



DIVISION OF INVESTIGATIVE & FORENSIC SERVICES

ANNOUNCES THE RETIREMENT OF:

Jacksonville BFAEI Administrative Secretary Jill Akers

We are pleased to announce the retirement of Administrative Secretary Jill Akers after 35 years with the Department of Financial Services. Jill began her career with the Department of Financial Services in 1985 as an Administrative Assistant to the Insurance Administrator of the Division of Consumer Services in Jacksonville. In 2008, Jill transferred to the Bureau of Fire, Arson, and Explosives Investigations as an Administrative Secretary for the Northeast Region, Jacksonville Field Office.

While assigned to the Bureau of Fire, Arson, and Explosives Investigations, Jill has served with dedication and perseverance, managing a large field office while ensuring that reports are completed in an accurate and timely manner, necessary equipment and supplies are stocked consistently, networks and communication with outside agencies are kept current and fluid, information is shared in a timely and accurate manner, and building and field office needs are addressed appropriately, among the many other tasks and special assignments that she has been willing to take on over the years.

Jill has always been extremely courteous, friendly, and professional when dealing with members of the public, other agencies, and anyone else with whom she has had contact. She maintains a family atmosphere within the office and is always concerned for the needs of her detectives.

Jill will be enjoying a well-deserved retirement, allowing her to spend time with family.

Jill, thank you for the many decades of service to this agency, for always being willing to help, and for going out of your way to take on any task that needed to be done. We will miss you!



**DIFS thanks Jill for her dedication,
service, and effort in the fight
against fire and arson.**