

Project Sponsor:	<i>Steven Fielder</i>	Project Director:	<i>Jimmy Cox</i>
Status Report Period:	<i>August 1, 2025 – August 31, 2025</i>	Current Project R&C Category:	<i>4</i>
Project Start Date:	<i>Project funding began July 1, 2014</i>	Project End Date:	<i>July 19, 2027</i> <i>(Funding appropriated through June 30, 2026)</i>


1 – FLORIDA PALM STATUS OVERVIEW


A. Agency Engagement

Required for R&C Category 

During the month of August, the Department completed the following:

- Published a “Know Your Change Impact” flyer for agencies to consider [How will current year Expenditure Refunds be handled?](#)
- Published [Learning to Work in Florida PALM](#) as a helpful guide for future end users when navigating available learning resources alongside User Acceptance Testing activities.
- Published [Finding FIN/PAY UAT Prerequisite Trainings](#) in the Knowledge Center to help User Acceptance Testing end users locate the correct courses within the People First LMS.
- Published the [August Monthly Progress Reports](#), capturing agency testing progress.
- Published six resources, as requested from agencies, in the [Agency Exchange Library](#) to share knowledge with other agencies in areas of People, Process, Technology, Data, or Project Management.
- Conducted Thursday Task Talks to provide a forum for agencies to learn or ask about RW Tasks.
- Continued to meet with agencies for Agency Touchpoints.
- Continued focused conversations with agencies and enterprise partners in areas of specific importance and personalized support.

B. Implementation Status		Required for R&C Category 	
	Yes	No	Explain:
Is the project on schedule? <i>If no, explain why and what corrective action(s) are planned to bring the project back on schedule</i>		✓	The Project is currently behind schedule in several key areas, which has delayed the “Stage Gate 3 – Ready to Begin UAT” ESC Vote and subsequent start of UAT-Online. The Project is executing the Issue 35 Action Plan to address the delay.
Will the project complete on schedule?	✓		The baselined dates within the Project Schedule show Florida PALM going live on July 13, 2026; however, the MS Project projected finish date is September 2026.
Is the project currently within budget? <i>If no, explain why and what corrective action(s) are planned to bring the project back within budget</i>	✓		The Project is currently within budget.
Will the project remain within budget?	✓		Spend Plan details provided in Section 4.
Were any Project Change Requests approved during this reporting period?		✓	None.
Have any risks or issues impacted the project during the reporting period?	✓		See Section 3A and 3B.

C. SPI <i>Provide SPI for Current + Last 3 Reporting Periods</i>					Required for R&C Category 
	Past Reporting Period	Past Reporting Period	Last Reporting Period	Current Reporting Period	
Date	May 2025	June 2025	July 2025	August 2025	
Project Schedule Performance Index (SPI)	0.94	0.92	0.92	0.93	
Explanation of SPI Variance / Trend	The Project’s SPI has improved over last month due to a realignment of tasks impacted by the delayed start of UAT.				

2 – IMPLEMENTATION PROGRESS

A. Stage Gate Decision (Milestones and Critical Path Items) <i>Provide status tracking for Stage Gate Decisions planned for action by the Project Director and/or Executive Steering Committee and identify the status of each item listed (Completed, In Progress, Future).</i>				Required for R&C Category
Stage Gate Decision Name	Contractual Due Date	Actual Finish Date (completed)	Status (C=Completed IP= In Progress F=Future)	
SG1 – Ready to Start Build	12/29/2023	11/08/2023	C	
SG2 – Ready to Begin System Testing	08/30/2024	08/05/2024	C	
SG3 – Ready to Begin UAT	07/30/2025	N/A	IP (Delayed)	
SG4 – Continue Deployment	01/30/2026	N/A	F	
SG5 – Agency Readiness	05/27/2026	N/A	IP	
SG6 – Deployment Readiness	06/17/2026	N/A	IP	
SG7 – Confirm Deployment	07/02/2026	N/A	F	
SG8 – Go-Live	07/13/2026	N/A	F	

B. Scope Changes <i>List all scope changes (any changes from the original project objectives and deliverables that impact the project schedule or budget) identified during this reporting period, including those that may impact the project in later reporting periods.</i>				Required for R&C Category
Scope Change Description	Cost Impact	Schedule Impact	Status (if approved, include approval date) / Variance Explanation / Comment	
N/A	N/A	N/A	N/A	

3 – IMPLEMENTATION ISSUES / RISKS

A. Implementation Issues

Required for R&C Category 

List all issues identified, open, occurring, or closed within this reporting period related to implementation of the Financials or Payroll Waves.

