

FloridaPALM

Planning, Accounting, and Ledger Management



EXECUTIVE STEERING COMMITTEE

DEPARTMENT OF FINANCIAL SERVICES

JULY 22, 2026



ADMINISTRATIVE

JULIAN GOTREAU



Administrative Budget

FY 2025-2026 Spend Plan Summary as of June 30, 2026

Category	Projected FYTD	Incurred FYTD	Released FYTD	Release Remaining
FLAIR System Replacement	\$38,242,224	\$40,527,619	\$42,379,233	\$1,851,614
SSI Implementation Services	\$17,198,883	\$20,780,583		
Facilities and Maintenance	\$415,692	\$415,692		
Production Support	\$9,935,896	\$9,935,896		
Additional Facilities	\$240,884	\$240,786		
Production Support Administration	\$771,146	\$760,938		
Oracle Software and Maintenance	\$2,112,208	\$2,114,873		
Project Administration	\$293,888	\$201,496		
Florida PALM-UAT	\$2,053,840	\$1,323,985		
ERP Support Services	\$3,609,145	\$3,273,360		
QA Support Services	\$1,610,642	\$1,480,010		
Data Processing Services	\$0	\$0	\$0	\$0
Contingency	\$0	\$0	\$0	\$0
Salaries & Benefits	\$10,843,705	\$10,557,751	\$13,219,964	\$2,662,213
HR Transfer and Risk Management Insurance	\$42,181	\$42,181	\$42,181	\$0
Total:	\$49,128,110	\$51,127,551	\$55,641,378	\$4,513,827

Administrative

Risks and Issues

- ▶ One closed Issue
 - Issue 38 – BOA Delayed Interface Testing
- ▶ One open Issue
 - Issue 39 – Performance Issues Related to Processing the FRS Retiree Payroll File
- ▶ Five open risks with a score of 6 or greater*
 - Three with a score of 6
 - Risk 1 – Insufficient staffing, delays in onboarding, or the loss of critical personnel – *Increasing*
 - Risk 2 – External stakeholders and agencies expectations – *Stable*
 - Risk 5 – Timing and efficiency of information sharing – *Increasing*
 - Two with a score of 9
 - Risk 4 – Agency engagement – *Increasing*
 - Risk 14 – UAT Exit Criteria for Florida PALM – *Increasing*

* Risk 6 removed from the list from last reporting period



[Open Issues Log](#)
[Open Risks Log](#)

Administrative Schedule

6

SG4 – Agency Readiness

November 18, 2026

Agency Readiness Certifications have been received

Critical Path Item	Trend	Status (Due Date)
I-WP110 – Training Build		In Progress (09/18/2026)
UAT Complete		In Progress (11/06/2026)
Agency Readiness Certification 4		Future Task (11/06/2026)

● Completed/Accepted ● On Schedule ● Behind Schedule ● Late

Status as of 07/14/2026



Administrative Schedule

SG5 – Deployment Readiness

December 16, 2026

The following activities are completed: •UAT (results, Known Issues and Enhancements list) • Enterprise Systems Interface testing • Penetration Testing* • Performance Testing* • Disaster Recovery Testing* • Dry Runs* Deployment and Contingency Plan*

*Requires Project Director Approval

Critical Path Item	Trend	Status (Due Date)	Critical Path Item	Trend	Status (Due Date)
D658 – Develop the Deployment and Contingency Plan	●	Accepted	D674 – Completion of Penetration Testing	●	In Progress (10/27/2026)
D662 – Completion of Mock Conversion IV	●	Accepted	D676 – Completion of Disaster Recovery Testing	●	In Progress (10/09/2026)
D664 – Development of Hypercare Support Plan	●	Accepted	D710 – Completion of Interface Testing Segment III	●	In Progress (10/16/2026)
D665 – Updated Post Implementation Support Plan	●	Accepted	D711 – Completion of Performance Testing Segment II	●	Future Task (10/27/2026)
D664 – Hypercare Support Plan – Review and Update	●	Future Task (09/28/2026)	D708 – Completion of Dry Run 4	●	Future Task (11/13/2026)
D670 – Completion of Payroll Parallel Testing	●	In Progress (10/28/2026)	Final Cutover Checklist Approve	●	Future Task (12/01/2026)
Full Batch Schedule Including Critical Jobs List	●	In Progress (11/10/2026)	Known Issues & Enhancements List Confirmed	●	Future Task (12/04/2026)
WP416 – Completion of Regression Testing	●	In Progress (11/02/2026)			

● Completed/Accepted ● On Schedule ● Behind Schedule ● Late

Status as of 07/14/2026

INDEPENDENT VERIFICATION AND VALIDATION (IV&V)

CONTENT PROVIDED BY
PUBLIC CONSULTING GROUP



IV&V Update

Readiness Certification #3 - People

- ▶ IV&V Risk rating for People readiness is Medium:
 - 41% of end users have not yet accessed Florida PALM.
 - Weekly average training completion rates have declined since April.
 - Increased risk that users will not receive sufficient training, gain hands-on experience, and become familiar with new business processes to support testing activities and Go-Live.
- ▶ Recommendations include:
 - Use UAT Data Refresh downtime to complete learning materials, distribute training communications, and finalize assignment of CCN member/people manager responsibilities.
 - Reassess/strengthen OCM strategies and update OCM plans using available resources (i.e., Agency Exchange Library, Thursday Task Talk OCM Minute series, and insights from other Agencies).
 - Designate OCM lead, develop internal communication plan with defined messages and communication cadence, establish regular coordination with CCN Lead/Agency Sponsor, and ensure all end users know where to go for training questions/post-training support.



IV&V Update

Readiness Certification #3 - Processes

- ▶ IV&V Risk rating for Processes readiness is Medium:
 - 11% of Agencies have fully tested all applicable Florida PALM Project Recommended Standard Activities.
 - Fewer than 50% of Agency User Stories have been tested at least once.
 - 33 Agencies have established plans to complete end-to-end testing after UAT Data Refresh.
 - Increased risk that defects, process gaps, and usability issues will not be identified before Go-Live.
- ▶ Recommendations include:
 - Use available reporting tools/dashboards to track progress against Florida PALM Project Recommended Standard Activities, identify outstanding testing/readiness tasks, and develop plan to complete remaining work.
 - Expand testing participation, reassess whether additional departments, SMEs, or operational staff can be engaged to increase testing coverage.
 - Establish recovery plans for testing activities that fall behind schedule (i.e., reprioritizing testing based on business criticality/risk, reallocating resources, adjusting testing schedules, increasing management oversight, and conducting progress reviews to identify and address risks).
 - Consider available funding options for temporary testing resources to help accelerate testing, increase participation, and support broader validation of business processes.

IV&V Update

Readiness Certification #3 - Technology

- ▶ IV&V Risk rating for Technology readiness is Medium:
 - Incomplete testing for Interface Testing Cycle 3 across multiple Agencies prior to UAT Data Refresh.
 - Nine remaining Interfaces across six Agencies for Interface Testing Cycle 2.
 - Increased risk that Agencies may be required to use manual workarounds for up to six months after Florida PALM Go-Live.
- ▶ Recommendations include:
 - Evaluate all Interface updates for potential impacts to Agency systems, business processes, and downstream dependencies, retest Interfaces as needed to confirm recent design changes have not introduced new issues.
 - Increase coordination with the Florida PALM Project Team for Interfaces still in Cycle 2 testing.
 - Identify/document alternative business processes or manual workarounds to support operations after Go-Live if Interfaces cannot complete testing by 8/7/26/
 - Integrate Interface testing and Enterprise Partner interactions into end-to-end business test cases to validate complete business processes and system integrations.



IV&V Update

Readiness Certification #3 - Data

- ▶ IV&V Risk rating for Data readiness is Low:
 - Agencies have been maintaining configuration workbooks and validating configurations through ongoing UAT activities.
 - 29 Agencies completed data-cleansing activities before the start of Dry Run 2.
- ▶ Recommendations include:
 - Continue this level of engagement by updating configuration workbooks as changes are identified.
 - Participate in future data-cleansing activities to support successful Conversion and testing outcomes.

IV&V Update

PALM Testing

- ▶ Finding #39 Performance Testing Segment I may not be completed by targeted finish date of 7/10:
 - Did not meet completion date.
 - Remaining scope post 7/17 will be deferred to Segment II.
 - Constrained by lack of available files with sufficient volume to support testing.
 - May impact subsequent Performance testing and testing of PeopleTools upgrade.
- ▶ Florida PALM Project Issue #39 for Performance Issues Related to Processing the Retiree Payroll File:
 - Budget Edit Check processing required 27 hours for the projected 500K transactions, exceeding acceptable processing thresholds.
 - Current design may not support production scalability and budget validation within source modules.
 - Testing of 40,000-transaction file subsets is in progress as potential solution.



IV&V Update

Cutover Planning

- ▶ Extensive consolidated cutover planning and communication approach required for all impacted entities.
 - Florida PALM Project Team meeting regularly to determine details of cutover and with Enterprise Partners to discuss cutover timing.
 - Cutover planning templates have been drafted for Agencies to use.
 - Key dates and deployment planning topics have been published in Florida PALM Knowledge Center.
 - Results and timing of Dry Run 2 should help confirm cutover window.
- ▶ Most Agencies have started cutover planning.
 - Identify and document pre-cutover activities (i.e., customer and end-user communications, backlog management).
 - Tack/monitor backlogs that must be resolved or managed before cutover.



FLORIDA DIGITAL SERVICE MONTHLY STATUS REPORT

WARREN SPONHOLTZ



Florida Digital Service Monthly Status Report

Overall Q4 Assessment

- ▶ Florida PALM remains high risk, due to:
 - Increasing number of delayed tasks
 - Delayed deliverables
 - \$12.5M (20%) underspent for FY 2025-2026
 - Outstanding risks related to UAT, interface testing, and resolution of SIRs



Florida Digital Service Monthly Status Report

Key Risk Drivers and Impacts

- ▶ Schedule and Budget Alignment
- ▶ Testing and System Performance
- ▶ Agency Readiness and UAT
- ▶ Cross-agency Dependencies



Florida Digital Service Monthly Status Report

Recommendations for Risk Mitigation

- ▶ Complete critical testing and resolve barriers
- ▶ Increase meaningful agency participation
- ▶ Strengthen agency and cross-enterprise readiness
- ▶ Use clear evidence to support readiness decisions



AGENCY READINESS CERTIFICATION #3

NIKKI KLEIN



Agency Readiness Certification #3

Criteria

Critical Operational Element	Readiness Criteria <i>Update 3: Continue UAT and Prepare for Training</i>	Related RW Tasks or Project Activity
People	- Agency Training Plan has been updated. - Agency has identified all agency specific learning materials to be developed to support end user training. - All agency end users have been role mapped in preparation for the UAT refresh. - All SOD conflicts have been resolved or approved by A&A for the UAT refresh. - Agency is prepared to execute plan to ensure all end users practice job functions after UAT refresh.	607 – Update Training Plan 604 – Create Agency-Specific Learning Materials to Support End Users 702 – Submit Role Mapping Worksheet - Submit Monthly Progress Reports – Testing, Training
Processes	- Agency testers have successfully tested at least one user story for each applicable Project Recommended Standard Activity. - Agency is prepared to execute plan to complete testing of all processes from start to finish, including workflows and agency business systems, after UAT refresh. - Agency has identified all process documentation to be created or updated based on testing results.	602 – Update Agency Business Process Documentation - Submit Monthly Progress Reports – Testing, Training
Technology	- All Cycle 3 interfaces have been successfully tested in UAT multiple times. - Agency has produced and tested all selected inbound files in the UAT environment or has a plan to complete testing of inbound files prior to the UAT refresh. - Agency is prepared to execute plan to complete interface testing after UAT refresh. - Agency business systems are being remediated and documentation updated as needed, based on testing findings.	Submit Monthly Progress Reports - Testing, Training
Data	- Changes to agency specific configurations are being tested and maintained in agency configuration workbooks as necessary. - Agency configuration and conversion workbooks are complete and contain no errors. - Agency data in FLAIR, FACTs and MFMP are cleansed and ready for Dry Run 2 conversion.	698 – Complete Data Cleansing in Preparation for Dry Run 2 713 – Confirm Supplier Records - Submit Monthly Progress Reports - Testing, Training

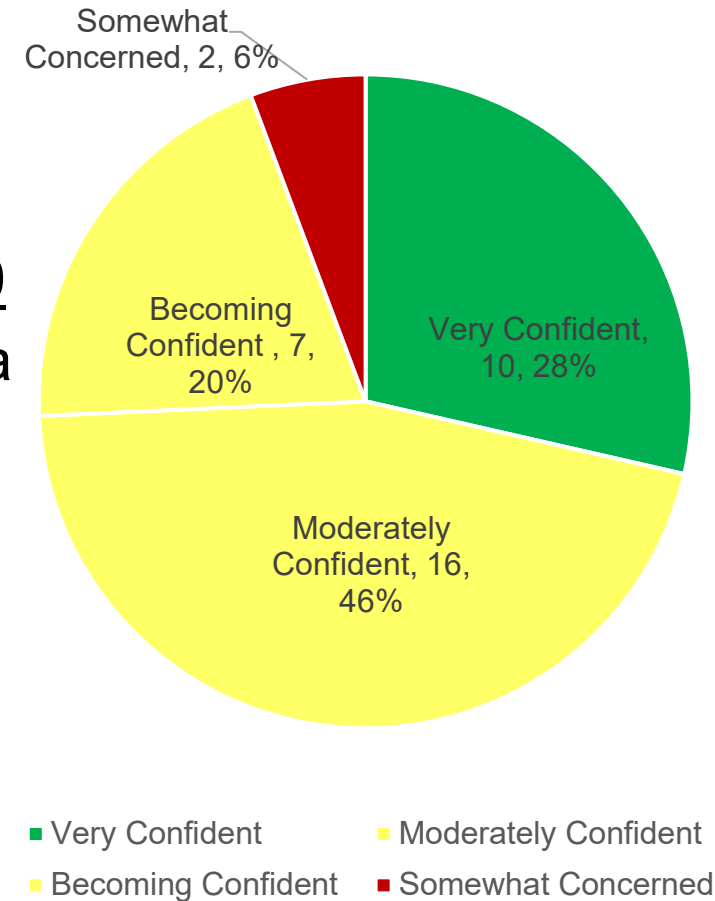
- ▶ **People:** Identified users and completed role mapping for refresh; updated training plan and identified agency-specific learning materials to be created
- ▶ **Processes:** Tested User Stories successfully; prepared to complete end-to-end testing after refresh; identified process documentation to be created or updated
- ▶ **Technology:** Tested Cycle 3 interfaces multiple times; prepared to complete end-to-end testing after UAT refresh; remediated ABS and updated documentation based on testing
- ▶ **Data:** Submitted error free configuration workbooks; cleansed data in FLAIR, MFMP, and FACTS for Dry Run 2

Agency Readiness Certification #3

General Overview

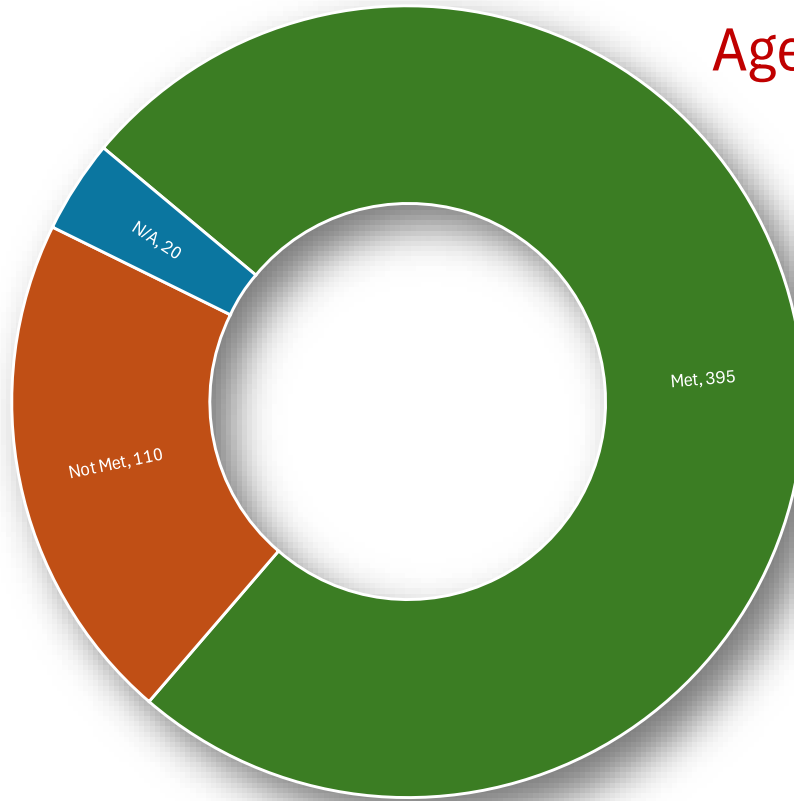
- ▶ 33/35 Agency Sponsors submitted by due date of July 10
 - DVA and FGCC sponsors submitted late
- ▶ Reflects testing progress and readiness status as of June 30
- ▶ Agencies required to provide a mitigation plan for any criteria that were not met
- ▶ Overall
 - Confidence – Majority (74%) of agencies Very Confident or Moderately Confident
 - 2 agencies Somewhat Concerned – EOG and DCF
 - Criteria Met – 79% of all readiness criteria met or not applicable

