



[Department Home](#) | [Agent and Agency Home](#) | [Insurance Insights Home](#) Vol. 7 No. 2 February 2018

Links

- [Welcome](#)
- [News You Can Use](#)
- [In the Know](#)
- [Education Central](#)
- [Compliance Corner](#)
- [Case Notes](#)
- [Enforcement Actions](#)
- [Contact Us](#)

Issues

- [Current Issue](#)
- [Previous Issues](#)

Every penny back to Floridians

Dear Fellow Floridians:

My Division of Unclaimed Property is one of few unclaimed property programs in the country that proactively reaches out to unclaimed property account holders. We do this because it is not just our role, but it is our mission to return every penny of unclaimed property back to its rightful owner.

In addition to various outreach events and activities, we frequently partner with local media to host phone banks to proactively return even more to Floridians. In January, we partnered with WFLA in Tampa and together we returned \$865,196 in just 24 hours to Tampa Bay area residents and businesses.

These accounts and items belong back in the hands of Floridians so help us reach even more people in 2018. Go to www.fitreasurehunt.gov to check if you have unclaimed property, and share the website with family and friends.

Sincerely,

Jimmy Patronis
Chief Financial Officer
State of Florida



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Links

- Welcome
- News You Can Use
- In the Know
- Education Central
- Compliance Corner
- Case Notes
- Enforcement Actions
- Contact Us

Issues

- Current Issue
- Previous Issues

News You Can Use

Tallahassee Woman Charged with Grand Theft and Insurance Fraud for Stealing \$225,000 by Attempted Mortgage Fraud

Chief Financial Officer Jimmy Patronis announced the recent arrest of Michelle Alexandra Lincoln, owner of Lyonsgate Acquisitions Corporation, for allegedly stealing \$225,000 from a local couple who thought they were purchasing a new home. Lincoln allegedly forged fraudulent documents in order to acquire and sell real estate that she did not own.

CFO Patronis' Division of Investigative & Forensic Services (DIFS) received a tip alleging that Lincoln and Lyonsgate Acquisitions Corporation (Lyonsgate) may have engaged in illegal activity surrounding the sale of a home in Tallahassee. As a result, DIFS took a closer look into the allegations.

"Preying on vulnerable Floridians will not be tolerated under my watch," said CFO Jimmy Patronis. "A home is often the largest and most valuable investment you can make. If you take advantage of unsuspecting Floridians, we will catch you and throw you in jail."

[Read more](#)

Winter Park Periodontist Convicted of Fabricating False Insurance Claims

Chief Financial Officer Jimmy Patronis and Attorney General Pam Bondi announced the recent conviction of Dr. Steven Perelmutter, a Winter Park Periodontist. Dr. Perelmutter was adjudicated guilty for submitting fraudulent claims and billing insurance companies for services that were never rendered. As a result of his actions, Dr. Perelmutter fraudulently obtained nearly \$900,000 in reimbursements.

As a result of the successful prosecution by Attorney General Pam Bondi's Office of Statewide Prosecution, Dr. Perelmutter was sentenced to 45 days in jail with 10 years of probation. Dr. Perelmutter was also ordered to pay restitution. At the time of his plea he provided payments of \$357,026 and \$42,974 and will provide additional payments totaling \$345,493 at the rate of \$5,000 per month until the balance is paid in full to the affected insurance companies. Dr. Perelmutter was ordered to surrender his license as a periodontist effective February 6, 2018, and is no longer licensed to practice Dentistry within the State of Florida.



[Read more](#)

\$1.8 Million Workers' Comp Scam Leads to the Arrest of Jacksonville Company Owner

Chief Financial Officer Jimmy Patronis today announced the recent arrest of Jeovane Felizardo, owner of JJF Construction Services, LLC, after a workers' compensation fraud investigation revealed that Felizardo allegedly used various local money service businesses to cash checks in an alleged attempt to illegally conceal his total payroll from his workers' compensation insurance provider to avoid higher premium costs.

[Read more](#)

[**Read More Recent News>>**](#)

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Links

Welcome
News You Can Use
In the Know
Education Central
Compliance Corner
Case Notes
Enforcement Actions
Contact Us

Issues

Current Issue
Previous Issues

In The Know - Keeping you informed is what it's all about

Title Agency Data Call 2018

2018 marks the fourth year title insurance agencies are required to submit information to the Florida Office of Insurance Regulation (OIR) under the data call required by section 627.782(8), Florida Statutes. Title agencies have until June 1, 2018 to make their submission to the OIR. The OIR will send an email to each licensed title agency in Florida to remind them of the new law with instructions on how to complete the process accurately.

