Minutes of Meeting Board of Funeral, Cemetery and Consumer Services August 8, 2007 - 1000A.M. to 5:00P.M. SawgrassMarriott Hotel 1000PGA TO UR Boulevard Ponte Vedra Beach, FL 32082

I. Call to 0 rderand Roll Call

M r. Greg Brud nicki, Chairman, called the meeting to order at 1000am. Ms Diana Evans, Executive Director, called the roll:

PRESEN T: Greg Brut nicki, Chairm an Jod y Brand enb urg, Vice-Chairm an Pete Ballas Justin Baxley Powell Helm TracyHuggins Ken Jones Gail Thom as-DeWitt Catherine Zippay

ALSO PRESEN T: Diana Evans, Executive Director Deborah Loucks, Board Counsel Elizabeth Teegen, Department Counsel Mechele McBride, Department Counsel LaTonya Bryant, Department Staff Field Staff (John Hensley, Jacksonville)

ABSEN T: NancyHubbell

Ms Evansdeclared a quorum.

II. Action on the Minutes A. June 27, 2007

M r. Chairman confirmed that all Board membershad read the draft of the minutes of the previous Board meeting held on June 27th.

MOTION: Col. Pete Ballasm oved to adopt the m inutes of the meeting. Ms Tracy Huggins second ed the motion, which passed unanimously.

B. July 10, 2007 - Teleconference

M r. Chairm an confirm ed that all Board membershad read the draft of the minutes of the previous teleconference meeting held on July 10^h.

MOTION: Mr. Jody Brandenburg moved to adopt the minutes of the meeting. Mr. Powell Helm seconded the motion, which passed unanimously.

III. 0 ld Business

A. Application for Preneed License

1. Morning GloryFuneral Chapel of StPetersburg (StPetersburg)

Ms Evans stated that the Departm entreceived the application on March 23, 2007. No deficiencies were noted on the application. Fingerprint card swere received by the Departm ent and a background check was completed. Applicant obtained a funeral establishm entlicense on April 21, 2006

The application was considered at the June 27, 2007 Board meeting and was deferred due to the applicant's financial statements snot complying with GAAP requirements A total expense of \$6000 appeared for depreciation on the income statement, yet on the balance sheet only \$3000 depreciation expense was shown. Also, a negative accounts receivable amount appeared in the equity section. The applicant has waived the 90 day right to a determination.

The applicant has re-submitted revised financial statements as required for the Board's consideration. The revised financial statements as of December 31, 2006 reflect the following:

Preneed Contracts	=\$	0
Required NetWorth	=\$	1Q000
Reported NetWorth	=\$	3Q222

A \$21,174 Loan from Shareholderbalance sheet liability reflects a note for the amount owed to Lisa Speights 100% owner. As income stem sprim arily from fees and services, the income statement reflects little, if any, cost of good scold.

The Applicant will use the pre-approved Funeral Services, Inc. (FSI) First Florid a Trust Agreement (SouthTrust Estate & Trust Co.) and pre-arranged funeral agreement.

Mr. Chairm an stated that the applicant is still not com plying as the statem ent is still on cashbasis

Ms Gail Thom as Dewitt stated that application reflects that Ms Lisa Speights is 100% owner. However, Ms Thom as Dewitt provided copies of an advertisement from a Tam pa new spaper which indicates that Harold Jonesis the owner.

MOTION: Mr. Brandenburg moved to deny the application based upon financial requirements not being met. Ms Huggins seconded the motion, which passed unanimously.

2. Professional Funeral Services of N orthwest FL d/b/a Davis W atkins Funeral Home (Ft W alton Beach)

M s Evans stated that the Department received the application on April 9, 2007. A deficiency letter was sent by the Department on April 17, 2007. Applicant resolved all deficiencies by June 8, 2007. Fingerprint card swere received by the Department and a completed background check revealed no criminal history.

The Applicant obtained a funeral establishment license on May 15, 2007 and assumed existing preneed contracts in the amount of \$22,753 from Ward-McDonald Memorial Co., Inc. d b /a Panhand le Direct Cremation Services in Defuniak Springs

Due to questions related to the financial statements and GAAP requirements the Board deferred this item on June 27, 2007 and the applicant waived the 90 days. The applicant re-submitted revised financial statements as required for the Board 's consideration.

The following should be noted in regard to applicant's financials: The 'Cash-Loan Account' under Current Assets represents the bank account where the loan proceed swere deposited; these proceed sare being expended to build the new funeral home in Defuniak Springs In addition, the 'Loan Receivable' under Current Assets consists of am ortized guaranteed payments from Joel Davis which originated from an advance made to Joel Davis from the LLC. It is a current asset that will be received within 12 m on the Finally, there was no capital contribution made by the owners to establish the LLC.

The Applicant's financial statem ents for the period ended March 31, 2007 reflect the following:

Preneed Contracts	=\$	22,753
Required NetWorth	=\$	10,000
Reported NetWorth	=\$	1Q318

The Applicant will use the pre-approved Funeral Services, Inc. (FSI) First Florida Trust Agreement (SouthTrust Estate & Trust Co.) and pre-arranged funeral agreement.

Mr. Justin Baxley questioned whether there is anything that makes the Department uncomfortable.

Ms Evansstated that the ruled indicates there has to be a networth of 10000 There does not appear to be a contribution to capital from the financial that was submitted.

M r. Bill W illiam stated that FSI received an updated financial through June 30^{h} . The principals have put an additional \$100,000 of Capital into the companyas of June 30^{h} . M r. W illiam stated that he has a copy of the financials if the Board would like to see them as they were just received either Friday or M ond ay of this week.

MOTION: Mr. Brandenburg moved to approve the application. Mr. Baxley seconded the motion, which passed unanimously. Mr. Chairm and id not vote on this item as he felt he could not.

IV. DisciplinaryProceedings A. Marvin Zanders DFS Case No. 90218-07-FC

M sMechele McBride stated that probable cause was found on an investigation relating to Marvin Zanders Funeral Home and Marvin Zanders as owner and FDIC on February 142007. An administrative com plaint was filed against both Mr. Zanders and the funeral home alleging violations of Chapter 497. In lie u of litigation, the parties agreed to settle thism atter. The Board has received settlement stipulations signed by both the Division and Mr. Zanders in regard sto settling this case. In regard sto the funeral home, the settlement provides for 1 year probation and a fine of \$2500 Mr. Zanders must com ply with all provisions of Chapter 497 and the Rules that relate to Chapter 497. In regard sto Mr. Zanders as the FDIC, he is to complete continuing education requirements and probation for 1 year. The Department recommend sthat the Board approve these settlements

Mr. Chairman questioned whether the fine would be paid within 30d ays from tod ay or from the 21st.

Ms McBride responded that it would be from today.

Mr. Baxley questioned whether there are any other funeral directors in the establishment.

M s McBride stated that she d id not be lieve there are, as the investigation report does not speak to there being any other funeral directors

Mr. Baxley questioned whether during the investigation, there was any evidence reviewed, such as an embalm ing report, to determ ine whether the bod ywas properly embalmed.

Ms McBride stated that there was no embalm ing report included in the investigation. However, the investigatord id not find there was a problem with the embalm ing, but with the way the bod ywas stored after being embalmed. The bod ywas embalmed within the 24 hour period required by the law.

Mr. Brandenburg stated that he would like to see the Department do quarterly inspections for one year to ensure that the storage is in compliance.

Ms McBride stated that the Department could do this It does not have to be a part of the stipulation.

Ms Catherine Zippaystated that she was outraged that there was som uch time that went between the embalming and the burial. Ms Zippay questioned the delay.