Overall Readiness Confidence

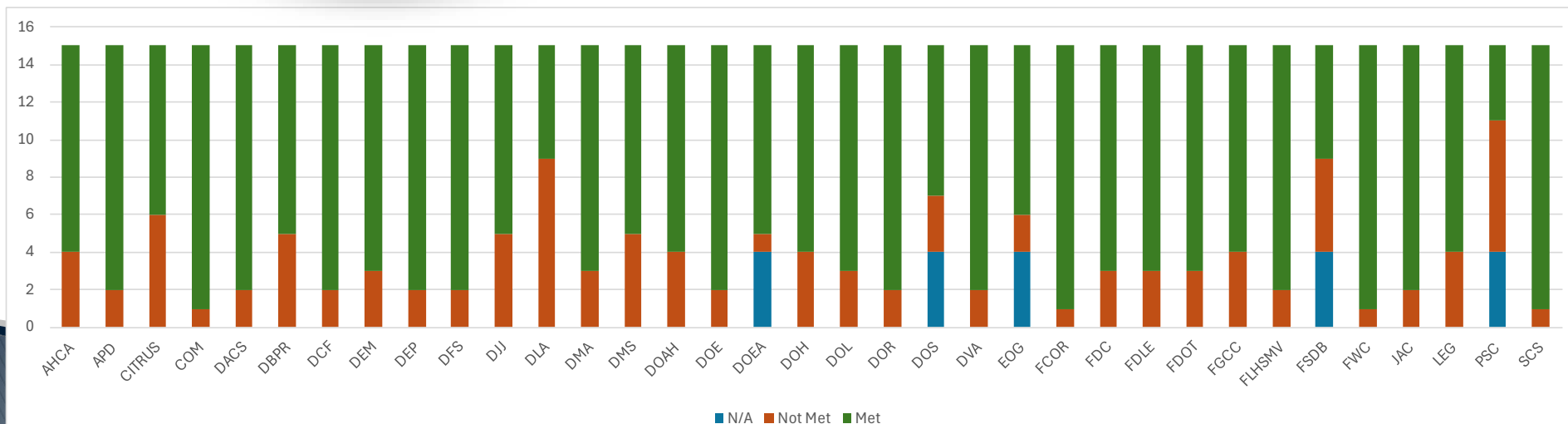


Agency Readiness Certification – Update #3

Met / Not Met – All Criteria



- As of July 13, 2026, all agencies have submitted their Certification response. Two agencies submitted after the due date, but before publication of this information.
- There were 525 individual Criteria (15 per agency) presented for response:
 - 75% were noted as “Met
 - 21% were noted as “Not Met”
 - 4% were noted as “N/A”
 - For the 5 agencies with no agency business system impacts.



Agency Readiness Certification #3

Agency Reported Confidence

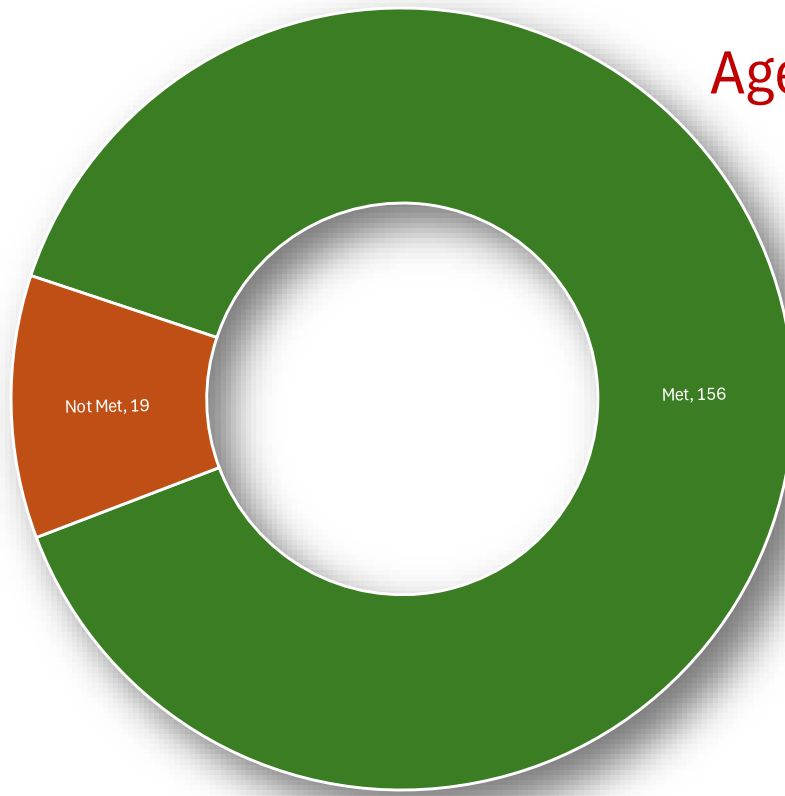
- ▶ Majority of agencies across the board are yellow indicating Moderately Confident or Becoming Confident
- ▶ Data and People elements have the highest level of confidence
- ▶ Technology has the lowest level of confidence
 - 7 agencies Highly or Somewhat Concerned – DACS, DBPR, DCF, DJJ, DLA, FCOR, FDC
 - Gray boxes in Technology indicate the agency has no interfacing agency business systems

Confidence Overall & by ²³ Critical Operational Element

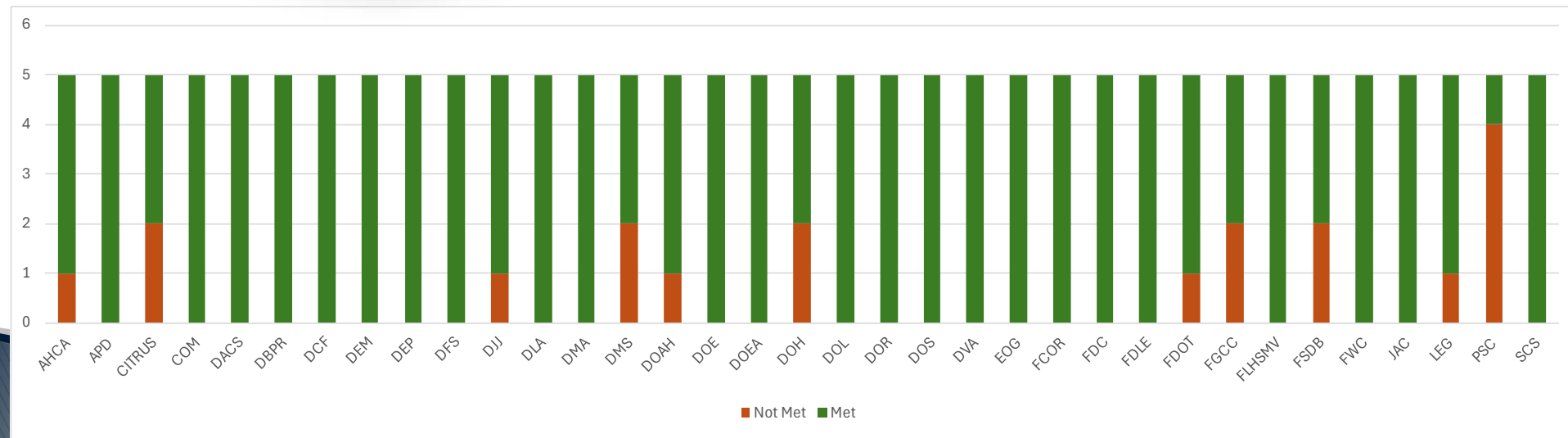
Agency	Overall Confidence Level	Confidence Level - People	Confidence Level - Processes	Confidence Level - Technology	Confidence Level - Data
AHCA	Yellow	Red	Red	Yellow	Green
APD	Green	Green	Yellow	Yellow	Green
CITRUS	Green	Green	Green	Green	Green
COM	Yellow	Yellow	Yellow	Yellow	Yellow
DACS	Yellow	Green	Yellow	Red	Green
DBPR	Yellow	Yellow	Yellow	Red	Green
DCF	Red	Green	Green	Red	Yellow
DEM	Green	Green	Green	Green	Green
DEP	Yellow	Yellow	Yellow	Green	Yellow
DFS	Green	Green	Green	Green	Green
DJJ	Green	Green	Green	Red	Green
DLA	Yellow	Yellow	Red	Red	Red
DMA	Yellow	Yellow	Yellow	Yellow	Yellow
DMS	Yellow	Yellow	Yellow	Yellow	Yellow
DOAH	Yellow	Yellow	Yellow	Green	Green
DOE	Yellow	Green	Yellow	Yellow	Green
DOEA	Yellow	Yellow	Yellow	Gray	Yellow
DOH	Yellow	Yellow	Red	Yellow	Yellow
DOL	Yellow	Yellow	Yellow	Yellow	Yellow
DOR	Yellow	Yellow	Yellow	Yellow	Yellow
DOS	Yellow	Yellow	Yellow	Gray	Yellow
DVA	Green	Yellow	Green	Yellow	Yellow
EOG	Red	Yellow	Yellow	Gray	Yellow
FCOR	Yellow	Yellow	Yellow	Red	Green
FDC	Yellow	Yellow	Yellow	Red	Green
FDLE	Yellow	Yellow	Yellow	Yellow	Yellow
FDOT	Green	Green	Green	Yellow	Green
FGCC	Yellow	Green	Yellow	Yellow	Yellow
FLHSMV	Yellow	Green	Yellow	Yellow	Green
FSDB	Green	Green	Green	Gray	Green
FWC	Yellow	Yellow	Yellow	Green	Yellow
JAC	Green	Yellow	Yellow	Green	Green
LEG	Green	Green	Green	Yellow	Green
PSC	Yellow	Yellow	Yellow	Gray	Yellow
SCS	Yellow	Yellow	Yellow	Yellow	Yellow

Agency Readiness Certification – Update #3

Met / Not Met – People Criteria



- There were 175 individual Criteria (5 per agency) presented for response:
 - 89% were noted as “Met
 - 11% were noted as “Not Met”
 - None were noted as “N/A”
- There were 11 agencies that responded they did not meet a total of 19 of the individual Criteria: 5 agencies did not meet 1; 5 agencies did not meet 2; and 1 agency did not meet 4.



Agency Readiness Certification #3

Critical Operational Element - People

- ▶ Confidence – 37% Very or Extremely Confident (green); 60% Moderately or Becoming Confident (yellow)
- ▶ 89% of people readiness criteria met
 - 11 agencies with criteria not met
- ▶ Criteria 1.1 – Updated Agency Training Plan
 - Based on RW Task to submit an updated Agency Training Plan
 - 3 agencies not met; Citrus plans to complete Training Plan this week, FSDB has since submitted an updated plan for Project review, PSC indicated no plan needed due to agency size
- ▶ Criteria 1.2 – Identification of Agency-Specific Learning Materials to be Developed
 - Based on agency disposition of training materials to be developed for all applicable Topics
 - 8 agencies not met; Citrus, DJJ, FGCC, FSDB, LEG have met the criteria since certification submission
 - AHCA, DOAH, and PSC remain not met

Critical Operational Element – People

Agency	Confidence Level	Criteria 1.1	Criteria 1.2	Criteria 1.3	Criteria 1.4	Criteria 1.5
AHCA						
APD						
CITRUS						
COM						
DACS						
DBPR						
DCF						
DEM						
DEP						
DFS						
DJJ						
DLA						
DMA						
DMS						
DOAH						
DOE						
DOEA						
DOH						
DOL						
DOR						
DOS						
DVA						
EOG						
FCOR						
FDC						
FDLE						
FDOT						
FGCC						
FLHSMV						
FSDB						
FWC						
JAC						
LEG						
PSC						
SCS						

Agency Readiness Certification #3

Critical Operational Element - People

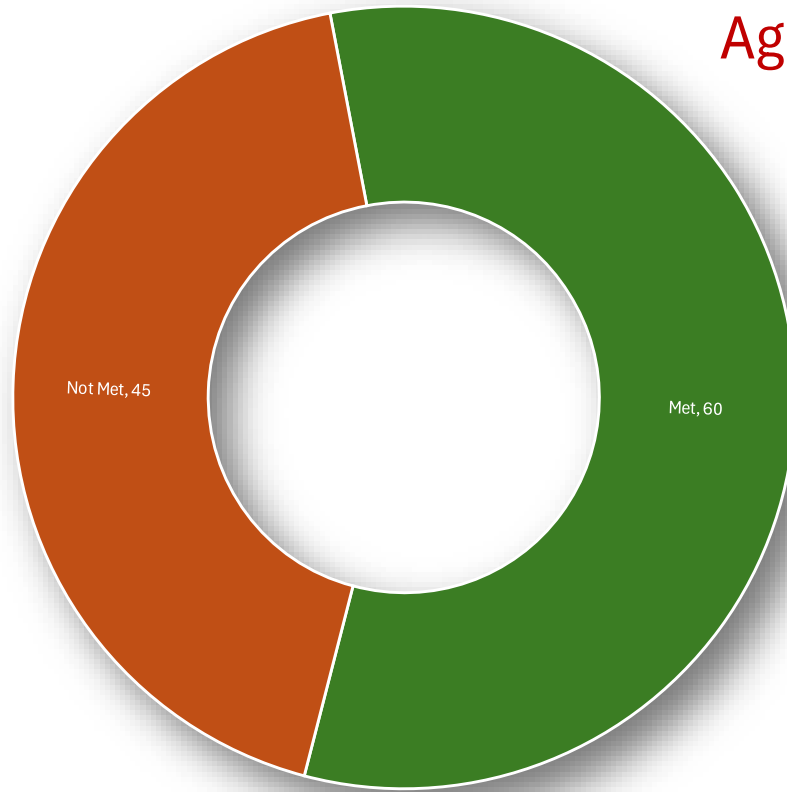
- ▶ Criteria 1.3 – Role Mapping for UAT Refresh and Criteria 1.4 – Unapproved SOD Conflicts
 - Based on Role Mapping Workbook submission on June 26, in preparation for UAT Refresh
 - 5 agencies not met; FDOT and FGCC have met the criteria since certification submission
 - DMS, DOH, and PSC remain not met due to SOD conflicts and other role mapping errors, but planned mitigation indicate a resolution dates of July and August
- ▶ Criteria 1.5 – Agency Prepared to Ensure All End Users Practice in UAT after UAT Refresh
 - Based on agency confirmation
 - 100% confirmed/met by all agencies

Critical Operational Element – People

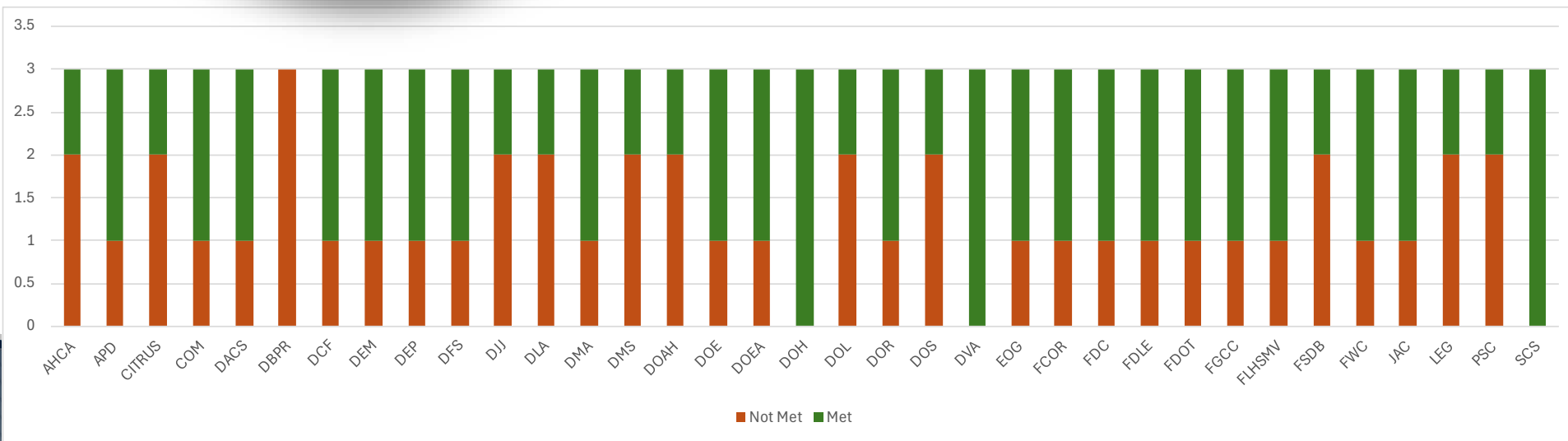
Agency	Confidence Level	Criteria 1.1	Criteria 1.2	Criteria 1.3	Criteria 1.4	Criteria 1.5
AHCA						
APD						
CITRUS						
COM						
DACS						
DBPR						
DCF						
DEM						
DEP						
DFS						
DJJ						
DLA						
DMA						
DMS						
DOAH						
DOE						
DOEA						
DOH						
DOL						
DOR						
DOS						
DVA						
EOG						
FCOR						
FDC						
FDLE						
FDOT						
FGCC						
FLHSMV						
FSDB						
FWC						
JAC						
LEG						
PSC						
SCS						

Agency Readiness Certification – Update #3

Met / Not Met – Processes Criteria



- There were 105 individual Criteria (3 per agency) presented for response:
 - 57% were noted as “Met
 - 43% were noted as “Not Met”
 - None were noted as “N/A”
- There were 32 agencies that responded they did not meet a total of 45 of the individual Criteria: 20 agencies did not meet 1; 11 agencies did not meet 2; and 1 agency did not meet any of the 3.



