## BOARD OF FUNERAL, CEMETERY AND CONSUMER SERVICES TELECONFERENCE MEETING May 1, 2014 - 10:00 A.M.

#### 1. Call to Order, Preliminary Remarks and Roll Call

Mr. Jody Brandenburg, Chair, called the meeting to order at 10:00 am.

Mr. Doug Shropshire, Director, requested to make the usual prefatory comments for the record and then take the roll.

As a preliminary matter, let me state for the record that my name is Doug Shropshire. I am Director of the Division of Funeral, Cemetery, and Consumer Services. Today is Thursday, May 1, 2014. The time is approximately 10:00am. This is a public meeting of the Board of Funeral, Cemetery and Consumer Services. Notice of this meeting has been duly published in the Florida Administrative Register. An agenda for this meeting had been made available to interested persons. The meeting is occurring by Teleconference with some members of the Public here with the Division staff here in the Pepper Building, in Tallahassee, Florida. The call in number has also been made available to the public. Members of the Board are participating by phone. My assistant Ms LaTonya Bryant, will take minutes of the meeting, which is being recorded.

Persons speaking are requested to identify themselves for the record each time they speak. Participants are respectfully reminded that the Board Chair, Mr. Brandenburg, runs the meeting. Persons desiring to speak should initially ask the Chair for permission. All persons participating by phone, other than the Chair and Board members while speaking, are asked to place their phones on mute at all times while listening. I repeat, please place your phones on mute at all times while listening. We ask this to enhance the audio quality of the Teleconference. If any Member or participant is disconnected they can call back to the same number called initially. Participants are respectfully reminded of the necessary protocol that only one person may speak at the time.

At this time I will take the roll and Board members will please respond clearly with "present" when I call their name:

#### PRESENT (via phone):

Joseph "Jody" Brandenburg, Chairman Keenan Knopke, Vice-Chairman Jean Anderson Andrew Clark James "Jim" Davis Lewis "Lew" Hall Powell Helm Ken Jones Richard "Dick" Mueller

Mr. Chairman we have a quorum and the Board may proceed to address the matters on the agenda.

The Chair confirmed that all Board members had received their packets in a timely manner.

#### Also noted as present:

Vanessa Oliver

Doug Shropshire, Executive Director

Clark Jennings, Board Legal Advisor (via phone) Anthony Miller, Assistant Director LaTonya Bryant, Department Staff Jasmin Richardson, Department Staff

#### 2. Action on Minutes

A. April 3, 2014

The Chair confirmed that all Board members had read the draft of the minutes of the previous Board meetings held on April 3, 2014.

**MOTION:** Mr. Keenan Knopke moved to adopt the minutes of the meeting. Ms. Jean Anderson seconded the motion, which passed unanimously.

#### 3. Application(s) for Preneed Sales Agent

A. Informational Item (Licenses Issued without Conditions) – Addendum A

The application(s) presented are clean and have been approved by the Division. This item is informational only and does not require Board action.

#### 4. Application(s) for Continuing Education Course

- A. Recommended for Approval without Conditions Addendum B
  - (1) Florida Cemetery, Cremation & Funeral Association (75)
  - (2) Independent Funeral Directors of Florida (135)
  - (3) National Funeral Directors Association (136)
  - (4) New Jersey Funeral Service Education Corp. (7002)

The majority of the Continuing Education Committee and the Division recommends approval of the application(s) for the number of hours indicated on Addendum B in the right hand corner.

**MOTION:** Mr. Dick Mueller moved to approve the application(s). Mr. Knopke seconded the motion, which passed unanimously.

#### 5. Application(s) for Florida Law and Rules Examination

- A. Informational Item (Licenses Issued without Conditions) Addendum C
  - (1) Funeral Director by Internship and Exam
    - (a) Williams, Vonda K
  - (2) Funeral Director and Embalmer by Endorsement
    - (a) Smith, Matthew A
  - (3) Funeral Director and Embalmer- by Internship and Exam
    - (a) Kievet, Emily
    - (b) Milton, Brittnee N

The application(s) presented are clean with no indication of a criminal or disciplinary history and have been approved by the Division pursuant to delegation by the Board. This item is informational only and does not require Board action.

#### B. Recommended for Approval <u>without</u> Conditions (Criminal History)

(1) Funeral Director and Embalmer – by Internship and Exam

#### (a) MacDonald, Tatyana

The applicant submitted an application for a Funeral Director and Embalmer license by Internship and Examination on March 20, 2014. The application was complete when submitted. The applicant submitted a fingerprint card when applying for a Concurrent Internship, the processing of which returned a criminal history, to wit:

Ms. Tatyana MacDonald pled Guilty to Driving Under the Influence in September 2009. Ms. MacDonald
was placed on six months probation, six months suspension of license, 10 day impoundment and fined a
total of \$1016.

The applicant's internship application was seen at the February 7, 2013 board meeting and the internship was approved with a condition of one year probation. The Division is recommending approval <u>without</u> conditions.

**MOTION:** Mr. Knopke moved to approve the application. Mr. Jim Davis seconded the motion, which passed unanimously.

#### 6. Application(s) for Internship

- A. Informational Item (Licenses Issued <u>without</u> Conditions) Addendum D
  - (1) Funeral Director
    - (a) Rodriguez, Kathryn E (F078409)
    - (b) Sabb, Charlotta M (F072259)
  - (2) Funeral Director and Embalmer
    - (a) Blue, Delawrence C (F078465)
    - (b) Shank, Philip S (F078464)

The application(s) presented are clean with no indication of a criminal or disciplinary history and have been approved by the Division pursuant to delegation by the Board. This item is informational only and does not require Board action.

#### 7. Application(s) for Embalmer Apprenticeship

- A. Informational Item (Licenses Issued without Conditions) Addendum E
  - (1) Morris, Joshua R (F078398)

The application(s) presented are clean with no indication of a criminal or disciplinary history and have been approved by the Division pursuant to delegation by the Board. This item is informational only and does not require Board action.

#### 8. Application(s) for Registration as a Training Agency

- A. Informational Item (Licenses Issued without Conditions) Addendum F
  - (1) Southerland Family Funeral Home (F040575) (Panama City)

The application(s) presented are clean with no indication of a criminal or disciplinary history and have been approved by the Division pursuant to delegation by the Board. This item is informational only and does not require Board action.

#### 9. Notification(s) of Change of Location

- A. Informational Item Addendum G
  - (1) Casey Myers Funeral Services Inc (F061184) (Ft Lauderdale)

This item is informational only and does not require Board action.

#### 10. Consumer Protection Trust Fund Claims

A. Recommended for Approval without Conditions - Addendum H

The Division recommends approval of the claim(s) for the amount indicated on Addendum H entitled "Amount Recommended."

**MOTION:** Mr. Mueller moved to approve the claim(s) for the amount indicated on Addendum G entitled "Amount Recommended." Mr. Ken Jones seconded the motion, which passed unanimously.

