# MENTORSHIP IN THE FIRE SERVICE

BY CAPTAIN CHRIS HICKMAN

THE OCALA-MARION MENTORSHIP





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### WHAT IS MENTORSHIP?

- LEADING
- COACHING
- TEACHING
- LISTENING
- INFLUENCING
- RECRUITING



### WHO ARE WE MENTORING?

- ❖ POTENTIAL CANDIDATES
- COMMUNITY YOUTH
- ❖ Newly Hired Firefighters
- ❖ PROMISING LEADERS
- \* RETURNING VETERANS
- ❖ THOSE SEEKING DEVELOPMENT





#### POTENTIAL CANDIDATES

- Individuals 18 or Older
- No Felonies
- HIGH SCHOOL GRADUATE OR GED
- LEVEL 2 BACKGROUND CHECK
- No Major Driving Issues
- Can pass drug test

#### COMMUNITY YOUTHS

- Under 18 years of age
- COMMUNITY SERVICE NEEDED
- Has a Guardian/Parent
- EXPLORING EMS/FIRE CAREER
- EAGERNESS TO HELP



### NEWLY HIRED FIREFIGHTERS

- ANY FIRE DEPARTMENT
- TELL ONE TELL ALL
- Union Reminders
- SHIFT SUPERVISORS





#### PROMISING LEADERS

- HIGH SCHOOL
- COLLEGE
- CLUBS
- RELIGIOUS GROUPS
- SOCIAL MEDIA

#### VETERANS

- RECRUITING OFFICES
- EDUCATIONAL ORGANIZATIONS
- SOCIAL MEDIA
- VETERANS ORGANIZATIONS



#### THOSE SEEKING SOMETHING BETTER

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# ALL AROUND OUR COMMUNITY

- COMMUNITY EVENTS
- CONCERTS
- Parades
- RISK REDUCTIONS EVENTS (RISK REDUCTION CLASSES: SMOKE DETECTORS, STOP THE BLEED, HANDS ONLY CPR, STORM PREP CLASSES





## WHAT IS THE MOST UNDERRATED RESOURCE WE EACH HAVE?

# FIREFIGHTERS

- Business Cards
- Personal Invitations
- FLYERS PROVIDED AT EVENTS
- FOCUSED PROMOTION



# HOW DO WE BENEFIT THOSE WHO ARE PART OF THE PROCESS?



- OPTIONS
- OBSERVATIONS/FE EDBACK
- OPPORTUNITIES





#### BENEFITS OF MENTORSHIP

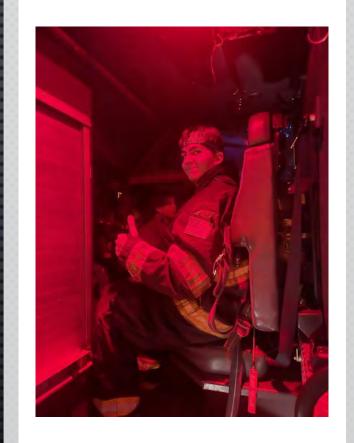
- 55% MORE LIKELY TO ENROLL IN COLLEGE
- 78% MORE LIKELY TO VOLUNTEER
- 130% MORE LIKELY TO TAKE ON LEADERSHIP ROLES IN THE FUTURE





#### WHO BENEFITS FROM MENTORSHIP

- Participants
- MENTORS
- DEPARTMENTS
- FAMILIES
- COMMUNITY



# HOW HAS MENTORSHIP SHAPED OUR COMMUNITY?

#### **2023 DATA**

209 Participants

35 Employed

2 Military Enlisted

34 Scholarships Awarded

Aprox \$255k in Scholarships

# HOW HAS THE PROCESS HELPED THE MENTORS?

- 1. INESTMENT
- 2. VALUED THE FUTURE GENERATIONS
- 3. IMPROVED COMMUNICATION
- 4. IMPROVED MORALE
- 5. Leadership Development
- 6. OWNERSHIP



#### **DEPARTMENT BENEFITS**

Improved Presence

Increase in Activity of the Facilities

Improved Hiring Pool of Candidates

Volunteer Workforce for Storms

Leadership Training for those in the Promotional Process

Retiree participation/interaction within Department Events

#### FAMILY BENEFITS OF MENTORING

- JOB SECURITY
- INCREASED WAGES
- INSURANCE BENEFITS
- STRONGER SUPPORT SYSTEM
- PENSION





## COMMUNITY BENEFITS

- INCREASED LOCAL HIRING
- More first responders
- INCREASED RATE OF SUCCESS OF THOSE ATTENDING FIRE COLLEGE
- MORE ACTIVE RESIDENTS INVOLVED WITHIN PROGRAM AS WELL AS OUTREACH PROJECTS
- COMMUNITY THAT IMPROVES THE LIVES OF THOSE WHO SERVE IN THE PAST, PRESENT, AND IN TO THE FUTURE







#### MENTORSHIP BENEFITS **ALL**













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