Agency Readiness Certification #3

Critical Operational Element – Processes

- ▶ Confidence – 26% Very or Extremely Confident (green); 66% Moderately or Becoming Confident (yellow)
 - DOH – Highly concerned, although all criteria for Processes have been met
 - AHCA and DLA – Somewhat concerned having only met 1/3 criteria
- ▶ Criteria 2.1 – At least 1 User Story has been Successfully Tested for Each Applicable Project Recommended Standard Activity
 - Based on agency reported testing progress in monthly progress reports from February – June
 - Criteria and progress is calculated on for Project Recommended Standard Activities that agencies have deemed applicable for their agency
 - It is not inclusive of all agency activities
 - Based on agency disposition of what is applicable or not for their agency
 - Criteria met by only 4 agencies – DOH, DVA, FGCC, SCS
 - 31 agencies not met, however 13 agencies indicated plans to meet criteria before UAT Refresh
 - FWC met criteria after June 30
 - Agencies reported challenges related to availability of Payroll data, process steps for one activity not published, lack of staff availability to perform testing and competing priorities with year end

Critical Operational Element – Processes

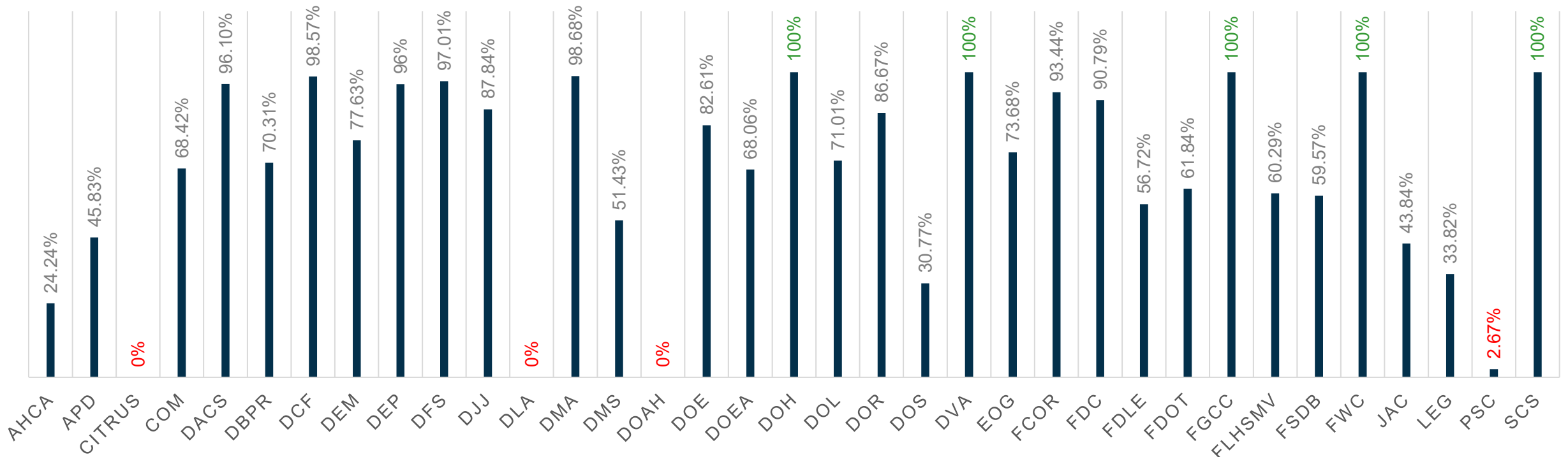
Agency	Confidence Level	Criteria 2.1	Criteria 2.2	Criteria 2.3
AHCA				
APD				
CITRUS				
COM				
DACS				
DBPR				
DCF				
DEM				
DEP				
DFS				
DJJ				
DLA				
DMA				
DMS				
DOAH				
DOE				
DOEA				
DOH				
DOL				
DOR				
DOS				
DVA				
EOG				
FCOR				
FDC				
FDLE				
FDOT				
FGCC				
FLHSMV				
FSDB				
FWC				
JAC				
LEG				
PSC				
SCS				

Agency Readiness Certification #3

Critical Operational Element – Processes

- Criteria 2.1 – At least 1 User Story has been Successfully Tested for Each Applicable Project Recommended Standard Activity (*Continued*) - Agency reported progress for this criteria as of Friday, July 17

**Percent of Applicable Project Recommended Standard Activities
Successfully Tested at least Once**



Agency Readiness Certification #3

Critical Operational Element – Processes

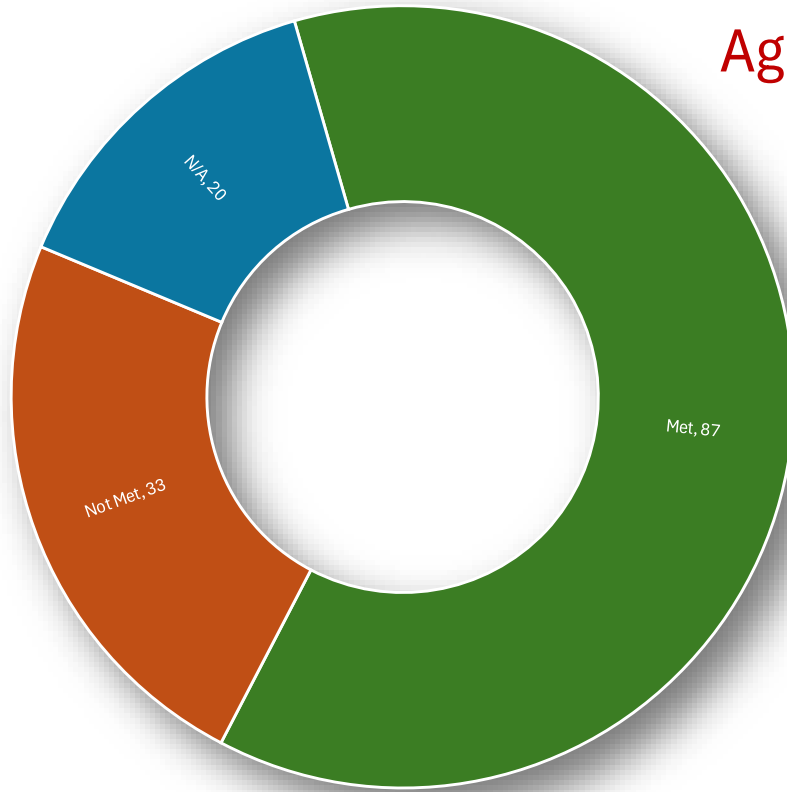
- ▶ Criteria 2.2 – Agency Prepared to Complete End-to-End Testing after UAT Refresh
 - Based on agency confirmation
 - 2 agencies not met
 - DBPR indicated need to replan based on lessons learned in UAT so far and will use the UAT Engagement Plan as opportunity to replan
 - DLA indicated multiple agency business systems remediation still underway, impeding ability to complete end to end testing
- ▶ Criteria 2.3 – Identification of Process Documentation to be Created or Updated
 - Based on agency disposition of documentation needs for all applicable Topics
 - 12 agencies not met; DBPR, DJJ, FGCC, and LEG have met the criteria since certification submission
 - AHCA, Citrus, DMS, DOAH, DOL, DOS, FSDB, and PSC remain not met
 - Mitigation plans indicate the need for additional testing to determine needs or plans to rely fully on documentation provided by Florida PALM

Critical Operational Element – Processes

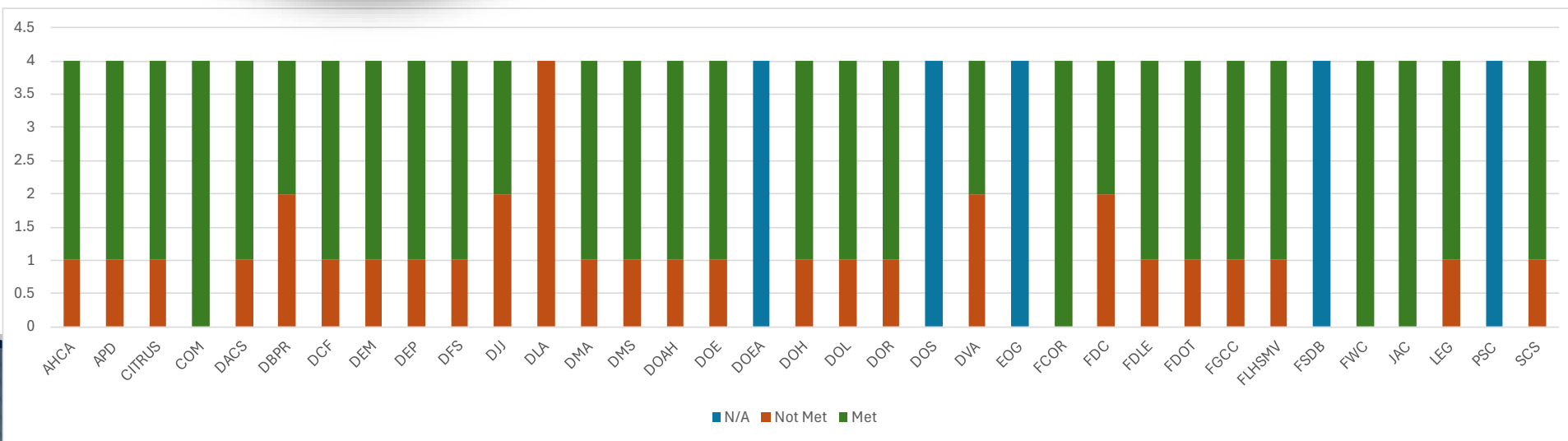
Agency	Confidence Level	Criteria 2.1	Criteria 2.2	Criteria 2.3
AHCA				
APD				
CITRUS				
COM				
DACS				
DBPR				
DCF				
DEM				
DEP				
DFS				
DJJ				
DLA				
DMA				
DMS				
DOAH				
DOE				
DOEA				
DOH				
DOL				
DOR				
DOS				
DVA				
EOG				
FCOR				
FDC				
FDLE				
FDOT				
FGCC				
FLHSMV				
FSDB				
FWC				
JAC				
LEG				
PSC				
SCS				

Agency Readiness Certification – Update #3

Met / Not Met – Technology Criteria



- There were 140 individual Criteria (4 per agency) presented for response:
 - 62% were noted as “Met
 - 24% were noted as “Not Met”
 - 14% were noted as “N/A”
- There were 25 agencies that responded they did not meet a total of 33 of the individual Criteria: 21 agencies did not meet 1; 4 agencies did not meet 2; and 1 agency did not meet any of the 4.



Agency Readiness Certification #3

Critical Operational Element – Technology

- ▶ 5 agencies with no Technical impacts – DOEA, DOS, EOG, FSDB, & PSC
- ▶ Confidence – 23% Very or Extremely Confident (green); 53% Moderately or Becoming Confident (yellow); 23% Somewhat or Highly Concerned
 - DACS, DBPR, DCF, DJJ, DLA, FCOR and FDC
- ▶ Criteria 3.1 – All Cycle 3 Interfaces have been Successfully Tested in UAT Multiple Times
 - Based on agency reported testing progress in monthly progress reports from February – June
 - 4 agencies met – COM, FCOR, FWC, JAC
 - 26 agencies not met, however 4 agencies approaching criteria met with more than 90% complete – DEP, DFS, DOH, FGCC (yellow)
 - Agencies reported challenges related to ongoing agency business system remediation unresolved UAT tickets

Critical Operational Element – Technology

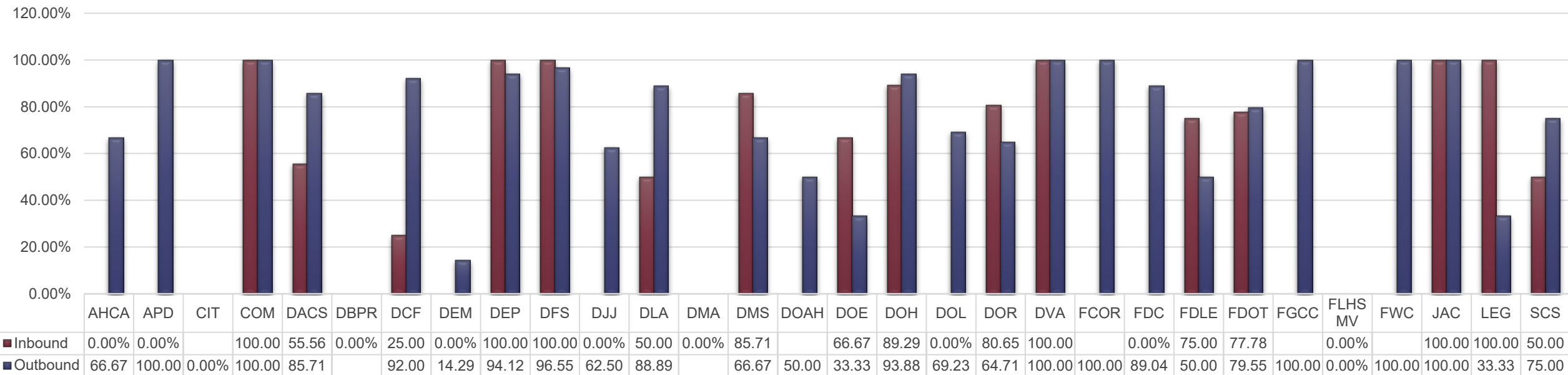
Agency	Confidence Level	Criteria 3.1	Criteria 3.2	Criteria 3.3	Criteria 3.4
AHCA	Yellow	Red	Green	Green	Green
APD	Yellow	Red	Green	Green	Green
CITRUS	Green	Red	Green	Green	Green
COM	Yellow	Green	Green	Green	Green
DACS	Red	Red	Green	Green	Green
DBPR	Red	Red	Green	Green	Red
DCF	Red	Red	Green	Green	Green
DEM	Green	Red	Green	Green	Green
DEP	Green	Yellow	Green	Green	Green
DFS	Green	Yellow	Green	Green	Green
DJJ	Red	Red	Red	Green	Green
DLA	Red	Red	Red	Red	Red
DMA	Yellow	Red	Green	Green	Green
DMS	Yellow	Red	Green	Green	Green
DOAH	Green	Red	Green	Green	Green
DOE	Yellow	Red	Green	Green	Green
DOEA	Grey	Grey	Grey	Grey	Grey
DOH	Yellow	Yellow	Green	Green	Green
DOL	Yellow	Red	Green	Green	Green
DOR	Yellow	Red	Green	Green	Green
DOS	Grey	Grey	Grey	Grey	Grey
DVA	Yellow	Red	Red	Green	Green
EOG	Grey	Grey	Grey	Grey	Grey
FCOR	Red	Green	Green	Green	Green
FDC	Red	Red	Red	Green	Green
FDLE	Yellow	Red	Green	Green	Green
FDOT	Yellow	Red	Green	Green	Green
FGCC	Yellow	Yellow	Green	Green	Green
FLHSMV	Yellow	Red	Green	Green	Green
FSDB	Grey	Grey	Grey	Grey	Grey
FWC	Green	Green	Green	Green	Green
JAC	Green	Green	Green	Green	Green
LEG	Yellow	Red	Green	Green	Green
PSC	Grey	Grey	Grey	Grey	Grey
SCS	Yellow	Red	Green	Green	Green

Agency Readiness Certification #3

Critical Operational Element – Technology

- Criteria 3.1 – All Cycle 3 Interfaces have been Successfully Tested in UAT Multiple Times (*Continued*) - Agency reported progress for this criteria as of Friday, July 17

Interfaces Reported Tested Successfully Multiple Times in UAT



Agency Readiness Certification #3

Critical Operational Element – Technology

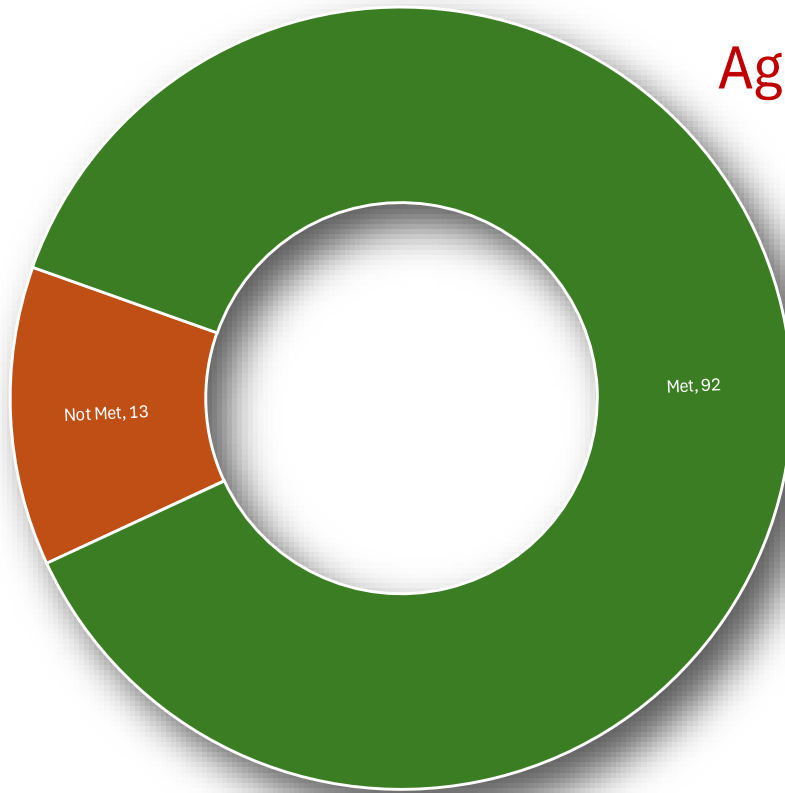
- ▶ Criteria 3.2 – Agency has Tested All Inbound Interfaces in UAT or has a Plan to Complete Testing of Inbound Files Prior to UAT Refresh
 - Based on agency confirmation
 - 4 agencies not met
 - DJJ, DVA and FDC – Challenges with successful testing of AMI008
 - DLA – Ongoing business system remediation for API002
- ▶ Criteria 3.3 – Agency is Prepared to Complete Interface Testing after UAT Refresh
 - Based on agency confirmation
 - 1 agency not met - DLA due to ongoing business system remediation
- ▶ Criteria 3.4 – Agency Business Systems are being Remediated and Documentation Updated based on Testing
 - Based on agency confirmation
 - 2 agencies not met - DBPR and DLA – due to ongoing agency business system remediation

