

**AGENDA**  
**BOARD OF FUNERAL, CEMETERY AND CONSUMER SERVICES**  
**October 6, 2011 - 10:00 A.M.**  
**Aloft Jacksonville Tapestry Park**  
**4812 Deer Lake Drive West**  
**Jacksonville, FL 32246**

**THIS MEETING IS OPEN TO THE PUBLIC**

1. **Call to Order, Preliminary Remarks and Roll Call**
2. **Action on the Minutes**
  - A. August 4, 2011
  - B. September 1, 2011 – Teleconference
3. **Old Business**
  - A. Application(s) for Preneed License Renewal
    - (1) Recommended for Approval with Conditions
      - (a) Hickson Eugene Sr d/b/a Hickson Funeral Home (F019243) (Arcadia)
      - (b) Stephen R Baldauff Funeral Home Inc (F019297) (Orange City)
4. **Disciplinary and Other Proceedings(s): Entry of a Final Order after a Section 120.57(1) Hearing**
  - A. Disciplinary Proceeding
    - (1) DFS, Board v. Tebbie Singleton, Case No. 109800-10-FC; DOAH Case No. 11-1879PL
  - B. Other Proceeding
    - (1) Rafaiy Alkhalifa v. DFS and Zabida Hasin and Funeraria La Cubana, Inc., Case No. 111564-10-FC; DOAH Case No. 10-9189
5. **Disciplinary Proceeding(s): Material Facts Not Disputed (Section 120.57(2))**
  - A. Motion for Determination of Waiver and for Final Order by Board; Hearing Not Involving Disputed Issues of Material Facts
    - (1) Washington Funeral Chapel: Case No. 114632-11-FC (SR1-671687131) (*Probable Cause Panel B*)
6. **Disciplinary Proceeding(s): Proposed Settlements and Petition for Early Termination of Suspension**
  - A. Settlement Stipulation for Consent Order and Proposed Consent Order
    - (1) Guerry Funeral Home: Case No. 119612-11-FC (*Waiver of Probable Cause*)
    - (2) Guerry, William: Case No. 119611-11-FC (*Waiver of Probable Cause*)
    - (3) Riverview Memorial, Inc d/b/a Riverview Memorial Gardens: Case No. 101938-09-FC (SR1-362403838, SR1-362403845) (*Probable Cause Panel A*)
    - (4) Summers Funeral Home: Case No. 110895-10-FC (SR1-640190760) (*Probable Cause Panel A*) and 114637-11-FC SR1-672861803 (*Probable Cause Panel B*)
    - (5) Trinity Memorial Cemetery, Inc.: Case No. 114209-11-FC (SR1-596704501) (*Probable Cause Panel B*)
    - (6) Willie Lucas: Case No. 114639-11-FC (SR1-657242016) (*Probable Cause Panel B*)
  - B. Related Cases
    - (1) Marchbank, Clifford: Case No. 111345-10-FC (SR1-597146973) (*Probable Cause Panel B*)
    - (2) Omega Funeral Services LLC d/b/a American Family Funerals & Cremations: Case No. 111335-10-FC (SR1-597146973) (*Probable Cause Panel B*)
    - (3) Trueba, Alan: Case No. 113850-10-FC (SR1-597146973) (*Probable Cause Panel A*)

7. **Application(s) for Authority to Acquire Control of an Existing Cemetery**
  - A. Recommended for Approval with Conditions
    - (1) Rolling Oaks Cemetery, Incorporated (Port St Lucie)
  
8. **Application(s) for Preneed Sales Agent**
  - A. Informational Item (Licenses Issued without Conditions) – **Addendum A**
  
9. **Application(s) for Preneed Main License**
  - A. Recommended for Approval with Conditions
    - (1) ICS Cremation & Funeral Home, Inc.(Lake City)
    - (2) Rolling Oaks Cemetery, Incorporated (Port St. Lucie)
  
  - B. Recommended for Denial
    - (1) Gendron Funeral & Cremation Services, Inc (Ft Myers)
  
10. **Application(s) for Continuing Education Courses**
  - A. Recommended for Approval without Conditions – **Addendum B**
    - (1) The Dodge Institute for Advanced Mortuary Stu #81
    - (2) FUNERALDIRECTORCEUS.COM #14008
    - (3) M.K. Jones & Associates, Inc. #9605
    - (3) National Funeral Directors Association #136
    - (4) Selected Independent Funeral Homes #137
  
11. **Application(s) for Approval as a Continuing Education Provider**
  - A. Recommended for Approval without Conditions – **Addendum C**
    - (1) Crystal Pinkston #14408
    - (2) Hospice Foundation of America #14410
  