The Title Agency Data Call is performed by the title agency by first downloading the template from the OIR website to complete offline. To do this, the agency will need to create an account and subscribe to your agency in the Data Collection and Analysis Modules (DCAM) used by the OIR, which is located at <https://apps8.fldfs.com/DCAM/Logon.aspx>.

(The user's guide for DCAM is located at:
<https://apps8.fldfs.com/DCAM/Help/DCAMUserGuide.pdf>)

Once the agency's data template form is completed and the agency is ready to certify it is accurate, the agency must upload the form to the OIR before the deadline, June 1, 2018.

The data template has seven tabs or worksheets:

1. **Version:** includes the OIR contact information and reporting date reminder
2. **Instructions:** data template must be downloaded from DCAM for the purpose of reporting information
3. **Report Lines:** Two columns extend down a series of questions and required responses (enter either text or numeric in the two columns, as shown)
4. **Schedule A:** Additional agency information
5. **Schedule B:** Agent activities
6. **Schedule C (Residential):** Title agent statistical information submission for 1-4 residential units
7. **Schedule C (Commercial):** Title agent statistical information submission for commercial units

Each agency's submission must contain a Filing Certification signed by an agency officer (electronic signature accepted), stating the information provided is accurate to the best of their knowledge and belief. A sample copy is available on the OIR's website at:
www.flor.com/siteDocuments/CertificationOfTitleDataSubmissionExample.pdf

The agency may include a cover letter, but this is an optional component for the filing.

Each agency is encouraged to include any additional or optional information that is deemed important to the overall submission. These optional items may be uploaded as PDF documents under the "Other Information/Documents" component.

It is important to know that the agency's submission is not considered to be complete until the agency receives an email receipt showing the agency's file log number.

If you have any questions regarding this filing process, please contact the

Display of Agency License or Registration Required

All Florida insurance agencies are required to display the Department-issued agency license or registration prominently and in a manner that makes the certificate clearly visible to any customer or potential customer who enters the agency. Posting your Department-issued agency certificate provides consumers with the information they need to verify an agency's license/registration status before they make a financial decision. Failure to comply with this statute may result in disciplinary action against the agency. Please be sure you've prominently posted your agency certificate today! [s. [626.172\(4\)](#), F.S.]

[Click here to read more information and links to pertinent laws >>](#)

Department Contacts for Compliance Guidance and Licensee Complaints

The Division offers several email addresses that allow our licensees to direct their compliance questions to the appropriate sections to provide the fastest response from us. Complaints about other licensees by licensees should also be directed to the appropriate email address.

Title@MyFloridaCFO.com - for title insurance agents and agencies

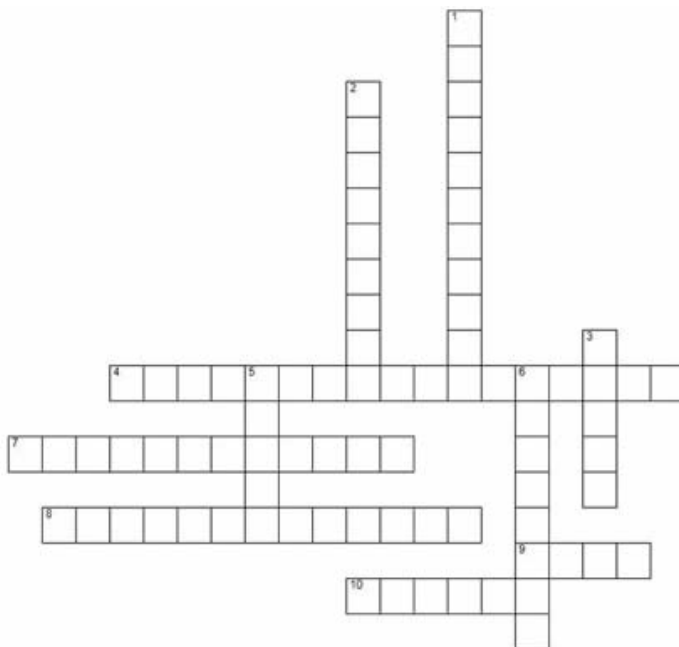
BailBond@MyFloridaCFO.com - for bail bond agent and agencies

Adjusters@MyFloridaCFO.com - for all types of insurance adjusters and adjusting firms

askDFS@MyFloridaCFO.com - for general compliance questions unrelated to licensing or education

Using these valuable email addresses properly will allow the Division to respond to your inquiry as quickly and comprehensively as possible because the emails are directed to team members with the appropriate knowledge and experience in the specific subject matter.