M s M c Brid e stated that depending on the County, sometimes there is a backlog of sending out authorizations

Ms Zippaystated that for the body to be stored in a garage and the condition of the body during that time was egregious Ms Zippaystated that probation for 1 year seem spretty light in comparison to the condition of the body.

Ms McBride stated that the Department took into consideration that the body was embalmed as required by law. There is no statutory requirement that the body be refrigerated after being embalmed within a 24 hour period. The problem was with the storage. Mr. Zanders informed the Department that the body was in an air conditioned area but would be moved outside for period softime. This is in appropriate. Since this was the first offense and Mr. Zanders is in a community that is underrepresented, the Department decided to settle this matter and impose discipline against the funeral home as well.

Mr. Chairm an questioned whether the burial was not done because Mr. Zandersdid not have the funds

Ms McBride stated that the burial could not be done until authorization was received from the County.

Mr. Ken Jones questioned what authorization is being referred to.

M r. Chairm an questioned why M r. Zanderswas not provided with the authorization from the Medical Exam iner's office.

Ms McBride stated that sometimes with the County there is a backlog of time before they process the authorizations. It is unclear whether Mr. Zanders affirm a tive ly informed the County of his need for the authorization to proceed with the burial. The lag of time was not Mr. Zanders' fault as he was waiting for the authorization from the County.

Mr. Jones stated that he is still unclear on the authorization. Mr. Jones questioned whether Ms Mc Bride is referring to fund ing from County Commissioners, approvals from medical examiners or a permit for burial.

Ms McBride stated that Mr. Zanderswas waiting for authorization from the medical examiner to bury the deceased. Mr. Zanderswas provided documentation from the Osceola County Human Resources Department dated May 17th, authorizing the burial of the individual.

M r. Jones questioned whether the investigator spoke with the medical examiner to determ ine why it took so long.

Mr. Chairm an stated that Mr. Zanders probably did not pursue it and just kept moving the bod yaround and that is why he was fined.

MsMcBride stated that the medical examiner was contacted by the investigator and did confirm that Mr. Zanderswas waiting for authorization from the medical examiner's office.

MOTION: Ms Hugginsm oved to accept the order. Mr. Brandenburg seconded the motion, which passed with 3d issenting votes

B. Marvin Zanders Funeral Home DFS Case No. 8632-06FC

MOTION: Ms Hugginsm oved to accept the order. Mr. Brandenburg seconded the motion, which passed unanim ously.

C. SerenityMemorial Funeral Home and Cremation Services, Inc. DFS Case N os 87637-06 FC and 87639-06 FC

M sMcBride stated that probable cause was found on both of these cases and an administrative com plaint was issued a lleging violation of Chapter 497, F.S. The respondent never responded. Therefore the Department issued default orders of revocation.

Mr. Baxley questioned whether this includes the FDIC's license or just the facility.

MsMcBride stated that this does not include Mr. Sim slicense, as there is pending prosecution on his license.

Ms Thom as DeW itt questioned whether this includes the Crystal River location as Mr. Sim shassince closed this location and moved to Crystal River. Ms Thom as DeW itt questioned what im pact this would have on the new establishment.

Ms McBride stated the order only addresses the location cited on the order.

Ms Thom as DeWitt stated that the same people are now operating in a different city.

Ms Loucksstated that the order would only apply to the specific license that was issued here. The Board could direct the Department to investigate the owners of the other location, but this would have to be done in a separate investigation.

MOTION: Mr. Brandenburg moved to accept the order. Mr. Helm seconded the motion, which passed unanim ously.

DISCUSSION: Mr. Baxleystated there were some cremated remains that were picked up from one crematory and attempted to be passed off as the decedent, when in fact they were some one else's remains Mr. Baxley questioned whether there was any resolution to this incident.

Ms McBride stated that this would be discussed with the Division and brought back to the Board.

Mr. Baxleystated that would not be necessary if it was resolved.

Ms Mc Bride stated that she would follow up with the Division.

Ms Thom as DeW itt questioned whether the Department could investigate the existing license at another location.

Mr. Chairm an requested that the Department investigate this and advise the Board at the nextmeeting.

MsMcBride responded yes

V. Informal Hearing(s)

A. Preneed License Renewals 1. Christian Memorial Chapel (Graceville)

Ms Evansstated that the licensee was recommended for Board denial at the June 27, 2007 meeting based on the failure to submit annual financial statements for renewal of the preneed sales license. The Department noted a deficiency letter was sent on April 23, 2007 notifying the licensee that the balance sheet submitted was for Donald J Pittman, owner, and that financials including an income statement were needed in the name of the licensee.

Prior to the June 27th meeting, Mr. Pittm an notified the Department that the financials had been submitted after the deficiency notice was received. However, they were not sentcertified, and the Department had no record of their receipt. On June 25, 2007, Mr. Pittm an faxed the required financial statements to the Department but they were not in time for inclusion in the Board packets. At the June 27th Board meeting, the Board denied the license renewal.

0 n July 13, 2007 the Department received a letter from the owners requesting a hearing concerning the denial. The financial statements as of December 31, 2006 reflect the following:

Total Preneed Contracts	\$ 0
Required NetWorth:	\$ 10000
Reported NetWorth:	\$ 127,027

The licensee received its initial preneed license on August 17, 2006

MOTION: Ms Thom as Dewitt m oved to approve the application. Col. Ballas second ed the motion, which passed unanimously.

2. Southern Funeral & Cremation Services, Inc. (Riverview)

Ms Evans stated that the licensee was recommended for Board denial at the June 27, 2007 meeting based on the failure to submit annual financial statements for renewal of the preneed sales license.

The Departmentnoted a deficiency letter was sent on April 3Q 2007 notifying the Licensee that financial statements were missing. As of the June 27th Board meeting, the Licensee had not responded and the Board denied the license renewal.

0 n July 2, 2007 the Department received a letter from the owners requesting a hearing concerning the denial. Financial statements as of December 31, 2006 were attached and reflect the following:

Total Preneed Contracts	\$	34,272
Required NetWorth:	\$	10000
Reported NetWorth:	\$(102,299)

If approved, licensure is pending a delinquent penalty of \$1,00000 for submission of financial statements later than 90d ays.

MOTION: Mr. Brandenburg moved to denythe application. Col. Ballasseconded the motion.

Ms Michele Arguin stated that Mr. Vargo requests that this item be withdrawn from the agenda.

Mr. Chaim an questioned whether the applicant is withdrawing his renewal.

Ms Arguin stated that the applicant is withdrawing the request for the informal hearing and the renewal. The applicant will submit a new applicant for preneed license.

Mr. Brandenburg questioned whether this has any affect on the deemer.

Ms Evansstated that there is no deemer on a withd rawn application.

Mr. Brandenburg questioned whether this is an official notification of the withd rawal.

Ms Evansrequested that the applicant submit the withd rawal in writing.

Ms Arguin stated that the applicant ad vises that he spoke with Mr. Jm Gellepis

Mr. Gellepisconfirmed thisbut advises that the applicant did not submit anything in writing.

Ms Arguin stated she would request that the applicant submit this in writing.

VI. Request(s) for Board Appearance A. Rulowski, Andrea

M s Evansstated that M s Rud owski applied for a Concurrent Intern license September 22, 2006 and a license was issued to her on N ovember 16 2006 M s Rud owski submitted a request to appear before the board in hopes of extending her internship time. M s Rud owski left the company she was to complete her internship with and a lso completely left the funeral industry on October 13, 2006 She neverbegan training toward sher internship. She has since returned to the funeral industry and has been hired by Hodges Family Funeral Home to complete her internship. M s Rud owski is willing to reapply for the Concurrent Intern license if the Board deem sit necessary.