12. **Application(s) for Florida Law and Rules Examination**
  - A. Recommended for Approval without Conditions – **Addendum D**
    - (1) Funeral Director – by Endorsement
      - (a) McClure, Jontae R
    - (2) Funeral Director and Embalmer – by Endorsement
      - (a) Bass, James R
      - (b) Goodson, Kermit J
      - (c) Nanartowicz, Christine
      - (d) Prouty, Christopher S
    - (3) Funeral Director and Embalmer – by Internship and Exam
      - (a) Barber, Cheryl J
      - (b) Gonzalez, Samantha A
      - (c) Hurd, Matthew E
      - (d) Socarras, Jennifer
  
  - B. Recommended for Approval with Conditions (Criminal History)
    - (1) Direct Disposer
      - (a) Goodman, Michael S
    - (2) Funeral Director and Embalmer – by Endorsement
      - (a) Gulley, Timothy J
  
  - C. Recommended for Denial (Adverse Licensing History)
    - (1) Funeral Director and Embalmer
      - (a) Washington, Anthony

**13. Application(s) for Internship**

- A. Recommended for Approval without Conditions – **Addendum E**
- (1) Funeral Director and Embalmer
    - (a) Caban, Niccole L
    - (b) Craynock, Cody J
    - (c) Gray II, Russell D
    - (d) Grubb, Magon A
    - (e) Lutz, Amy E

**14. Application(s) for Training Agency**

- A. Recommended for Approval without Conditions – **Addendum F**
- (1) Funeral Directing
    - (a) Aycock Funeral Home (F040988) (Port St. Lucie)
    - (b) Howard-Price Funeral Home (F040309) (North Palm Beach)
    - (c) Kraeer Funeral Home and Cremation Center (F039784) (Coral Springs)
    - (d) Menorah Gardens and Funeral Chapels (F040423) (Ft Lauderdale)
    - (e) Moss-Feaster Funeral Homes & Cremation Services (F040919) (Clearwater)
    - (f) Palms-Robarts Funeral Home & Memorial Park (F041267) (Sarasota)
    - (g) Riverside Gordon Memorial Chapels (F041551) (Aventura)
    - (h) Riverside Gordon Memorial Chapels at Mount Nebo Kendall (F040111) (Miami)
    - (i) SCI Funeral Services of Florida Inc d/b/a Groover Funeral Home at Mansion Memorial Park (F040897) (Manatee)
    - (j) SCI Funeral Services of Florida Inc d/b/a National Cremation Society (F058288) (Jacksonville)
    - (k) Wylie-Baxley Funeral Home (F040860) (Merritt Island)
  - (2) Funeral Directing & Embalming
    - (a) Central Florida Casket Store & Funeral Chapel (F041545) (Lakeland)
    - (b) Gendron Funeral & Cremation Services Inc (F065944) (Ft Myers)
    - (c) Purcell Funeral Home (F047499) (Bushnell)

**15. Consumer Protection Trust Fund Claim(s)**

- A. Recommended for Approval without Conditions – **Addendum G**

**16. Application(s) for Monument Establishment Sales Agent**

- A. Informational Item (Licenses Issued without Conditions) - **Addendum H**

**17. Application(s) for Cinerator Facility**

- A. Recommended for Approval with Conditions
- (1) Kaduk Funeral Services Inc d/b/a West Florida Crematory (New Port Richey)

**18. Application(s) for Direct Disposal Establishment**

- A. Recommended for Approval with Conditions
- (1) Compass Pointe Cremation Service LLC (Orlando)
  - (2) Eden's Cremation Society LLC (Pompano Beach)
  - (3) Low Hall Jr and Associates Inc d/b/a Gentry-Morrison Cremation Center (Lakeland)
  - (4) Northeast Florida Cremation LLC d/b/a A Direct Cremations (Summerfield)
  - (5) RQKQFlowers LLC d/b/a Cremation Society of America (Hollywood)

**19. Application(s) for Funeral Establishment**

- A. Recommended for approval with Conditions
- (1) David W Wolf d/b/a Haught Funeral Home (Plant City)

**20. Application(s) for Removal Service**

- A. Recommended for Approval with Conditions
- (1) Cornerstone Services of South Florida Inc (Miramar)

- B. Recommended for Denial (Criminal History)
  - (1) LRC Corp d/b/a LRC Transport (New Port Richey)

**21. Request(s) for Board Appearance**

- A. Recommended for Approval with Conditions
  - (1) Request to Extend Internship License
    - (a) Dunne, Mary R (F063223)
- B. Recommended for Denial
  - (1) Request to Waive Rule 69K-16.002, Examination for Funeral Director Applicants
    - (a) Jennings, Tony (F063935)