#### 11. Application(s) for Broker of Burial Rights

- A. Recommended for Approval without Conditions
  - (1) Dayana Sosa Reyes (Hialeah)

The application was received on February 7, 2014 and the application was complete as of March 3, 2014. The Department completed a background check of Applicant which revealed no criminal history. The Division recommends approval of the application.

Mr. Knopke stated that on Page 3 of 6 of the application, Section 5(a) asks whether the Applicant has ever held a license for every license type except a preneed counselor.

Mr. Shropshire stated that it does not say preneed sales agent, which it probably should.

Mr. Knopke questioned whether the Applicant has ever been a preneed sales agent.

Mr. Shropshire requested that the Applicant raise her right hand to be sworn in. "Do you solemnly swear that the testimony you are about to give in this matter will be the truth, the whole truth and nothing but the truth so help you God?"

Ms. Dayana Sosa Reyes answered, "Yes, I swear."

Mr. Knopke questioned whether the Applicant has ever been a preneed sales agent.

Ms. Reyes responded that she has never been licensed as a preneed agent.

Mr. Knopke questioned why Ms. Reyes decided to become a cemetery broker since she has never been involved in the industry before.

Ms. Reyes stated that she is a fulltime student at Miami Dade College and is in her last semester for funeral services.

**MOTION:** Mr. Jones moved to approve the application. Mr. Knopke seconded the motion, which passed unanimously.

#### 12. Application(s) for Direct Disposal Establishment

- A. Recommended for Approval with Conditions
  - (1) Cremation Services of Polk County LLC (Winter Haven)

An application for a Direct Disposal Establishment was received on February 21, 2014. The application was incomplete when submitted. All deficient items were received on March 17, 2014. The fingerprint cards for all principals were returned without criminal history. The Funeral Director in Charge will be John LaManna (F042611). The establishment is recommended for approval subject to the condition that the establishment passes an on-site inspection by a member of Division Staff.

**MOTION:** Mr. Knopke moved to approve the application subject to the condition that the establishment passes an on-site inspection by a member of Division Staff. Mr. Lew Hall seconded the motion, which passed unanimously.

#### 13. Application(s) for Funeral Establishment

- A. Recommended for Approval with Conditions
  - (1) Loomis Funeral Home Inc (Mount Dora)

An application for a Funeral Establishment was received on March 10, 2014. The application was incomplete when submitted. All deficient items were received on April 2, 2014. The fingerprint cards for all principals were returned without criminal history. The Funeral Director in Charge will be James Loomis (F043769). The establishment is recommended for approval subject to the condition that the establishment passes an on-site inspection by a member of Division Staff.

Mr. Powell Helm stated that under Section 9 "Cremation" (4a), the Applicant indicated that they would not offer cremation services but under (4b) the Applicant indicated that they would make arrangements for cremation services. It appears the Applicant may have checked the wrong box.

Ms. Jasmin Richardson stated that it appears the Applicant probably understand the question to mean whether they would be offering the service on site so they answered no and selected that they would make arrangements for it.

The Chair requested that Ms. Richardson clarified this after the meeting and report back to the Board if there are any discrepancies.

Ms. Richardson responded that she would follow-up with the Applicant.

**MOTION:** Mr. Knopke moved to approve the application subject to the condition that the establishment passes an on-site inspection by a member of Division Staff. Ms. Anderson seconded the motion, which passed unanimously.

#### 14. Application(s) for Monument Establishment Sales Agents

A. Informational Item (Licenses Issued without Conditions) – Addendum I

The application(s) presented are clean with no indication of a criminal or disciplinary history and have been approved by the Division pursuant to delegation by the Board. This item is informational only and does not require Board action.

#### 15. Application(s) for Preneed Branch Office License

A. Recommended for Approval without Conditions - Addendum J

Mr. Shropshire stated that these applications are primarily related if not exclusively to the SCI acquisition of Stewart. The Division recommends approval of the application(s) subject to the condition that the related Change of Ownership application(s) are approved.

The Chair declared his affiliation with SCI Funeral Services of Florida and added that his affiliation would not affect his ability to make fair and impartial decisions on items coming before the Board today.

Mr. Mueller requested that the Chair confirm that everyone received the update to this item to ensure that the Board members are voting on the same issue.

Mr. Shropshire stated that the amended Addendum was sent out on Tuesday of this week as a late item. It was emailed to Board members.

The Chair confirmed that the Board members received the updated information.

**MOTION:** Mr. Mueller moved to approve the application(s) subject to the condition that the related Change of Ownership application(s) are approved. Mr. Knopke seconded the motion, which passed unanimously.

#### 16. Application(s) for Removal Facility

- A. Recommended for Approval with Conditions
  - (1) Tortuga Mortuary Services LLC (Casselberry)

An application for a Removal Service was received on March 26, 2014. The application was complete when submitted. The fingerprint cards for all principals were returned without criminal history. The establishment is recommended for approval subject to the condition that the establishment passes an on-site inspection by a member of Division Staff.

**MOTION:** Mr. Davis moved to approve the application subject to the condition that the establishment passes an on-site inspection by a member of Division Staff. Mr. Andrew Clark seconded the motion, which passed unanimously.

#### 17. Request to Extend Internship

- A. Recommended for Approval without Conditions
  - (1) Andrews, Melaina (F076438)

Ms. Andrews has submitted a request to extend her Concurrent Internship License. Ms. Andrews was issued the license on October 14, 2013. She commenced her current internship at Savino – Weissman Funeral Home & Cremation Services.

In December 2013 her employment, and consequently her internship at Savino – Weissman Funeral Home & Cremation Services, was terminated by management of that funeral establishment. Ms. Andrews advises that she was ultimately told by that funeral establishment that they could not afford her any longer. Mr. William Savino has advised this Division, by attached email dated 4-22-14, that she was terminated "based solely on a very difficult financial business decision," and he further stated that Ms. Andrews "will be an outstanding licensed funeral director and embalmer."

In December, when her employment was terminated with Savino – Weissman Funeral Home & Cremation Services, she contacted the Division about her options. Ms. Andrews began searching and submitted an initial

request in January 2014 however that position was not available. Ms. Andrews subsequently emailed on April 2, 2014 stating she had found a position with Elijah Bell's Funeral Services (F047494).

Ms. Andrews served a total of 10 weeks of her internship. The Division is recommending approval of an extension for 42 weeks, ending February 19, 2015.