Mr. Helm questioned whether Ms Rulowski started any internship.

M s And rea Rud owski responded no.

Ms Wend yW iener stated that Ms Rulowski requested this permission to add ress the Board on the advice of Jism in Richard son. Ms Rulowski should have just sent notification to the Agency advising that she was going to a different facility.

Mr. Helm questioned whether there is any stipulation on time.

Ms Evansstated that the Rule states Ms Rul owski must complete 50 weeks of internship, but the applicant has not completed any.

M s W iener stated that the Rule states within a 12 m onth period . M s Rul owski understand sthat she will be full time, 40 hrsa week for 50 weeks

Mr. Helm states that he was referring to a time period to begin.

Ms Wienerresponded not under the law or the rule.

B. Sweeting, Calvin H, DBPR Case No. 2001-02766

Ms Evansstated that the Board received a copy an order dated Line 2005 and another order where Mr. Calvin Sweeting had been disciplined by DEPR. Part of the disciplinary action was that Mr. Sweeting would never serve as a funeral director in charge. Mr. Sweeting is now approaching this Board to request that he would be able to serve as funeral director in charge.

Ms Evansadded that she received a letter from Charles Tunnic liff, Office of General Counsel addressing Mr. Sweeting. A copy was submitted to the Board members

Mr. Helm questioned whether the original agreement stated that Mr. Sweeting was to never be FDIC and whether Mr. Sweeting agreed to this

Ms Evansresponded yes

M r. M ichael W heeler stated that M r. Sweeting did enter into a consent order with M r. Tunnic liff in 2001 as M s Evans stated. However, at the time M r. Sweeting entered into that order, he was not represented by counsel nord id he quite understand the extent of what he was doing. M r. Sweeting had been a funeral d irector since 1976 with a spotless record prior to 2001, and has not had an incident since then. This is why M r. Tunnic liff wrote the letter basically stating that M r. Sweeting has been punished enough and that he has no problem if the Board reinstates Mr. Sweeting to the status of funeral director in charge. As a part of the 2001 consent order, Mr. Sweeting paid a fine, took a remedial course and has not had any other problem sin term sofd is iplinary action. Enough time has lapsed and Mr. Wheeler requests that the Board reinstates Mr. Sweeting to that status Mr. Sweeting will attest to how much he has learned from the mistake he made by not supervising his sub ord inates Mr. Sweeting was not personally involved nord id he benefit by any wrong doings of his sub ord inates, yet he understand sthat he was responsible for their supervision and failed to do so at the time.

Ms Huggins questioned whether Mr. Sweeting signed a consent order in 2001 and 2008 stating that he would seek licensure as an FDIC.

Mr. Wheeler stated that he isonly aware of one case against Mr. Sweeting.

Mr. Chairm an questioned whether Mr. Sweeting had reapplied in 2008.

Mr. Sweeting responded that he did tryonce.

Mr. Brandenburg stated that the 2008 date is on the 2001 case.

Mr. Jones questioned whether the Board has the authority to make a change to a stipulation that is in effect.

Ms Loucksstated that this would be considered a petition to be allowed to practice as an FDIC again. The Board would be changing the term of a final order that has a lreadybeen entered. The Board has the authority to do so.

Mr. Baxley questioned whether there is any factual information that the DBPR Board did not have that is new today.

Mr. W heeler responded no. Mr. Sweeting was concerned with whether the Board knew that he recognizes he failed in his duty of supervision. Mr. Sweeting did not personally benefit from the financial harm that resulted. That situation should be looked at differently from some one who be nefited financially from wrong doing. Since that time, Mr. Sweeting has complied with the consent order.

M r. Chairm an stated that M r. W heeler's letter of Line 21^{\pm} states that M r. Tunnic liff would come and add ress the Board, but it appears that the letter was sent in lie u of this

Mr. Wheeler stated that Mr. Tunnic liff just returned from vacation and could not attend.

Ms Thom as DeW itt questioned whether Mr. Sweeting would be the FDIC of his own location or for som e one else.

M r. Sweeting responded that he currently does not have a funeral home. If afforded the opportunity to become FDIC, M r. Sweeting states that he would supervise strict and properly.

Ms Thom as DeW itt stated that m orals play a big part in funeral service. Although Mr. Sweeting did not gain financially, he should have been on top of it m orally as the FDIC is the ultimate supervisor.

Ms Zippaystated that she was on the form er Board when this issue arose. Everyone had a chance to

consult with an attomey and just because Mr. Sweeting did not, it clearly states that he would never practice again.

Mr. W heeler stated that the difference is Mr. Sweeting may not have entered into such an agreem enthad he been represented by counsel.

MOTION: Mr. Baxleym oved to deny the request. Ms Zippayseconded the motion, which passed unanim ously.

VII. Application(s) for Funeral Establishment

A. Recommended for Approval

- 1. Jones-Gallagher Funeral Home LLC d/b/a Jones Funeral Home (Keystone Heights)
- 2. Jones Gallagher Funeral Home LLC d/b/a Jones Funeral Home (Starke)

Ms Evansstated that the applications were submitted on June 6 2007. The applications were complete when submitted and deficiency letters were not needed. The fingerprint card sfor the principal were submitted and returned without criminal history. The Funeral Establishments passed inspection on July 23, 2007. The applications are recommended for approval pending the applicant submits proof of purchase.

Mr. Helm questioned whether there should be a letter regarding refrigeration for the Starke location.

Mr. Joseph Gallagher stated that the letter was given to the State inspector when he came to the funeral home. The inspector ad vised that he would submit the information to the Tallahassee office. Mr. Gallagher added that the refrigeration is in Starke.

MOTION: Col. Ballasmoved to approve the application. Ms Hugginsseconded the motion, which passed unanimously.

3. LewisFuneral Home-Pace Chapel (Pace)

Ms Evansstated that the application was submitted on July 10, 2007. The application was complete when submitted and a deficiency letter was not needed. The fingerprint card sfor the principals were submitted and returned without criminal history. The Funeral Establishment passed its inspection on July 25, 2007.

MOTION: Col. Ballasmoved to approve the application. Mr. Helm seconded the motion, which passed unanimously.

4 0 aklawn CemeteryAssociation d/b/a 0 aklawn Cemetery& Funeral Home (Jacksonville)

Ms Evansstated that the application wassubmitted on May 31, 2007. The application was deficient and a deficiency letter wassent. All deficiencies were received on July 6 2007. The fingerprint cards for the principals were submitted and returned without criminal history. The Funeral Establishment passed its inspection on July 16 2007.

The funeral establishment is located at the same location as the cemetery. Perdocuments received January 31, 2001, the cemetery has a total acreage of 79.94 acres total dedicated acresare 52.17, total

developed acresare 29.20and total undeveloped acresare 22.97. A request has not been made to the Division to utilize acressfrom the premises and use them for the funeral establishment. Accordingly, the Department does not know how many acresare involved, where on the cemetery ground sthe applicant proposes to build or establish the funeral home or if the funeral home will be built on existing burials or spaces that have pre-sold burial rights

The owners of Oaklawn advise that the proposed location for the funeral establishment is an existing building on the cemetery, which was established in 1928 and was there when the cemetery was established. Therefore, the worry of building a funeral home on top of burials or pre-sold spaces is alleviated. In a letter submitted to the Department, the applicant stated if necessary they would request the land be undedicated. The Department still need sto know how many acres are involved and a survey. Typically, it would not be a problem to undedicate with the amount of land that they have.