Issue Description	Status (Open / Closed)	Priority	Resolution Approach	Resolution Date	Owner
Issue 35 - Failure to Begin UAT as Defined in the Project Schedule	Open	Critical	There are three primary items that will drive the ability for the Project to determine and move towards the appropriate new start date for UAT. 1. Determine the approach for UAT for DW/BI – Due Date: 09/05 2. Confirm the impact of a PeopleTools Upgrade on UAT – Due Date: 09/12 3. Review Agency Readiness for UAT – Due Date: 09/12	09/19/2025	Jimmy Cox

B. Implementation Risks

Required for R&C Category 

List risks identified, open, occurring, or closed within the reporting period with risk score of 6 or greater.

Risk Description	Status (Open / Closed)	Risk Score	Mitigation/Response Strategy	Trend	Owner
Risk 1 – The Project may have negative impacts due to insufficient staffing or delays in onboarding.	Open	9	The Project will track the status of all positions to identify, where possible, which positions will be coming vacant and when. The Project will use, at a minimum, the following resources and strategies to decrease the time needed to fill the vacancy, onboard the new team member, and to bring the team member up to speed quickly: 1. Florida PALM Orientation and Onboarding materials and process 2. Standard Operating Procedures 3. Florida PALM Project Management Plan 4. Project Team member mentoring 5. Accenture Staffing Plan 6. Onboarding Checklist	Increasing	Angie Robertson

B. Implementation Risks

List risks identified, open, occurring, or closed within the reporting period with risk score of 6 or greater.

Required for R&C Category



Risk Description	Status (Open / Closed)	Risk Score	Mitigation/Response Strategy	Trend	Owner
			<p>The Project will also:</p> <ol style="list-style-type: none"> 1. Identify backups for decision-making resources to be kept informed and be able to assist if a position is vacated unexpectedly or a replacement is not on-boarded timely. 2. Hold regular staff meetings with the Team Managers, Project Architects and Project Directors to provide updates on Project progress, planning, and needs. 3. Where possible, hire replacements to overlap current resources and allow for knowledge transfer. 4. Keep the ESC and Executive Sponsors informed of staffing issues, as appropriate. 5. Review the SSI contractor staffing regularly to ensure alignment with the planned activities or Schedule tasks. 6. Partner with other DFS Divisions and Bureaus to enhance awareness and understanding of the needs of the Project with regard to personnel and technology resources. 7. Leverage staff augmentation resources, where possible, to perform planned activities. 8. Transition resources from other Project activities when those activities have been completed and the resources become available. 		
Risk 2 – External stakeholders (e.g., Legislature, EOG) and agencies	Open	9	Project Directors will provide Project cost, schedule, and scope updates to external stakeholders regularly using the monthly Project	Increasing	Jimmy Cox

B. Implementation Risks

List risks identified, open, occurring, or closed within the reporting period with risk score of 6 or greater.

Required for R&C Category



Risk Description	Status (Open / Closed)	Risk Score	Mitigation/Response Strategy	Trend	Owner
expectations may not be aligned with the Florida PALM cost, schedule, or scope.			<p>status report, other required reports per Proviso, legislative meetings (e.g., committee meetings) and other ad hoc opportunities.</p> <p>The Project will:</p> <ol style="list-style-type: none"> 1. Share information about business process models, interface designs, and report through the Knowledge Center as they are approved. 2. Share comprehensive details about the Solution (FIN/Payroll/DW) as it becomes available and is ready for distribution. 3. Share information through activities, such as Advisory Council meetings and Sponsor Summits, and through written materials, such as Newsletter, Sponsor Scoops, and articles in the Knowledge Center. 4. Work with agencies, as needed, to educate on available reports, queries, and interface files, and to support the agencies determinations on whether their agency critical business needs are met by these Solutions, or if additional agency-specific solutions are required. 5. Address agency questions during Readiness Touchpoints and as follow-ups to agency submitted questions, including publishing questions to the public view of the Question Log on the Florida PALM website. 6. Support agency evaluation of business system needs as they relate to data and reporting. 		

B. Implementation Risks

Required for R&C Category



List risks identified, open, occurring, or closed within the reporting period with risk score of 6 or greater.

