

Identity Management Approach

Overview

Florida PALM uses an enterprise Identity and Access Management (IAM) tool to provide identity management for Florida PALM users. Florida PALM's authentication approach is similar to how the Statewide Travel Management System (STMS) authenticates agency users. For agencies using an Identity Provider (IDP) to authenticate their users, Florida PALM uses standards-based authentication protocols such as Open Authentication 2 (OAUTH2), OpenID Connect (OIDC) or Security Assertion Markup Language (SAML2) to interface with agency IDPs. The Project offers a federated sign-in option to agencies where agencies may use their IDP to authenticate users in Florida PALM. Agencies are responsible for identity management and authentication controls (e.g. password policies) for their users, as well as for configuring and maintaining their IDP interface with Florida PALM. If your agency does not have an IDP, please contact your agency's Readiness Coordinator for more information.

Post-Deployment IAM Activity

After launch, Agencies retain full-control over their agency's user-base. The following account administrative functions are maintained and controlled through your agency's IDP:

- Account creation
- Account deactivation/deprovisioning
- Password management functionality
- Account lock and unlocking
- Any additional security mechanisms that are currently provided by your agency such as multifactor authentication
- Device/workstation management

In addition, agencies are responsible for managing user access to functionality via role provisioning within Florida PALM through their agency's Security Access Manager (SAM). Additional activities will occur for role mapping and user access management during the Financials and Payroll Waves.

Each agency has ongoing activity to continue to maintain their IDP and to ensure successful, ongoing integration with Florida PALM. At a minimum, the agency must coordinate with Florida PALM for agency identity provider certificate, metadata, or domain name changes to ensure ongoing successful integration with Florida PALM.