

# YourFLVoice

Insight from Your Insurance Consumer Advocate



## *Gratefulness*

As we prepare for the Thanksgiving holiday, I am reflecting on how thankful I am for the opportunity to serve and advocate for you. As your Insurance Consumer Advocate, it's a privilege to be your voice for all things insurance. Thank you for allowing me to represent you and fight for you.



I don't take this opportunity lightly or for granted. I am working tirelessly to improve your insurance claims experience and to address the factors that adversely impact Florida's insurance market, which results in increased insurance rates. Some of those factors include fraudulent activity by unlicensed insurance "professionals," frivolous litigation, false or inflated insurance claims and more. I am committed to analyzing these factors, their impact on you as a consumer and developing actionable resolutions.

I appreciate your eagerness to learn more about insurance, and how you can protect yourself and your most cherished possessions. You have responded positively to the [educational materials](#) that I share. You have also taken heed to [disaster warnings](#) and become more informed and prepared for the next, inevitable storm.

*As an informed insurance consumer, you can be your own biggest advocate.*

I ask of you two things:

1. If you have insurance issues, concerns or questions, please contact me. I am here to assist you and advocate on your behalf.
2. Although Thanksgiving may be a little different this year, take time to remember and show gratitude for the good things in life.

Give  
thanks



If you would like to provide feedback to assist me in improving the availability and affordability of homeowners insurance in Florida, please complete the [Policyholder Survey](#).

*Your feedback is essential.*

This anonymous survey takes approximately five minutes to complete.

**Thank you!**

[www.MyFloridaCFO.com/Division/ICA](http://www.MyFloridaCFO.com/Division/ICA)

FLORIDA'S INSURANCE CONSUMER  
**ADVOCATE**  
FLORIDA DEPARTMENT OF FINANCIAL SERVICES

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