**MOTION:** Mr. Helm moved to approve the application. Mr. Hall seconded the motion, which passed unanimously.

#### 18. Application(s) for Change of Ownership Applications (Stewart to SCI)

- A. Recommended for Approval with Conditions
  - (1) Centralized Embalming Facility
    - (a) SE Combined Services of Florida LLC d/b/a Tampa Care, Administration & Training Center (F064327)
  - (2) Cinerator Facility:
    - (a) SE Cemeteries of Florida LLC d/b/a Bay Area Crematory (F041124)
    - (b) SE Cemeteries of Florida LLC d/b/a Gulf Coast Crematory (F041230)
    - (c) SE Combined Services of Florida LLC d/b/a Royal Palm Funeral Home Crematory (F040890)
    - (d) SE Combined Services of Florida LLC d/b/a Terrace Oaks Crematory (F058291)
    - (e) SE Combined Services of Florida LLC d/b/a Wiegand Brothers Funeral Home and Crematory (F040466)
    - (f) SE Combined Services of Florida LLC d/b/a Woodlawn Park Crematory (F040223)
    - (g) SE Funeral Homes of Florida LLC d/b/a Baldwin-Fairchild Crematory (F040468)
  - (3) Direct Disposal Establishment:
    - (a) SE Funeral Homes of Florida LLC d/b/a All Faiths Cremation Society (F041184)
  - (4) Funeral Establishment:
    - (a) SE Combined Services of Florida LLC d/b/a Beach Memorial Chapel (F041882)
    - (b) SE Combined Services of Florida LLC d/b/a Blount & Curry Funeral Home Carrollwood Chapel (F041067)
    - (c) SE Combined Services of Florida LLC d/b/a Blount & Curry Funeral Home Terrace Oaks Chapel (F040205)
    - (d) SE Combined Services of Florida LLC d/b/a Caballero Rivero Woodlawn Funeral Homes, Cemeteries & Crematory (F040228)
    - (e) SE Combined Services of Florida LLC d/b/a Caballero Rivero Woodlawn Funeral Homes, Cemeteries & Crematory (F040224)
    - (f) SE Combined Services of Florida LLC d/b/a Caballero Rivero Woodlawn Funeral Homes, Cemeteries & Crematory (F040229)
    - (g) SE Combined Services of Florida LLC d/b/a Caballero Rivero Woodlawn Funeral Homes, Cemeteries & Crematory (F040230)
    - (h) SE Combined Services of Florida LLC d/b/a Forest Hills Funeral Homes, Memorial Park and Crematory Byrd Young & Prill Chapel (F041337)
    - (i) SE Combined Services of Florida LLC d/b/a Forest Hills Funeral Homes, Memorial Park and Crematory Young & Prill Chapel (F041336)
    - (j) SE Combined Services of Florida LLC d/b/a Garden of Memories Funeral Home and Cemetery (F040202)
    - (k) SE Combined Services of Florida LLC d/b/a Palms Woodlawn Funeral Home and Cemetery (F041235)
    - (1) SE Combined Services of Florida LLC d/b/a Royal Palm Memorial Gardens & Funeral Home (F040889)

- (m) SE Combined Services of Florida LLC d/b/a Sylvan Abbey Memorial Park and Funeral Home (F041304)
- (n) SE Combined Services of Florida LLC d/b/a Wiegand Brothers Funeral Home and Crematory (F040467)
- (o) SE Funeral Homes of Florida LLC d/b/a All Faiths Funeral Alternatives and Cremation Service (F041309)
- (p) SE Funeral Homes of Florida LLC d/b/a All Faiths Memorial Park (F041864)
- (q) SE Funeral Homes of Florida LLC d/b/a Baldwin Fairchild Cemeteries & Funeral Homes (F040472)
- (r) SE Funeral Homes of Florida LLC d/b/a Baldwin Fairchild Cemeteries, Funeral Homes & Crematory (F040469)
- (s) SE Funeral Homes of Florida LLC d/b/a Baldwin Fairchild Cemeteries, Funeral Homes & Crematory (F041875)
- (t) SE Funeral Homes of Florida LLC d/b/a Baldwin Fairchild Cemeteries, Funeral Homes & Crematory (F041064)
- (u) SE Funeral Homes of Florida LLC d/b/a Baldwin Fairchild Cemeteries, Funeral Homes & Crematory (F040969)
- (v) SE Funeral Homes of Florida LLC d/b/a Baldwin Fairchild Cemeteries, Funeral Homes & Crematory (F040473)
- (w) SE Funeral Homes of Florida LLC d/b/a Baldwin Fairchild Cemeteries, Funeral Homes & Crematory (F040471)
- (x) SE Funeral Homes of Florida LLC d/b/a Baldwin Fairchild Funeral Home (F040470)
- (y) SE Funeral Homes of Florida LLC d/b/a Baldwin Fairchild Oaklawn Park Cemetery & Funeral Home (F040476)
- (z) SE Funeral Homes of Florida LLC d/b/a Baldwin Fairchild Pine Castle Chapel (F041312)
- (aa) SE Funeral Homes of Florida LLC d/b/a Blount & Curry Funeral Home Macdill Chapel (F040534)
- (ab) SE Funeral Homes of Florida LLC d/b/a Blount & Curry Funeral Home, Oldsmar/West Hillsborough Chapel (F041307)
- (ac) SE Funeral Homes of Florida LLC d/b/a Kicliter Funeral Home (F041231)
- (ad) SE Funeral Homes of Florida LLC d/b/a Turner Funeral Homes, Crematory & Cemetery (F041226)
- (ae) SE Funeral Homes of Florida LLC d/b/a Turner Funeral Homes, Crematory & Cemetery (F041228)

SCI Funeral Services of Florida Inc. submitted a Change of Ownership Application for the establishments and facilities listed on Attachment "A" hereto. The entities on Attachment "A" were acquired by SCI in its acquisition of Stewart Enterprises. The submission of the change of control applications was delayed pending FTC determination of which Stewart entities SCI would be allowed to retain; the FTC determination has now been made. As stated in the letter from Wendy Wiener, dated April 14, 2014, SCI Funeral Services of Florida Inc will assume all existing preneed liabilities of the locations listed. All fingerprint information was returned without criminal history.

The Division is recommending approval subject to the condition(s) as follows:

- 1) That the establishment(s) under the application(s) herein passes an onsite inspection by a member of Division Staff.
- 2) That the Applicant (new owner or controlling party) shall assume all existing preneed liabilities of the location(s) being acquired.

**MOTION:** Mr. Jones moved to approve the application(s) subject to the conditions recommended by the Division. Mr. Mueller seconded the motion, which passed unanimously.

#### 19. Contract(s) or Other Related Form(s)

- A. Recommended for Approval with Conditions
  - (1) Trust Transfer Request(s)
    - (a) Riverview Memorial, Inc d/b/a Riverview Memorial Gardens (F039649) (Cocoa)

Riverview Memorial, Inc d/b/a Riverview Memorial Gardens (F039649) at the above location, is requesting to transfer the above named cemetery care and maintenance trust fund and preneed trust fund, currently held at SunTrust to Sabal, administered by Funeral Services Inc (FSI). If this transfer is approved, Sabal will hold and manage these trust funds under the approved FSI Master Care and Maintenance Trust Agreement and The FSI 1993 Trust Agreement, respectively.