Risk Description	Status (Open / Closed)	Risk Score	Mitigation/Response Strategy	Trend	Owner
Risk 4 – Agencies' ability to adequately engage and participate may impact agency readiness.	Open	9	<p>The Project will utilize one or more of the following mitigations to manage the risk:</p> <ol style="list-style-type: none"> 1. Conduct monthly meetings between Readiness Coordinators and agency Change Champion Network members to discuss their internal readiness and preparation to transition to Florida PALM. 2. Conduct meetings between Project leadership and Agency Sponsors to discuss the agency's progress and any concerns, needs, or roadblocks the agency is facing in their transition activities. 3. Lead meetings and workshops designed to share timely and relevant information with agencies throughout the Project lifecycle. 4. Provide tools and information (e.g., graphics and content) to support messaging and communication within the agency regarding key implementation activities and change impacts. 5. Review bimonthly agency status reports for indicators and trends relating to engagement difficulties. 	Increasing	Angie Robertson

B. Implementation Risks

List risks identified, open, occurring, or closed within the reporting period with risk score of 6 or greater.

Required for R&C Category



Risk Description	Status (Open / Closed)	Risk Score	Mitigation/Response Strategy	Trend	Owner
Risk 5 – The timing and efficiency of information sharing between enterprise partners and agencies and the Project could impact the success of the Project.	Open	9	<p>The Project will leverage existing meetings and schedule additional, as needed, to discuss:</p> <ol style="list-style-type: none"> 1. The Project's timeline and status identifying timing for key work to be completed. 2. Projected changes to: <ol style="list-style-type: none"> a. enterprise systems and their potential impact on the Project. b. the Project and its potential impact on enterprise systems. 3. Progress of integration. 4. The Project will look for potential connections between the applications and Florida PALM identified during design and development and their impacts to enterprise partners. 	Increasing	Jimmy Cox
Risk 6 – The execution of contracts and procurement activities outside of the Project may impact Florida PALM implementation and agency readiness.	Open	6	<p>The Project will utilize one or more of the following strategies to manage the risk:</p> <ol style="list-style-type: none"> 1. Provide the Project's timeline and key Project dates essential for agency and enterprise partner readiness (e.g., milestones). 2. Engage regularly with agency and enterprise partners to share information and to report progress towards key milestone dates. 3. Request updates and status reporting on key readiness activities. 4. Provide support or information to support agency, enterprise partner, or oversight body planning or decision making or needs. 5. Continue regular meetings and develop mitigation actions should specific contracts not be 	Increasing	Angie Robertson

B. Implementation Risks

List risks identified, open, occurring, or closed within the reporting period with risk score of 6 or greater.

Required for R&C Category



Risk Description	Status (Open / Closed)	Risk Score	Mitigation/Response Strategy	Trend	Owner
			executed and applications ready at Florida PALM Launch.		
Risk 11 - Delays in or extended duration of interface testing with enterprise partners for cycle 2 will result in testing overlaps which impact resource allocation as well as activity timing and completion.	Open	6	<p>The Project will take one or more actions listed below:</p> <ol style="list-style-type: none"> 1. Continue to meet regularly with enterprise partners, increasing the cadence where needed, to stay up to date on their progress. 2. Create and use partner-specific (e.g., People First, MFMP) testing alignment documents to support detailed activities and tracking of progress. 3. Support a testing approach that allows for each partner to have an approach that supports their readiness scenario and timeline. For example, the FACTS integration can be something that is tested first. 4. Expand testing duration for enterprise partners. 5. Move additional Project staff to support Technical Interface Testing. 	Stable	Jimmy Cox
Risk 13 - Data Warehouse/Business Intelligence (DW/BI) Data Readiness for UAT	Open	9	<p>To fulfill the requirements for User Acceptance Testing (UAT), close coordination and collaboration is required to complete the work needed to ensure that reports and self-service reporting functionality are ready for UAT, including;</p> <ul style="list-style-type: none"> • The State and Accenture teams will conduct daily stand-ups to prioritize work effort and SIR resolution. Reports should be addressed first. Delivered self-service functionality is second 	Increasing	Jennifer Reeves

B. Implementation Risks

List risks identified, open, occurring, or closed within the reporting period with risk score of 6 or greater.

Required for R&C Category



Risk Description	Status (Open / Closed)	Risk Score	Mitigation/Response Strategy	Trend	Owner
			<p>priority. Adding the custom Florida PALM fields is the third priority. These priorities are to allow for sufficient testing by the State in time for UAT readiness.</p> <ul style="list-style-type: none"> • Accenture will update the security roles to limit access to the designated (implemented) subject areas within the Financials, Payroll, and Projects folders. These two approaches include, (1) removing subject areas and columns (fields) that will never be implemented, such as student related topics; and (2) hiding those using role security for subject areas where additional functionality is planned for Optional Services, such as Grants, Contracts and Projects. • The State will identify the relabeling needed for the DW data structure. The State will coordinate with Accenture, after their system testing is completed, to upload the applicable changes and test for impacts to the pre-built reports that will be available to users. 		