Critical Operational Element – Technology

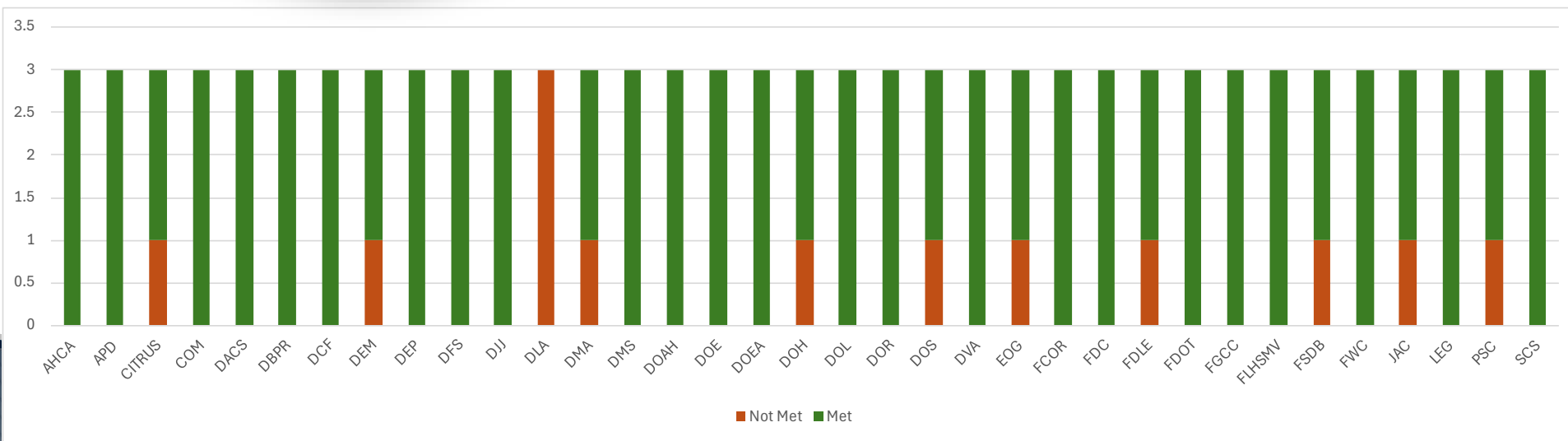
Agency	Confidence Level	Criteria 3.1	Criteria 3.2	Criteria 3.3	Criteria 3.4
AHCA	Yellow	Red	Green	Green	Green
APD	Yellow	Red	Green	Green	Green
CITRUS	Green	Red	Green	Green	Green
COM	Yellow	Green	Green	Green	Green
DACS	Red	Red	Green	Green	Green
DBPR	Red	Red	Green	Green	Red
DCF	Red	Red	Green	Green	Green
DEM	Green	Red	Green	Green	Green
DEP	Green	Yellow	Green	Green	Green
DFS	Green	Yellow	Green	Green	Green
DJJ	Red	Red	Red	Green	Green
DLA	Red	Red	Red	Red	Red
DMA	Yellow	Red	Green	Green	Green
DMS	Yellow	Red	Green	Green	Green
DOAH	Green	Red	Green	Green	Green
DOE	Yellow	Red	Green	Green	Green
DOEA	Grey	Grey	Grey	Grey	Grey
DOH	Yellow	Yellow	Green	Green	Green
DOL	Yellow	Red	Green	Green	Green
DOR	Yellow	Red	Green	Green	Green
DOS	Grey	Grey	Grey	Grey	Grey
DVA	Yellow	Red	Red	Green	Green
EOG	Grey	Grey	Grey	Grey	Grey
FCOR	Red	Green	Green	Green	Green
FDC	Red	Red	Red	Green	Green
FDLE	Yellow	Red	Green	Green	Green
FDOT	Yellow	Red	Green	Green	Green
FGCC	Yellow	Yellow	Green	Green	Green
FLHSMV	Yellow	Red	Green	Green	Green
FSDB	Grey	Grey	Grey	Grey	Grey
FWC	Green	Green	Green	Green	Green
JAC	Green	Green	Green	Green	Green
LEG	Yellow	Red	Green	Green	Green
PSC	Grey	Grey	Grey	Grey	Grey
SCS	Yellow	Red	Green	Green	Green

Agency Readiness Certification – Update #3

Met / Not Met – Data Criteria



- There were 105 individual Criteria (3 per agency) presented for response:
 - 88% were noted as “Met
 - 12% were noted as “Not Met”
 - None were noted as “N/A”
- There were 11 agencies that responded they did not meet a total of 13 of the individual Criteria: 10 agencies did not meet 1 and 1 agency did not meet any of the 3.



Agency Readiness Certification #3

Critical Operational Element – Data

- ▶ Confidence – 49% Very or Extremely Confident (green); 49% Moderately or Becoming Confident (yellow)
 - DLA highly concerned due to ongoing remediation of agency business systems and lack of SME testing
- ▶ Criteria 4.1 – Changes to Agency Specific Configurations are being Tested and Maintained in Workbooks
 - Confirmed met by all agencies except DLA, indicating need for additional testing and validation in UAT
- ▶ Criteria 4.2 – Agency Configuration and Conversion Workbooks Complete and Error Free
 - Criteria based on workbook submission task for Dry Run 2/UAT Refresh
 - Criteria not met by 6 agencies based on errors in workbooks at time of workbook submission – DEM, DLA, DMA, DOH, EOG, FDLE

Critical Operational Element – Data

Agency	Confidence Level	Criteria 4.1	Criteria 4.2	Criteria 4.3
AHCA				
APD				
CITRUS				
COM				
DACS				
DBPR				
DCF				
DEM				
DEP				
DFS				
DJJ				
DLA				
DMA				
DMS				
DOAH				
DOE				
DOEA				
DOH				
DOL				
DOR				
DOS				
DVA				
EOG				
FCOR				
FDC				
FDLE				
FDOT				
FGCC				
FLHSMV				
FSDB				
FWC				
JAC				
LEG				
PSC				
SCS				

Agency Readiness Certification #3

Critical Operational Element – Data

- ▶ Criteria 4.3 – Agency Data in FLAIR, FACTS, and MFMP Cleansed and Ready for Dry Run 2
 - Criteria based on workbook submission task for Data Cleansing in Preparation for Dry Run 2 task submission
 - Incomplete data cleansing will impact Dry Run 2 results and availability of data in UAT after UAT Refresh
 - 6 agencies not met based on incomplete task submission
 - DOS and FSDB indicated cleansing complete after task end date
 - Citrus, DLA, JAC, PSC reported ongoing data cleansing efforts

Critical Operational Element – Data

Agency	Confidence Level	Criteria 4.1	Criteria 4.2	Criteria 4.3
AHCA				
APD				
CITRUS				
COM				
DACS				
DBPR				
DCF				
DEM				
DEP				
DFS				
DJJ				
DLA				
DMA				
DMS				
DOAH				
DOE				
DOEA				
DOH				
DOL				
DOR				
DOS				
DVA				
EOG				
FCOR				
FDC				
FDLE				
FDOT				
FGCC				
FLHSMV				
FSDB				
FWC				
JAC				
LEG				
PSC				
SCS				

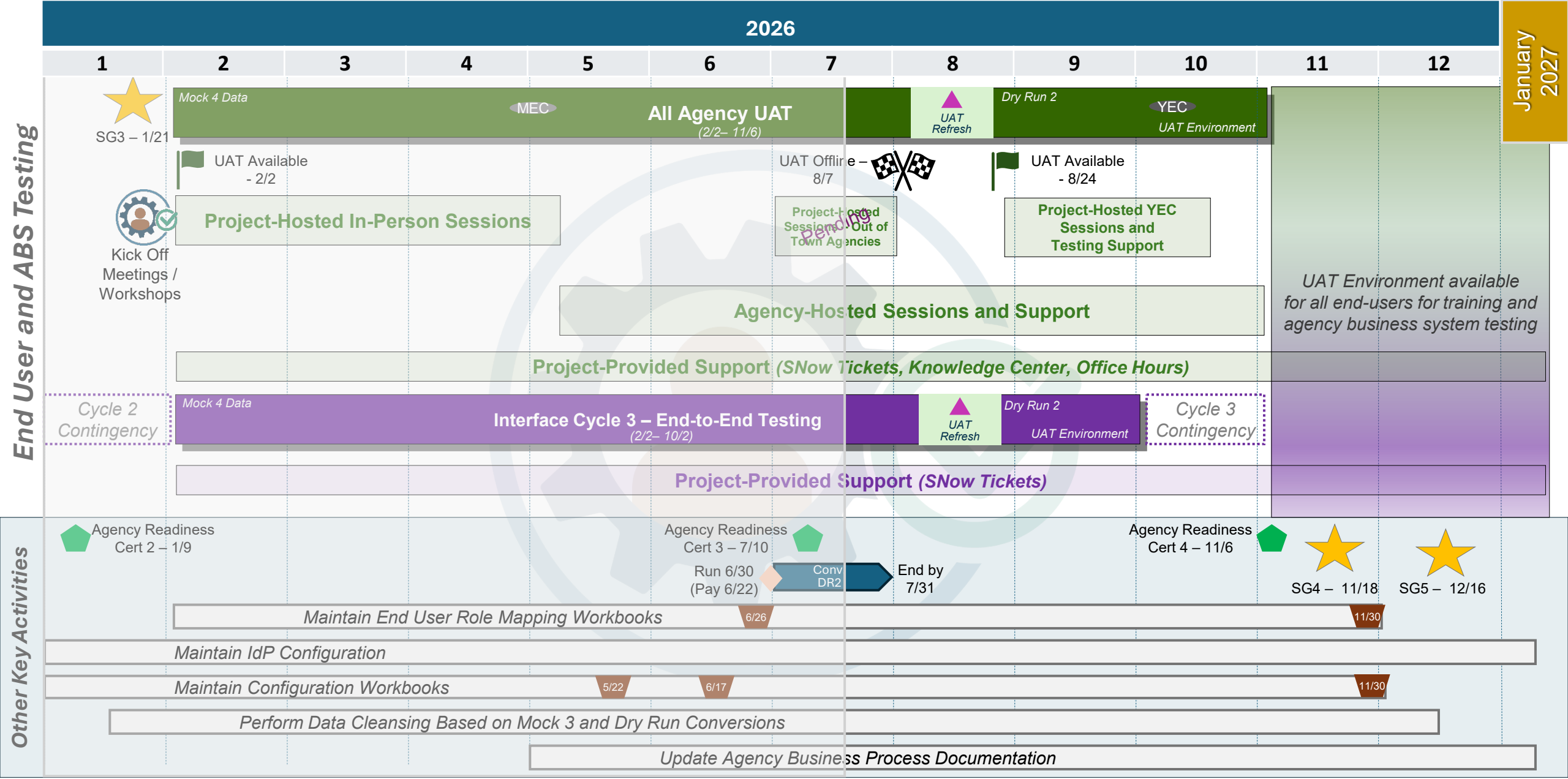
TESTING UPDATES

JIMMY COX, DEANA METCALF,
ANGIE ROBERTSON, STACEY TERRY



User Acceptance Testing (UAT) Timeline

July 20, 2026



Testing Updates

User Acceptance Testing

- ▶ UAT Statistics published to website and will be updated monthly
- ▶ Links in the “Overall” accordion show graphical comparisons of agency tester log in and time spent from Feb through June
- ▶ Links in the “By Agency” accordion provide data and graphs showing agency-specific information, including volume of activity for key transactions (e.g., vouchers, deposits)

All Agency User Acceptance Testing

February – October 2026

The Project hosted in-person sessions for all agencies from February – May 2026. Testing resources, including materials and recordings from the UAT sessions, can be found on the Knowledge Center's [User Acceptance Testing Materials](#) page.

Agencies should be testing all upstream and downstream processes, testing system integrations, maintaining configuration and role mapping workbooks (e.g., new COA values, mappings), and resolving data conversion errors from mock conversion and dry runs.

UAT Statistics

In the recordings below are files that provide graphs and statistics on agency UAT environment usage and transactional volumes during the A-Agency UAT period (February 2026 forward).

Overall

- [Log Ins by Month and Agency](#)
- [Total Time by Month and Agency](#)

Data Refresh August 7, 2026 – August 21, 2026

During the UAT refresh, the UAT environment will be unavailable. A PeopleTools upgrade will be applied, Dry Run 2 data will be applied, all agency transactions will be wiped, Separation of Duties (SOD) conflicts will be enforced, and agencies will need to confirm their FLAIR balances. Following the refresh, agencies are expected to again test their end-to-end processes.

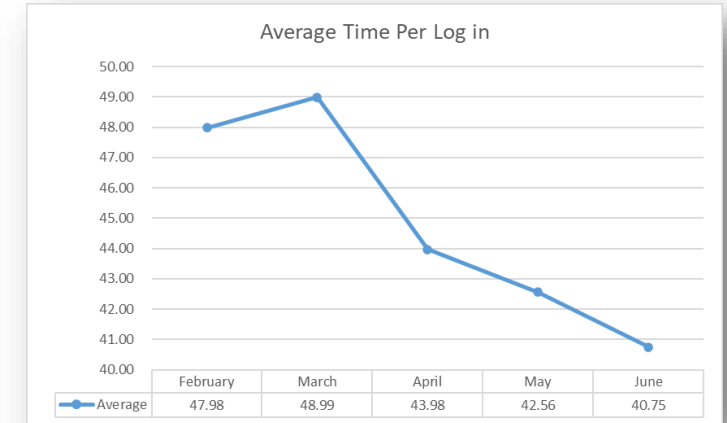
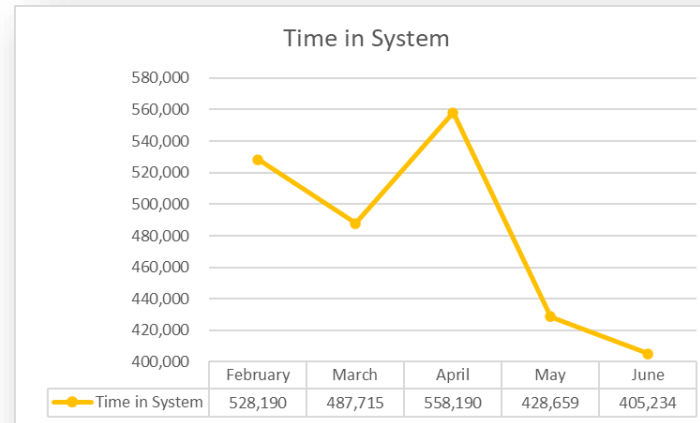
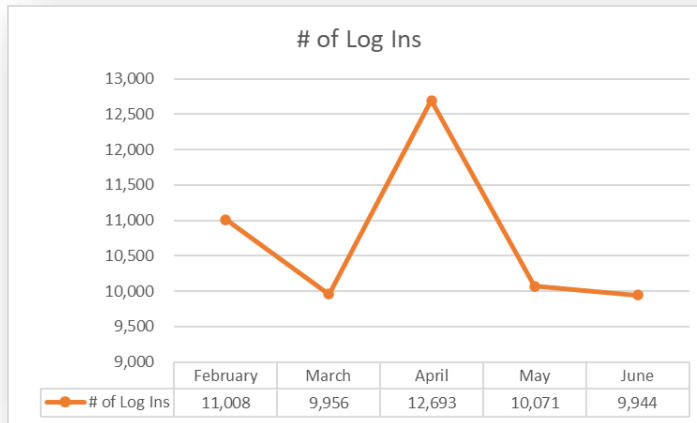
November 2026 – Go Live

The UAT environment will be available to agencies for training, and end user and business system testing purposes. The Project team will begin focusing on cutover and conversion activities but will continue to support agency testing through Testing Customer Portal tickets.