The Division is recommending approval subject to the condition(s) as follows:

- 1) That Sabal provides a certification statement that as trustee it meets the requirements of Rule 69K-7.015(1) or (2).
- 2) That Sabal provides a certificate stating the dollar amount of trust assets being transferred.
- 3) That Sabal provides acknowledgement of receipt of the amount of trust assets being transferred as specified under the former trust.
- 4) That the effective date of the transfer and all above certifications be provided to the Division within 60 days of the date of this Board Meeting.

**MOTION:** Mr. Mueller moved to approve the request(s) subject to the conditions recommended by the Division. Mr. Hall seconded the motion, which passed unanimously.

#### 20. Executive Director's Report

A. Work & Son, Status Reports (Informational)

# Status Reports Work & Son Cemeteries

The first item hereunder is a memo dated 2-28-14 from the FCCS Division to Work & Son outside attorney Wendy Wiener, setting forth the matters to be corrected, as determined by Division field staff inspection in approximately August 2013.

The second item is Work's March status report.

The third item is Work's April status report.

#### **MEMORANDUM**

TO: Wendy Wiener Esq.

FR: Douglas Shropshire, Division Director

RE: Items to be Corrected, Work and Son cemeteries

(Royal Palm North; Royal Palm South; Sarasota Memorial Park)

DT: 2-28-2014

(1) Reference the Final Order of the Board of Funeral, Cemetery, and Consumer Services, showing filing date of 2-14-2014, relating to the above three cemeteries. Paragraph 3 at the bottom of page 3 of that Order, provides that Respondent shall correct all outstanding violations within 180 days of the date of the said Order (2-14-2014).

- (2) My review of FCCS Division's records indicates that the outstanding items to be corrected, as contemplated by said Order, are the items listed in the three tables shown below. If your client disagrees, please advise, and we can discuss this matter further. If your client accepts the tables below as stating the items to be corrected, then for the sake of clarity I suggest and request that the Progress Reports required by paragraph 5 on page 4 of said Order, and other communications on this topic, identify the issues being addressed by reference to the Item numbers as stated on this memo (e.g., "RPN Item # 4 on 2-28-14 Division memo").
- (3) The Exhibits referred to in the tables below are all photographs, which I am supplying to you by separate delivery. The photos in the following Exhibits are intended to be illustrative of a problem, and not all inclusive of occurences of the problem:

RPS Exh. 1, Mausoleum problems

RPS Exh. 2, Potholes in roads

RPS Exh. 5, mow and trim needed

RPN Exh. 4, mow and trim needed

RPN Exh. 5, dirt piles around cemetery

(4) Thank you for your assistance

**ATTCHS** 

3 Tables

#### Sarasota Memorial Park

Item No	Outstanding issues per Chris McMurray 8-21-13 special inspection	
1	Sprinklers. There are approximately 30 sprinkler heads which have been replaced in the cemetery. Cemetery worker Robert Fewox turned on the sprinkler system and tested it. This test showed there is inadequate water pressure to operate more than a few of the sprinklers simultaneously. Mr. Fewox demonstrated five of the new sprinkler heads. Only one of these was functioning properly. According to Mr. Fewox the low water pressure is due to leaks throughout the underground system.  In their current status sprinkler coverage is reduced by half. The sprinkler heads which have not been replaced do not function at all.	
2	Grass. Cemetery manager Teresa Lay explained to the Investigator the cemetery had recently begun a policy of covering all newly dug graves with sod. The investigator observed three recent burials with sod covering them. While there is some improvement with the amount of grass growing in the cemetery, there continue to be some bald areas in the Peace L-3, Devotion M and Peace L-1 gardens.  [also, grass in the area of special concern to Complainant Norris]	

Royal Palm North

	<u>Palm North</u>	
ltem#	Outstanding issues per Kurt Schuller 8-23-13 special inspection	
1	Lattice work was put up on one section of the mausoleum but was never finished. (Exhibit 1)	
2	The licensee had a roll out sprinkler but did not have a water supply.	
3	The cremation niches in upper Devotion were repaired. One niche front was off centered. Another front extended past the corner and had a metal bar behind it. Also one niche front had something lying in the grass in front of it. (Exhibit 3)	
4	The cemetery grounds required mowing and trimming (Exh 4)	
5	Dirt piles were scattered in the cemetery garden. (Exh. 5)	
6	The following damaged grave markers were by the maintenance shed: Sutter, Babikoff, Plank, Wimmer and Norman. (Exhibit 6)	
7	The Gethsemane Mausoleum had a missing granite front and an unattached front leaning against the mausoleum. (Exhibit 7)	
8	The Scharlau and Sweetapple markers were not repaired. (Exhibit 8)	
9	The vault encroachment from space 402 into space 403 in the Garden of Peace II was not resolved.	
10	The vault encroachment from space 87 into space 86 in the Garden of Tranquility was not resolved. The space is still available for sale.	

Royal Palm South

	Palm South	
Item#	Outstanding issues per Kurl Schuller 8-21-13 special inspection	
1	The damage to the mausoleum roofs was not repaired. Conditions	
	found include missing and leaking roofs, mold and mildew, missing	
	and stained carpet, missing windows and paint on numerous bronze	
	memorials. (Exhibit 1)	
2	Numerous potholes were found throughout the cemetery roadways.	
4	(Exhibit 2)	
	(Exhibit 2)	
3	Numerous Dead Trees throughout the gardens. (Exhibit 16)	
•	Transfer Dead Trees throughout the gardens. (Exhibit 10)	
4	The large concrete foundation between Mausoleum I and Il has	
	been covered but is still exposed and not leveled. (Exhibit 4)	
5	Many gardens were not mowed or trimmed. (Exhibit 5)	
	, , , , , , , , , , , , , , , , , , , ,	
6	The Hoffman bench was removed from the cemetery space.	
	(Exhibit 6)	
7	The drain cover by walkway over pond remains unsecured.	
	(Exhibit 7)	
		<u> </u>
8	The cemetery file for George Beattie did not contain any	
	documentation regarding the encroachment issue or a resolution.	
9	A large opening remains between the walkway and bridge by pond.	
	(Exhibit 9)	
10		
10	Cremation niche marble remains broken and loose. (Exhibit 10)	
11	The concepts force and a size half at the size of the	
11	The concrete fence post remains broken and leaning in the Temple Beth-El Garden. (Exhibit 11)	
	Deur-El Galden. (Exhibit 11)	
12	The Anna Firestein bench was not straighten or repaired. The	
14	Jordan Bench was not straightened. The Thomas Drier Bench was	
	straightened but scratches remain in the bench. (Exhibit 12)	
	stangarded out soldtones remain in the bench. (Exhibit 12)	
13	The men's restroom remains out of order. (Exhibit 13)	
	and the second s	
14	Dow Pettis stated all interment authorizations from 2002 through	
	present were removed from the cemetery office by Mr. Work. The	
	cemetery office where cemetery records are stored did not have a	<b>!</b>
	functioning air conditioner.	
15	The cemetery file for Richard Weinberger did contain any	
	documentation regarding a resolution to the inaccurate burial	
	records. Mr. Weinberger's burial location was RPC Jewish Garden,	
	Row E, Space 25 not space 24.	
1.7		
16	The cemetery file for Julia Howell did not contain any	
	documentation regarding a resolution to the inaccurate burial	
	records. The cemetery file did not contain a contract or interment	
	authorization. Mrs. Howell's burial location was Block 616, Lot 2,	
	Space 4 South not Block 616, Lot 3, Space 4 South.	