Ms Evansstated that the Department received some information that alleged this funeral home was operating without a license. Upon investigation, the Department did not find evidence of any services being sold, onlymer chandise.

Mr. Chairm an questioned whether they have an agreem ent to service the merchand ise.

Ms Evansstated that they were only selling caskets markers and vaults

M r. Chairm an questioned whether the applicant is required to have an agreem entwith a funeral home to service those item s

Ms Evansresponded no.

Ms Thom as DeWitt questioned whether the applicant has a right to be listed under the funeral director section of the phone directory.

Ms Evansstated that the investigation reflected that the yellow page directory was put in by error by the salesman.

Ms Thom as DeWitt questioned whether it was an error 2 consecutive years

Mr. Dan Perrin stated that it is hard to be lieve that this was an error by the salesman as it was published in the Real Yellow Pages and the Talking Yellow Pages, which are completely different publications Also the new spaper mentions a licensed funeral director.

Mr. Chairm an questioned whether there is a licensed funeral director but no licensed establishment.

Mr. Perrin responded that this is correct.

Mr. Chairm an questioned how the establishment passed the inspection if there is no building.

Ms Evansstated that there is a build ing, which was previously a sales office of the cemetery.

Mr. Helm questioned whether the Department is satisfied with everything now.

Ms Evansstated that it appears the applicant was confused as they were looking under the funeral

establishment statute in regard sto the requirements. The real problem with having the funeral home there was a cemetery problem because the applicant had not requested that the dedicated land be undedicated. The Statutes specifies that when land is dedicated for cemetery use, its only cemetery use. The applicant had not officially requested this. In the subsequent, the applicant stated if necessary they would, but the ystill have not advised how many acres are involved nor provided a survey.

Ms JnnyTaylor stated that Ms Evanshad indicated the Departmenthad everything it needed. The applicant's attorney submitted a letter outlining everything.

Ms Evansstated she had not indicated that she had everything needed. Ms Evansstated she advised Ms Taylor that the Departmentneeded a survey and also needed to know where this was located on the property. The applicant submitted a map, which is not a survey.

Ms Taylor stated that a portion of the survey was submitted, which shows where the office is located and does not have the platted graves under it.

Ms Evansstated that it still does not indicate how manyacres

Ms Taylor stated that they would be more than happy to have a surveyor come out. It is less than one acre or just approximately that. The office is over 100 years old and has been there before the cemetery.

M r. Chairm an questioned since there had been ad sunder funeral hom esfor the last 2 years, what would happen if some one called the cemetery at the time of need.

Mr. Robert Moore stated that the consumer would be advised that they are not a funeral home and cannot service funerals.

Mr. Chairm an questioned why the phonebook ad was not changed from one year to the next.

Ms Taylor stated that she has nevermet with a representative of the Talking Phone Book. Ms Taylor ad vises that they have always advertised in the yellow pages undercemeteries mausoleum sand caskets Somehow, a gentlem an that did the ad decided that he would throw in a gratuitous ad underfuneral director. This actually took place prior to the ad in the Times Union. Ms Taylor stated that if you did not run the ad and did not have a contract, you would nevergo look under the yellow pages W hen this was brought to Ms Taylor's attention, Ms Taylor contacted BellSouth to inquire why this appeared. BellSouth advised that they through this in for free, as it was not in the contract, and that the Talking Phone Book is allowed to publish what ever the Yellow Pages publish. A letter was issued to that affect, which was submitted to Ms Exans has week.

Ms Evansstated that she has a copy of an email from Todd FW illiam sto Ms Taylor which verifies that the applicant did not order a listing under the heading of funeral directors in the 2007-2008 issue of the AT&T Real Yellow Pages The listing was placed in error.

M r. Brandenburg questioned whether the listing the year before coincided with M s Taylor hiring a licensed funeral director.

Ms Taylor responded that it d id not. That ad appeared erroneously before Mr. Moore washired. When the applicant d id begin advertising, they never held them selves out to be a funeral establishment and have not sold or purported to sell funeral services. As a courtesy, the applicant d id advertise that there was a licensed funeral director on staff.

Ms Thom as DeWitt questioned whether Ms Taylor was aware of the ad dated July 22, 2007: offering an alternative to rising funeral prices with competitive rates products such as caskets vaults bronze memorials and monuments licensed funeral director and qualified staff will manage the details with loving, respectable care; call us

M r. M oore stated this is what they are hand ling under the cemetery burials, not funeral services, only funeral service merchand ise

Ms Thom as DeW itt questioned whether this ad gives the applicant an opportunity to sell funeral merchand ise.

Mr. Moore responded yes, as they were just letting people know that they did offer funeral service merchand ise.

Ms Evansquestioned whether Mr. Moore is a licensed preneed sales agent with Oaklawn.

Mr. Moore responded yes

Mr. Brandenburg questioned how farback did the new spaperads go that Mr. Perrin had.

Mr. Perrin responded over a year.

Mr. Brandenburg questioned whether Mr. Perrin had a copy of the ads

Mr. Perrin responded yes

Ms Taylor requested that Mr. Perrin identify who he is affiliated with.

Mr. Perrin responded that he is a licensed funeral director in Florida. Mr. Perrin stated that the first ad appeared September 10, 2006 and the most recent ad appeared July 29, 2007.

Ms Loucksstated that it appears the Department has initiated an investigation into the advertising, which is not directly related to what is before the Board today. The Board may want to act on the funeral establishment license and direct the funeral director to submit the new information to the Department so the ycould reopen the investigation into whether the advertisement was appropriate. This really should not be presented to the Board at this time as it is not actually relevant.

Mr. Perrin stated that it hinges on the issue of the license.

Ms Loucksstated the funeral establishment license is being applied for and if the applicant is conducting inappropriate advertising or unlicensed funeral establishment, it really does not impact the fact that the Board has a license application. If the Department has a license dyclosed the investigation into the previous advertising complaint, there is not a pending investigation. Therefore, the Board needs to take action on this particular application.

Mr. Chaim an questioned whether the issue of the survey has been resolved.

Ms Evansstated that she received a smallmap.

Mr. Chairm an questioned whether the map includes the parking lot to show that there are no graves there.

Ms Evansstated that the attachmentdoes not show this

Mr. Chairm an stated that technically the Board need sa legal description.

Ms Taylor stated that she could have that broken out. The chapel that is shown on the map is no longer there. That was actually planned years ago and is a part of that same parcel that is not platted.

Mr. Chairman stated that the applicant needs a separate legal description of the parking lot and funeral home.

The applicant waived its 90d ay rights

MOTION: Ms Hugginsmoved to defer the application to the nextmeeting. Ms Zippayseconded the motion, which passed unanimously.

5. Restview Memorial Mortuary Inc (Davie)

Ms Evansstated that the application wassubmitted on March 19, 2007. Deficiency letters were sent on April 19, 2007 and May 15, 2007. The application remains deficient. The fingerprint card s for Edward ra Browne-Bonabywere submitted and returned without criminal history; however, the fingerprint card s for Sharon W ilson were not submitted. The Funeral Establishment passed its inspection on April 27, 2007. The Department has since received additional paperwork from the applicant which reflected that Mr. W ilson is no longer a principal. The record swere changed with the Department of State. The list of principal form wassigned by Ms Browne-Bonaby and the application was filled out completely. Therefore, it would appear that they have corrected the remaining deficiency on this application. It appears that what is on record with the Division of Corporations has been incorporated in our application. Ms Browne-Bonaby states that she is 100% owner.

