ADDENDUM C

Claim Recommendations -- Preneed Consumer Protection Trust Fund

Board of Funeral, Cemetery and Consumer Services

Date of Board Meeting 3/4/2021 **Printed** 2/24/2021 3:22 PM

These are claims against the Preneed Consumer Protection Trust Fund, under s. 497.456, Fla. Statutes. The Division has reviewed these claims and recommends approval in the amounts stated below ("Amount recommended") (which in some cases may be zero -- i.e., deny claim).

Clm#	Claimant	Beneficiary (decedent)	Defaulting Seller	Amt claimed	Amount recommended	Reduction code(s)
CPTF-1834	Boyd-Panciera Family Funeral Care	Bretan, Jacqueline M	All Care Cremation	$495.00	$0.00	2
CPTF-1861	Jones, Jeanette	Jones, Jeanette C	Cemetery Professional/Beaches Memorial/First Coast Funeral Home	$1,742.90	$1,605.00	4, 16
CPTF-1833	Osborne, Thomas	Osborne, Thomas	Cemetery Professional/Beaches Memorial/First Coast Funeral Home	$2,385.00	$0.00	
CPTF-1866	Beaches Memorial Services LLC	Reinoehl, Carol M	Cemetery Professional/Beaches Memorial/First Coast Funeral Home	$375.00	$375.00	
CPTF-1867	Beaches Memorial Services LLC	Soo, Clara E	Cemetery Professional/Beaches Memorial/First Coast Funeral Home	$1,745.00	$1,371.00	4, 8
CPTF-1868	Beaches Memorial Services LLC	Spingler, Alan	Cemetery Professional/Beaches Memorial/First Coast Funeral Home	$2,195.00	$1,126.10	4
CPTF-1870	Beaches Memorial Services LLC	Thompson, Freddie L	Cemetery Professional/Beaches Memorial/First Coast Funeral Home	$300.00	$300.00	

 LM initials: LM JR Initials: JR Div Dir/or Ass't Div Dir Initials: CS 2-24-2021

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Clm#	Claimant	Beneficiary (decedent)	Defaulting Seller	Amt claimed	Amount recommended	Reduction code(s)
CPTF-1869	Beaches Memorial Services LLC	Thompson, Freddie L	Cemetery Professional/Beaches Memorial/First Coast Funeral Home	$1,400.00	$322.00	4
CPTF-1865	Beaches Memorial Services LLC	Tibbetts, Nellie Mae	Cemetery Professionals/Beaches Memorial Gardens or First Coast Funeral Home	$1,390.00	$1,006.08	4

 LM initials: LM JR Initials: JR Div Dir/or Ass't Div Dir Initials: CS 2-24-2021

Consumer Protection Trust Fund - Administrative Report	
Preneed Funeral Contract Consumer Protection Trust Fund Balance as of: February 19, 2021	$9,304,862
# Claims Presented at This Board Meeting	9
$ Claims Presented at This Board Meeting	$6,105.18
Claims Paid as February 19, 2021 (for fiscal year 2020-2021)	$85,948
Quarterly Remittances paid as of February 19, 2021 (for fiscal year 2020-2021)	$401,954

	Claim Recommendations-Preneed Consumer Protection Trust Fund Reduction Code
NIA	Not applicable (no reduction)
1	Claim included cash advance items (CAI) in excess of amount of CAIs in the preneed contract.
2	Claimant not able to verify payment of entire preneed or at-need contract price.
3	Claimant received interest on trust funds (reduce claim by amount of interest).
4	Claim reduced by amount of trust funds available.
5	Insurance-funded preneed contract. Claim reduced by amount of insurance funds available.
6	Claim includes charges by at-need provider for good/services not included under the preneed contract.
7	Claimant requested more than amount paid on the preneed contract.
8	Claimant requested less than amount paid on the preneed contract.
9	Claimant was overpaid by the family's representative.
10	Claimant has billed the family's representative for the outstanding amount.
11	Amount of claim plus amount already disbursed by trustee exceed amount paid for preneed contract.
12	Claim denied based upon the amount available in the trust fund.
13	Partial refund by seller.
14	Partial refund through Settlement Agreement.
15	Amount of claim plus amount already disbursed by the Consumer Protection Trust Fund exceed amount paid for preneed contract.
16	Claim includes burial spaces and other non-refundable items in excess ·of the preneed contract amount.