

Date	02/01/2023	Time	10:30 a.m. – 12:00 p.m.
Location	GoToWebinar		
Objective	To bring our customers and Production Support Team together to share information, ideas, and knowledge relevant to Florida PALM operations		
Invitees	All state agencies		
Attachments/ Related Documents	The presentation and video recording will be available on the Meetings & Workshops page of the Florida PALM website following the meeting		

Topic	Facilitator	Allotted Time
Welcome	Tenya Jackson	(5 minutes)
Reminders <ul style="list-style-type: none"> • Subscriptions • CMS Wave Sandbox • Ticket Request Form • End User Access • Notifications 	Teill Roberson	(10 minutes)
Florida PALM Updates: <ul style="list-style-type: none"> • PeopleSoft PeopleTools Upgrades 	Crystal Miller	(15 minutes)
Query Scheduler and Demo	Tiffany Hampton - Revenue Program Administrator, Department of Revenue	(30 minutes)
Tips & Tricks: <ul style="list-style-type: none"> • Florida PALM Learning Tools • WorkCenters 	Renee Whitsell	(10 minutes)
Open Forum	Tenya Jackson	(15 minutes)