Crossword Puzzle



Across:

4. What might you find at www.fltreasurehunt.gov?
7. _____ must be submitted for a new agency owner, partner, officer, or director within 30 days of the change.
8. Failure to display the _____ may result in disciplinary action against the agency.
9. Create an account in the _____ to download the template for the Title Agency Data Call.
10. An agency license will automatically _____ if there is no agent in charge for 90 days.

Down:

1. Willful obstruction or denying the Department access to business records is a _____.
2. Where can you check your current CE status?
3. Billing insurance companies for services that were not rendered is a form of insurance _____.
5. Bail bond agents must register a current power of attorney in any county they will post bonds by the first of what month?
6. Who can you contact to become better informed about selecting a CE course?

*Answers to this month's puzzle can be found at **Education Central**.*



The Florida Statutes can be viewed at [Online Sunshine](#)



Links

[Welcome](#)
[News You Can Use](#)
[In the Know](#)
[Education Central](#)
[Compliance Corner](#)
[Case Notes](#)
[Enforcement Actions](#)
[Contact Us](#)

Issues

[Current Issue](#)
[Previous Issues](#)

Education Central

Five Questions to Become a More Informed CE Shopper

Social media, product reviews, and Google are just some of the tools that people may use to become more informed when shopping. Licensees can also become better informed when selecting a CE class by simply seeking information from the Provider before signing up. Here are 5 questions a licensee may want to ask of an educational provider.



What is your provider ID number and the approved course ID number?

It is important for a licensee to make sure they are signing up for an approved CE course by an approved CE provider. Additionally, a licensee doesn't want to take a duplicate course. This is because a duplicate course will not be credited towards the licensee's compliance requirements. It is best to verify the course ID number for the class a licensee is registering for does NOT match the course ID number for any courses already completed by that licensee within the last two years.

What must I provide in addition to completing the class to get CE credit?

Make the provider aware that CE credit is desired. The provider may need additional information required by the state to report course completion hours to the state. Ask the provider what additional information they will need.

Is this an approved 5-hour Law and Ethics Update course for my specific license? (If looking to satisfy your 5 -hour law and ethics update course)

If a licensee is seeking to satisfy the 5-hour Law and Ethics update requirement, be sure the provider had the course approved in a manner that will apply to that requirement for the licensee's specific license.

When should I expect to receive my certificate of completion?

The Department does not require licensees to submit certificate of completions unless there is a discrepancy that needs to be resolved. However, be sure the provider is complying to Department rules to issue licensees a certificate of completion within 30 days of course completion.

How long does it take for my completion to be reported to the state?

Providers have 21 calendar days to report completed credits to the state. Timely submission of credits will help prevent undue interruptions to appointments to transact insurance or handle insurance claims.

Are You Compliant with Your CE or Not?

To be CE compliant requires more than just taking CE courses. Below are a few suggestions for remaining CE compliant:

CE requirements change. You should regularly review your CE status through your [MyProfile](#) account. Your total hours have specific allocation requirements that must be met. Be sure to take all the right categories of CE courses.

Check for late hours. Hours taken after your due date will still post on your compliance evaluation screen, but they will be noted as "Late". Though your hours requirement may have been met, late completion of your continuing education requirement will result in penalties.

Check prior evaluation periods. Always check previous compliance periods to make sure you are not delinquent for a prior period. Be sure to click on VIEW ENFORCEMENT NOTICE just below the Not Compliant text to check for any outstanding fines.