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### March 2014 Status Report by Cliff Work

A separate table is provided for each of the 3 cemeteries. In the tables, the left column is by the FCCS Division and lists the items to be corrected; the right column shows Work's status report.

The photos generally consist of one or several photos by FCCS Division field staff showing problems or issues to be corrected, followed by one or more photos submitted by Work and intended to reflect work done on the problem or the issue involved.

#### Sarasota Memorial Park

Item	Outstanding issues per Chris McMurray 8-21-13 special	Status Report by Licensee, March 2014
No	inspection	
1	Sprinklers. There are approximately 30 sprinkler heads which have been replaced in the cemetery. Cemetery worker Robert Fewox turned on the sprinkler system and tested it. This test showed there is inadequate water pressure to operate more than a few of the sprinklers simultaneously. Mr. Fewox demonstrated five of the new sprinkler heads. Only one of these was functioning properly. According to Mr. Fewox the low water pressure is due to leaks throughout the underground system.  In their current status sprinkler coverage is reduced by half. The sprinkler heads which have not been replaced do not function at all.	Sprinklers cover appropriate area. Water pressure takes approximately 20 minutes to build in the lines before sprinklers cover appropriate area.  The entire cemetery is on one zone; all the lines have to be under pressure to obtain water distance. CW found one crack and repaired 3/5/14.  Photographs to be provided with April Status Report.
2	Grass. Cemetery manager Teresa Lay explained to the Investigator the cemetery had recently begun a policy of covering all newly dug graves with sod. The investigator observed three recent burials with sod covering them. While there is some improvement with the amount of grass growing in the cemetery, there continue to be some bald areas in the Peace L-3, Devotion M and Peace L-1 gardens.  [also, grass in the area of special concern to Complainant Norris]	Licensee initiated seeding with rye grass seed pursuant to the suggestion of BFCCS members during the 12/13 BFCCS meeting.  See photographs SMP 1.1 CW, SMP 1.2 CW and SMP 1.3 CW.



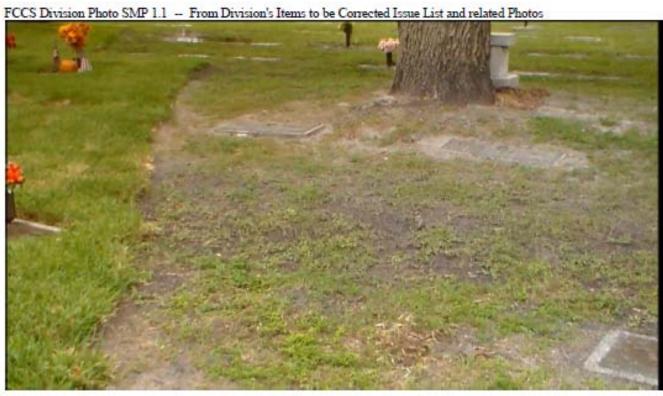










Photo SMP 1.3 CW (photo by Cliff Work, March Status report)



#### Royal Palm North

Item#	Outstanding issues per Kurt Schuller 8-23-13 special inspection	Status Report by Licensee, March 2014
1	Lattice work was put up on one section of the mausoleum but was never finished. (Exhibit 1)	Lattice work was not required by any Consent Order imposed upon Licensee. Licensee will remove sample lattice work and paint area as necessary prior to April Status Report.
2	The licensee had a roll out sprinkler but did not have a water supply.	Licensee is exploring options for obtaining sufficient water for area of cemetery that needs regular watering.
3	The cremation niches in upper Devotion were repaired.  One niche front was off centered. Another front extended past the corner and had a metal bar behind it. Also one niche front had something lying in the grass in front of it.  (Exhibit 3)	These issues have been addressed. The marker, which is stated to be "off centered," was installed prior to Licensee's ownership. Relocation will result in an unsightly blemish on the façade.  See photographs RPN 3A CW, RPN 3B CW and RPN 3B2 CW
4	The cemetery grounds required mowing and trimming (Exh 4)	Mowing and trimming being conducted.  See photographs RPN 4.3 CW, RPN 4.4 CW and RPN 4.7 CW.
5	Dirt piles were scattered in the cemetery garden. (Exh. 5)	Dirt piles are being resolved routinely, and result from new interments.  See photographs RPN 5.6 CW and RPN 5.10 CW.
6	The following damaged grave markers were by the maintenance shed: Sutter, Babikoff, Plank, Wimmer and Norman. (Exhibit 6)	Markers have been installed at interment locations.  Photographs to be provided with April Status Report.
7	The Gethsemane Mausoleum had a missing granite front and an unattached front leaning against the mausoleum. (Exhibit 7)	The subject mausoleum is a private, estate mausoleum actually situated on land which is not owned by the Licensee. The Licensee has made efforts and has been unable to contact the owner. Counsel will send correspondence to the last known address prior to the April Status Report submission.
8	The Scharlau and Sweetapple markers were not repaired. (Exhibit 8)	Markers have been repaired.  See photograph RPN 8C CW regarding Scharlau. Photograph regarding Sweetapple to be provided with April Status Report.
9	The vault encroachment from space 402 into space 403 in the Garden of Peace II was not resolved.	Licensee has interred few burials in the multiple spaces owned by the family. There is sufficient room for each family member to be buried.
10	The vault encroachment from space 87 into space 86 in the Garden of Tranquility was not resolved. The space is still available for sale.	No encroachment exists.

FCCS Division Photo RPN 3A -- From Division's Items to be Corrected Issue List and related Photos



Photo RPN 3A CW (photo by Cliff Work, March Status Report)



FCCS Division Photo RPN 3B - From Division's Items to be Corrected Issue List and related Photos





FCCS Division Photo RPN 3B2 - From Division's Items to be Corrected Issue List and related Photos





FCCS Division Photo RPN 4.3 - From Division's Items to be Corrected Issue List and related Photos



Photo RPN 4.3 CW (photo by Cliff Work, March Status Report)



FCCS Division Photo RPN 4.4 - From Division's Items to be Corrected Issue List and related Photos



Photo RPN 4.4 CW (photo by Cliff Work, March Status Report)



FCCS Division Photo RPN 4.7 - From Division's Items to be Corrected Issue List and related Photos



Photo RPN 4.7 CW (photo by Cliff Work, March Status Report)







FCCS Division Photo RPN 5.10 - From Division's Items to be Corrected Issue List and related Photos



Photo 5.10 CW (photo by Cliff Work, March Status Report)







