

FLORIDA'S INSURANCE CONSUMER  
**ADVOCATE**  
FLORIDA DEPARTMENT OF FINANCIAL SERVICES

*Tasha Carter*

NICA Families,

Thank you again to all those who completed the NICA survey. I am grateful for your prompt response and feedback. I learned more about your interaction and engagement with NICA, which will assist me to adequately advocate for you and to inform my advocacy efforts.

Attached please find **a summary of the survey responses**, including answers to specific questions and relevant quotes received from families. No identifying information is included. A summary of the survey responses can also be viewed online at:

[www.MyFloridaCFO.com/Division/ICA/NICA/SurveyResponses](http://www.MyFloridaCFO.com/Division/ICA/NICA/SurveyResponses)

Thank you again for your feedback. I am always appreciative of your time.

Sincerely,

Tasha Carter  
FL's Insurance Consumer Advocate

[www.MyFloridaCFO.com/Division/ICA](http://www.MyFloridaCFO.com/Division/ICA)

*Tasha Carter*

The Voice for Florida's Insurance Consumers

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