Mr. Helm questioned whether the Department is now satisfied with the application.

Ms Evansresponded that it appearse verything has been resolved.

MOTION: Ms Thomas-Dewitt moved to approve the application. Ms Zippayseconded the motion, which passed unanimously.

6 Shuler & Shuler LLC (Mangonia Park)

Ms Evansstated that the application wassubmitted on March 8, 2007. The application was deficient and a deficiency letter wassent. All deficiencies were received on June 25, 2007. The fingerprint card for the principal wassubmitted and returned without criminal history. The Funeral Establishment passed its inspection on July 20, 2007.

MOTION: Col. Ballasmoved to approve the application. Ms Thomas-DeWittseconded the motion, which passed unanimously.

VIII. Application(s) for Cinerator Facility

A. Recommended for Approval

1. Fields of Faith Crematory and Tribute Center (Pace)

Ms Evansstated that the application wassubmitted on July 10, 2007. The application was complete when submitted and a deficiency letter was not needed. The fingerprint card sfor the principals were submitted and returned without criminal history. The Cinerator Facility passed its inspection on July 25, 2007.

Mr. Baxley questioned what a tribute center is if it is not a funeral home or a cemetery.

Ms Jn Scheff stated that she would contact the applicant for the answer if the Board would defer the item until later in the meeting.

Mr. Chairman stated that this item would be revisited later in the meeting.

Mr. Brandenburg noted that Lewis Funeral Home and this crematory are located at the same address

IX. Application(s) for Preneed Sales Agent A. Recommended for Approval - See Addendum A

Ms Evanspresented the applicantsfor approval.

Ms Hugginsd is losed her affiliation with The Sim plicity Plan.

Mr. Brandenburg disclosed his affiliation with SCI Funeral Services of Florida, Inc.

M r. Baxley d isc losed his affiliation with H ighland M em orial Park Association, Inc and requested that Darcie N icole Barron be withd rawn from the addend um .

MOTION: Mr. Helm moved to approve the remaining applications. Ms Thomas-DeWittseconded the motion, which passed unanimously.

X. Application(s) for Preneed License A. Hubbell Family Holding Corporation d/b/a Hubbell Funeral Home (Belleair Bluffs)

Ms Evansstated the Department received the application on July 13, 2007. Nodeficiencies were noted on the application. The applicant received a funeral establishment license on February 28, 2007. Hubbell was formerly owned by Stewart Enterprises and this is a funeral home re-purchase by Hubbell Family Holding Corporation from Stewart. Applicant is acquiring all existing preneed contracts in the amount of \$370,849.

The applicantanswered "Yes" to Question #1Q "Hasthe applicant everbeen the subject of any bankrupt y proceed ing or had a judgment filed against it, either present, past or pending?" Add itionally, applicant provided a letter and notice of confirmation of release from bankrupt y, including a final decree of discharge filed on April 24, 2008. Fingerprint card results for Gerald B and Stella M. Hubbell were returned to the Department as unreadable. The Department is awaiting the return of acceptable fingerprint card results for these principals. The Applicant's financial statem ents for the period ended December 30, 2006 reflect the following:

Preneed Contracts	=\$370,849
Required NetWorth	=\$ 40,000
Reported NetWorth	=\$419,613

The Applicant will use the pre-approved Funeral Services, Inc. (FSI) First Florida Trust Agreement (SouthTrust Estate & Trust Co.) and pre-arranged funeral agreement.

Staff recommends approval of this application pending Department receipt of acceptable results from fingerprint card background evaluations

MOTION: Mr. Brandenburg moved to approve the application pending Department receipt of acceptable results from fingerprint card background evaluations. Mr. Jones seconded the motion, which passed unanimously.

*****RECONSIDERATION OF ITEM PREVIOUSLY VOTEDON** ***

III. 0 ld Business

B. Application for Preneed License

1. Moming GloryFureral Chapel of StPetersburg (StPetersburg)

Mr. Tim Claiborne stated that he has been engaged by the applicant to properly prepare the financial statement. Mr. Claiborne requested that the Board reconsider the denial and defer the item to the next meeting.

Mr. Chairm an questioned whether Mr. Claiborne would prepare a GAAP statement.

Mr. Claiborne responded yes

Ms Thom as DeWitt questioned whether the ownership would be clarified.

Mr. Claibome stated that he would also assist the applicant with this issue.

MOTION: Ms Hugginsm oved to reconsider the previousm otion and defer the application. Ms Zippay seconded the motion, which passed unanimously.

XI. Application(s) for Preneed License Branch

A. Recommended for Approval 1. CemeteryProfessionals LLC d/b/a First Coast Funeral Home (Jacksonville)

Ms Evanspresented the application.

MOTION: Col. Ballasm oved to approve the application. Mr. Jonesseconded the motion, which passed unanim ously.

XII. Application(s) for Preneed License Transfer A. Jones-Gallagher Funeral Home, LLC d/b/a Jones Funeral Home (Starke)

M s Evans stated the Department received the application on June 6 2007. Nodeficiencies were noted. The Applicant is transferring the existing preneed license of Phillip Steven Futch d_b/a Junes Funeral Home. The transfer is the result of a change of ownership and change to the corporate structure. The establishment, Phillip Steven Futch d_b/a Junes Funeral Home is being sold and the entity will be dissolved.

The Applicant's financial statem ents as of July 25, 2007 reflect the following:

Preneed Contracts	=\$1	1,125,075
Required NetWorth	=\$	100,000
Reported NetWorth	=\$	561,014

The Applicant has end orsed and will to continue using the trust agreem ents and contracts currently in place with Funeral Services, Inc. (FSI).

M r. Brand enburg questioned whether this transfer coversboth locations or whether M r. Gallagher needs a branch location.

Ms Evansstated if Mr. Gallagherisdoing business under the exact same name, a branch is not required.

Mr. Gallagher responded that it would be under the same name.

MOTION: Mr. Helm moved to application the application. Col. Ballasseconded the motion, which passed unanimously.

XIII.Application(s) to Become a Training FacilityA.Chandler Funeral Home, Inc. (Lake Placid)

Ms Evanspresented the Application(s) to Become a Training Facility.

MOTION: Mr. Brandenburg moved to approve the application. Ms Huggins seconded the motion, which passed unanimously.

XIV. Application(s) for Florida Laws and Rules Examination

A. Recommended for Approval - Addendum B

- 1. Funeral Director and Embalmer-Internship
 - a. Rivera, Benjamin
 - b. Sanders, Liz

2. Funeral Director and Embalmer-Endorsement

- a. Denyer; Richard P
- b. Moore, Sandra L
- c. N oble, John T
- d. Freyre, Josette L

Ms Evanspresented the Applicant(s) for the Florid a Laws and Rules Exam.

MOTION: Mr. Helm moved to approve the applications Mr. Jonesseconded the motion, which passed unanimously.

XV. Application(s) for Funeral Director and Embalmer Intern

- A. Recommended for Approval See Addendum C
 - 1. Rowker; George J
 - 2. Wuebbels, Katie

Ms Evanspresented the Application(s) for Funeral Director and Embalmer Intern.

MOTION: Mr. Brandenburg moved to approve the application(s). Mr. Baxley seconded the motion, which passed unanimously.

B. Recommended for Consideration 1. Macon, Richard E

Ms Evansstated that the applicant answered "Yes" to Section 7(b), in Crim in al History Questions-"Any other felony not already disclosed under subparagraph 1 immediately above, which was committed within the 20 years immediately proceeding the date you submit this application."