#### Royal Palm South

Item#	Outstanding issues per Kurt Schuller 8-21-13 special inspection	Status Report by Licensee, March 2014
1	The damage to the mausoleum roofs was not repaired.  Conditions found include missing and leaking roofs, mold and mildew, missing and stained carpet, missing windows and paint on numerous bronze memorials. (Exhibit 1)	Licensee continues to work with contractor.
2	Numerous potholes were found throughout the cemetery roadways. (Exhibit 2)	Licensee has applied approximately 10,000 pounds of asphalt since 12/13 BFCCS meeting. Licensee will continue to apply asphalt.  See photographs RPS 2.2 CW; RPS 2.5 CW; RPS Pothole Patching CW and RPS Pothole Patching 2 CW.
		CW.
3	Numerous Dead Trees throughout the gardens. (Exhibit 16)	Many dead trees have been removed. Photographs to be provided with April Status Report.
4	The large concrete foundation between Mausoleum I and II has been covered but is still exposed and not leveled.  (Exhibit 4)	Foundation is not protruding above ground; however, Licensee will break up remaining foundation and remove.
5	Many gardens were not mowed or trimmed. (Exhibit 5)	Mowing and trimming being conducted.
		See photographs RPS 5 Mow and Trim CW and RPS 5 Mow and Trim 2 CW.
6	The Hoffman bench was removed from the cemetery space. (Exhibit 6)	Bench cannot be repaired. It was removed pursuant to the bylaws. Licensee has attempted to contact the family. Counsel will send correspondence to the family's last known address prior to the April Status Report submission.
7	The drain cover by walkway over pond remains unsecured. (Exhibit 7)	New drain cover obtained by Licensee. Installation will occur prior to April Status Report submission.
8	The cemetery file for George Beattie did not contain any documentation regarding the encroachment issue or a resolution.	Licensee set two appointments with the next of kin to obtain authorization to adjust the interment. The next of kin failed to keep such appointments.
9	A large opening remains between the walkway and bridge by pond. (Exhibit 9)	This item has been corrected.  See photograph RPS 9 CW.
10	Cremation niche marble remains broken and loose. (Exhibit 10)	Licensee has measured for replacement portions and will resolve prior to 180 day deadline.
11	The concrete fence post remains broken and leaning in the Temple Beth-El Garden. (Exhibit 11)	Licensee will repair prior to April Status Report submission.

12	The Anna Firestein bench was not straighten or repaired. The Jordan Bench was not straightened. The Thomas Drier Bench was straightened but scratches remain in the bench. (Exhibit 12)	Licensee is investigating.
13	The men's restroom remains out of order. (Exhibit 13)	Licensee has an operational restroom for use by both men and women. Former men's room is now storage.  See photographs RPS 13 CW and RPS 13 2 CW.
14	Dow Pettis stated all interment authorizations from 2002 through present were removed from the cemetery office by Mr. Work. The cemetery office where cemetery records are stored did not have a functioning air conditioner.	Records were removed for the purpose of preparation of audit and examination matters.  Records have been relocated on cemetery property.
15	The cemetery file for Richard Weinberger did contain any documentation regarding a resolution to the inaccurate burial records. Mr. Weinberger's burial location was RPC Jewish Garden, Row E, Space 25 not space 24.	This file has been corrected. Licensee believes Mr. Schuller is aware of the correction.
16	The cemetery file for Julia Howell did not contain any documentation regarding a resolution to the inaccurate burial records. The cemetery file did not contain a contract or interment authorization. Mrs. Howell's burial location was Block 616, Lot 2, Space 4 South not Block 616, Lot 3, Space 4 South.	This file has been corrected.  See attached copy entitled Howell.



Photo RPS 2.2 CW (photo by Cliff Work, March Status Report)



FCCS Division Photo RPS 2.5 - From Division's Items to be Corrected Issue List and related Photos

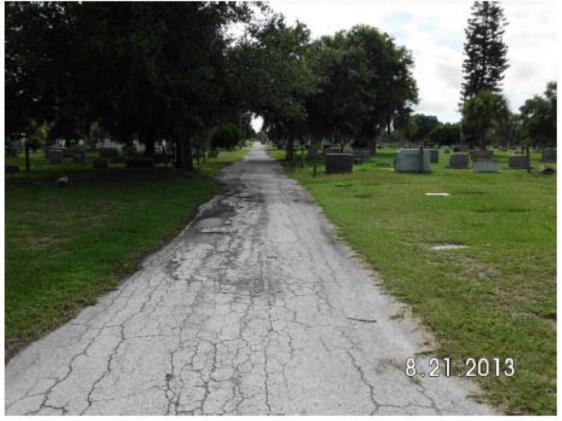




Photo RPS Pothole patching CW (photo by Cliff Work, March Status Report)





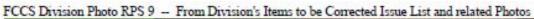






Photo RPS Mow and trim 2 CW (photo by Cliff Work, March Status Report)





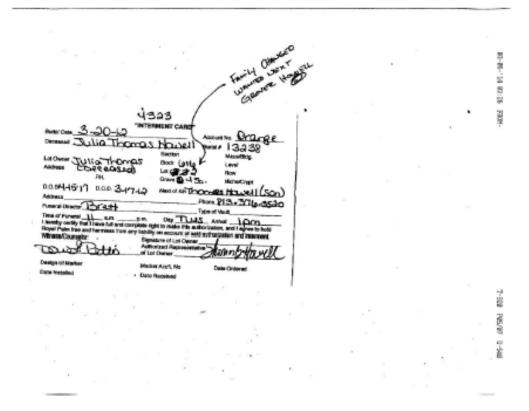


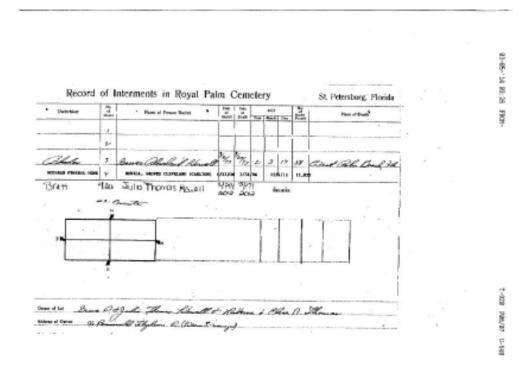






RPS, Item 16, Howell burial records, pg 2





## April 2014 Status Report by Cliff Work

A separate table is provided for each of the 3 cemeteries. In the tables, the left column is by the FCCS Division and lists the items to be corrected; the right column shows Work's status report.

The cells in the right column will show Work's March entries, with additional entries for the April Report (April entries begin with the phrase "4-1-14 Update").

The photos generally consist of one or several photos by FCCS Division field staff showing problems or issues to be corrected, followed by one or more photos submitted by Work and intended to reflect work done on the problem or the issue involved.