4 – SPEND PLAN

The Florida PALM Project was appropriated \$71,988,644 for FY 2025-26. As of the end of this reporting period, \$25,525,519 has been released, \$13,880,405 has been projected fiscal year to date, \$7,396,374 has been incurred, and \$4,189,205 has been paid. See the Florida PALM Project Spend Plan for additional details.

5 – REMEDIATION AND TRANSITION TASKS REQUIRED TO REPLACE FLAIR

Remediation and Transition Tasks <i>Provide status tracking for remediation and transition tasks required to replace FLAIR and identify the status of each item listed (Completed, In Progress, Future).</i>			
Task Name	Due Date	Actual Finish Date (Completed)	Status (C=Completed IP= In Progress F=Future)
Stage Gate 1 – Ready to Start Build (includes the following critical path items): <ul style="list-style-type: none"> Project Schedule (D635) – Accepted Solution Design – Segment I (D636) – Accepted Solution Design – Segment II (D637) – Accepted Update Process Models – Financials – Segment I (I-WP101) – Complete Update Process Models – Financials – Segment II (I-WP101) – Complete 	12/29/2023	11/08/2023	C
Stage Gate 2 – Ready to Begin System Testing (includes the following critical path items): <ul style="list-style-type: none"> Solution Design – Segment III (D641) – Accepted Process Models – Payroll (D639) – Accepted Master Data Configuration Workbooks (D640) – Accepted Updated Technical Architecture Design (D642) – Accepted Update Process Models – Financials – Segment III (I-WP101) – Complete Build – Segment I (D646) – Accepted Solution Design – Segment IV (D644) – Accepted Update Process Models – Financials – Segment IV (I-WP101) – Complete Environment Builds – System Test Environment – Complete 	08/30/2024	08/05/2024	C

Remediation and Transition Tasks

Provide status tracking for remediation and transition tasks required to replace FLAIR and identify the status of each item listed (Completed, In Progress, Future).

Required for R&C Category 2
3 4

Task Name	Due Date	Actual Finish Date (Completed)	Status (C=Completed IP= In Progress F=Future)
Stage Gate 3 – Ready to Begin UAT (includes the following critical path items: (Late) <ul style="list-style-type: none"> Establish DW/BI Environments (D647) – Accepted Build – Segment II (D648) – Accepted Security Roles Matrix (WP405) – Complete Environment Builds – Mock Conversion Test Environment – Complete Environment Builds – Interface Test Environment – Complete Solution Design – DW/BI (D650) – Accepted Mock Conversion I (D651) – Accepted Build – Segment III (D649) – Accepted Build – DW/BI – Segment I (D653) – Accepted System Test – Segment I (D652) – Accepted Mock Conversion II (D655) – Accepted Build – Segment IV (D654) – Accepted Build – DW/BI – Segment II (D659) – Accepted Environment Builds – UAT Test Environment – In Progress (Late) System Test – Segment II (D656) – Accepted System Test – Segment III (D696) – Accepted Build – DW/BI – Segment III (D668) – Accepted Mock Conversion III (D657) – Accepted System Test – DW/BI (D661) – In Progress (Late) UAT Training Materials (I-WP111) * – In Progress <p><i>*Items do not need to be complete for the decision to begin user acceptance testing.</i></p>	07/30/2025	N/A	IP (Delayed)
Stage Gate 4 – Continue Deployment	01/30/2026	N/A	F
Stage Gate 5 – Agency Readiness (includes the following critical path items): <ul style="list-style-type: none"> Training Build (I-WP110) – In Progress UAT Complete Agency Readiness Certification 4 	05/30/2026	N/A	IP

Remediation and Transition Tasks

Provide status tracking for remediation and transition tasks required to replace FLAIR and identify the status of each item listed (Completed, In Progress, Future).

Required for R&C Category 

Task Name	Due Date	Actual Finish Date (Completed)	Status (C=Completed IP= In Progress F=Future)
Stage Gate 6 – Deployment Readiness <ul style="list-style-type: none"> Hypercare Support Plan (D664) – Accepted Post Implementation Support Plan (D665) – Accepted Deployment and Contingency Plan (D658) – In Progress Mock Conversion IV (D662) Regression Testing (WP416) – In Progress Disaster Recovery Testing (D676) – In Progress Payroll Parallel Testing (D670) Interface Testing – Segment II (D671) Full Batch Schedule Including Critical Jobs List – In Progress Penetration Testing (D674) Performance Testing (D675) Know Issues & Enhancements List Confirmed Completion of Dry Runs 	06/17/2026	N/A	IP
Stage Gate 7 – Confirm Deployment <ul style="list-style-type: none"> Execute Pre-Cutover Activities 	07/02/2026	N/A	F
Stage Gate 8 – Go-Live <ul style="list-style-type: none"> Execute Cutover Activities 	07/13/2026	N/A	F

6 – TRAINING PLANS.