[Florida PALM > Testing](#)

Testing Updates

User Acceptance Testing



- ▶ April was the peak for number of log ins and amount of time – In May, 31 of 35 agencies' log ins dropped and 14 of the 31 continued to drop in June
- ▶ March was the peak for the average time spent in the system (Log Ins / Time in System)
- ▶ After Refresh, we will provide trends by transactions across all agencies (what's getting tested) and report an analysis of total user population testing by agency (who is testing)

Testing Updates

User Acceptance Testing

- ▶ Refresh Data → Source: Dry Run and Environment Readiness:
 - Payroll (PYRL, People First) – June 22 (data will be used for monthly parallel testing as well)
 - Financials (Central, Departmental, Cash Management) – July 2 (as of close of fiscal year)
 - After 6/30 processing ends, before new year processing begins
 - Agency configurations are based on workbooks that closed on June 17
 - FY 26/27 data will be loaded in UAT (not dry run) following the opening a new FY process
 - Budget files (appropriations, releases, reserves) for FY 26/27
 - New year budgetary COA values (funds, budget entities, categories) and transactional funds created in FLAIR before the refresh
 - Initial encumbrances for FY 26/27, created by July 31, will be converted into UAT
 - All agency created DW/BI queries and dashboards from UAT environment will be copied over
- ▶ New “seed files” will be provided no later than August 7, most will be provided by July 31

Testing Updates

User Acceptance Testing

- ▶ FLAIR General Ledger Balances will be as of Dry Run 2 snapshot and the details of the snapshot, conversion files, errors, etc. will be provided to agencies
- ▶ Agencies will need to run the Trial Balance report in the UAT environment, after the UAT refresh, and prior to starting new process in UAT to confirm balances are as expected
 - If agencies run after transacting has started, the Trial Balance reports will no longer match expected conversion values (i.e., transactions update the Trial Balance report results) and agencies will have to identify the impact of the new transactions to reconcile to FLAIR (i.e., identify agency created known reconciling differences)
 - Florida PALM will also be running these at the start of UAT to confirm and store copies of the reports



Testing Updates

User Acceptance Testing

- ▶ Agencies should prepare budgetary allotments for:
 - FY 25-26 Unexpended balances as of end of June 30 business (concludes on July 1)
 - ★ Track with Budget agencies will be required to provide their budget allotments for FY 25-26 to Florida PALM to load as part of the UAT readiness
 - FY 26-27 Appropriations budget:
 - ★ Track with Budget agencies will be required to provide their budget allotments for FY 26-27 to Florida PALM to load as part of the UAT readiness
 - All other agencies will be required to process their budget allotments for FY 26-27 in Florida PALM once the UAT environment is available after the refresh
 - The Schedule of Allotment Balance report will not accurately reflect agency records until these are posted
- ▶ Any new agency unique chartfields identified after the workbooks closed on June 17 will need to be created by the agency directly in the UAT environment; these values will not be available until the agency creates them in UAT

Testing Updates

Performance Testing

- ▶ Performance Testing activities consist of two testing initiatives:
 - Segment I – Establishes the initial performance baseline
 - Segment II – Verifies the designated transactions, reports and batch jobs perform at expected levels

Segment I Objectives	Segment II Objectives
• Identify opportunities to tune individual objects through the execution of automated performance testing, starting with single-user online transactions and individual report and batch job executions • Identify and resolve performance defects (bugs)	• Execute agreed upon cycles that were not completed during the completion of Segment I and the re-execution of the Performance Test Cycles using performance test scripts updated to account for the PeopleTools User Interface changes • Identify opportunities to tune the designated transactions, reports, and batch jobs • Identify and resolve performance defects (bugs)

Testing Updates

Performance Testing

- ▶ The following identifies the performance testing cycles that are executed.

Cycle	Name	Details
Cycle 1	Individual Transactions/Reports Execution (Online Baseline Testing)	Single test case execution of identified online transactions and reports performed as expected in the Performance Test environment.
Cycle 2	Combined Online Transactions and Reports Testing	Combined Peak Load Test execution of identified transactions and reports concurrently at the specified volumes and validated that Florida PALM can perform as expected.
Cycle 3	Batch Testing	The purpose of this cycle is performed to verify the performance of the specified batch jobs.
Cycle 4	Combined Online Transactions, Reports, and Batch Testing	The purpose of this cycle is to understand the system behavior when all three types of transactions occur in the system with the volume at peak load. Batch jobs are included in this cycle.
Cycle 5	Stress Testing	The purpose of this cycle is to understand the system behavior under 1.5x and 2x times the volume of all <u>online transactions</u> to see if sizing/configuration changes may be needed for future growth points. Batch jobs are not included in this cycle.
Cycle 6	Endurance Testing	The purpose of this cycle is to understand the system behavior under peak load over an extended period of time while testing both online transactions and reports. Batch jobs are not included in this cycle.
Cycle 7	High Availability Failover Testing	The High Availability Failover Testing cycle will focus on simulating the failure of one or more infrastructure components, such as the web server or application server domain, while the system is under active peak user load. Batch jobs are not included in this cycle.

Testing Updates

Performance Testing

- ▶ The following summarizes the key Segment I performance testing findings and mitigations.

Segment I Findings	Mitigations
• Load Balancer Capacity – High CPU utilization, bandwidth, impact to other environments going through non-Production load balancer, and online transaction response timings	Met with vendor to discuss options to limit or eliminate constraints on load balancer capacity which is impacting Performance Testing
• Batch Testing – Challenges obtaining Payroll and Financials interface files with needed volume, along with online testing collisions with batch processing	Moving payroll batch runs to another performance environment to limit online testing collisions, as well as obtain files with needed volume for testing
• Technical Infrastructure Stability – Architecture configuration issues, cache issues, IB message volume, and sizing	Additional time to identify, find and fix issues in order to stabilize the environment
• Application Performance Tuning – Continued tuning of transactions (e.g., ESS Registration Performance, Application Engine Online Instance Usage for interface transactions)	Additional time to identify, find, and fix issues identified; working with Oracle to obtain performance recommendations/resolutions, where applicable

Testing Updates

Batch Schedule Testing

- ▶ While the overall batch schedule has been successfully executed during UAT testing, there have been some challenges, as noted below, that are being addressed.

Key Challenges	Remediation
Inbound interfaces that failed for a single interfacing partner file would prevent remaining partner files from processing	16 inbound interfaces are being revised to allow each interfacing partner file to process independently; fixes targeted to be completed by September 4 th
Testing of the FRS Retiree Payment File (API129) has identified various performance issues, impacting the ability for the file to complete downstream processing within a single day	Multiple rounds of testing are being completed to identify tuning opportunities and process improvements to determine the more efficient execution; testing outcomes will be reviewed and discussed with DMS to confirm the optimal processing approach
Timing for receiving outbound files during UAT testing was generally defined to be provided by 6am the following business day, which in most cases is later than the actual program execution time	UAT testing of the overall batch schedule needed to be completed to refine actual timings which will be closely aligned to program execution completion at Go-Live
Communication of batch schedule failures were periodically delayed	Communication of batch failures is being revised to follow procedures that align with current Production

• Key Points:

- The UAT batch schedule is directionally aligned to the schedule that will be implemented at Go-Live; based on outcomes from UAT testing and Performance testing, the schedule will be adjusted as appropriate.
- The final batch schedule will be posted after completion of UAT testing.

YEAR END TESTING

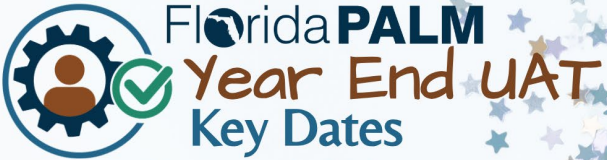


Testing Updates

Year End Testing

- ▶ Planned to occur August 24 through October 16
- ▶ Will include Carry Forward and Financial Reporting activities
- ▶ Months of June through September will be open (dual-year processing) and the Agency Adjustment Period (financial reporting only)
 - Accounting and Budget dates matter
- ▶ Coordinating with MFMP, STMS, and LAS/PBS for end-to-end Carry Forward testing
- ▶ FY 2026/27 testing can occur in tandem

50

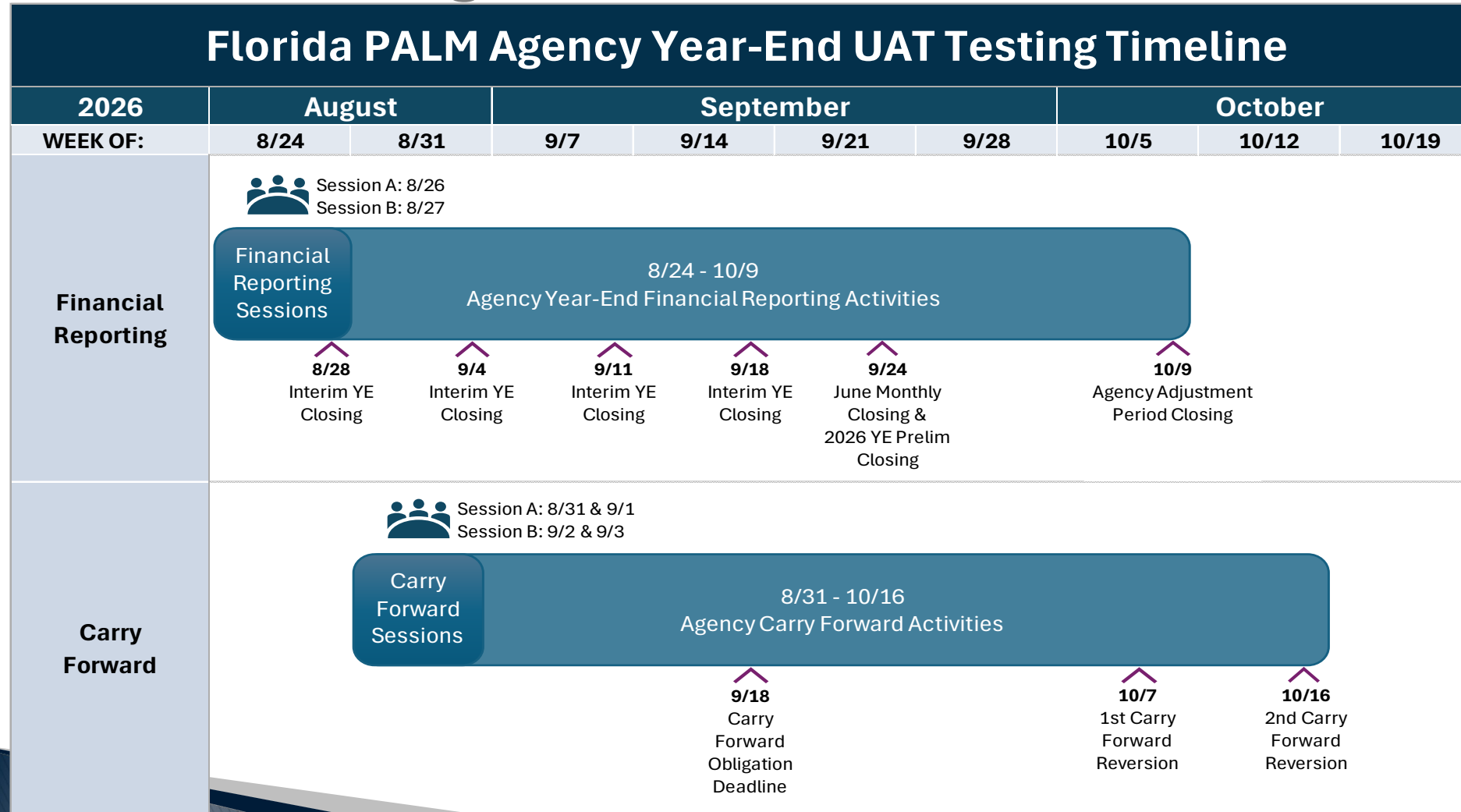


All sessions are scheduled for 9:00 a.m. - 4:30 p.m. at the Department of Revenue, 2450 Shumard Oak Blvd., Tallahassee, FL

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	
24	25	26	27	28	August
UAT Refresh Environment Available June - September Periods Open Agency Adjustment Period Open		Financial Reporting Process Session A	Financial Reporting Process Session B	Transfer Tentative Balances (KKI005) Interim YE Closing	
31	1	2	3	4	
Carry Forward Process - Session A Day 1	Carry Forward Process - Session A Day 2	Carry Forward Process - Session B Day 1	Carry Forward Process - Session B Day 2	Interim YE Closing	
Labor Day 7	8	9	10	11	
					September
				Interim YE Closing	
14	15	16	17	18	
				Carry Forward Obligation Deadline SDE012 Operating July process run Interim YE Closing	
21	22	23	24	25	
Transfer Agency Obligations (KKI001)			June Monthly Closing 2026 YE Prelim Closing		
28	29	30	1	2	
5	6	7	8	9	
					October
		1st Carry Forward Reversion (KKI001)		2026 Agency Adjustment Period Closing	
12	13	14	15	16	
				Carry Forward Closeout 2nd Carry Forward Reversion SDE012 Operating Sept process run CF Testing Ends	

Testing Updates

Year End Testing



Testing Updates

Year End Testing

Florida PALM Agency Carry Forward Testing Timeline									
2026	August		September				October		
WEEK OF:	8/24	8/31	9/7	9/14	9/21	9/28	10/5	10/12	10/19
Key Events				9/18 Carry Forward Obligation Deadline ▽				10/16 Carry Forward Closeout ▽	
PO/AP	PO Encumbrances - Create/Update/Close								
	PO Receipts (Payables) - Create/Update/Close								
		Process Vouchers							
IU	IU Encumbrances - Create/Update/Close								
	IU Accruals - Create/Update/Close								
		Process IU Payments							
GL	Payroll Payable - Create								
AR	Process Deposits								
KK	8/28 Transfer Tentative Balances KKI005 ∧			9/21 Transfer Agency Obligations KKI011 ∧			10/7 1st Carry Forward Reversion ∧	10/16 2nd Carry Forward Reversion ∧	



Testing Updates

Year End Testing

- ▶ Financial Reporting (1 day) and Carry Forward (2 days) process sessions will be held at DOR
- ▶ There will be two sessions offerings per, with up to 4 agency attendees per session
- ▶ We want all agency participants at the same session, so we will request registration come from one source within the agency

Key Info	Financial Reporting	Carry Forward
Who should attend?	Staff with experience recording year end accounting entries and accrual entries, including IU transactions	Staff with experience processing PO Encumbrances, AP Vouchers, IU transactions, and GL journals in UAT and understand the State's carry forward process
What will we cover?	The nuances of recording adjustments within period 12 and the adjustment period 998	The nuances of how these transactions will be used for carry forward processing and a demonstration of the Carry Forward Receipts transaction that is only used for carry forward process
What are expectations of attendees after sessions?	Attendees should be able to use the journal functions to record an adjustment entry within the correct period and communicate with other testers how to properly record adjustments within the correct period throughout the testing timeline	Take session information back to the other agency testers and test all types of carry forward transactions used by their agency throughout the YE testing timeline

TRAINING UPDATES

KIMBERLY KEMP



Training Updates

Agency-Specific Learning Materials

- ▶ RW Task 604 – Create Agency-Specific Learning Materials to Support End Users was released on 5/4
- ▶ The Project will provide:
 - Web Based Training (WBT) provides an online course for one or more Topics, which will be published to the People First LMS system for access and reporting
 - An End User Manual (EUM), built on the Process Steps, but adding in content at the Topic and Business Process Grouping level.
- ▶ We anticipate releasing portions of content starting in August, with all being provided by October 1



Training Updates

User Acceptance Testing Materials

Business Process Grouping	Process Steps Remaining
Account Management & Financial Reporting	5
Asset Accounting and Management	4
Disbursements Management	5
Data Warehouse/Business Intelligence	1
Inter/IntraUnit Transactions	1
Payroll Management	3
Total Remaining	<u>19</u>

- ▶ 11 = Year End Activities *
- ▶ 5 = Still testing functionality **
- ▶ 3 = Other ***

* *AMFR, DM, IU and PR*

** *AAM and PR*

*** *DM, DW/BI and PR*

Testing Updates

End User Manual Development

- ▶ Drafting the Chapter and Topic Level articles – all BPGs
- ▶ Will publish the Chapters as they are ready, which means that UAT Materials will be shifting to the EUM sections
- ▶ Overall is ~18% complete

Chapter Level Articles

- Overview of what the BPG represents and the processes that occur within (Introduction)
- Lifecycles
- Key Concepts



Topic Level Articles

- Focused article on a Topic
- Purpose of the activities within the Topic
- End user roles
- Workflow
- Key Outcomes/Hurdles
- Related Topics



Process Steps are the Foundation

Well defined process steps are the building blocks and content for the EUM



EUM



End User Manual

The EUM will be published to the Knowledge Center for end users to reference

Training Updates

Training Build

Web Based Training		
<u>Subject Area</u>	<u>Topic</u>	<u>Activities</u>
Entering and Processing Vouchers	Managing Deleted Vouchers	Managing Deleted Vouchers
	Processing Vouchers	- Resolving Voucher Errors - Entering a Voucher Manually - Modifying a Vouchers - Using the Inbound Voucher Spreadsheet Upload - Reviewing, Approving and Denying Vouchers
	Prompt Payment Vouchers	Prompt Payment Interest Voucher Reporting

Training Build Basics:

- ▶ Each Subject Area is one or more Topics
- ▶ Some Subject Areas will not include a WBT, but another resource, such as a job aide
- ▶ Each WBT will include *Read It!, Watch It!, Do It!* components
- ▶ All will be published in the People First LMS

Training Build Status:

- ▶ Development is following behind EUM
- ▶ Momentum is expected to increase in August as the EUM materials progress



NEXT MEETING

AUGUST 26, 2026

DEPARTMENT OF ENVIRONMENTAL PROTECTION, DOUGLAS BUILDING



APPENDIX



TESTING ACTIVITIES



Interface Testing

Interface Cycles 1 – 3 Testing Activities 62 (as of 7/17/2026)

