A CONSUMER ALERT



Hurricane Ian Insurance Villages

The Department of Financial Services will be hosting Insurance Villages this week in Punta Gorda and Ft. Myers for consumers with unresolved Hurricane lan insurance claims. The villages will serve as an opportunity for policyholders to meet with their property insurance company in-person and work together to resolve outstanding claims.

I will be present at all three Insurance Villages to assist you with any questions you may have at this point in the claims process. I recommend you bring any documentation you have regarding your Hurricane Ian claim, including your policy, claim number, repair estimates and documented communication between you and your insurance company. If you do not have this information, we may still be able to assist.



Punta Gorda Wednesday, Sept. 27th

Ft. Myers

Thursday, Sept. 28th & Friday, Sept. 29th

Charlotte County Event Center 75 Taylor Street Punta Gorda, FL, 33950 Florida Southwestern State College 8099 College Parkway, AA177 Ft. Myers, FL, 33919

All locations will be open from 9:00 a.m. - 5:00 p.m. each day.

If you have an unresolved Hurricane Ian claim, please come out to one of the Insurance Villages so that, with the help of your insurance company and myself, we can gain a better understanding of the steps necessary to resolve the claim and help you fully recover from Hurricane Ian.



Additionally, the anniversary of Hurricane Ian this week is a time to recognize and honor the resiliency of Southwest Florida communities. Through physical, emotional and spiritual efforts, Southwest Florida communities continue to rebuild from Hurricane Ian's devastation.

Lee Health Behavioral Health has recently published a Hurricane Ian recovery article that includes tips and resources available to help assist you through the emotional healing process and the feelings that may arise with the one-year anniversary: Hurricane Ian: *How to Cope with 'Anniversary Reaction'*.

Tasha Carter

The Voice for Florida's Insurance Consumers

www.MyFloridaCFO.com/Division/ICA

Follow me on **Facebook** and **Twitter** @Your**FL**Voice for pertinent insurance updates. Email me @ **YourFLVoice@MyFloridaCFO.com** with insurance questions.

Office of the Insurance Consumer Advocate Florida Department of Financial Services 200 East Gaines Street, Tallahassee, Florida 32399 Your**FL**Voice@MyFloridaCFO.com



Sign up to receive ICA Tasha Carter's Consumer Alerts in your inbox:

www.MyFloridaCFO.com/Division/ICA/ConsumerAlerts