

Purpose

This job aid describes web browsers and versions that are compatible with Florida PALM and the instructions for enabling cookies. Browser cookies may cause unpredictable behavior of a website if the cookies are disabled. It is recommended you enable cookies.

Supported Web Browsers

Florida PALM is supported by the following common web browsers: Google Chrome, Microsoft Edge, Mozilla Firefox, and Safari (using iOS). It is important to note the version of the browser you are using as that may impact compatibility.

Current Production Browser Compatibility (oldest supported versions)

Table 1: Supported Web Browsers and Versions for Current Production

Web/Mobile Browser	Version
Google Chrome	106
Microsoft Edge	106
Mozilla Firefox	102 Extended Support Release (ESR)
Safari using iOS	14

Browser Compatibility at Financials, Payroll, and DW/BI Go-Live (2027)

Table 2: Supported Web Browsers and Versions for January 2027 Wave Go-Live (oldest supported versions)

Web/Mobile Browser	Version
Google Chrome	135
Microsoft Edge	135
Mozilla Firefox	128 Extended Support Release (ESR)
Safari using iOS	16

Setting Browser Cookies

Below are general instructions on how to access and adjust your browser's cookie settings. Follow the steps to enable cookies for the supported web browsers.

Google Chrome

1. By default, Google Chrome blocks third-party cookies while in Incognito mode.
2. To customize third-party cookies, click on the **three dots icon** present in the top-right corner of your screen and then select **Settings** (PC) or **Preferences** (Mac).
3. Click **Privacy and Security** in the menu on the left and click **Third-party cookies**.
4. Customize as needed and restart your Chrome Browser.

Microsoft Edge

1. To customize third-party cookies, click on the **three dots icon** present in the top-right corner of your screen and then select **Settings**.
2. Click **Manage cookies**.
3. Microsoft Edge defaults to **Allow sites to save and read cookie data (recommended)**.
4. Customize cookies as needed and restart your Edge Browser.

Mozilla Firefox Windows

1. Click on the hamburger icon present in the top-right corner of your screen. Go to **Options (Settings on newer versions) > Privacy and Security > Cookies and Site Data** section.
2. In older versions of Firefox, ensure the box next to **Accept cookies and site data from websites** is checked. You can also choose to enable or disable third-party cookies by selecting the *Accept third-party cookies* option.
3. If you want to manage exceptions for specific websites, click on **Manage Exceptions** under **Cookies and Site Data**.
4. Save your settings to apply the changes and restart your Firefox Browser.

Safari

1. Open the **Settings** app on your iPhone.
2. Scroll down and select **Apps** and select **Safari**.
3. Select **Advanced**.
4. Toggle off **Block All Cookies** option.