# Sarasota Memorial Park

Item No	Outstanding issues per Chris McMurray 8-21-13 special inspection	
1	Sprinklers. There are approximately 30 sprinkler heads which have been replaced in the cemetery. Cemetery worker Robert Fewox turned on the sprinkler system and tested it. This test showed there is inadequate water pressure to operate more than a few of the sprinklers simultaneously. Mr. Fewox demonstrated five of the new sprinkler heads. Only one of these was functioning properly. According to Mr. Fewox the low water pressure is due to leaks throughout the underground system.  In their current status sprinkler coverage is reduced by half. The sprinkler heads which have not been replaced do not function at all.	Sprinklers cover appropriate area. Water pressure takes approximately 20 minutes to build in the lines before sprinklers cover appropriate area.  The entire cemetery is on one zone; all the lines have to be under pressure to obtain water distance. CW found one crack and repaired 3/5/14.  4/1/14 Update: See photographs SMP 1.1a CW, SMP 1.2a CW and SMP 1.3a-1.3c CW
2	Grass. Cemetery manager Teresa Lay explained to the Investigator the cemetery had recently begun a policy of covering all newly dug graves with sod. The investigator observed three recent burials with sod covering them. While there is some improvement with the amount of grass growing in the cemetery, there continue to be some bald areas in the Peace L-3, Devotion M and Peace L-1 gardens.  [also, grass in the area of special concern to Complainant Norris]	Licensee initiated seeding with rye grass seed pursuant to the suggestion of BFCCS members during the 12/13 BFCCS meeting.  See photographs SMP 1.1 CW, SMP 1.2 CW and SMP 1.3 CW.

FCCS Division Photo SMP 1.1 - From Division's Items to be Corrected Issue List and related Photos



FCCS Division Photo SMP 1.3 -- From Division's Items to be Corrected Issue List and related Photos



Photo SMP 1.1a CW (photo by Cliff Work, April Status report)





Photo SMP 1.3a CW (photo by Cliff Work, April Status report)







## Royal Palm North

Item#	Outstanding issues per Kurt Schuller 8-23-13 special	
Item#	inspection	
1	Lattice work was put up on one section of the mausoleum but was never finished. (Exhibit 1)	Lattice work was not required by any Consent Order imposed upon Licensee. Licensee will remove sample lattice work and paint area as necessary prior to April Status Report.  4/1/14 Update: See photographs RPN 1 CW
2	The licensee had a roll out sprinkler but did not have a water supply.	Licensee is exploring options for obtaining sufficient water for area of cemetery that needs regular watering.
		4/1/14 Update: On 3/6/14, Licensee spoke with staff (Linda) of the Pinellas Park Water Department regarding obtaining reclaimed water for the area. Conversation did not result in useful information. On 3/20/14, Licensee spoke to staff (Bobbie), who referred the question to the foreman in charge of reclaimed water for the area. The foreman stated that reclaimed water is not currently available for the area. However, he added that the County is working on alternatives and will contact the Licensee when such option is available.
3	The cremation niches in upper Devotion were repaired.  One niche front was off centered. Another front extended past the comer and had a metal bar behind it. Also one niche front had something lying in the grass in front of it. (Exhibit 3)	These issues have been addressed. The marker, which is stated to be "off centered," was installed prior to Licensee's ownership. Relocation will result in an unsightly blemish on the façade.  See photographs RPN 3A CW, RPN 3B CW and RPN 3B2 CW [March report]
4	The cemetery grounds required mowing and trimming (Exh 4)	Mowing and trimming being conducted.  See photographs RPN 4.3 CW, RPN 4.4 CW and RPN 4.7 CW. [March report]
5	Dirt piles were scattered in the cemetery garden. (Exh. 5)	Dirt piles are being resolved routinely, and result from new interments.  See photographs RPN 5.6 CW and RPN 5.10 CW. [March report]
6	The following damaged grave markers were by the maintenance shed: Sutter, Babikoff, Plank, Wimmer and Norman. (Exhibit 6)	Markers have been installed at interment locations.  Photographs to be provided with May Status Report.

7	The Gethsemane Mausoleum had a missing granite front and an unattached front leaning against the mausoleum. (Exhibit 7)	The subject mausoleum is a private, estate mausoleum actually situated on land which is not owned by the Licensee. The Licensee has made efforts and has been unable to contact the owner. Counsel will send correspondence to the last known address prior to the April Status Report submission.  4/1/14 Update: See copy of letter to Kenneth Montgomery, attached.
8	The Scharlau and Sweetapple markers were not repaired. (Exhibit 8)	Markers have been repaired.  See photograph RPN 8C CW regarding Scharlau. Photograph regarding Sweetapple to be provided with April Status Report.  4/1/14 Update: See photograph RPN 8A CW re repair to and complimentary refinishing of Sweetapple marker
9	The vault encroachment from space 402 into space 403 in the Garden of Peace II was not resolved.	Licensee has interred few burials in the multiple spaces owned by the family. There is sufficient room for each family member to be buried.
10	The vault encroachment from space 87 into space 86 in the Garden of Tranquility was not resolved. The space is still available for sale.	No encroachment exists.

FCCS Division Photo RPN 1 -- From Division's Items to be Corrected Issue List and related Photos

| Property |

Photo RPN 1 CW (photo by Cliff Work, April Status report)



RPN Issue 7 Kenneth Montgomery

CARDNER, BIST, WIENER, WADSWORTH, BOWDEN, BUSH, DEE, LAVIA & WEIGHT, P.A. ATTORNOTEATURE THE THOMASWOOD DRIVE TALLAHARREE, FLORIDA 32308

NUMBER IN ARCENS ON 1978 T. LICHE, ET MUSTINY IN VINEZIATOR DIL, IN. 88 JOST, ANDRESS\* WORDY SUSSOLI, INVENZI ROBDIETS, WIR WITT

NOW SETTING THAT DEVELOP ATTOMOSY

DECIUMNEL: MURROY B. WASHINGETH

April 1, 2014

Kenneth Montgomery 5421 Bayshore Blvd. Tampa, FL 33611

Re: Private Family Mausoleum

Dear Mr. Montgomery:

I represent Royal Palm Cemetery North. Please be advised that the private family mausoleum for which you are identified as a primary contact person is in need of repairs. The cemetery is not responsible to make the type of repairs that are required. Please contact Mr. Cliff Work, owner of Royal Palm Cemetery North, at your earliest convenience to discuss the necessary repairs to the private family mausoleum. Mr. Work can be reached at 727-577-0599.

Please feel free to contact me if you have any questions or require additional information.

