

Department of Financial Services **Production Support Round Table**

Date	08/24/2022	Time	10:30 a.m. – 12:00 p.m.
Location	GoToWebinar		
Objective	To bring our customers and Production Support Team together to share information, ideas, and knowledge relevant to Florida PALM operations		
Invitees	All state agencies		
Attachments/ Related Documents	The presentation and video rec <u>& Workshops</u> page of the Flori		

Topic	Facilitator	Allotted Time
Welcome	Tenya Jackson	(5 minutes)
Florida PALM Updates		
Communication Form	Dusti Kincl	(10 minutes)
Sandbox Environment	Crystal Miller	
Ticket Request Form		
Reconciling Investment and Disinvestment	Lisa Herron	(20 minutes)
Demo Disinvestment Correction	Vanessa Abbassi	(15 minutes)
Treasury Correspondence Forms	Loubert Delva	(5 minutes)
Year-End	Miley Kilts	(10 minutes)
Tips & Tricks	Allyssa Smith	(10 minutes)
Data Dictionary		
Report Catalog		
Open Forum	Tenya Jackson	(15 minutes)

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