Cycle 2 Interface Testing Execution Metrics

Interface Partners	0-Not Started	1-In Progress	3-Processed - In State Review	4-Processed - Partner Resolving Data Issues	5-Passed - State Review Complete	Total
Agency	5	1	1	3	450	460
Enterprise Partner	--	1	--	--	85	86
DFS	--	1	--	--	11	12
FRS	--	--	--	--	10	10
LAS/PBS	--	--	--	--	22	22
MFMP	--	--	--	--	15	15
PF	--	--	--	--	15	15
STMS	--	--	--	--	12	12
Third Party	--	1	--	--	15	16
BOA	--	--	--	--	3	3
Corebridge	--	--	--	--	1	1
FIS	--	1	--	--	2	3
JPM Chase	--	--	--	--	9	9
Total	5	3	1	3	550	562

Cycle 2 Partner Completion Metrics

Interface Partners	0-Not Started	1-Validating Results	2-Correcting Data Issues	3-Complete	Total
Agency	6	3	3	448	460
Enterprise Partner	--	2	--	84	86
DFS	--	2	--	10	12
FRS	--	--	--	10	10
LAS/PBS	--	--	--	22	22
MFMP	--	--	--	15	15
PF	--	--	--	15	15
STMS	--	--	--	12	12
Third Party	--	1	--	15	16
BOA	--	--	--	3	3
Corebridge	--	--	--	1	1
FIS	--	1	--	2	3
JPM Chase	--	--	--	9	9
Total	6	6	3	547	562

Cycle 3 (UAT) Partner Metrics

Interface Partners	1-Connections Processed	2-Connections Pending	Total
Agency	366	94	460
Enterprise Partner	54	32	86
DFS	10	2	12
FRS	7	3	10
LAS/PBS	--	22	22
MFMP	13	2	15
PF	14	1	15
STMS	10	2	12
Third Party	6	10	16
BOA	--	3	3
Corebridge	1	--	1
FIS	2	1	3
JPM Chase	3	6	9
Total	426	136	562

Organization Type	Cycle 1 – Connectivity Testing (Due 4/30/2025)	Cycle 2 – Technical Testing (Due 5/29/2026)	Cycle 3 – End to End Testing (Due 10/2/2026)	Notes	SIR Count
Agencies	27 / 27	450 / 460	366 / 460	- Cycle 2: 12 outbound connections approved by CITRUS - DMA - Confirmed PRI053 for ARRO; validation of PRI054 for ARRO in progress - Awaiting PRI053 and PRI054 for FSG to begin testing - LEG API002 EX2 ready to begin once defect in custom configuration is resolved (in development) - Cycle 3: - AHCA, APD, COM, DACS, DCF, DEM, DEP, DFS, DJJ, DLA, DMS, DOAH, DOH, DOL, DOR, FCOR, FDC, FDLE, FDOT, FGG, FLHSMV, FWC, JAC, LEG and SCS	9 Open SIRs: 4 – High 5 – Medium 0 – Low
Enterprise Partners	6 / 6	85 / 86	54 / 86	- Cycle 2: - Awaiting GLI078 – Outbound ACFR Data testing results from A&A - Outbound W-2 (PRI050 and PRI057) testing with DFS dependent on completing year end and DMA testing - DFS reviewing corrections made to API007 and PRI043 warrant printing images - Cycle 3: - DFS FACTS / FLIPS, FRS, MFMP, PF and STMS	
Third Parties	3 / 3	15 / 16	10 / 16	- Cycle 2: Retesting of PRI023 with FIS is in progress - Cycle 3: - Initial testing with JPM complete; planning future testing	

Testing Activities

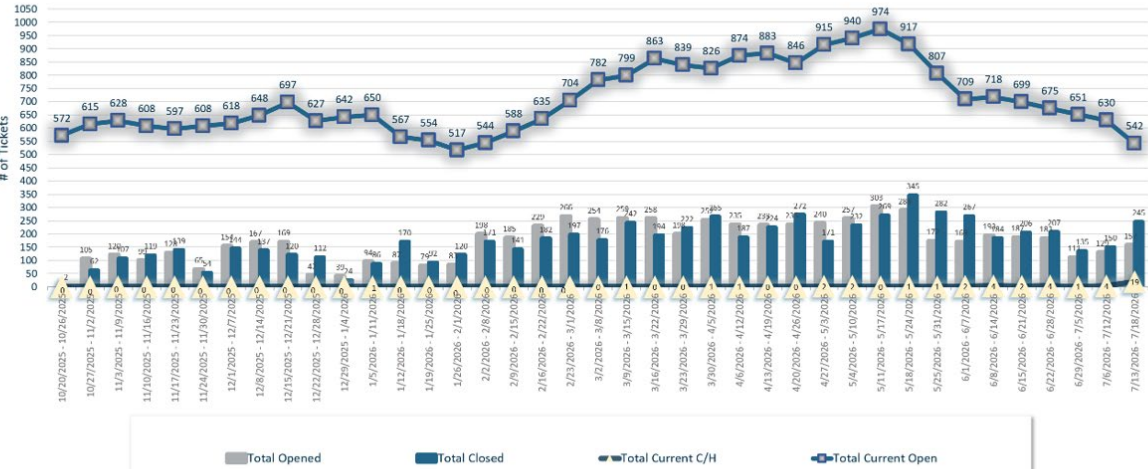
All Testing Services

All Tickets Status

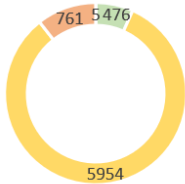
(as of 7/17/2026)



All Tickets: Open vs. Closed



All Tickets by Priority



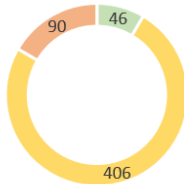
1 - Critical

2 - High

3 - Medium

4 - Low

All Open Tickets by Priority

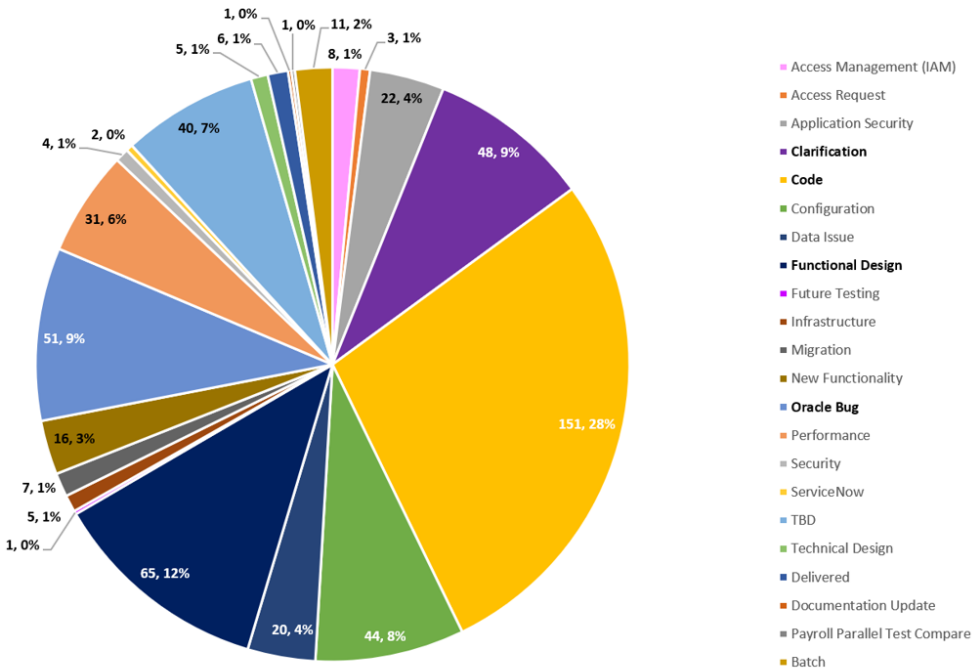


2 - High

3 - Medium

4 - Low

All Open Tickets by Categorization

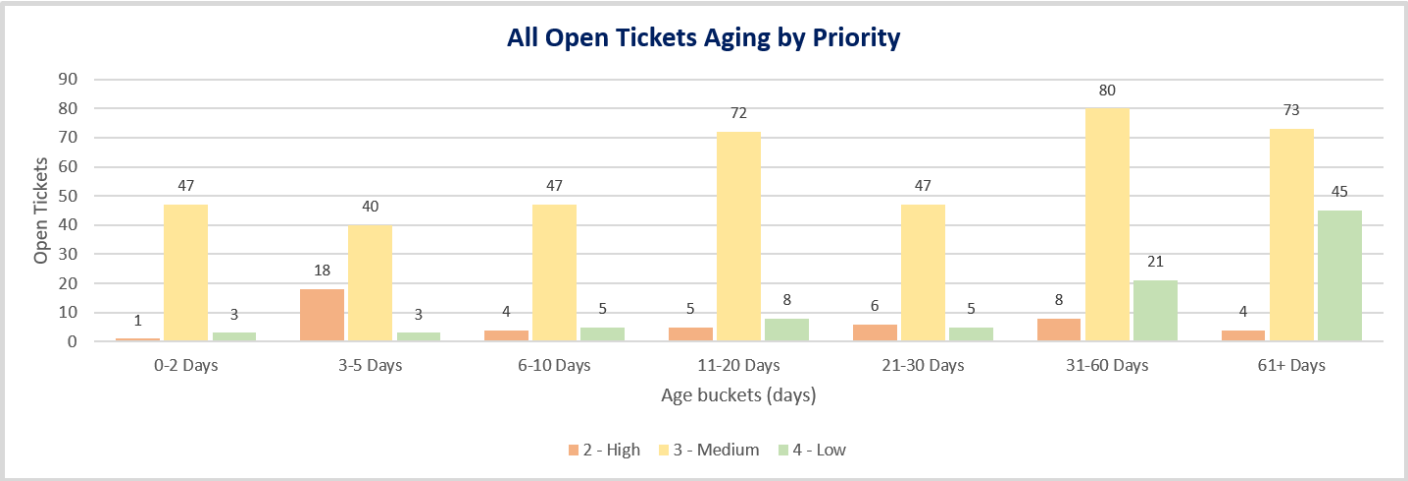


Testing Activities

User Acceptance Testing

All Tickets Aging Status

(as of 7/17/2026)



- UAT Tickets are triaged and prioritized for resolution, as appropriate
- Tickets aging 31 days or more align to the following categorizations:
 - Code fixes
 - Configuration updates
 - Functional Design updates and enhancements
 - Oracle bugs
 - New functionality requests

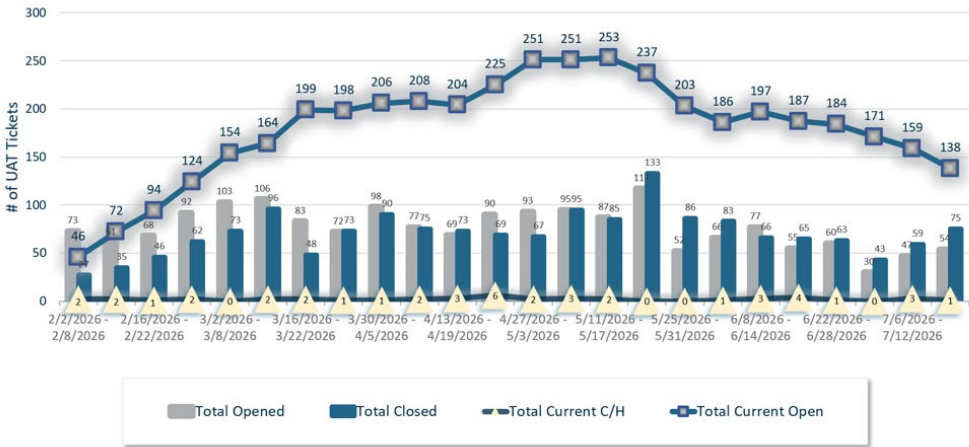
Testing Activities

User Acceptance Testing

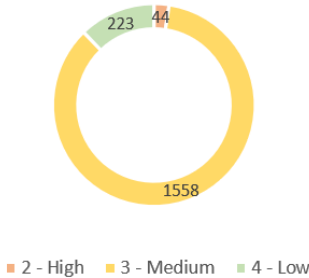
All Agency UAT Tickets Status
(as of 7/17/2026)



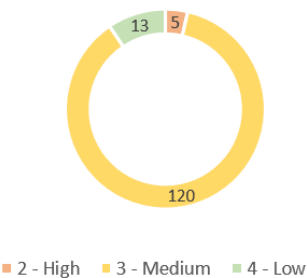
All Agency UAT Tickets: Open vs. Closed



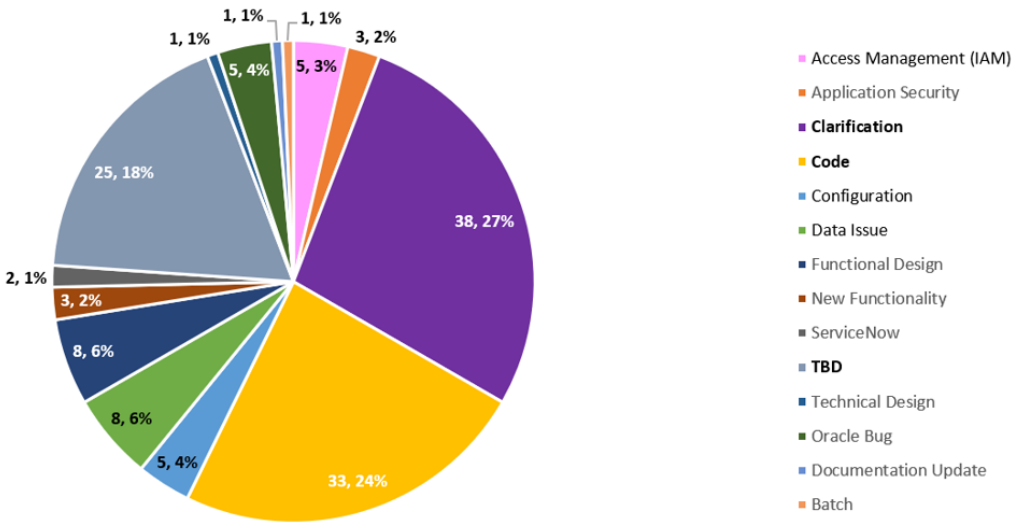
All Agency UAT Tickets by Priority



Open Agency UAT Tickets by Priority



Open All Agency UAT Tickets by Categorization

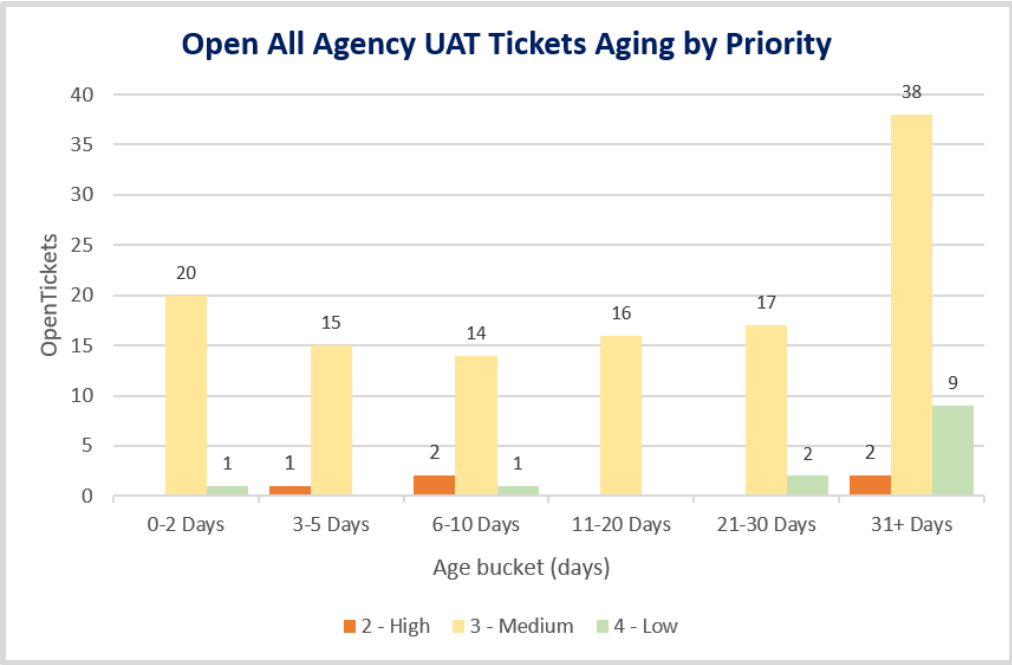


Testing Activities

User Acceptance Testing

All Tickets Aging Status

(as of 7/17/2026)