WM Russell Wiener

FCCS Division Photo RPN 8A -- From Division's Items to be Corrected Issue List and related Photos









## Royal Palm South

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Item#	Outstanding issues per Kurt Schuller 8-21-13 special inspection			
1	The damage to the mausoleum roofs was not repaired.  Conditions found include missing and leaking roofs, mold and mildew, missing and stained carpet, missing windows and paint on numerous bronze memorials. (Exhibit 1)	Licensee continues to work with contractor.  4/1/14 Update: Contractor is involved in litigation with one of its subcontractors. Licensee will retain a new contractor to complete work required by the Board and additional refurbishment, not required by the Board.		
2	Numerous potholes were found throughout the cemetery roadways. (Exhibit 2)	Licensee has applied approximately 10,000 pounds of asphalt since 12/13 BFCCS meeting. Licensee will continue to apply asphalt. See photographs RPS 2.2 CW; RPS 2.5 CW; RPS Pothole Patching CW and RPS Pothole Patching 2 CW. [March report]		
3	Numerous Dead Trees throughout the gardens. (Exhibit 16)	Many dead trees have been removed. Photographs be provided with May Status Report.		
4	The large concrete foundation between Mausoleum I and II has been covered but is still exposed and not leveled.  (Exhibit 4)	Foundation is not protruding above ground; however, Licensee will break up remaining foundation and remove.		
5	Many gardens were not mowed or trimmed. (Exhibit 5)	Mowing and trimming being conducted.  See photographs RPS 5 Mow and Trim CW and RPS 5 Mow and Trim 2 CW. [March report]		
6	The Hoffman bench was removed from the cemetery space. (Exhibit 6)	Bench cannot be repaired. It was removed pursuant to the bylaws. Licensee has attempted to contact the family. Counsel will send correspondence to the family's last known address prior to the April Status Report submission.  4/1/14 Update: Last known address for any family member is dated 1930 (615 11th St. N., City). Licensee is unlikely to make contact with any family member.		
7	The drain cover by walkway over pond remains unsecured.  (Exhibit 7)	New drain cover obtained by Licensee. Installation will occur prior to April Status Report submission.  4/1/14 Update: The drain will need to be replaced, which will require a generator and grinder. The drain has been repaired for use in the interim. See photograph RPS 7 CW.		
8	The cemetery file for George Beattie did not contain any documentation regarding the encroachment issue or a resolution.	Licensee set two appointments with the next of kin to obtain authorization to adjust the interment. The next of kin failed to keep such appointments.		
	ļ	<del> </del>		

_	<b>1</b>			
9	A large opening remains between the walkway and bridge by pond. (Exhibit 9)	This item has been corrected.		
		See photograph RPS 9 CW.		
10	Cremation niche marble remains broken and loose. (Exhibit 10)	Licensee has measured for replacement portions and will resolve prior to 180 day deadline.		
	(Exhibit 10)	war resorve prior to 100 day desidate.		
11	The concrete fence post remains broken and leaning in the Temple Beth-El Garden. (Exhibit 11)	Licensee will repair prior to April Status Report submission.		
		4/1/14 Update: Licensee states that repairs on the fence were completed 3/21/14. Photographs of the fence repairs will be provided with the May Status Report.		
12	The Anna Firestein bench was not straighten or repaired.	Licensee is investigating.		
	The Jordan Bench was not straightened. The Thomas			
	Drier Bench was straightened but scratches remain in the bench. (Exhibit 12)			
13	The men's restroom remains out of order. (Exhibit 13)	Licensee has an operational restroom for use by both		
		men and women. Former men's room is now storage.		
		See photographs RPS 13 CW and RPS 13 2 CW.		
14	Dow Pettis stated all interment authorizations from 2002	Records were removed for the purpose of preparation		
	through present were removed from the cemetery office by	of audit and examination matters.		
	Mr. Work. The cemetery office where cemetery records are stored did not have a functioning air conditioner.	Records have been relocated on cemetery property.		
15	The cemetery file for Richard Weinberger did contain any	This file has been corrected. Licensee believes Mr.		
	documentation regarding a resolution to the inaccurate burial records. Mr. Weinberger's burial location was RPC	Schuller is aware of the correction.		
	Jewish Garden, Row E, Space 25 not space 24.			
16	The cemetery file for Julia Howell did not contain any	This file has been corrected.		
	documentation regarding a resolution to the inaccurate	S #- 1-1		
	burial records. The cemetery file did not contain a contract or interment authorization. Mrs. Howell's burial location was Block 616, Lot 2, Space 4 South not Block 616, Lot 3,	See attached copy entitled Howell.		
	Space 4 South.			





### B. Report: Payment of Disciplinary Fines and Costs (Informational)

Monthly Report of Fine and Costs Assessed and Paid Division of Funeral, Cemetery and Consumer Services May 1, 2014 Board Meeting April 22, 2014

Licensee	Board Meeting	Case No.	Total Fine & Cost Due	Date Due	Paid in Full?	Comments
Stanley Gunter-Butler	Jun-12	117958-11-FC	\$2,750	8/20/2012	NO; See Note A	Paid in full on 3/15/14.
Cemetery Professionals, LLC dba Beaches Memorial Gardens and Cemetery Professionals, LLC dba Beaches Memorial Park	Jun-12	110156-10-FC & 110157-10-FC	\$5,250 \$5,000 38,859.57	9/6/2012 12/7/2012 35 mo pymts	YES YES See Note E	Monthly restitution payments are current
Work & Son	Dec-13	Multiple cases	\$2,500	3/17/2014	Yes	
Affiliated Funeral Service	Feb-14	137272-13-FC	\$1,500		See Note C	
Deliria Holmes	Apr-14	133746-01-FC	\$1,666.66 \$250 \$1,666.67 \$1,666.67	4/20/2014 5/15/2014 6/20/2014 8/20/2014	Yes See Note D See Note D See Note D	
Holmes Funeral Directors	Apr-14	133745-13-FC	\$1,666.66 \$250 \$1,666.67 \$1,666.67	4/20/2014 5/15/2014 6/20/2014 8/20/2014	Yes See Note D See Note D See Note D	
Baldwin Brothers Memorial Care Services,						
Inc.	Apr-14	141482-13-FC	\$500		See Note C	
James Baldwin	Apr-14	14190-13-FC	\$500		See Note C	
Barry Meyers	Apr-14	141496-13-FC	\$1,000		See Note C	- Liberto mon summanione e
Tri-city Diversified Services, Inc.	Apr-14	141495-13-FC	\$750		See Note C	
David Woodward	Apr-14	141498-13-FC	\$500		See Note C	All Lot Library
Ruth Yeats	Apr-14	141487-13-FC	\$1,000		See Note C	
A. When payment in full becomes past due, the B. Once fines and costs are paid in full, licensee licensee dropped off report after disciplinary acti C. The Order re this case is still in process, so no D. Due date has not passed, as of the date of this E. As of the date of this report, monthly payment	kept on this report on filed due to nor Due date is not y report.	t 3 months, showin payment of the fin	g Paid in Full, a			on may se

The Chair questioned the date of the next meeting.

Ms. LaTonya Bryant stated that the next meeting would be Teleconference held on June 5th.

The Chair welcomed Ms. Vanessa Oliver back.

Ms. Oliver responded that she was glad to be back.

### 21. Adjournment

The meeting was adjourned at 10:22 a.m.