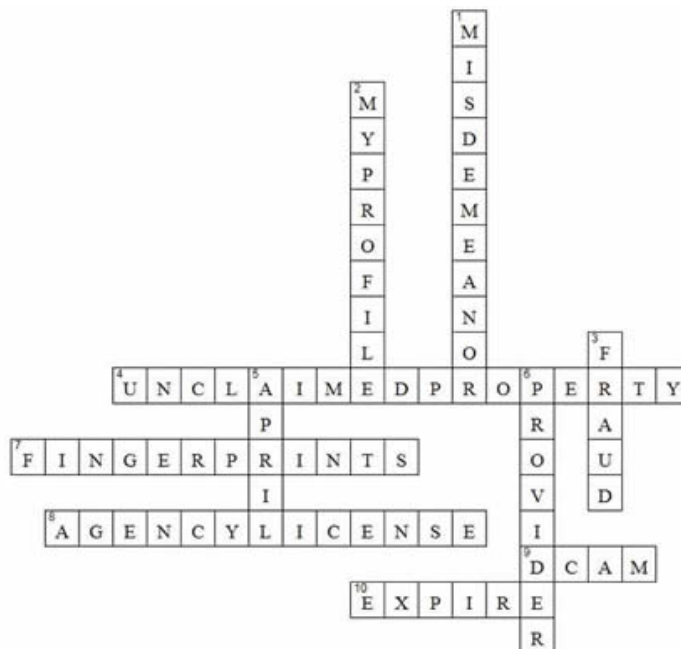
Check your transcript. The same course cannot be taken with the same provider within a two-year period and receive credit. This is noted on your transcript as a duplicate course. You will need to take a different course to meet your CE requirement. confused.

We wish you success in completing your hours to remain knowledgeable in an ever-changing insurance market. And remember, your CE compliance date is your DUE date, not your DO date.



Because many factors may affect your continuing education requirement (e.g. licenses held, number of years licensed, etc.), we encourage you to periodically check your [MyProfile](#) account to determine your individual continuing education compliance requirements and status. You will also be able to find more approved CE courses after logging in to your [MyProfile](#) account versus the public search option, which limits the results to the first 100 course offerings.

Puzzle Answers





Links

- Welcome
- News You Can Use
- In the Know
- Education Central
- Compliance Corner
- Case Notes
- Enforcement Actions
- Contact Us

Issues

- Current Issue
- Previous Issues

Compliance Corner



Fingerprinting Requirement of Licensed Firms/Entities Reminder

If there is a change in ownership or control of any entity licensed under [Chapter 626](#), F.S., or if a new partner, officer, or director is employed or appointed, a set of fingerprints of the new owner, partner, officer, or director must be filed with the Department within 30 days after the change. This includes insurance agencies, title insurance agencies, travel agencies holding a travel insurance license, managing general agents, firm reinsurance intermediary brokers, as well as others. The acquisition of 10 percent or more of the voting securities of a licensed entity is considered a change of ownership or control. Please note that for insurance agencies, fingerprints need not be filed for any individual who is currently licensed and appointed.



If you are required to be fingerprinted, you must do so through Florida's vendor, MorphoTrust USA, formerly L-1 Enrollment. You can register, request fingerprint cards to be mailed to you, and pay for fingerprinting by visiting www.L1enrollment.com/FLInsurance or by calling 1-800-528-1358. The fingerprinting fee is \$45.80 plus local taxes.

[See [s.626.202](#), Florida Statutes]

Agency License Cancellation for Failure to Designate an Agent in Charge



An insurance agency location may not conduct the business of insurance unless an agent in charge is designated by, and providing services to, the agency at all times. If the agent in charge designated with the Department ends his or her affiliation with the agency for any reason and the agency fails to designate another agent in charge within 30 days and such failure continues for 90 days, the agency license shall automatically expire on the 91st day from the date the designated agent in charge ended his or her affiliation with the agency. [[Sec. 626.0428\(4\)\(f\)](#),

F.S.]

Department Access to Licensee Records

The Department's right to conduct investigations and attain access to the accounts, records, documents, and transactions pertaining to or affecting the insurance affairs of any licensee is addressed in [s.624.317](#), F.S.

Every person being investigated, and its officers, attorneys, employees, agents, and representatives, shall make freely available to the Department or Office or its examiners or investigators the accounts, records, documents, files, information, assets, and matters in their possession or control. If records relating to the insurance transactions are maintained by an agent on premises owned or operated by a third party, the agent and the third party must provide the Department with access to the records. [[s.624.318](#), F.S.]

Any individual who willfully obstructs or denies the Department or investigator access to business records is guilty of a misdemeanor, and upon conviction shall be punished as provided in [s.624.15](#), F.S.