Date:02/12/2008Location:Broward CountyCase #2308004020 ffense:Possession of CocainePled :N olo Contend reSentence:Probation, 1 year and 6m onths; Attend DW I SchoolDisposition:Adjulication W ithheld

MOTION: Ms Hugginsm oved to approve the application. Ms Zippay seconded the motion, which passed unanimously.

XV L Application(s) for EnbalmerApprentice

- A. Recommended for Approval See Addendum D
 - 1. Kahler; Kirk
 - 2. Roberts, TroyA

Ms Evanspresented the Application(s) for Embalmer Intern.

MOTION: Ms Thomas-DeWittm oved to approve the application(s). Mr. Baxley seconded the motion, which passed unanimously.

XV II. Continuing Education Course Approval(s)

- A. Recommended for Approval See Addendum E
 - 1. Batesville Management Services #86
 - 2. FuneralCEWebCE#48
 - 3. HenryL Scurry, Sr. #77
 - 4. New JerseyState Funeral Directors Association #40

Ms Evanspresented the courses for approval.

MOTION: Ms Thom as DeWittm oved to approve the applications Mr. Brandenburg seconded the motion, which passed unanimously.

XV III. ConsumerProtection Trust Fund Claims A. Recommended for Approval - See Addendum F

Ms Evanspresented the claim sfor approval.

Mr. Baxleyd isclosed his affiliation with Hiers-Baxley Funeral Services

MOTION: Mr. Brandenburg moved to approve the claims Col. Ballasseconded the motion, which passed unanimously.

B. Recommended for Denial 1. Kalis-McIntee Funeral & Cremation Center (Beneficiary, RubyLMoore)

Ms Evansstated that the following Consum er Protection Trust Fund Proof of Claim and Disbursement Request isbeing presented to the Board for denial.

Punchaser.	Moore, RubyL
Be ne fic ia ry:	Moore, RubyL
Claim ant:	Kalis-McIntee Funeral & Cremation Center
Am ount of Contract	\$ 8,23000
Am ount Paid on Contract:	\$ 8,23000
Am ount Trusted :	\$ QCD
Portion of paym ents retained a snon-trust:	\$ QCD
Am ount Requested by Claim ant:	\$ 2,987.14

On November 22, 1996 Ruby L. Moore purchased a pre-need contract from Fred Hunter Memorial Services, Inc. d b /a Fred Hunter's Hollywood Memorial Gardens North, in the amount of \$8,23000 On April 18, 2004, Ms Moore passed away. Kalis Funeral Home, a branch of Fred Hunter Memorial Services, Inc. d b /a Fred Hunter's Hollywood Memorial Gardens North, fulfilled the contract.

Prime Succession, Inc. was the parent company of Kalis Funeral Home and Fred Hunter Memorial Services, Inc. d b/a Fred Hunter's Hollywood Memorial Gardens North. Prime Succession, Inc. filed for bankruptry on July 14, 2008. Their holdings were sold through the Chapter 11 proceedings to Prime Acquisition Group, LLC. Prime Acquisition Group, LLC sold Fred Hunter Memorial Services, Inc. d b/a Fred Hunter's Hollywood Memorial Gardens North on March 23, 2004 to Mr. John Quinn III and Kevin Quinn. Kalis Funeral Home was sold to McIntee Holdings, LLC and received their Establishment license on August 31, 2004

The contract was fulfilled on April 18, 2004 which was prior to Kalis-McIntee Funeral & Cremation Center obtaining their Establishment license. Both entities currently hold valid licenses

PerMr. Jeff Case y of Fred Hunter Mem orial Services, the prearrangement for Ms Moore was written on November 22, 1996 through the Fred Hunter Mem orial Services Trust. This time period falls within the period in which a suretybond was approved by the State Board as the alternative funding vehicle, 1993-2001. When Kalis-Mc Intee was purchased from the Prime Acquisition Group it agreed to provide services and merchand ise for those prearrangements held under the Fred Hunter Memorial Services. Trust for only the amount, if any, in the trust at fulfillment. They fully understood that many of those prearrangements had no or very little funding that would be paid.

The fulfillment of Ms Ruby Moore preneed contract is a private matter to be resolved between Fred Hunter Memorial Services, Inc. dba Fred Hunter's Hollywood Memorial Gardens North and Kalis-McIntee Funeral & Cremation Center.

MOTION: Mr. Helm moved to denythe request. Ms Zippayseconded the motion, which passed unanimously.

XIX. Contractsor0 therRelated Forms

- A. CemeteryBurial and Merchandise Agreement
 - 1. Venice Memorial Gardens Inc (Venice)

Ms Evansstated that the agreement is being revised as follows

?? Line 8 changed to read "professional Service Fees".
??Rem ove the "Doc stam ps on Unpaid balance" box (F) and line (F).
??Change SouthTrust Bank/FSI to Funeral Services, Inc. (term #2).
??Paymentallocation (term #9).

Staff recommend sapproval of the agreement pending Department receipt within 45d ays of two printready agreements with the following revisions

Provide on the signature page, clearly and conspicuously in bold faced 10-point type or larger, the following:

(a) The words "purchase price."

- (b) The amount to be trusted.
- (c) The amount to be refunded upon contract cancellation.
- (d) The amounts allocated to merchandise, services, and cashad vances
- (e) A statem entitat the purchaser shall have 30d ays from the date of execution of contract to cancel the contract and receive a total refund of all moneys paid.

MOTION: Mr. Brandenburg moved to approve the agreement pending Department receipt within 45 days of two print-ready agreements with the noted revisions. Mr. Jones second ed the motion, which passed unanimously.

B. Funeral Contract Addendum – Good FaithEstimate 1. Vista Funeral Home, Inc (Miami Lakes)

Ms Evansstated that the contract addend um will be used by Vista Funeral Home, Inc. in conjunction with the sale of a niche from Vista Memorial Gardens, Inc. The purpose of the contract addend um isto disclose to the public, the estimated additional feesthat will be incurred to use a free cremation service as well as to disclose certain restrictions

Mr. Chairm an questioned whether the money for the service has to be put into trust.

Mr. John Rudolph stated that the way the Statute reads is on a free burial space there is a minimum amount to be trusted. On a funeral service, there is no minimum amount to be trusted. According to the statute, you put in the amount that is paid on the contract. If there is no money paid on a free cremation service, no money is required to be trusted.

Mr. Chairman questioned what assurance would be given to consumers that the cremation will be provided in the future if there is no money there.

Mr. Rul olph stated that there would be a cremation contract with the funeral home that would have to be fulfilled by that funeral home or anyone that acquires the funeral home.

Mr. Chairm an stated this is similar to the bond ing issue. Mr. Chairm an questioned whether there are any requirements formonies to be trusted.

Ms Evans stated that she did not see anything in the statute. There is a section in cemetery law that states if you give a product away you have to fund for it, but that is cemetery law not funeral. There is a glitch to be addressed in the funeral section.

Ms Huggins questioned whether the law permits packaging property and merchand ise and tying it to a funeral home or cemetery, therefore obligating the purchaser to buy the plot in order to get the free service from that same company.

Mr. Chairman stated that this issue needs to be addressed in Rules Committee as this is a potential problem.

Mr. Rud olph stated that he does not consider this to be a legal tying arrangement.

Ms Arguin questioned how a cemetery would be able to provide cremation services

Mr. Rudolph responded that a cemetery would not be able to do so. It would have to be done through a funeral hom e as a cash ad vance.

Mr. Baxley questioned whether the columbarium is in a funeral home, not a cemetery.

Mr. Rul olph responded no. This is a cemetery with a columbarium providing a free cremation as a cash ad vance. The cremation is with a separate company related to the cemetery.