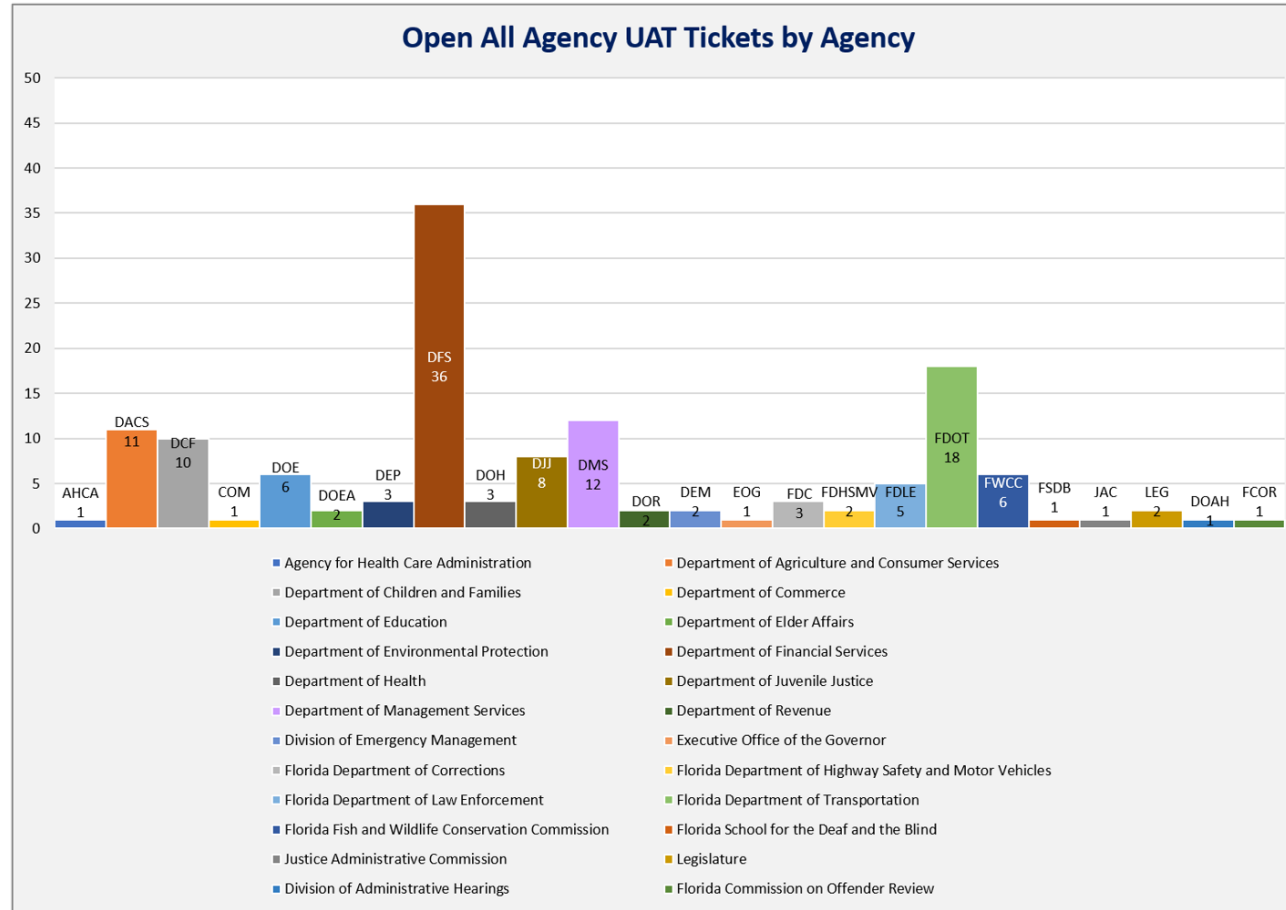
- UAT Tickets are triaged and prioritized for resolution, as appropriate
- Tickets aging 31 days or more align to the following categorizations:
 - Clarifications
 - Code fixes
 - Data issues
 - Functional Design changes
 - Oracle bugs
 - TBD items pending categorization

Testing Activities

User Acceptance Testing

67

Total All Agency UAT Tickets by Agency (as of 7/17/2026)



Agency	Acronym	Total Tickets
Agency for Health Care Administration	AHCA	14
Agency for Persons with Disabilities	APD	10
Department of Agriculture and Consumer Services	DACS	51
Department of Business and Professional Regulation	DBPR	9
Department of Children and Families	DCF	228
Department of Citrus*	CITRUS	0
Department of Commerce	COM	27
Department of Education	DOE	71
Department of Elder Affairs	DOEA	19
Department of Environmental Protection	DEP	66
Department of Financial Services	DFS	324
Department of Health	DOH	132
Department of Juvenile Justice	DJJ	90
Department of Legal Affairs	DLA	6
Department of Management Services	DMS	121
Department of Military Affairs	DMA	4
Department of Revenue	DOR	42
Department of State	DOS	1
Department of the Lottery	DOL	2
Department of Veterans' Affairs	DVA	9
Division of Administrative Hearings	DAH	12
Division of Emergency Management	DEM	8
Executive Office of the Governor	EOG	16
Florida Commission on Offender Review	FCOR	22
Florida Department of Corrections	FDC	146
Florida Department of Highway Safety and Motor Vehicles	FDHSMV	18
Florida Department of Law Enforcement	FDLE	63
Florida Department of Transportation	FDOT	136
Florida Fish and Wildlife Conservation Commission	FWC	36
Florida Gaming Control Commission	FGCC	32
Florida School for the Deaf and the Blind	FSDB	23
Justice Administrative Commission	JAC	38
Legislature	LEG	36
Public Service Commission	PSC	2
State Courts System	SCS	11
Total		1825

*No tickets logged

READINESS ACTIVITIES



Readiness Activities

Current Tasks

- ▶ **NEW RW 705** – Complete Data Cleansing in Preparation of Dry Run 3, due September 4
 - Dry Run 2 results are being shared as they become available. Agencies must review results and perform any necessary data cleansing based on errors.
 - Agencies must ensure data readiness is maintained till final conversion at cutover
- ▶ **NEW RW 586** – Deployment Planning and Development of Agency-specific Cutover Checklist, due September 11
 - Agencies should reference the Deployment Planning information, including key dates published in the Knowledge Center
 - Deployment Plan and Cutover Checklist templates provided for optional use
- ▶ **RW 602** – Update Agency Business Process Documentation, due October 30
- ▶ **RW 604** – Create Agency-Specific Learning Materials to Support End Users, due October 30
- ▶ **Monthly/Ongoing tasks** – July Progress Reporting, Configuration/Conversion/Role Mapping Workbook maintenance
 - Configuration and Conversion workbooks must be complete/error free and submitted on August 21 to be used for Dry Run 3



Readiness Activities

Bimonthly Agency Readiness Status Report

- ▶ Reporting period of May and June
- ▶ Final bimonthly status report
 - Agencies will continue to report and confirm Risks and Issues on Monthly Progress Reports
- ▶ 32/35 Agency Sponsors submitted on time by July 10
 - 1 Agency Sponsor submitted late; DOE and DVA did not submit (task submission closed COB July 13)
- ▶ Agency Reported
 - 43 new risks opened in May and June across 16 agencies
 - 2 of the new risks were closed and a total of 24 risks were closed during the reporting period
 - 12 new issues opened in May and June across 8 agencies
 - 2 of the new issues and a total of 8 issues were closed during the reporting period

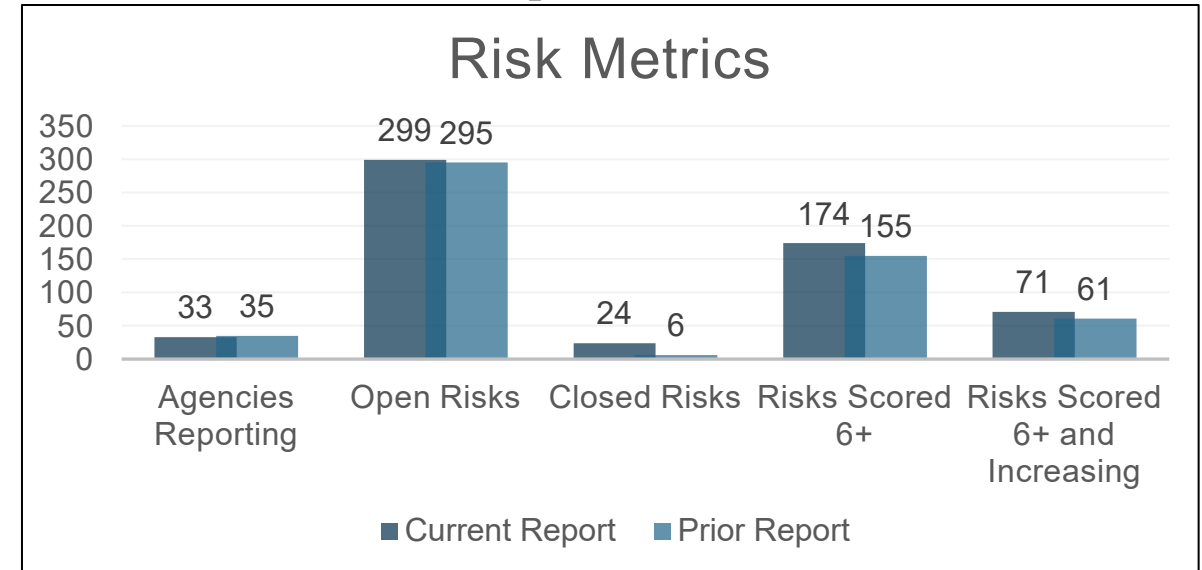
May - June 2026 – Agency Bimonthly Status Reports



Readiness Activities

Bimonthly Agency Readiness Status Reports - Risks

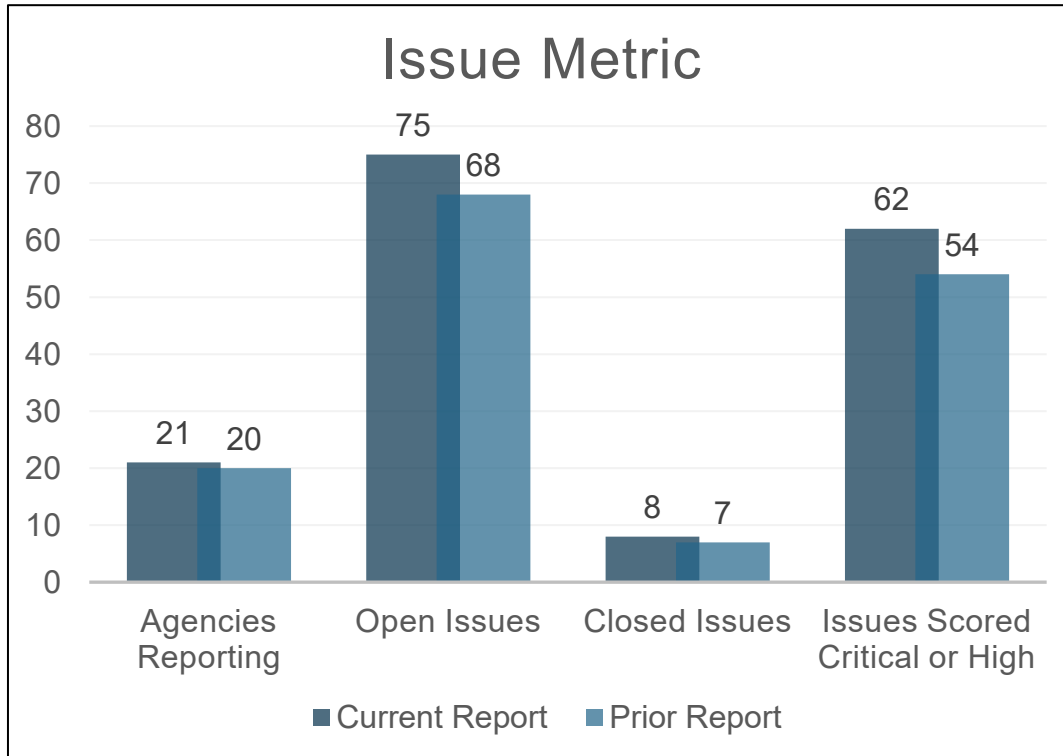
Summary of Agency Risks Reported		Risk Probability		
		Low	Medium	High
Risk Impact	Low	19	7	5
	Medium	15	60	35
	High	19	73	66



- ▶ Most Common Category – UAT (63 risks)
 - ▶ Other Trending categories (30+ reported risks): Agency Business Systems, Business Process Change, Conversion/Configuration, Interfaces
- ▶ 42 new risks logged, 18 of which have risk rating of 6+; common themes for high rated risks opened in May and June: staffing, conversion/data readiness, Interface testing, Enterprise system testing

Readiness Activities

Bimonthly Agency Readiness Status Reports - Issues



- ▶ 9 New issues, 8 with High/Critical Priority across 5 agencies
 - DLA – SME testing availability
 - DOAH – Staff attrition
 - FDLE – Changes in Knowledge Center, Interface testing
 - FLHSMV – Interface Testing
 - FSDB – Asset conversion

Readiness Activities

June Progress Reports – General Observations

- ▶ June Progress Report confirmed and submitted by 32/35 Agency Sponsors
 - Citrus, FGCC, and LEG did not submit
- ▶ New for June - Cumulative Testing Data
 - Widgets to show Cycle 3 inbound and outbound interface testing progress and user story testing progress since start of UAT

Inbound Cycle 3 Testing Progress - Cumulative

Total ABS Interface Connections = 1

- Interfaces Tested Multiple Times To Date = /

- Interfaces Tested Multiple Times Successfully To Date = /

Percent of Interfaces Tested Successfully To Date = %

Outbound Cycle 3 Testing Progress - Cumulative

Total ABS Interface Connections = 8

- Interfaces Tested Multiple Times To Date = /

- Interfaces Tested Multiple Times Successfully To Date = /

Percent of Interfaces Tested Successfully To Date = %

User Story Testing Progress - Cumulative

Applicable Activities =

- Applicable Project Recommended Activities = /

Applicable Activities Tested at Least Once To Date = /

- Applicable Project Recommended Activities Tested at Least Once To Date = /

Applicable Activities Tested Successfully To Date = /

- Applicable Project Recommended Activities Tested Successfully To Date = /

Percent of Applicable Project Recommended Activities Tested Successfully To Date = %

June 2026 – Agency Progress Reports



Readiness Activities

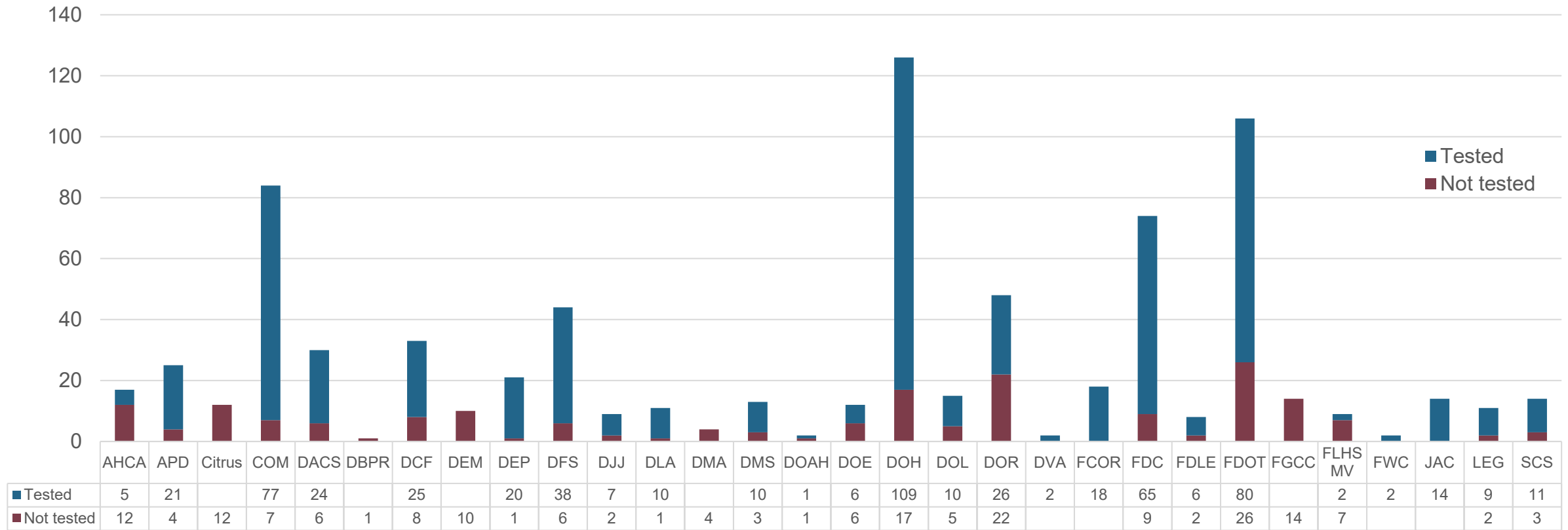
June Progress Reports – Cycle 3 Interface Testing

- ▶ 25 out of 30 agencies reported Cycle 3 testing progress
 - 5 agencies reported no testing in June - Citrus, DBPR, DEM, DMA, FGCC
 - DEM and FGCC also reported no tests in April or May
 - Citrus – completed Cycle 2 testing for all interfaces in July
 - DBPR – completed Cycle 2 testing for all interfaces (1) on in June
 - DMA – completed Cycle 2 testing for 2/4 interfaces in July. 2 interfaces remain in Cycle 2 Testing.
 - 17 of 25 agencies testing inbound interfaces (+1 from last month)
 - 25 of 28 agencies testing outbound interfaces (+2 from last month)

