

PREPARING FOR NATIONAL EMERGENCY RESPONSE Information system (Neris) onboarding

FLORIDA DIVISION OF STATE FIRE MARSHAL

As part of our ongoing effort to build the authoritative data layer for all active Fire Departments in Florida, we are reaching out to prep all department on the transition from NFIRS to NERIS. This is the first part of the homework to get ready for NERIS onboarding. The fields listed below are part of the information need to establish a NERIS account. The NERIS reginal rollout date for Florida will start June 1.

The purpose of this checklist is to help your department prepare for the NERIS onboarding process. There are important decisions to make and required information to assemble in advance. After these steps are completed, your department will be ready when it's their time, to proceed with NERIS onboarding.

I. Designate a Point of Contact

Identify and authorize a member of your organization to serve as your department's lead on NERIS. Your NERIS lead will oversee NERIS onboarding and implementation for your department. This individual must have authority to act on behalf of the department to support the onboarding and implementation process. After this decision is made, gather the following information:

- Name and title of designated NERIS point of contact.
 Example: (Training Chief Smith)
- □ Authorization letter from the fire chief or equivalent.

2. Gather System Use and Reporting Requirements

Confirm whether your department will integrate NERIS with a thirdparty application, such as a fire-based Records Management System (RMS) or data analytics platform. If your department does not use a third-party application, skip this section.

- □ Third-party RMS integration details:
 - Application name, purpose, and vendor information **Example:** (Vender ABC, phone number, email)
- **D** Department contacts for system configuration and integration:
 - Designate a primary IT representative from your department to coordinate with the NERIS team.
 - Contact information for a vendor representative (if available) to support integration and troubleshooting.

3. Gather User Information

Compile a list of all users in your department who will access NERIS.

If you plan to use the NERIS data collection application, be sure to include a list of all personnel who will need to submit and approve incident reports.

4. Gather Department Demographic Information

Gather essential details about your department, including:

- **D** Core Department information:
 - Department phone number, headquarter address, population protected, shift information, staffing counts, PSAP information, AVL usage, and dispatch protocols.
- **G**eographic service boundaries:
 - City or district boundaries and other geospatial region sets such as first due boundaries.
- □ Station details for each location: o Station names and addresses.

5. Prepare a Unit and Apparatus Inventory

Prepare an inventory of all units and apparatus, including each unit's designation, classification, and unique capabilities. Consider items such as:

- Computer-Aided Dispatch (CAD) designations:
 - **Examples:** E1 for Engine 1, T2 for Truck 2.
- Unit types and classifications using NIMS Resource Typing definitions wherever possible:
 - **Examples:** Engine types (structural, wildland), ladder types (platform, quint, tiller), and specialized units (rescue, hazmat, ambulance).
 - For guidance on NIMS Resource Typing definitions, refer to the Resource Typing Library Tool.
 - For guidance, refer to the NERIS Data Dictionary.
- □ Auxiliary and support units:
 - **Examples:** Light towers, command trailers, support trucks, transport vehicles.
- □ Unit level staffing:
 - Base level staffing needed for unit to be dispatched.
 - Whether unit-level staffing is dedicated or shared.

6. Gather Department Services

Gather details on the applicable services provided by your department to support fire, EMS, and investigative services.

7. Gather Department Relationship Information

Gather details on the relationships within and between departments.

- Mutual and Automatic Aid agreements:
 - List and type of aid provided (mutual, automatic, contract)
- Membership relationships between departments:
 - Example: Department A is a member of Department B

If you have any questions, contact the External Services Section:

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