Ms Arguin questioned whether the cemetery is purchasing the cremation from the funeral home.

Mr. Rudolph stated that the contract with the consumer would be with the funeral home for the free cremation.

Ms Arguin stated that they are also selling a niche.

Mr. Rul olph responded that the funeral home is not selling the niche, the cemetery is

Mr. Chairm an questioned whether the funeral hom e is under the same ownership as the cem etery selling the niche.

Mr. Rudolphresponded yes

Ms Arguin questioned whether there is one contract for the cemetery and funeral home.

Mr. Rul olph responded there are 2 separate contracts

Mr. Chairm an stated this appears to be the same as guaranteeing the opening and closing of the niche. If this was done, money would have to be trusted for it.

Mr. Baxley stated that realizing the funeral home and cemetery are the really the same, the thought process is the family is purchasing a niche from the cemetery and a cremation service at \$0 under cash ad vances. At the time of death, the cemetery is guaranteeing that the ywould purchase the service.

Mr. Rudolphagreed.

M r. Chairm an questioned whether the cemetery is obligated to put money in trust to purchase the service from the funeral hom e.

Mr. Rud olph responded no, because it is a cash ad vance.

Ms Arguin questioned whether Vista Funeral Home would be required to place anym oney into trust on the services being provided.

Mr. Rul olph stated that under the law, they must put in 70% of monies received for services. They could contractually agree to provide services for free.

Mr. Baxley questioned since cash advances are not guaranteed, what would stop the cemetery from saying that the \$Oisnow \$2000 at the time of need.

Ms Corinne Olveystated if the funeral home writes a cremation and discounts it to \$Otheydo not put anym oney into trust.

MOTION: Col. Ballasmoved to approve the addend um. Mr. Bnesseconded the motion, which passed with 2 dissenting votes

C. Monument Establishment Retail Sales Agreements 1. A &A Memorials and Monuments, LLC (Crestview)

Ms Evans stated that the agreement was submitted in compliance with Section 497.553, Florida Statutes that requires monumente stablishment sales agreement form she filed with and approved by the Board.

Staff recommends approval of the agreement pending Department receipt within 45 days of two printready agreements

MOTION: Mr. Brandenburg moved to approve the agreement pending Department receipt within 45 days of two print-ready agreements with the noted revisions. Col. Ballas seconded the motion, which passed with 2 dissenting votes

2. Gravesites ILC (Arcadia)

Ms Evans stated that the agreement was submitted in compliance with Section 497.553, Florida Statutes that requires monumente stablishment sales agreement form she filed with and approved by the Board.

Staff recommends approval of the agreement pending Department receipt within 45 days of two printready agreements with the following revisions

- ?? Agreement shall be sequentially numbered
- ?? Include telephone number of establishment
- ?? Separate sections for the name, address and telephone number of: (a) Purchaser and (b) Interment Right owner
- ?? Name and address of cemetery or memorial for delivery and installation
- ?? Lot, block or section number of grave (if delivered to a cemetery) or memorial location
- ?? Disclose latest date that the memorial or monument will be installed and that memorial or marker meets all of the cemetery's rules and regulations as of the date of the contract
- ?? Cancellation, section 18: The Seller may not cancel the agreement unless the purchaser is in default under terms of the agreement.
- ?? A complete description of the monument, marker or related product to be delivered and installed together with the price(s) for each item (s) or service(s) purchased and any fees that will be charged, including:
 - 1. Disclose in bold print whether a re-stocking fee will be charged and the amount of the fee if purchaser cancels prior to delivery for any reason other than the monument establishment's failure to timely deliver.
 - 2. Disclose whether a setting fee will be charged and the amount of the fee
 - 3. Disclose whether a transportation fee will be charged for delivery and /or installation of merchand ise and the amount of the fee.
 - 4. Disclose any other charge sorfees, which shall be item ized and detailed
- ?? Term s of sale, including purchase price and payment schedule
- ?? Salestax, down paymentand balance due

MOTION: Mr. Brandenburg moved to deny the agreement due to the number of deficiencies. Mr. Helm seconded the motion, which passed unanimously.

3. Gulf Coast Wilbert, Inc. d/b/a Pensacola Marble & Granite (Pensacola)

Ms Evans stated that the agreement was submitted in compliance with Section 497.553, Florida Statutes that requires monumente stablishment sales agreement form she filed with and approved by the Board.

Staff recommends approval of the agreement pending Department receipt within 45 days of two printready agreements with the following revisions

- ?? Separate section for the name, address and telephone number of interment right owner
- ?? Lot, block or section number of grave if delivered to a cemetery or memorial location
- ?? If applicable:
 - 1. Disclose in bold printwhether a re-stocking fee will be charged and the amount of the fee if purchaser cancels prior to delivery for any reason other than the monument establishment's failure to timely deliver.
 - 2. Disclose whether a setting fee will be charged and the amount of the fee
 - 3. Disclose whether a transportation fee will be charged for delivery and /or installation of merchand ise and the amount of the fee.
 - 4 Disclose any other charges or fees, which shall be item ized and detailed

MOTION: Col. Ballasm oved to approve the agreement pending Department receipt within 45d ays of two print-read yagreements with the noted revisions Mr. Jones seconded the motion, which passed unanimously.

4 Jo Chapman Memorials Inc. (Fernandina Beach)

Ms Evans stated that the agreement was submitted in compliance with Section 497.553, Florida Statutes that requires monumente stablishment sales agreement form she filed with and approved by the Board.

Staff recommend sapproval of the agreement pending Department receipt within 45d ays of two printready agreements

MOTION: Mr. Helm moved to approve the agreement pending Department receipt within 45d ays of two print-read yagreements Ms Thom as DeWitt second ed the motion, which passed unanimously.

5. M & M QualityMonuments, Inc. (Apalachicola)

Ms Evans stated that the agreement was submitted in compliance with Section 497.553, Florida Statutes that requires monumente stablishment sales agreement form she filed with and approved by the Board.

Staff recommends approval of the agreement pending Department receipt within 45 days of two printready agreements with the following revisions

- ?? Agreement shall be sequentially numbered
- ?? Separate sections for the name, address and telephone number of: (a) Purchaser and (b) IntermentRightowner
- ?? Name and address of cemetery or memorial for delivery and installation
- ?? Disclose latest date that the memorial or monument will be installed and that memorial or marker meets all of the cemetery's rules and regulations as of the date of the contract
- ?? A complete description of the monument, marker or related product to be delivered and installed together with the price(s) for each item (s) or service(s) purchased and any fees that will be charged including, if applicable:
 - 1. Disclose in bold print whether a re-stocking fee will be charged and the amount of the fee if purchaser cancels prior to delivery for any reason other than the monument establishment's failure to timely deliver.
 - 2. Disclose whether a setting fee will be charged and the amount of the fee
 - 3. Disclose whether a transportation fee will be charged for delivery and /or installation of merchand ise and the amount of the fee.
 - 4 Disclose any other charge sorfees, which shall be item ized and detailed.
 - 5. Salestax

MOTION: Ms Hugginsm oved to deny the agreement due to the number of deficiencies Mr. Brandenburg seconded the motion, which passed unanimously.

6 Monalisa Monument Company(Tampa)

Ms Evans stated that the agreement was submitted in compliance with Section 497.553, Florida Statutes that requires monumente stablishment sales agreement form she filed with and approved by the Board.