The Department and its investigators make every attempt to secure access to licensee business records in an amicable manner, however, should a licensee refuse to provide access, the Department will obtain a subpoena which is enforceable in circuit court. Refusing to honor a court order can result in contempt of court and other charges being filed against the licensee.



Compliance Information

Department licensees and consumers can access compliance information at the Division of Insurance Agent and Agency Services' web page [Compliance Information](#). Additional information is available by type of license at our [Frequently Asked Questions](#) web page.

Note: Some information in archived articles may now be out of date or superseded by changes in Florida law. Please be sure you refer to the most current law.

[Click here to read more recent news>>](#)



Make Sure You Don't Miss Important Information From Us

We highly recommend licensees routinely check their [MyProfile](#) accounts for messages from the Department. We send an email notification when a message has been sent to remind you to check your [MyProfile](#) account, but on rare occasions you may not receive that email. For this reason, we suggest you add our domains **dfs.state.fl.us** and **MyFloridaCFO.com** to your email software's Trusted or Safe Senders List to ensure you are able to receive email notifications from us. Licensees who have a valid email address on file with the Department, as required by law, are sent important email notifications when something affecting their application, license, continuing education, or appointment(s) occurs. Additionally, we will keep you informed with warnings regarding new schemes and scams being marketed to licensees. You can update your contact information through your [MyProfile](#) account. We want to keep you informed in a timely manner of pertinent information. You are still required to abide by the Florida Insurance Code regardless of whether you read the information we provide or attempt to provide.

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Links

- Welcome
 - News You Can Use
 - In the Know
 - Education Central
 - Compliance Corner
 - Case Notes
 - Enforcement Actions
 - Contact Us
-

Issues

- Current Issue
- Previous Issues

Case Notes

Case: When a premium finance company noticed a discrepancy between the amount financed and the premium on a commercial policy, the company contacted the agent who told the company it was a surplus lines tax and “carrier fee”. The premium finance company’s research into the transaction resulted in a referral to the Department. An investigation was opened and evidence indicated the general lines agent submitted 12 fraudulent premium loan contracts over a two-year period totaling \$1.3 million dollars to the premium finance company.



The investigator contacted the insurance companies involved and received certification that the policy declaration pages were not legitimate. Bank records showed the agent deposited the premium finance checks into his agency account and paid a portion of the monthly payments to keep the transactions hidden. Bank records also revealed large wire transfers and internal transfers to the agent’s personal bank account from the agency operating account, and payments for personal expenses including travel and art. The agent is currently a defendant in civil court in an action brought by the premium finance company.

Disposition: Permanent bar from the Florida insurance industry.

Case: Investigators scheduled an inspection of a bail bond agency’s operations to determine whether it was complying with the Florida Insurance Code.

Investigators arrived at the agency at 10:00 a.m. and found the agency closed. There was no notice on the door stating when the bail bond agent would return. Investigators left and returned an hour later and the agency remained closed. Investigators called the agency and spoke with the bail bond agent who told investigators that she was out of town due to a death in the family and would not be able to come to the office that day.

Investigators returned two weeks later and again found the agency closed without notice indicating when it would open. Investigators called the bail bond agent and left a message stating they were at the agency. There was no return phone call and investigators left a business card under the door of the agency.



During the next six months, investigators returned to the agency on multiple occasions at varied times and found the agency closed. Each time investigators called the bail bond agent and left a message on the stating they were at the agency and left a business card under the door. The bail bond agent never contacted investigators.

Disposition: The bail bond agent was fined \$2,500 and is required to keep her agency open during normal business hours.

Case: Investigators opened a case to review the underlying allegations that caused a life insurer to terminate an agent's appointment. Affidavits obtained from several consumers indicated the agent obtained personal information from them, then submitted numerous fraudulent insurance plan applications without their knowledge or consent. The plans included accident protection, disability, dental and vision among others. In one instance, a consumer's bank account was debited \$1,200 without his consent. To further conceal the fraudulent activity, the agent was found to have posed as consumers in verification calls with the insurer.

Disposition: Suspended nine months.

Case: A surety company filed a complaint with the Department indicating a bail bond agent failed to remit \$3,779 in premiums for unreported bail bonds and forfeited a bond for \$10,000. The subject was found to have secured an appointment with another surety company, swearing under oath she owed no premiums to any surety company, nor did she have any forfeitures.

