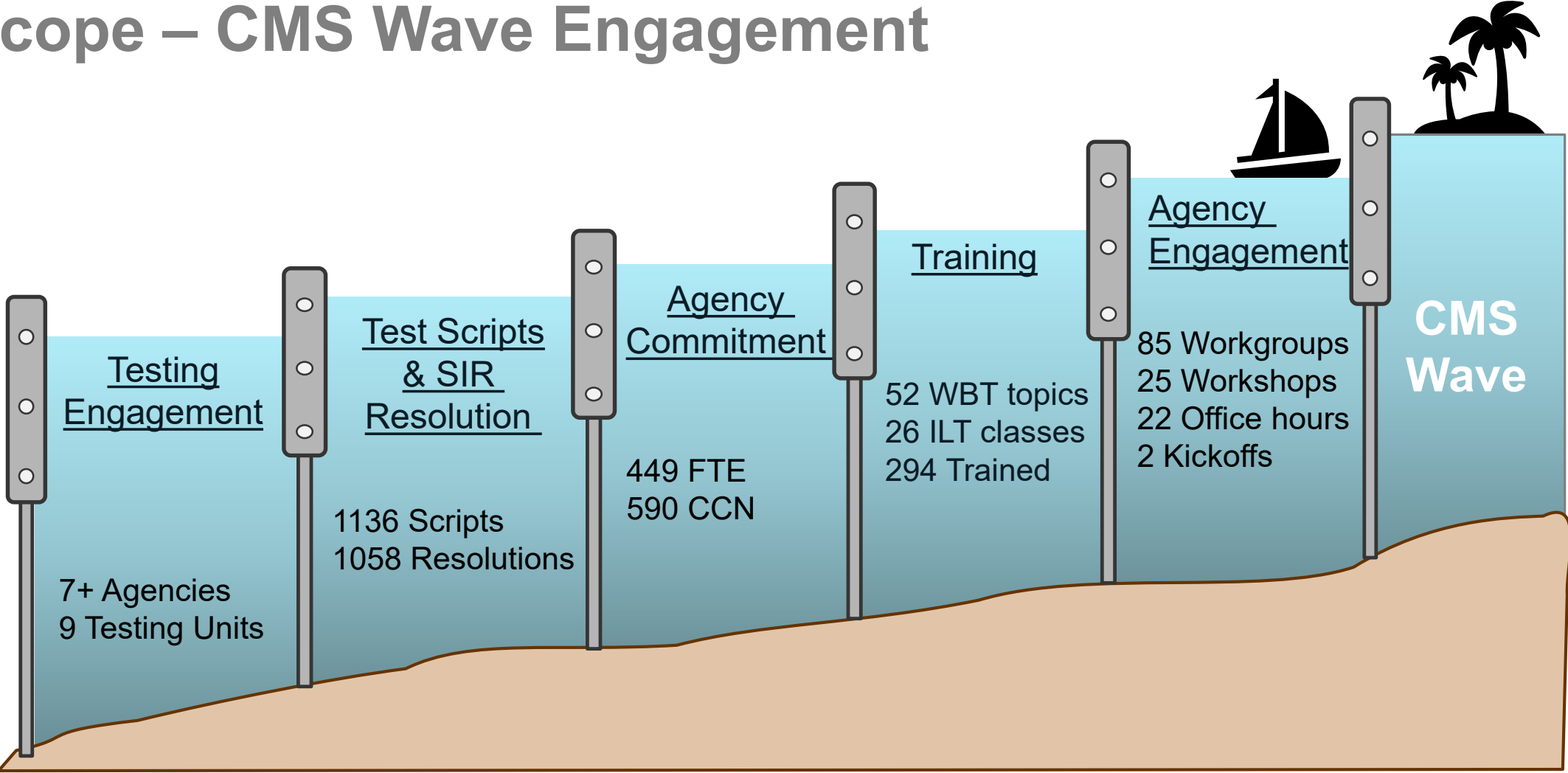
Readiness – CMS Wave

- ▶ CMS Wave Training
 - 34 of 34 agencies have accessed web-based training (WBT)
 - 31 of 32 agencies, 252 participants, have participated in an instructor-led training (ILT)
 - 27 agencies have completed ILT for 100% of their identified end users
 - 32 of 34 agencies completed at least 70% of available training
- ▶ Agency Cutover Checklist
- ▶ Agency Identity Provider



Florida PALM Project Update

Scope – CMS Wave Engagement



VOTING ACTION

SCOTT FENNELL, MARK FAIRBANK



Florida PALM Project Update

Voting Action

- ▶ Observations from the Director of the Division of Treasury
- ▶ Independent Verification and Validation Assessment
- ▶ Request for public comment
- ▶ CMS Wave - Ready to Launch Go/No-Go Decision



UPCOMING

MELISSA TURNER



Florida PALM Project Update

Upcoming

- ▶ Start of Pre-Cutover Activities
- ▶ Completion of Pre-Cutover Activities
- ▶ Start of Cutover Activities
- ▶ Decision to Launch
- ▶ Launch
- ▶ Daily Post-Launch Status
- ▶ Start of Post-Cutover Activities
- ▶ Completion of Cutover Activities



NEXT SCHEDULED MEETING

JUNE 23, 2021



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