



## CONSUMER ALERT

### Hurricane Isaias is Approaching: Take Action Now

Hurricane Isaias' projected path along Florida's east coast is expected to bring heavy rainfall, high wind and potential flooding. I urge you to take actionable steps now to prepare for the impending storm, to help mitigate damage and to recover quickly. Hurricane preparedness should also include COVID-19 preventative and safety measures.



I've launched a dedicated Hurricane Isaias webpage to provide frequent updates on the storm, insurance company contact information and helpful resources. To stay current on Hurricane Isaias, visit my [dedicated webpage](#).

#### Take the following steps **NOW** to prepare for Hurricane Isaias:

- Review your insurance policy to ensure that you understand your coverage and know how to file a claim if damage occurs.
- Be sure you know how much you will be responsible for if you incur damage from a hurricane. This is called your hurricane deductible. Most policies have a hurricane deductible of 2 to 5 percent of a home's insured value; some are a set amount such as \$2,000.
- Use your smartphone or camera to take pictures and videos of your household items, receipts with purchase dates and serial numbers. Having a thorough home inventory can help make the insurance claims process smoother.

- Gather important financial and insurance documents. Jot down the contact information for your insurance agent, company claims numbers, government resources, etc. Download your insurance company's mobile app or bookmark the online claim filing system.
- Prepare your property for the potential storm impact. Buy and install the materials you need to secure your property and minimize your losses. Cover your windows with shutters or plywood. Move vehicles into a garage or carport when possible. Grills and/or patio furniture should be moved inside.
- Incorporate COVID-19 preventative measures in your hurricane preparedness plans. Evacuation and shelter options may differ from those you're familiar with; check with local officials to identify current options. Include in your toolkit: gloves, face masks, disinfectant spray, thermometers and hand sanitizer.

I will continue to keep you updated via social media  
@YourFLVoice on FB, Twitter  
and email as Hurricane Isaias develops.

For more disaster preparedness and recovery tips, visit  
[www.MyFloridaCFO.com/Division/ICA/PlanPrepareProtect](http://www.MyFloridaCFO.com/Division/ICA/PlanPrepareProtect).

**For assistance understanding your insurance coverage, please  
call the Department of Financial Services' toll-free Insurance  
Consumer Helpline at 1-877-693-5236.**

## **Let's stay connected.**

Follow me on [Facebook](#) and [Twitter](#): @YourFLVoice

Feel free to send me an email with insurance questions or concerns:

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[www.MyFloridaCFO.com/Division/ICA](http://www.MyFloridaCFO.com/Division/ICA)



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