Investigators determined the bail bond agent closed her office and moved her bail bond business to her home without notifying the Department, had no business bank accounts, was transacting business in cash, and submitting premiums to the surety company by money order.

Disposition: Revoked.

Case: A case was opened on an applicant for a general lines license to confirm information submitted to the Department on the applicant's Agent Qualification and Verification of Experience Form and to determine whether the unlicensed individual was transacting insurance without a license. In addition, investigators verified the duties of the subject and whether she had been working under the direction of a supervising general lines agent.

The investigator reviewed agency production records for a specific period. The production report indicated the unlicensed individual worked with agency customers with last names between "P" and "Z" in the alphabet, a total of 1,036 insureds.

Agency files reviewed by the investigator contained emails from the unlicensed individual to insureds and insurance companies indicating she could quote insurance products and discussed policy benefits and features in detail. Some emails instructed applicants to sign and return applications with the premium she quoted so she could bind coverage or issue endorsements on the policies.

In her affidavit provided to the investigator, the unlicensed person admitted she had been working at the agency for years and her duties included providing quotes, binding and explaining coverage to customers. The individual later contacted the investigator to advise after checking her records with the Department, she found she did not have a license of any type. The unlicensed person then applied for a customer representative's license.

Disposition: The unlicensed individual was granted a customer representative license and fined \$2,500. The agent in charge, the general lines agent responsible for the supervision of all agency employees whether licensed or not, was fined \$7,500 and placed on probation for one year.

Case: The Department received a complaint with documentation from a surety company stating a bail bond agent failed to return collateral in the amount of \$84,205. The surety company reimbursed this amount to the consumers involved and used the bail bond agent's BUF (Build Up Fund) account to offset \$4,913 of the unreturned collateral. However, the bail bond agent owed \$79,291 to the surety company. The subject did not respond to Department notifications regarding the allegations.



Disposition: Permanently barred from obtaining any license type issued by the Department.

Case: Investigators received an allegation an unlicensed person was acting as a public adjuster. Investigators determined the subject placed several advertisements on social media platforms advertising the subject as an "insurance specialist." More ads were found quoting the subject as saying "we very much enjoy representing the home owner in the insurance claim process." Investigators found one instance in which the subject identified himself as an insurance adjuster when soliciting a consumer for repair work.

Disposition: An Order to Cease and Desist from acting as a public adjuster was issued by the Department. Violation of the Order could result in felony criminal charges against the subject.

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Links

- Welcome
- News You Can Use
- In the Know
- Education Central
- Compliance Corner
- Case Notes
- Enforcement Actions
- Contact Us

Issues

- Current Issue
- Previous Issues

Enforcement Actions - January 2018

Some of the following enforcement actions were resolved through a settlement process resulting in an order for discipline. Notification of enforcement actions is in the public interest. While every effort is made to provide correct information, our readers are cautioned to check with the Department before making a decision based upon this listing. This listing does not reflect pending appeals or requests for hearings. The license or registration status may have changed since the filing of these orders. We suggest that you search the [Licensee Search](#) or make a [public records request](#) to verify the current status of any license or registration.



IMPORTANT NOTE: Actions taken before July 1, 2015 are located at [FLDFS Final Orders](#). Actions taken after July 1, 2015, can be searched for at the Florida Division of Administrative Hearings' (DOAH) [website](#). For further information, you may make a public records request via [email](#) or contact the [Public Records Unit](#).

Warning: No part of this listing may be used by a licensee to gain an unfair competitive advantage over any person named herein. Any licensee who does so could be in violation of Section 626.9541(1)(c), Florida Statutes.

Last/Business Name	First Name	License	License Type	Disposition	City, State	Documentation
BARROR	DAVID	P156801	General Lines	Revocation	PONCE INLET, FL	FINAL ORDER
BORJA	RODOLFO	P027458	Life, Variable Annuity, General Lines, Legal Expense	License Suspended Indefinitely	DORAL, FL	NOTICE OF TEMPORARY SUSPENSION
CALDER	JAMES	P120004	Life, Health, Variable Annuity	Suspension 6 Months	BORGER, TX	ORDER OF SUSPENSION
CHASTEK	DALE	A045689	Life, Health, Variable Annuity, General Lines	\$4,000 Monetary Penalty, Probation	CITRUS SPRNGS, FL	CONSENT ORDER
DORAL SCHOOL OF INSURANCE CORP			Education Provider	Revocation	MIAMI, FL	ORDER OF REVOCATION
EPSTEIN	KEITH	W138994	Life, Health, Variable Annuity	Administrative Surrender	CORAL SPRINGS, FL	CONSENT ORDER
EVANS	DIAMOND	W359933	Health	Revocation	JACKSONVILLE, FL	ORDER OF REVOCATION
HUNT-MILLER INSURANCE AGENCY		L080071	Agency	\$500 Monetary Penalty	WARNER ROBINS, GA	CONSENT ORDER