Training Plans for Department Staff

Provide the status of the implementation of training plans for Department staff and identify the status of each item listed (Completed, In Progress, Future).

Required for R&C Category 

Deliverable / Work Product / Activity Name	Due Date	Actual Finish Date (Completed)	Status (C=Completed IP= In Progress F=Future)
Update Training Strategy (I-WP122)	02/29/2024	03/13/2024	C

Training Plans for Department Staff

Provide the status of the implementation of training plans for Department staff and identify the status of each item listed (Completed, In Progress, Future).

Required for R&C Category 2
3 4

Deliverable / Work Product / Activity Name	Due Date	Actual Finish Date (Completed)	Status (C=Completed IP= In Progress F=Future)
Training Curriculum (I-WP108)	11/15/2024	11/19/2024	C
Updated Training Delivery Plan (I-WP113)	06/16/2025		IP
UAT Training Materials (I-WP111)	12/15/2025		IP
Training Build (I-WP110)	02/25/2026		IP
End User Manual (I-WP112)	01/15/2026		IP
Conduct Training	07/31/2026		F

7 – REMEDIATION PROGRESS OF AGENCY BUSINESS SYSTEMS

Remediation Progress of Agency Business Systems

Provide an update on the remediation progress for each agency business system required for deployment of Florida PALM functionality.

Required for R&C Category 2
3 4

Chapter 2025-199 implementing the 2025-2026 General Appropriations Act, directed agencies to submit bimonthly status reports to the Florida PALM Executive Steering Committee. The agency-specific, bimonthly status reporting tool was released to agencies, through Readiness Workplan Task 617 for the period of August – September 2025, on August 29, 2025, with a due date of September 10, 2025, for completing the requested information and providing Agency Sponsor confirmation. 34 Primary Agency Sponsors and 1 Interim Agency Sponsor submitted their bimonthly status for the period of August – September 2025, as of September 12, 2025. Agency reports and the summary dashboards are published on the [Florida PALM website](#).

In addition to the bimonthly status reports, agencies are requested to submit monthly progress reports at the end of each month. Agency monthly progress reports are intended to provide data related to agency progress of specific readiness activities including testing, training, and cutover. The monthly progress report for August 2025 was released to agencies through Readiness Workplan Task 660 on August 1, 2025, with a due date of August 29, 2025. The monthly progress report for August 2025 provided data related to Cycle 2 Technical Interface Testing. 29 Primary Agency Sponsors submitted the August Monthly Progress Report as of September 1, 2025. One agency did not submit prior to the task closing. Five agencies are not participating in Interface Testing and were therefore not required to submit an August monthly progress report.

Remediation Progress of Agency Business Systems

Provide an update on the remediation progress for each agency business system required for deployment of Florida PALM functionality.

Required for R&C Category 

Agencies completed, continued, or began working on the following readiness tasks included in the Readiness Workplan during August (a check mark indicates the due date has passed as of the date of this report):

Direct Project Impact

- Task 573-B – Complete and Submit End User Role Mapping Worksheet for Remaining End Users – Released 07/14/2025 – Due 10/03/2025
- Task 587-A – Complete Data Cleansing Based on Mock Conversion 3 – Released 08/11/2025 – Due 10/03/2025
- Task 587-B – Complete Data Cleansing Based on Mock Conversion 3 – APC001 Suppliers – Released 08/11/2025 – Due 10/03/2025
- Task 587-C – Complete Data Cleansing Based on Mock Conversion 3 – PCC001 Projects – Released 08/11/2025 – Due 10/03/2025
- Task 661 – Update Conversion Field Mapping – Released 08/11/2025 – Due 10/03/2025
- Task 662 – Submit Updated Configuration Workbooks – Released 08/11/2025 – Due 10/03/2025

Indirect Project Impact

- Task 574 – Prepare Documentation for User Acceptance Testing – Released 06/02/2025 – Due 10/03/2025
- ✓ Task 660 – Submit Monthly Progress Report – Testing – Released 08/04/2025 – Due 08/29/2025

N/A Project Impact

- Task 617 – Submit Bimonthly Agency Readiness Status Report – Released 08/29/2025 – Due 09/10/2025