**22. Trust Transfer Request(s)**

- A. Recommended for Approval with Conditions
  - (1) Northstar Cemetery Services of Florida, LLC (Multiple DBAs) (Ormond Beach)
    - (a) Transfer of Cemetery Care & Maintenance Trust from Regions Bank to BOKF, N.A. d/b/a Bank of Oklahoma

**23. Chairman's Report (Oral)**

**24. Office of Attorney General's Report (Oral)**

**25. Executive Director's Report**

- A. Correction to 6-30-2011 Costs and Revenue Report
- B. Legislative Issues (Juhan Mixon and any other interested parties)

**26. Administrative Report**

A.	New Cemetery Applications Received Since Last Meeting	0
	Recommended for Approval	0
	Pending	0
B.	Cemetery Acquisition Applications Received Since Last Meeting	1
	Recommended for Approval	1
	Pending	1
C.	Preneed License Applications Received Since Last Meeting	2
	Active Preneed Licenses	330
	Presented to the Board at this Meeting	2
	Pending	1
D.	Preneed License Branch Applications Received Since Last Meeting	1
	Active Preneed License Branches	365
	Recommended for Approval	0
	Pending	1
E.	Preneed Sales Agent Applications Received Since Last Meeting	173
	Active Sales Agents as of September 21, 2011	4216
	Recommended for Approval	65
	Temporary Licenses Issued; Pending Permanent	134

F.	Monument Establishment Applications Received Since Last Meeting	0
	Active Monument Establishments	105
	Pending	0
G.	Broker of Burial Rights Applications Received Since Last Meeting	0
	Active Brokers of Burial Rights	15
	Pending	1
H.	Exempt Cemetery Reports Received Since Last Meeting	0
	Active Exempt Cemeteries	71
	Pending	1
I.	Preneed Funeral Contract Consumer Protection Trust Fund Balance as of September 21, 2011	\$ 8,169,683.19
	# Claims Presented at This Board Meeting	32
	\$ Claims Presented at This Board Meeting	\$10,830.78
	Claims Paid as of September 21, 2011 (for fiscal year 2011-2012)	\$15,313.29
J.	New Establishment Applications Received Since Last Meeting	14
	Pending	10
	Completed	4
K.	New Individual Applications Received Since Last Meeting	25
	Pending	14
	Completed	11
L.	Request for Training Facility Applications Received Since Last Meeting	19
	Pending	14
	Completed	5
M.	Request for CE Providers and Courses Received Since Last Meeting	63
	Pending	0
	Completed	63
N.	Initial Inspections Received Since Last Meeting	8
	Pending	3
	Completed	5
O.	Inspections Received Since Last Meeting	321
	Pending	0
	Completed	321
P.	Initial Licenses Issued Since Last Meeting	52
	Renewal Licenses Issued Since Last Meeting	1496

Duplicate Licenses Issued Since Last Meeting	30
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**27. Disciplinary Report**

	Issued Since Last Meeting (August 4, 2011)
Notice of Non-Compliance	6
Citations	3

**28. Adjournment**

THE CHAIRMAN MAY MAKE SPECIFIC CHANGES IN THE AGENDA AFTER IT HAS BEEN MADE AVAILABLE FOR DISTRIBUTION, ONLY FOR "GOOD CAUSE" SHOWN.

**DIRECTIONS**

**From Jacksonville International Airport (North):**

- Follow Interstate 95 south/SR-9A south/362A/Interstate 295 north.
- Travel straight onto Florida 9A south and merge onto State Road 202/Butler Boulevard/J Turner Butler Boulevard East.
- Exit at State Road 115 North/Southside Boulevard and continue to the first light.
- Turn right on Gate Parkway and then turn right on Deer Lake Drive West
- Hotel is on the right.

**From West:**

- Follow Interstate 10 East to I-95 North.
- Exit at 344/State Road 202/Butler Boulevard.
- Exit at State Rd 115 North/Southside Blvd and continue to the first light.
- Turn right on Gate Parkway and then turn right on Deer Lake Drive West.
- Hotel is on the right.

**From South:**

- Follow Interstate 95 to exit 344/State Road 202/Butler Boulevard and turn left onto State Road 202/Butler Blvd.
- Proceed 2 miles to State Road 115/Southside Boulevard North exit.
- At the first traffic light, turn right onto Gate Parkway.
- At the next traffic light, turn right onto Deer Lake Drive West.
- Hotel is on the right.