Readiness Activities

June Progress Reports – Cycle 3 Interface Testing

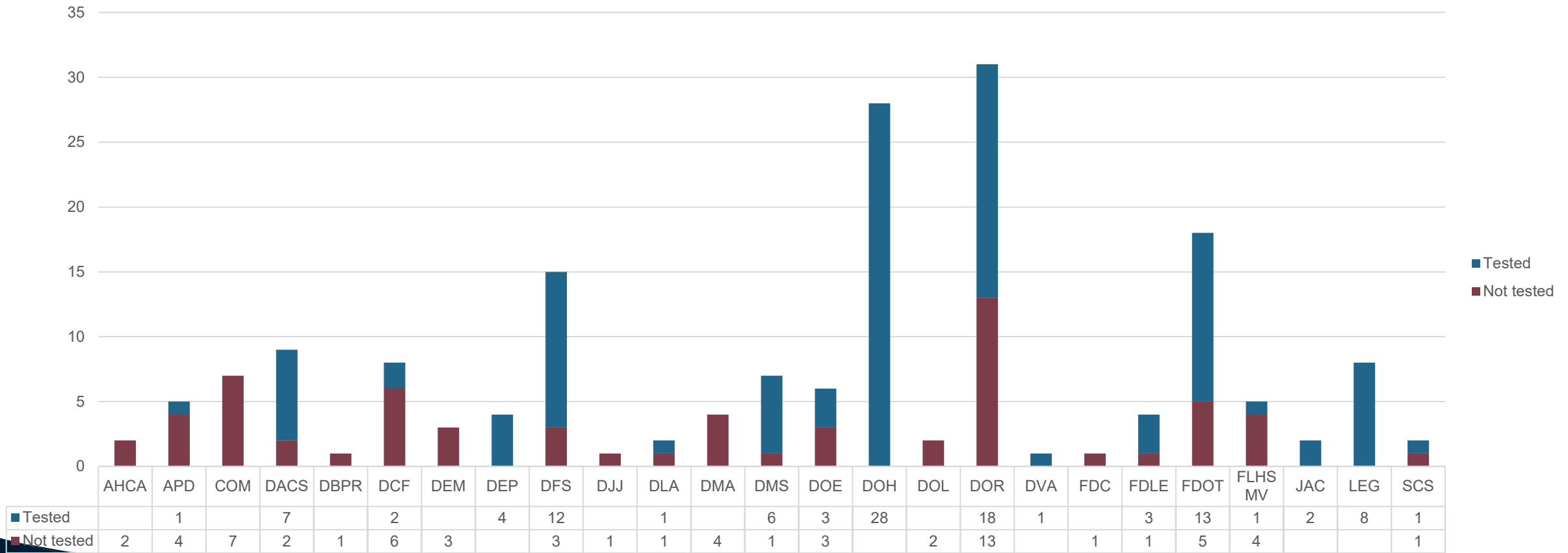
Total Interfaces Tested vs. Not Tested in June



Readiness Activities

June Progress Reports – Cycle 3 Interface Testing

Inbound Interfaces Tested vs. Not Tested in June

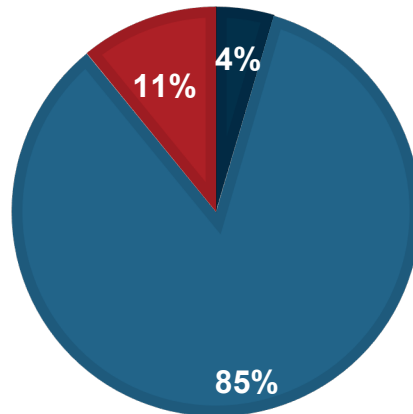


Readiness Activities

June Progress Reports – Cycle 3 Interface Testing

Inbound Interface Testing Performance Outcome

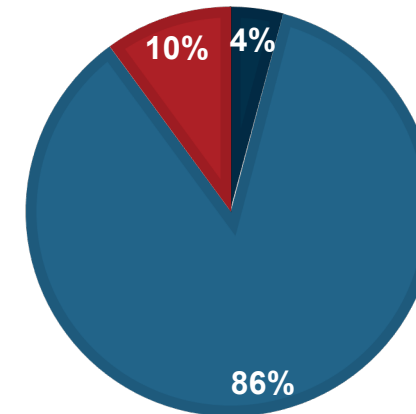
■ Above Expectation ■ Satisfactory ■ Inadequate



- ▶ 9 agencies reported inadequate Inbound Testing for 11 interface connections (11% of testing)
 - 4 of the connections for AMI008
- ▶ Inadequate Comment Trends for Inbound Files:
 - Data issues
 - Reported SNow Tickets - 4

Outbound Interface Testing Performance Outcome

■ Above Expectation ■ Satisfactory ■ Inadequate



- ▶ 12 agencies reported inadequate Inbound Testing for 49 interfaces connections (10% of testing)
- ▶ Inadequate Comment Trends for Outbound Files:
 - Loaded to ABS staging tables
 - Files containing no data or only delta data
 - File processed with errors
 - Reported SNow Tickets - 23

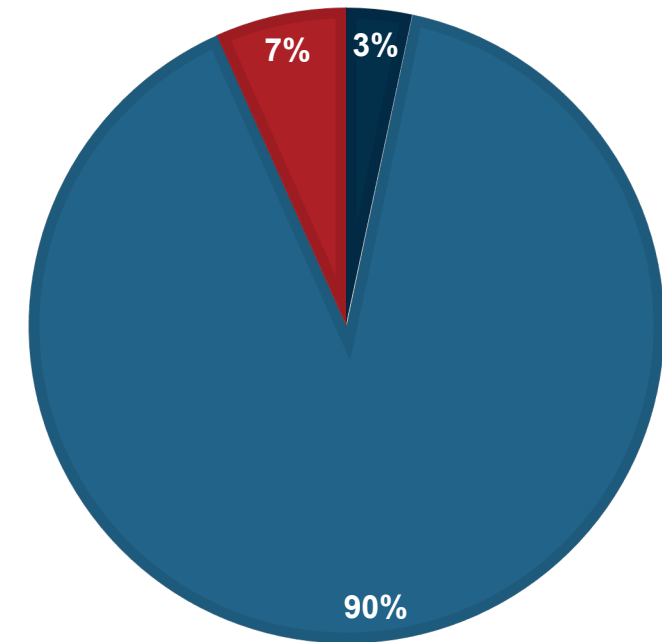
Readiness Activities

June Progress Reports – User Story Testing

- ▶ 30 out of 35 agencies reported testing (+2 agencies from last month)
 - 5 Agencies reporting no testing in June
 - Citrus**, DLA**, DOAH**, DOL*, PSC*
 - (*Agencies that also reported no testing in May)
 - (**Agencies that have reported no testing to date)
 - 6 agencies reported fewer than 50 tests
 - 4 agencies reported more than 500 tests
- ▶ Overall Performance Outcome
 - Above Expectations – 1 agency (DOEA)
 - Satisfactory – 27 agencies
 - Inadequate – 2 agencies (DOS and DMS)

User Story – Overall Performance Outcome

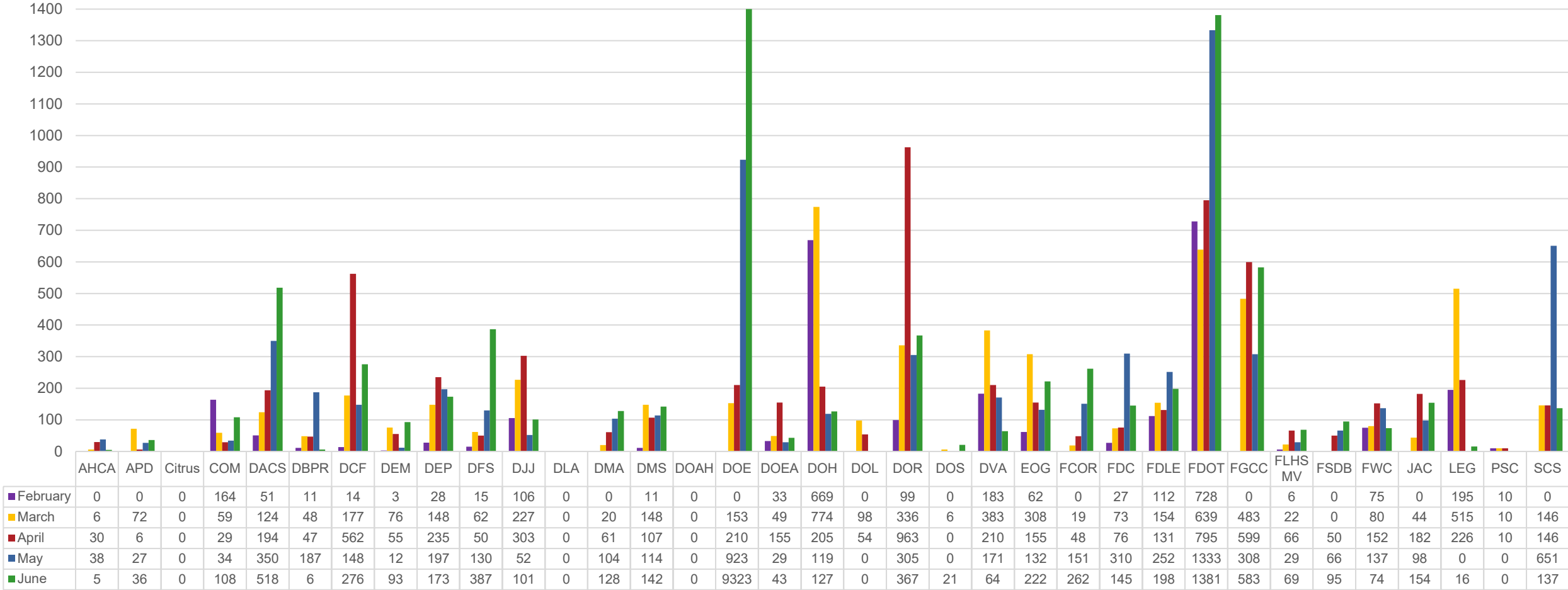
■ Above Expectation ■ Satisfactory ■ Inadequate



Readiness Activities

June Progress Reports – User Story Testing

Reported User Story Testing by Agency by Month*

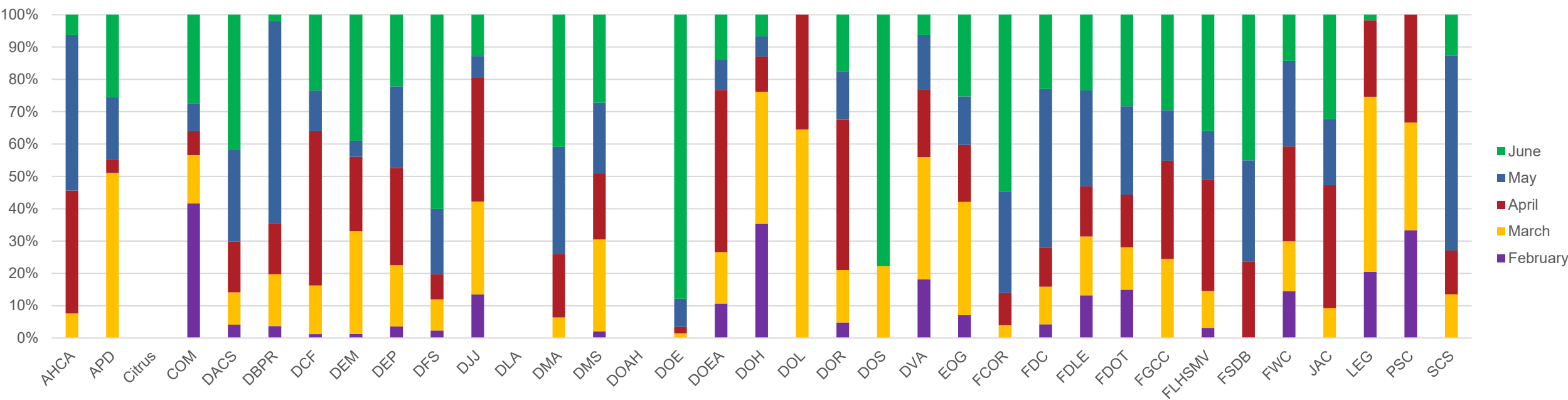


*DOE reported 9,323 tests in June

Readiness Activities

June Progress Reports – User Story Testing

Reported User Story Testing Progress by Month

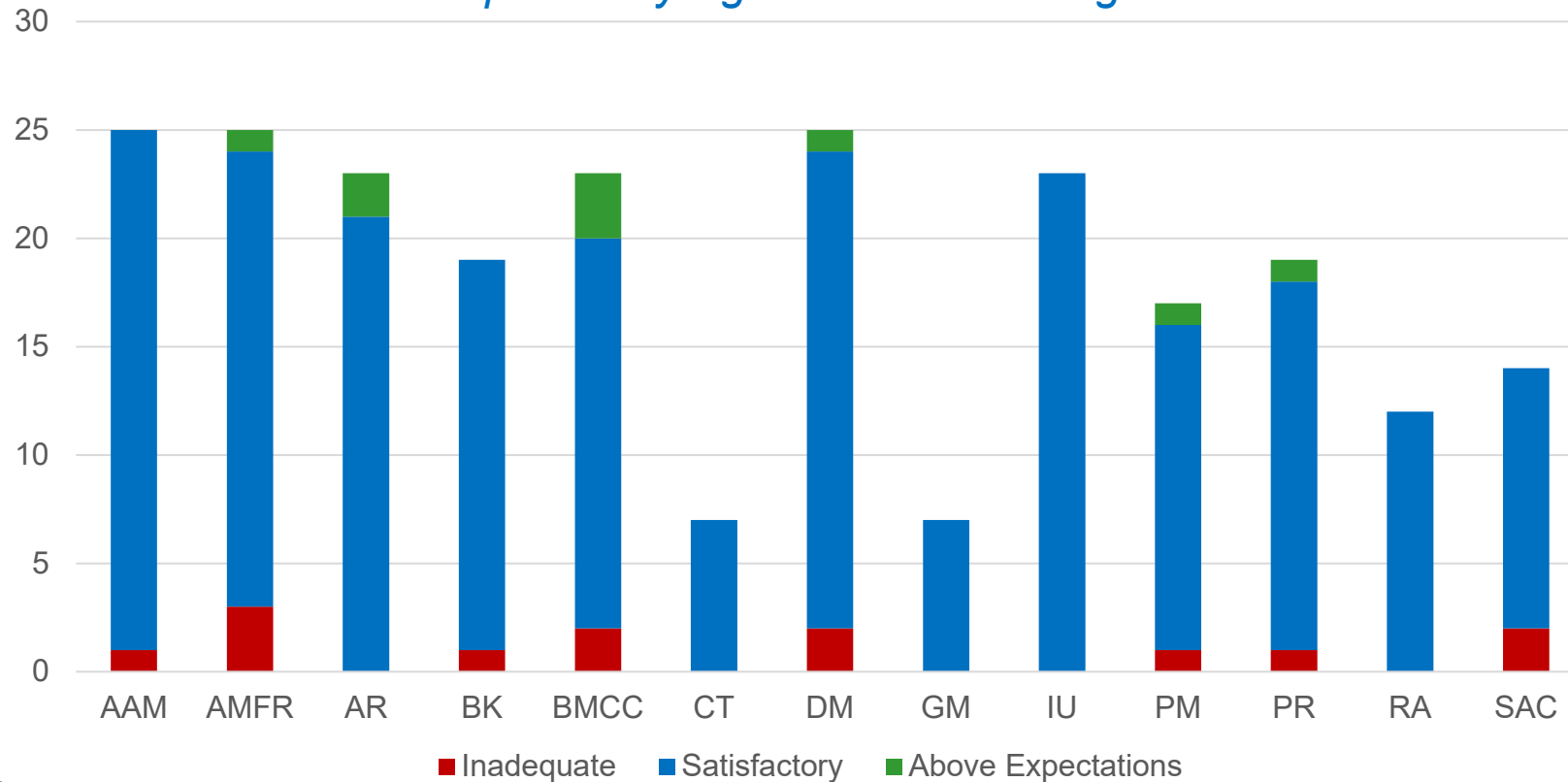


- ▶ Reflects consistency of testing over time
- ▶ 3 agencies have reported no (zero) testing (Citrus, DLA, DOAH)

Readiness Activities

June Progress Reports – User Story Testing

User Story Results by BPG – June 2026
As Reported by Agencies Performing Tests



- ▶ This chart shows the agency-reported performance outcomes by BPG
- ▶ AAM, AMFR and DM had the greatest number of agencies reporting test results – 25 agencies
- ▶ AR, CT, GM, IU, and AR had all positive testing
 - no agencies reporting “inadequate” results

Readiness Activities

Progress Reports – Changes for July

- ▶ **Agency Supplier Record Testing** – Agencies must complete provided test scenarios to validate Agency Supplier Record in UAT. If updates are required, agencies must submit UAT ticket.
- ▶ **Confirmation of Risks and Issues**
- ▶ **Deployment Plan Questionnaire** – Agencies must provide an update on their deployment planning progress
- ▶ **Prerequisite Training Statistics** – Displays reported completion of UAT Prerequisite Training for ALL end users
- ▶ **Business Process Documentation and Agency-Specific Training Material Development Status** – Displays summary of status of documentation and training material development



CONTACT US

FLORIDAPALM@MYFLORIDACFO.COM

PROJECT WEBSITE

WWW.MYFLORIDACFO.COM/FLORIDAPALM/

KNOWLEDGE CENTER

[HTTPS//:MYFLORIDACFOFLORIDAPALM.US.DOCUMENT360.IO](https://:MYFLORIDACFOFLORIDAPALM.US.DOCUMENT360.IO)