JOHNSON	MONICA	W132852	Life, Variable Annuity	Revocation	ORLANDO, FL	ORDER OF REVOCATION
LOAIZA	JENNY	W244624	Health	Suspension 1 Year	MIAMI, FL	CONSENT ORDER
MAURA	HENRY	P067049	General Lines	\$2,500 Monetary Penalty	HOMESTEAD, FL	CONSENT ORDER
MILAKOVICH	CURTIS	P170832	Life, Health, Variable Annuity	Revocation	NAPLES, FL	ORDER OF REVOCATION
MILLS	NATHAN	A180260	Life, Health, Variable Annuity	Revocation	OCKLAWAHA, FL	NOTICE OF REVOCATION
MORAN	WILLIAM	W051932	Bail Bond	\$1,500 Monetary Penalty, Probation	FT. LAUDERDALE, FL	CONSENT ORDER
PILOT DIRECT TITLE SERVICES CORPORATION		W338617	Title Agency	Administrative Surrender	BAY HARBOR, FL	CONSENT ORDER
ROSHIO	JOHN	W443026	Emergency Adjuster	Revocation	FLAGLER BEACH, FL	ORDER OF REVOCATION
SCHONBERGER	VIKTOR	W209342	Health	Revocation	PALM BAY, FL	ORDER OF REVOCATION
SIBLEY	SCOTT	D075110	Life, Variable Annuity	Revocation	FT. LAUDERDALE, FL	ORDER OF REVOCATION
TORRES	SAMMY	E142207	Customer Representative	Revocation	ORLANDO, FL	ORDER OF REVOCATION
TRINITY INSURANCE LLC		L059487	Agency	Revocation	HOMESTEAD, FL	CONSENT ORDER
WOLF	ADAM	W016816	Life, Health, Variable Annuity	\$2,500 Monetary Penalty	JACKSONVILLE, FL	CONSENT ORDER
YOCUM	ANDREW	E027658	Life, Health, Variable Annuity	Revocation	OCALE, FL	CONSENT ORDER

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Department Home | Agent and Agency Home | Insurance Insights Home

Links

- Welcome
- News You Can Use
- In the Know
- Education Central
- Compliance Corner
- Case Notes
- Enforcement Actions
- Contact Us

Issues

- Current Issue
- Previous Issues

Contact Us - We're always here for you

Bureau of Licensing

General inquiries for everybody - Agents, Adjusters and Agencies
AgentLicensing@MyFloridaCFO.com

For education-related questions (prelicensing, continuing education, providers, etc.): Education@MyFloridaCFO.com

[MyProfile](#) - Check your up-to-the-minute application status, education information, and more.

Licensees are reminded to update any change in their name, addresses (including email) or phone numbers by logging in to their [MyProfile](#) account. If you also have an agency license, don't forget to log in to your agency's MyProfile account and update it as well.

*200 East Gaines Street
Larson Building, Room 419
Tallahassee, FL 32399-0319*

Bureau of Investigation

Compliance issues, licensees and insurers ONLY:

Title@MyFloridaCFO.com
For title insurance compliance matters **NOT** related to Licensing or Education.

BailBond@MyFloridaCFO.com
For bail bond compliance matters **NOT** related to Licensing or Education.

Adjusters@MyFloridaCFO.com
For adjuster compliance matters **NOT** related to Licensing or Education.

askDFS@MyFloridaCFO.com
For all other compliance matters **NOT** related to Licensing or Education.

*200 East Gaines Street
Larson Building, Room 412
Tallahassee, FL 32399-0320*

Title Insurance Data Call

TitleAgencyReporting@flor.com - For questions about the filing process

TitleDataCall@flor.com - For all other questions about the data call

Insurance Insights Staff

Susan Jordan, Editor
Jenni Young, Assistant Editor
Matthew Guy, Technical Advisor

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