Staff recommends approval of the agreement pending Department receipt within 45 days of two printready agreements with the following revisions

- ?? Name, address and telephone number of interment right owner (if different from purchaser)
- ?? Term s & Conditions, #3.: "This agreement is not subject to cancellation...." This clause must be moved to a place just above the purchaser's signature and appear in large type, bold print.

MOTION: Col. Ballasm oved to approve the agreement pending Department receipt within 45d ays of two print-read yagreements with the noted revisions Mr. Brandenburg seconded the motion, which passed unanimously.

7. Noble Monument Company, Inc (Fernandina Beach)

Ms Evans stated that the agreement was submitted in compliance with Section 497.553, Florida Statutes that requires monument establishment sales agreement form she filed with and approved by the Board.

Staff recommends approval of the agreement pending Department receipt within 45 days of two printready agreements with the following revisions

- ?? Agreement shall be sequentially numbered
- ?? Name, address and telephone number of interment right owner (if different from purchaser)
- ?? Lot, block or section number of grave (if delivered to a cemetery) or memorial location
- ?? Disclosure that the memorial or marker meets all of the cemetery's rules and regulations as of the date of the contract
- $\ref{eq:constalled}$, monument cannot be repossessed by Seller without permission from the lot owner
- ?? Item ized price(s) for each item (s) or service(s) purchased, including if applicable:
 - 1. Disclose in bold print whether a re-stocking fee will be charged and the amount of the fee if purchaser cancels prior to delivery for any reason other than the monum entestablishment's failure to timely deliver.
 - 2. Disclose whether a setting fee will be charged and the amount of the fee
 - 3. Disclose whether a transportation fee will be charged for delivery and /or installation of merchand ise and the amount of the fee
 - 4 Disclose any other charge sorfees, which shall be item ized and detailed

MOTION: Ms Hugginsmoved to deny the agreement due to the number of deficiencies Mr. Helm seconded the motion, which passed unanimously.

8. Sutton Monuments & CemeteryServices (Wauchula)

Ms Evans stated that the agreement was submitted in compliance with Section 497.553, Florida Statutes that requires monumente stablishment sales agreement form she filed with and approved by the Board.

Staff recommend sapproval of the agreement pending Department receipt within 45d ays of two printready agreements **MOTION:** Mr. Helm moved to approve the agreement pending Department receipt within 45d ays of two print-read yagreements Col. Ballasseconded the motion, which passed unanimously.

9. The McQ ueen Group, Inc. d/b/a Affordable Memorials (St. Petersburg)

Ms Evans stated that the agreement was submitted in compliance with Section 497.553, Florida Statutes, that requires monument establishment sales agreement form she filed with and approved by the Board.

Staff recommends approval of the agreement pending Department receipt within 45 days of two printready agreements with the following revisions

- ?? Agreement shall be sequentially numbered
- ?? Name, address and telephone number of interment right owner if different from owner.
- ?? Name and address of cemetery or memorial for delivery and installation
- ?? Lot, block or section number of grave (if delivered to a cemetery) or memorial location
- ?? Affirm a tion that memorial or marker meets all of the cemetery's rules and regulations as of the date of the contract

MOTION: Mr. Helm moved to approve the agreement pending Department receipt within 45d ays of two print-read yagreements with the noted revisions Ms Thom as DeWitt seconded the motion, which passed unanimously.

XX. Preneed TrustTransfer(s)

A. Forest Meadows Funeral Home & Cemeteries, Inc. (Gainesville)

Ms Evansstated that the Applicant requests approval for the transfer of the preneed trust funds of Evans-Carter Funeral Home, which was acquired by Forest Meadows Funeral Home & Cemeteries, Inc. and licensed as a branch in May, 2007.

Staff recommend sapproval of the above referenced request contingent upon certification of the transfer being received by the Department within 60d ays of the Board meeting date.

Compliance with other State and Federal regulations is the responsibility of the Certificate-holder.

MOTION: Mr. Brandenburg moved to approve the request contingent upon certification of the transfer being received by the Department within 60 days. Mr. Jones seconded the motion, which passed unanimously.

XXI. Administrative Report

The Administrative Report was submitted to the Board on the Agenda.

XXIV.	DisciplinaryReport
ZNALV •	Distipation y we porte

	Issued Since LastMeeting (June 27, 2007)	Issued Since January 1, 2007
N otice of N on-Compliance	0	1
Letters of Guidance	0	20
Citations	0	0

XXIII. Chairman'sReport(0 ral)

N one

XXIV. AttomeyReport (0 ral)

N one

XXV. Executive Director's Report (0 ral) A. Report from R ichard Baldwin – Examiner for Menorah G ardens April '07

The Board members received copies of the report from Richard Bald win for the month of April '07. Mr. Bald win continues to assist consumers

B. Report on Budget Cuts and Request to Activate Domant Positions

Ms Evansstated that asstated in the new spaper, there are problem swith the State's budget. Many Agencies have been asked to cut budget by up to 10%. Our Division was not exempt and have gone through an exercise with Senior Management to cut our budget as well, even though we are trust funded completely. Our budget is \$2.83 m illion, so we were asked to cut \$283,000 which was done. There was \$887,000 being held in a reserve the 10 positions that the Govemor's office had not released. This leaves \$600,000+ to fund those positions. We are able to fund approximately 9 of the 10 positions with the \$2 fee increase for the quarterly preneed contract contribution. The Department would request that the last position be held in a beyance. At the right time, the request for the 9 positions will be sub mitted. Some agencies are being asked to cut positions that have been unfulfilled.

C. Staffing Report

Ms Evansstated that the Division is in the process of filling some vacant positions 1 exam iner in Tam pa; 1 exam iner supervisor in Tallahassee; just received notification that Ald on Asher of 0 rland o will be resigning on August 20th.

D. Update on Computer Project

Ms Evansstated that the Division successfully tested Compliance Notices and this will be tested to day at 5:00pm. There will be some new functionality. Ms Evansadded that we will be ing going into a code freeze at the same time, so the changes resulting from the issues with the funeral director licenses and some of the snafus with continuing education would not be implemented, but the programmers have been ordered to start developing this so that when we come out of code freeze at the end of October, these changes would be implemented.

Ms Arguin questioned what a code freeze is

Ms Evansstated in the computer world, the code is the programming. While in code freeze, we would still be able to use our computer programs, submit applications and use the system, but we would not be able to make any enhancements or changes

ITEM PREVIOUSLY DISCUSSED

VIII. Application(s) for Cinerator Facility

A. Recommended for Approval

1. Fields of Faith Crematory and Tribute Center (Pace)

Ms Scheff stated that the funeral home and crematory are at the same address. The space is just a discrete area where the family could view the bod yone last time.

MOTION: Mr. Baxleym oved to approve the application. Mr. Jonesseconded the motion, which passed unanim ously.

Mr. Chairman requested that Mr. Jones provide a quick update on the electronic death certificates

Mr. Jonesstated that the Office of Vital Statistics with the Department of Health has a Workgroup Meeting in Jacksonville tom orrow. There will be participants from the Hospital Association, Florid a Medical Examiners Association, representatives from both funeral boards, Florid a Physicians, Florid a Morticians and also some people from California. This system is being tailored to look like the California system to some degree. The design of the system is moving forward. This workgroup would be a big help Mr. Jones ad vises that he would continue to give updates. The Department is looking into developing an electronic death record where the funeral director would electronic ally key in the death record, the physician ormedical examiner would enter the cause of death and it would then be submitted electronic ally to the Office of Vital Statistics.

Ms Darlene Sm ith stated that she had filed a complaint against a local funeral home and cemetery and requested that the Board look into it.

XXX. Adjournment

At 11:43 p.m., the meeting was ad journed.